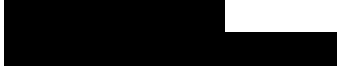





# United Kingdom Hydrographic Office

Admiralty Way  
Taunton  
Somerset  
TA1 2DN

Telephone:  
E-mail:  
Website:

  
www.gov.uk/ukho

  
REF: FOI2016/11974 - Financial Services Information

5 January 2017

Dear Mr Winn

Thank you for your email of 5 December 2016 requesting the following information:

*Contract information relating to Banking Services, Audit Services and Card Processing Services:*

*\* Banking Services- contract information relating to the organisation banking services.*

*\* Audit Services (Financial) – contract relating to internal and external audit services.*

*\* Accountancy – Contracts relating to TAX advisory services.*

*\* Card Processing Services - This is a contract the organisation may have that relates to the use debit/credit cards used by staff to make payments to suppliers. This also includes procurement cards.*

*\* Merchant services - This is a contract where by people make payments to the organisation via a machine or terminal. This also includes machines that have chip and pin and contact less*

*1. Contract Category: Please see select from the categories provided; Banking Services; Financial Audit Services; Card Processing Services*

*2. Existing Supplier Name for each contract*

*3. Contract Description: Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included. Please also include the modules included within the contract.*

*4. Annual Average Spend for each contract*

*5. Contract Duration: What is the duration of the contract please include any available extensions within the contract.*

*6. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.*

*7. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.*

*8. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provided, please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY*

*9. Contact Details: I require the full contact details of the person within the organisation responsible for this particular contract.*

*10. Notes: Please provide me with any further information with regards to this contract this could include any contract extension available as well as information on renewals or plans for future tenders.*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the United Kingdom Hydrographic Office, and I can confirm that all the information in scope of your request is held.

The information you have requested can be found at Annex A, but some of the information falls entirely within the scope of qualified exemptions provided for at Section 43 (Commercial Interests) of the FOIA and has been withheld.

Section 43 has been applied because some of the information has the potential to prejudice the commercial interests of the UKHO. The UKHO is an organisation that returns a dividend to the public purse and has to operate as a commercially viable entity; the release of information that prejudices its ability to operate in this way is against the public's interest. The balance of the public interest therefore lies in withholding the information. We have considered it necessary to apply the higher level of prejudice against release of the exempt information at "would" rather than "would be likely to".

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [CIO-FOI-IR@mod.uk](mailto:CIO-FOI-IR@mod.uk)). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely

UKHO Secretariat

Annex A to FOI201611974 - Financial Services – [REDACTED] – January 2017

1. Contract Category: Banking Services; Audit Services; Card Processing Services / Merchant services	2. Existing Supplier: Can you please provide me with the provider for each contract?	4. Contract Description: Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included. Please also include the modules included within the contract.	6. Annual Spend: What is the annual average spend for this contract?	7. Contract Duration: What is the duration of the contract please include any available extensions within the contract.
Card Processing Services	Lloyds Cardnet	Cardnet Merchant Service	Information withheld (See Section 43)	Ongoing
		To be able to take card payments from customers worldwide		
Card Processing Services	Pay 360 Gateway	For customers to be able to pay for	Information withheld (See Section 43)	Ongoing
		Information withheld (See Section 43)		
Card processing	RBS	GPC card spend	£80k - £90K a month	5 year
Audit services	NAO	External audit	£67k	ongoing
Audit services	DIA	Internal audit	intergovernmental contract	ongoing

8. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.	9. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.	10. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.	11. Contact Details: I require the full contact details of the person within the organisation responsible for this particular contract. Please include their full name, actual job title, contact number and direct email address.			
	N/A	N/A	Andrew Millard Chief Financial Officer			
			Tel 01823 483642			
			<a href="mailto:andrew.millard@ukho.gov.uk">andrew.millard@ukho.gov.uk</a>			
	N/A	N/A	Andrew Millard Chief Financial Officer			
			Tel 01823 483642			
Jul-15	Jun-20	Jun-20	Stuart Speer - Senior Buyer			
			01823 483865			
			<a href="mailto:Stuart.speer@ukho.gov.uk">Stuart.speer@ukho.gov.uk</a>			
ongoing	N/A	N/A	Andrew Millard Chief Financial Officer			
			Tel 01823 483642			
			<a href="mailto:andrew.millard@ukho.gov.uk">andrew.millard@ukho.gov.uk</a>			
ongoing	N/A	N/A	Andrew Millard Chief Financial Officer			
			Tel 01823 483642			
			<a href="mailto:andrew.millard@ukho.gov.uk">andrew.millard@ukho.gov.uk</a>			