



PHE Board Paper

Title of meeting	PHE Board
Date	Wednesday 24 February
Sponsor	Richard Gleave
Presenter	Catherine Davies
Title of paper	Annual Stakeholder Survey results

1. Purpose of the paper

- 1.1 This paper complements the presentation of the 2015-16 PHE stakeholder survey results by Ipsos Mori. It notes that the results have been communicated internally and externally and outlines how they are being used to inform PHE's work and engagement in the future.

2. Recommendation

- 2.1 The PHE Board is asked to:
 - a) **NOTE** the key strategic work programmes which are being informed by these findings (para 5); and
 - b) **COMMENT** on whether there are any other key areas of work that the Board recommends PHE considers in light of these results (para 6)
- 2.2 Board members are also asked to share the survey results with their relevant networks

3. Background

- 3.1 PHE commissions the annual stakeholder survey to gain insight into stakeholder's views and perspectives of PHE, our priorities and the work we undertake, our approach to working with stakeholders, and their expectations of us going forward. It is an important element in informing our strategic and business planning, and enabling us to take an effective approach to stakeholder engagement and partnership work. The 2015/16 survey is the third annual survey.

4. Communicating the results

- 4.1 Each year we publish the results externally in order to be transparent and open with our stakeholders. Results are also communicated internally so they can be considered across teams, centres and directorates in the development of engagement plans for specific work-programmes, as well as strategic planning (see para 5).

5. Using the results: informing and influencing key pieces of work

- 5.1 Whilst there are many positives in the findings, there are opportunities for PHE to do more and the results are being carefully considered. In addition to informing specific

work-programmes, the results provide us with a range of findings that are informing and influencing key strategic planning and governance work, including:

- a) The PHE Strategic plan
- b) The Remit letter
- c) The Tailored Review
- d) Business planning for 16-17

5.2 The Strategic engagement and partnerships team are also using these results to inform work refreshing PHE's stakeholder engagement strategy. This will consider implications of more detailed findings, as well as the wider messages about PHE's stakeholder engagement and partnership work, and identify key actions to strengthen our existing approach.

6. FOR COMMENT: Are there other key areas of work that the Board recommends that we consider in light of these results?

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