| Deliverable | Measure | Target | Apr-15 | May-15 | Jun-15 | Jul-15 | Aug-15 | Sep-15 | Oct-15 | Nov-15 | Dec-15 | Jan-16 | Feb-16 | Mar-16 | 2015/16 |
|-------------|---|---|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|
| Quality | Sample Check Error Rate (Disclosure Certificates) (Rolling 12 month) | =0.02%</td <td>0.01%</td> <td>0.01%</td> <td>0.02%</td> <td>0.02%</td> <td>0.01%</td> <td>0.01%</td> <td>0.01%</td> <td>0.01%</td> <td>0.01%</td> <td>0.01%</td> <td>0.01%</td> <td>0.01%</td> <td>0.01%</td> | 0.01% | 0.01% | 0.02% | 0.02% | 0.01% | 0.01% | 0.01% | 0.01% | 0.01% | 0.01% | 0.01% | 0.01% | 0.01% |
| | Sample Check Error Rate (Barring Decisions) Measured against rolling 12 month, available March 2016 | =0.5%</td <td>0.00%</td> <td>0.00%</td> <td>0.00%</td> <td>0.00%</td> <td>0.00%</td> <td>1.28%</td> <td>0.00%</td> <td>0.00%</td> <td>0.00%</td> <td>1.89%</td> <td>0.00%</td> <td>0.00%</td> <td>0.30%</td> | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 1.28% | 0.00% | 0.00% | 0.00% | 1.89% | 0.00% | 0.00% | 0.30% |
| Timeliness | % of Barring cases concluded in 3 months | 65.0% | 66.77% | 62.97% | 68.15% | 67.53% | 63.90% | 66.81% | 67.49% | 65.07% | 67.59% | 66.38% | 65.64% | 65.56% | 66.23% |
| | % of Disclosures issued in 8 weeks | 95.0% | 93.9% | 94.6% | 95.5% | 95.2% | 94.9% | 95.1% | 95.4% | 94.5% | 94.3% | 93.9% | 94.5% | 94.8% | 94.8% |

KEY: G On Target

R Below Target