

**From:** Riddle, Maya on behalf of Enquiries, FOI  
**Sent:** 10 March 2015 14:14  
**To:** 'Vincent Chase'  
**Subject:** RE: Freedom of Information Request

Dear Vincent

We have completed the search for information about ICT contracts for Server Hardware Maintenance, Server Virtualisation License and Maintenance and Storage Area Network Maintenance/Support.

Please find below our responses your request below.

**Server Hardware Maintenance:**

Nexenta storage server

1. Contract Title: Nexenta disk storage array
2. Existing/Current Supplier: NAS
3. Hardware/software Brand(s): Nexenta
4. Number of Users: ~1000
5. Operating System (Platform) : OpenSolaris
6. Total number of Servers (Physical) per supplier: 2
7. Total number of Virtual Servers per supplier: 0
8. Total Contract Value: ca. £30k
9. Contract Duration: 3 years
10. Contract Expiry Date: 03/2016
11. Contract Review Date: 01/2016
12. Brief Contract Description: Support and maintenance of equipment

Oracle servers

1. Contract Title: M8000 server maintenance and support
2. Existing/Current Supplier: Oracle
3. Hardware/software Brand(s): Oracle
4. Number of Users: ~1000
5. Operating System (Platform) : Solaris
6. Total number of Servers (Physical) per supplier: 1
7. Total number of Virtual Servers per supplier: 0
8. Total Contract Value: ca. £18k
9. Contract Duration: 1 years
10. Contract Expiry Date: 05/2015
11. Contract Review Date: 02/2015
12. Brief Contract Description: Support and maintenance of equipment

**Virtualisation Licensing or Virtualisation Maintenance/Support:**

We don't currently use virtualisation.

**Storage Area Network Maintenance:**

P2000

1. Contract Title: P2000 disk array / Gen8 servers
2. Existing/Current Supplier: HP
3. Hardware/software Brand(s): HP P2000 & Proliant Gen8 servers
4. Number of Users: ~1000
5. Operating System (Platform) : N/A
6. Total number of Servers (Physical) per supplier: N/A
7. Total number of Virtual Servers per supplier: N/A
8. Total Contract Value: 3 year warranties on devices
9. Contract Duration: 3 years
10. Contract Expiry Date: Spread over the next 2 years
11. Contract Review Date: N/A (they are not contracts)
12. Brief Contract Description: NBD parts replacement

We do not have a fixed contact for each contract. However, there is general group email for our procurement team, which any enquiries can be sent to and will be forwarded to the most appropriate person. This email is: [procurement@ccfe.ac.uk](mailto:procurement@ccfe.ac.uk)

I trust that this provides you with the information that you require.

Your enquiry has been dealt with under the Freedom of Information Act. If you are unhappy with the service you have received in relation to your request please let me know. Our complaints procedure is available on: <https://www.gov.uk/government/organisations/uk-atomic-energy-authority/about/complaints-procedure>

Kind regards,

Maya

Dr Maya Riddle, Secretariat, UK Atomic Energy Authority,  
K2/1/10, Culham Science Centre

From: Vincent Chase [<mailto:vincent.chase12@gmail.com>]  
Sent: 10 February 2015 21:31  
Subject: Freedom of Information Request

Dear FOI Officer,

I would like to submit a Freedom of Information Request relating to specific ICT contract(s) for Server Hardware Maintenance, Server Virtualisation License and Maintenance and Storage Area Network Maintenance/Support which may include:

- Server Hardware Maintenance- contract relating to the support and maintenance of the's organisations servers.
- Virtualisation Licensing (VMware, Solaris, Unix, Linux, Windows Server)-
- Virtualisation Maintenance/Support (VMware, Solaris, Unix, Linux, Windows Server)
- Storage Area Network Maintenance/Support (EMC, NetApp etc)

**For each of the types of server ICT contracts above can you please send me the following data types:**

1. **Contract Title:**
2. **Contract Type: Please input one the type of contract from above e.g. Hardware Maintenance, Virtualisation Licensing, Virtualisation Maintenance/Support, Storage Area Network Maintenance**
3. **Existing/Current Supplier:**
4. **Hardware Brand:** Please state the hardware or software brand related to the contract with supplier e.g. Hardware Maintenance could be Dell, IBM etc
5. **Operating System / Software(Platform): (Windows, Linux, Unix, VMWare etc.)** the brand name relating to the contract.
6. **Annual Average Spend: (For the whole duration of the contract, if the total value sent is per annum please state this in the response)**
7. **Contract Duration: (Please can you also include notes if the contract includes any contract extension periods.)**
8. **Contract Expiry Date:**
9. **Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)**
10. **Brief Contract Description:** I require a brief description of the service provided under this contract.
11. **Internal Contact:** (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include there full name, job title, direct contact number and direct email address.)

If there is more than one supplier for these contract can you please split the contract individually for each supplier. So the information above which I am requesting is for each supplier.

If this service is part of a managed contract please can you send me the contract information for this managed service including Hardware Brand, Number of Users, Operating System, and contact details of the internal contact responsible for this contract.

Regards

Vincent Chase