

Charity Commission - General Public Survey

CATI Fieldwork : 23rd March - 2nd April 2015

Absolutes/col percents

Table 1

Q.1 Do you or any of your close family or friends work for a charity, either as a paid employee, a trustee, a volunteer or member of a charity's executive or management committee?

Base: All respondents

	Gender		Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humberside	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Unweighted base	1001	481	520	96	159	188	178	146	232	344	229	136	209	50	128	99	90	99	60	100	138	138	99
Weighted base	1001	490	511	120	160	190	170	150	210	250	269	195	204	50	129	99	89	99	59	99	139	139	99
NET: Yes	191 19%	91 19%	100 20%	21 18%	30 19%	39 20%	27 16%	39 26%	32 15%	59 23%	48 18%	28 14%	28 14%	10 20%	31 24%	15 15%	10 11%	17 17%	12 20%	19 19%	30 22%	32 23%	16 16%
Yes - Volunteer	120 12%	58 12%	62 12%	21 17%	18 11%	19 10%	16 10%	21 14%	23 11%	29 11%	31 12%	19 10%	19 9%	8 16%	18 14%	10 10%	7 7%	8 8%	7 12%	10 10%	22 16%	21 15%	10 10%
Yes - Paid employee	50 5%	21 4%	30 6%	3 3%	9 6%	15 8%	6 3%	13 9%	5 2%	24 10%	10 4%	7 3%	5 2%	2 4%	9 7%	3 3%	1 2%	6 7%	1 1%	8 8%	10 8%	6 5%	3 3%
Yes - Trustee	31 3%	20 4%	11 2%	2 1%	5 3%	6 3%	3 2%	8 5%	7 3%	12 5%	10 4%	3 2%	3 2%	1 1%	6 4%	2 2%	2 2%	3 3%	5 8%	1 1%	3 2%	5 4%	4 4%
Yes - Member of a charity's executive or management committee	6 1%	4 1%	2 *	1 1%	-	3 2%	2 1%	1 *	-	2 1%	2 1%	-	2 1%	-	1 1%	2 2%	-	-	-	-	1 1%	2 1%	1 1%
Yes - other	4 *	2 *	2 *	1 1%	-	2 1%	-	-	1 1%	2 1%	1 *	-	1 1%	-	-	1 1%	-	1 1%	2 3%	-	-	-	-
No	810 81%	400 81%	411 80%	98 82%	129 81%	151 80%	143 84%	111 74%	178 85%	192 77%	221 82%	167 86%	176 86%	40 80%	98 76%	85 85%	80 89%	82 83%	47 80%	80 81%	109 78%	107 77%	83 84%

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Table 2

Q.2a Have you, or any of your close family or friends, ever received money, support or help from a charity?

Base: All respondents

	Gender		Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humberside	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Unweighted base	1001	481	520	96	159	188	178	146	232	344	229	136	209	50	128	99	90	99	60	100	138	138	99
Weighted base	1001	490	511	120	160	190	170	150	210	250	269	195	204	50	129	99	89	99	59	99	139	139	99
Yes	104 10%	47 10%	57 11%	12 10%	28 17%	20 11%	14 8%	16 11%	13 6%	25 10%	28 11%	21 11%	22 11%	6 11%	12 9%	7 7%	10 11%	8 8%	6 10%	10 10%	17 13%	15 11%	14 14%
No	897 90%	443 90%	454 89%	108 90%	132 83%	170 89%	155 92%	134 89%	196 94%	225 90%	240 89%	174 89%	182 89%	44 89%	117 91%	92 93%	79 89%	91 92%	54 90%	89 90%	121 87%	124 89%	85 86%

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Table 3

Q.2b Have you, or any of your close family or friends, ever benefitted from or used the services of a charity?

Base: All respondents

	Gender		Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humberside	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Unweighted base	1001	481	520	96	159	188	178	146	232	344	229	136	209	50	128	99	90	99	60	100	138	138	99
Weighted base	1001	490	511	120	160	190	170	150	210	250	269	195	204	50	129	99	89	99	59	99	139	139	99
Yes	187 19%	90 18%	97 19%	23 19%	47 29%	36 19%	31 18%	32 21%	18 9%	48 19%	61 23%	26 13%	41 20%	11 22%	23 18%	13 13%	21 23%	12 12%	11 19%	21 21%	29 21%	29 21%	17 17%
No	814 81%	401 82%	413 81%	97 81%	113 71%	153 81%	139 82%	118 79%	192 91%	202 81%	208 77%	169 87%	163 80%	39 78%	106 82%	86 87%	68 77%	87 88%	48 81%	78 79%	109 79%	110 79%	82 83%

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Table 4

Q.3 Thinking back to the last month, in what ways have you heard about the work of charities?**Base: All respondents**

	Gender		Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humberside	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Unweighted base	1001	481	520	96	159	188	178	146	232	344	229	136	209	50	128	99	90	99	60	100	138	138	99
Weighted base	1001	490	511	120	160	190	170	150	210	250	269	195	204	50	129	99	89	99	59	99	139	139	99
NET: Any	887	425	463	102	142	173	152	136	181	227	247	170	172	44	110	93	81	89	51	87	126	119	87
	89%	87%	91%	85%	89%	91%	89%	91%	86%	91%	92%	87%	84%	89%	85%	94%	91%	90%	86%	88%	91%	86%	87%
TV	589	264	325	59	94	115	113	86	120	154	167	108	113	27	68	64	58	64	33	60	71	76	67
	59%	54%	64%	50%	59%	61%	67%	57%	57%	62%	62%	56%	55%	54%	53%	65%	65%	65%	56%	60%	51%	55%	67%
Advertisements/ leaflets/ posters in public	343	150	193	48	55	56	41	68	74	94	99	53	69	22	50	36	30	35	14	33	46	44	34
	34%	31%	38%	40%	34%	29%	24%	45%	35%	38%	37%	27%	34%	44%	39%	36%	33%	35%	23%	33%	33%	32%	35%
Newspapers	214	107	107	19	26	32	40	40	56	71	54	38	32	10	21	19	18	23	12	18	33	32	27
	21%	22%	21%	16%	16%	17%	23%	27%	27%	28%	20%	20%	15%	20%	16%	19%	20%	23%	21%	19%	24%	23%	27%
Internet website	199	103	96	37	54	46	29	27	7	69	59	33	23	16	21	17	21	14	12	20	34	28	18
	20%	21%	19%	31%	33%	24%	17%	18%	4%	28%	22%	17%	11%	31%	17%	17%	23%	14%	20%	20%	24%	21%	18%
From a fundraiser	138	57	82	24	21	32	24	20	17	34	42	31	24	13	11	12	14	12	6	15	22	20	13
	14%	12%	16%	20%	13%	17%	14%	13%	8%	14%	16%	16%	12%	27%	8%	12%	16%	12%	10%	15%	16%	14%	13%
Personal experience	131	51	80	12	24	21	21	23	30	41	44	10	27	7	14	11	11	10	9	13	17	26	13
	13%	10%	16%	10%	15%	11%	12%	15%	14%	16%	16%	5%	13%	15%	11%	11%	12%	10%	15%	13%	12%	19%	14%
Word of mouth from friends/ family/ colleagues	129	67	62	14	26	21	28	22	19	34	39	28	18	8	15	15	11	12	8	14	20	16	9
	13%	14%	12%	11%	16%	11%	16%	15%	9%	13%	14%	15%	9%	16%	12%	15%	13%	12%	13%	15%	14%	12%	9%
From a charity worker	128	46	82	15	30	23	19	15	24	30	40	29	18	6	14	15	10	9	8	9	25	20	12
	13%	9%	16%	13%	19%	12%	11%	10%	11%	12%	15%	15%	9%	11%	11%	15%	11%	9%	14%	9%	18%	14%	12%
Radio	108	60	48	7	26	24	18	13	18	39	32	12	15	4	9	13	13	12	3	12	16	13	13
	11%	12%	9%	6%	16%	13%	10%	9%	9%	16%	12%	6%	7%	7%	7%	13%	14%	12%	6%	12%	11%	9%	14%
E-mail	22	10	12	3	5	5	3	3	2	8	6	6	1	-	5	2	2	4	-	5	2	2	1
	2%	2%	2%	3%	3%	3%	2%	2%	1%	3%	2%	3%	*	-	4%	2%	2%	4%	-	5%	1%	1%	1%
Post/ Bags for donations	18	6	11	4	4	1	2	3	4	6	5	1	4	-	3	-	3	2	-	2	6	2	-
	2%	1%	2%	3%	2%	*	1%	2%	2%	2%	2%	1%	2%	-	2%	-	3%	2%	-	2%	4%	2%	-
Charity shops	15	8	8	-	1	1	6	1	5	1	4	6	4	-	-	1	4	2	-	-	5	1	1
	2%	2%	2%	-	1%	1%	4%	1%	3%	1%	1%	3%	2%	-	-	1%	5%	2%	-	-	4%	1%	1%

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Q.3 Thinking back to the last month, in what ways have you heard about the work of charities?**Base: All respondents**

	Gender		Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humber-side	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Weighted base	1001	490	511	120	160	190	170	150	210	250	269	195	204	50	129	99	89	99	59	99	139	139	99
Phone/ Text	15 1%	7 1%	8 1%	1 1%	2 1%	2 1%	2 1%	4 3%	3 2%	2 1%	3 1%	4 2%	3 1%	1 2%	1 1%	1 1%	2 2%	3 3%	- -	1 1%	2 1%	2 2%	2 2%
Work/ School	13 1%	10 2%	3 1%	4 3%	2 1%	3 1%	2 1%	2 1%	- -	5 2%	5 2%	- -	1 1%	- -	3 2%	1 1%	3 4%	1 1%	- -	- -	3 2%	1 1%	1 1%
Charity event	5 1%	4 1%	1 *	2 2%	- -	1 1%	1 1%	- -	1 *	1 *	3 1%	- -	- -	- -	- -	1 1%	- -	- -	1 2%	1 1%	- -	2 2%	- -
Magazine	4 *	1 *	3 1%	- -	- -	2 1%	1 1%	1 1%	- -	3 1%	- -	- -	- -	- -	- -	- -	- -	1 1%	1 3%	- -	- -	1 1%	1 1%
Food Bank	3 *	1 *	2 *	- -	1 1%	2 1%	- -	- -	- -	1 *	- -	1 1%	- -	- -	- -	- -	- -	1 2%	- -	- -	- -	1 1%	1 1%
Church	2 *	1 *	1 *	- -	- -	1 *	- -	1 1%	- -	1 *	- -	- -	1 1%	- -	- -	- -	- -	- -	1 1%	- -	1 1%	- -	- -
Doctor	1 *	1 *	1 *	- -	- -	- -	- -	1 1%	1 *	1 *	1 *	- -	- -	- -	- -	- -	1 1%	- -	- -	1 1%	- -	- -	- -
Charity Commission	1 *	1 *	- -	- -	- -	- -	- -	1 1%	- -	- -	1 *	- -	- -	- -	- -	- -	- -	- -	1 2%	- -	- -	- -	- -
Volunteering	1 *	1 *	- -	1 1%	- -	- -	- -	- -	- -	- -	- -	- -	1 1%	1 3%	- -	- -	- -	- -	- -	- -	- -	- -	- -
Podcasts	1 *	1 *	- -	- -	1 *	- -	- -	- -	- -	1 *	- -	- -	- -	- -	- -	1 1%	- -	- -	- -	- -	- -	- -	- -
Other	10 1%	3 1%	7 1%	2 2%	3 2%	- -	2 1%	1 1%	1 1%	3 1%	2 1%	1 1%	2 1%	1 2%	1 1%	1 1%	- -	- -	1 1%	1 1%	1 1%	2 2%	3 3%
Have not heard anything about charities	114 11%	66 13%	48 9%	18 15%	18 11%	17 9%	18 11%	13 9%	29 14%	24 9%	22 8%	24 13%	32 16%	5 11%	19 15%	6 6%	8 9%	10 10%	8 14%	12 12%	12 9%	20 14%	13 13%

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Table 5

Q.4 Have you had an issue or a problem with a charity in the past 12 months?**Base: All respondents**

	Gender		Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humberside	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Unweighted base	1001	481	520	96	159	188	178	146	232	344	229	136	209	50	128	99	90	99	60	100	138	138	99
Weighted base	1001	490	511	120	160	190	170	150	210	250	269	195	204	50	129	99	89	99	59	99	139	139	99
Yes	36 4%	22 4%	14 3%	6 5%	4 2%	4 2%	5 3%	5 3%	11 5%	9 3%	17 6%	- -	6 3%	- -	6 5%	4 4%	- -	5 5%	- -	3 3%	9 7%	5 3%	3 3%
No	965 96%	469 96%	496 97%	114 95%	156 98%	185 98%	165 97%	145 97%	198 95%	242 97%	252 94%	195 100%	198 97%	50 100%	123 95%	95 96%	89 100%	94 95%	59 100%	96 97%	129 93%	134 97%	96 97%

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Table 6

Q.5 Thinking back to your most recent issue or problem, which statement do you most agree with?**Base: All respondents who have had an issue or a problem with a charity in the past 12 months**

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humber-side	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Unweighted base	37	22	15	5	4	5	6	4	13	12	14	-	7	-	6	4	-	6	-	3	9	5	4
Weighted base	36	22	14	6	4	4	5	5	11	9	17	-	6	-	6	4	-	5	-	3	9	5	3
I had a serious problem which required help to solve	3 7%	2 8%	1 5%	-	-	1 22%	1 14%	-	1 8%	-	1 6%	-	2 25%	-	1 15%	-	-	-	-	1 31%	-	-	1 22%
I had a serious problem which I was able to solve myself	4 12%	3 12%	2 13%	-	-	1 17%	1 14%	1 20%	2 17%	1 17%	2 12%	-	1 14%	-	1 15%	1 22%	-	-	-	1 38%	1 8%	1 16%	-
I had a minor problem which required help to solve	4 10%	2 10%	1 10%	1 15%	-	1 32%	-	1 28%	-	1 10%	3 16%	-	-	-	1 22%	1 33%	-	-	-	-	1 10%	-	-
I had a minor problem which I was able to solve myself	21 60%	12 57%	9 64%	4 71%	4 100%	1 30%	3 53%	3 52%	7 57%	5 63%	10 60%	-	3 45%	-	2 31%	2 45%	-	4 80%	-	1 31%	7 73%	4 84%	2 49%
Don't know/ not sure	4 11%	3 13%	1 7%	1 15%	-	-	1 19%	-	2 18%	1 10%	1 6%	-	1 15%	-	1 16%	-	-	1 20%	-	-	1 10%	-	1 29%

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Table 7

Q.6 What action did you take as a result of your most recent issue or problem?**Base: All respondents who have had an issue or a problem with a charity in the past 12 months**

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humber-side	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Unweighted base	37	22	15	5	4	5	6	4	13	12	14	-	7	-	6	4	-	6	-	3	9	5	4
Weighted base	36	22	14	6	4	4	5	5	11	9	17	-	6	-	6	4	-	5	-	3	9	5	3
NET: Any action	31	18	13	6	3	4	5	5	9	7	16	-	6	-	6	3	-	5	-	1	9	5	2
	88%	83%	95%	100%	82%	83%	100%	100%	75%	83%	94%	-	86%	-	100%	83%	-	100%	-	31%	92%	100%	71%
Complained directly to charity/ wrote to charity	20	12	8	2	2	2	2	4	7	4	12	-	2	-	2	3	-	3	-	1	5	4	1
	54%	54%	56%	41%	56%	53%	37%	80%	59%	50%	74%	-	28%	-	38%	83%	-	54%	-	31%	57%	84%	21%
Stopped donating	5	2	3	2	1	1	-	1	-	1	3	-	-	-	2	-	-	1	-	-	2	-	-
	14%	9%	22%	41%	25%	12%	-	20%	-	16%	15%	-	-	-	32%	-	-	10%	-	-	27%	-	-
Ended contact with charity	2	1	2	-	-	-	2	-	1	1	1	-	1	-	1	-	-	1	-	-	-	1	-
	7%	3%	12%	-	-	-	30%	-	8%	9%	5%	-	14%	-	15%	-	-	16%	-	-	-	16%	-
Contacted the police	1	1	1	-	-	1	1	-	-	1	-	-	1	-	-	-	-	-	-	-	1	-	1
	4%	3%	5%	-	-	17%	14%	-	-	9%	-	-	12%	-	-	-	-	-	-	-	8%	-	22%
Contacted solicitor	1	1	-	-	-	-	1	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-
	3%	4%	-	-	-	-	19%	-	-	-	-	-	15%	-	16%	-	-	-	-	-	-	-	-
Contacted the Charity Commission	1	1	-	-	-	-	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	1
	3%	4%	-	-	-	-	-	-	8%	-	-	-	-	-	-	-	-	-	-	-	-	-	28%
Other	1	1	-	1	-	-	-	-	-	-	-	-	1	-	-	-	-	1	-	-	-	-	-
	3%	5%	-	19%	-	-	-	-	-	-	-	-	18%	-	-	-	-	21%	-	-	-	-	-
None	4	4	1	-	1	1	-	-	3	1	1	-	1	-	-	1	-	-	-	2	1	-	1
	12%	17%	5%	-	18%	17%	-	-	25%	17%	6%	-	14%	-	-	17%	-	-	-	69%	8%	-	29%

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Table 8

Q.7 Overall, how effectively do you think charities are regulated in England and Wales?**Base: All respondents**

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humber-side	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Unweighted base	1001	481	520	96	159	188	178	146	232	344	229	136	209	50	128	99	90	99	60	100	138	138	99
Weighted base	1001	490	511	120	160	190	170	150	210	250	269	195	204	50	129	99	89	99	59	99	139	139	99
NET: Effectively	647 65%	296 60%	351 69%	95 80%	103 64%	117 61%	100 59%	93 62%	138 66%	169 68%	170 63%	128 66%	139 68%	33 67%	85 66%	64 64%	53 59%	62 62%	38 63%	74 74%	88 63%	94 68%	58 58%
Very effectively (+2)	203 20%	87 18%	116 23%	37 31%	29 18%	44 23%	21 13%	35 24%	37 17%	55 22%	44 16%	42 21%	48 24%	9 18%	27 21%	25 25%	11 12%	19 19%	15 25%	24 24%	30 21%	28 20%	16 16%
Fairly effectively (+1)	444 44%	208 42%	236 46%	58 48%	74 46%	73 38%	79 47%	57 38%	102 49%	114 46%	127 47%	86 44%	91 45%	24 48%	58 45%	39 39%	42 47%	43 43%	23 38%	50 50%	58 42%	66 48%	42 42%
Neither effectively or ineffectively (0)	124 12%	59 12%	65 13%	17 14%	32 20%	26 14%	22 13%	12 8%	16 7%	32 13%	37 14%	30 16%	12 6%	4 8%	10 8%	14 14%	16 18%	15 16%	8 13%	8 8%	18 13%	19 13%	13 13%
Not very effectively (-1)	81 8%	53 11%	28 5%	2 2%	10 7%	13 7%	11 7%	22 15%	23 11%	21 8%	20 7%	14 7%	18 9%	2 3%	13 10%	5 5%	5 5%	8 8%	9 14%	6 6%	18 13%	9 7%	6 6%
Not at all effectively (-2)	41 4%	28 6%	13 3%	1 1%	4 3%	9 5%	9 5%	6 4%	11 5%	6 3%	7 3%	6 3%	14 7%	2 4%	7 6%	7 7%	3 4%	4 4%	1 1%	3 3%	6 4%	5 4%	2 2%
NET: Not effectively	121 12%	80 16%	41 8%	3 3%	15 9%	22 12%	20 12%	28 19%	34 16%	27 11%	27 10%	20 10%	32 16%	3 7%	20 16%	13 13%	8 9%	12 13%	9 16%	9 9%	24 17%	14 10%	9 9%
Don't know	108 11%	55 11%	53 10%	5 4%	10 6%	26 14%	28 16%	17 11%	22 10%	23 9%	34 13%	16 8%	21 10%	9 19%	13 10%	9 9%	12 14%	9 10%	5 8%	9 9%	10 7%	12 9%	20 20%
Mean	0.77	0.63	0.90	1.11	0.75	0.79	0.66	0.71	0.69	0.84	0.77	0.81	0.77	0.91	0.73	0.76	0.67	0.71	0.79	0.96	0.68	0.81	0.79
Standard deviation	1.04	1.12	0.94	0.79	0.94	1.10	1.03	1.16	1.10	0.99	0.95	0.99	1.17	0.94	1.13	1.16	0.94	1.05	1.06	0.94	1.12	0.99	0.96
Standard error	0.03	0.05	0.04	0.08	0.08	0.09	0.08	0.10	0.08	0.06	0.07	0.09	0.09	0.15	0.11	0.12	0.11	0.11	0.14	0.10	0.10	0.09	0.11

Charity Commission - General Public Survey

CATI Fieldwork : 23rd March - 2nd April 2015

Absolutes/col percents

Table 9
Q.8 How much do you agree or disagree with the following statements?

Summary

Base: All respondents

	Statements				
	I trust charities to work independently	I don't know much about charity regulation	Charities are regulated and controlled to ensure that they are working for the public benefit	Charities should be regulated more to ensure they are being run properly	There is currently too much regulation of charities
Unweighted base	1001	1001	1001	1001	1001
Weighted base	1001	1001	1001	1001	1001
NET: Agree	642 64%	734 73%	686 69%	722 72%	203 20%
Strongly agree (+2)	240 24%	432 43%	294 29%	451 45%	79 8%
Tend to agree (+1)	402 40%	302 30%	392 39%	271 27%	124 12%
Neither agree or disagree (0)	182 18%	111 11%	185 18%	160 16%	348 35%
Tend to disagree (-1)	96 10%	87 9%	59 6%	69 7%	246 25%
Strongly disagree (-2)	62 6%	60 6%	40 4%	26 3%	129 13%
NET: Disagree	158 16%	147 15%	99 10%	95 9%	375 37%
Don't know	19 2%	9 1%	31 3%	23 2%	75 7%
Mean	0.67	0.97	0.87	1.08	-0.24
Standard deviation	1.13	1.20	1.05	1.07	1.11
Standard error	0.04	0.04	0.03	0.03	0.04

Charity Commission - General Public Survey

CATI Fieldwork : 23rd March - 2nd April 2015

Absolutes/col percents

Table 10

Q.8 How much do you agree or disagree with the following statements?**I trust charities to work independently****Base: All respondents**

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humber-side	East Midlands	West Midlands	Wales	East Anglia	Grea-ter London	South East	South West
Unweighted base	1001	481	520	96	159	188	178	146	232	344	229	136	209	50	128	99	90	99	60	100	138	138	99
Weighted base	1001	490	511	120	160	190	170	150	210	250	269	195	204	50	129	99	89	99	59	99	139	139	99
NET: Agree	642 64%	322 66%	320 63%	78 65%	101 63%	131 69%	112 66%	92 61%	127 61%	171 68%	177 66%	113 58%	135 66%	38 77%	78 60%	62 62%	51 57%	60 60%	43 72%	66 67%	90 65%	86 62%	69 69%
Strongly agree (+2)	240 24%	122 25%	118 23%	25 21%	39 24%	52 27%	35 20%	34 23%	54 26%	57 23%	49 18%	51 26%	62 30%	13 26%	37 28%	24 24%	17 19%	18 18%	18 30%	21 22%	35 25%	33 24%	25 25%
Tend to agree (+1)	402 40%	201 41%	202 39%	53 44%	62 39%	79 42%	77 45%	58 38%	73 35%	115 46%	128 48%	62 32%	74 36%	25 51%	41 32%	37 38%	35 39%	42 42%	25 42%	45 45%	55 40%	53 38%	44 44%
Neither agree or disagree (0)	182 18%	73 15%	109 21%	27 22%	36 22%	30 16%	30 18%	28 19%	29 14%	42 17%	40 15%	43 22%	33 16%	4 9%	23 18%	17 17%	21 24%	17 17%	5 9%	23 23%	25 18%	29 21%	18 18%
Tend to disagree (-1)	96 10%	49 10%	47 9%	12 10%	18 11%	15 8%	10 6%	14 9%	28 13%	25 10%	31 12%	21 11%	14 7%	3 6%	16 12%	12 12%	9 10%	13 14%	4 7%	6 6%	11 8%	17 12%	5 5%
Strongly disagree (-2)	62 6%	41 8%	22 4%	1 1%	4 3%	11 6%	16 9%	14 9%	17 8%	9 4%	15 5%	17 9%	17 8%	3 5%	8 6%	7 7%	5 6%	7 7%	5 9%	4 4%	11 8%	6 5%	5 5%
NET: Disagree	158 16%	90 18%	68 13%	13 11%	22 14%	26 14%	25 15%	27 18%	44 21%	34 14%	46 17%	37 19%	31 15%	6 11%	24 19%	19 19%	14 16%	21 21%	10 16%	10 10%	22 16%	23 17%	10 10%
Don't know	19 2%	6 1%	13 3%	1 1%	1 1%	3 1%	2 1%	2 1%	9 4%	3 1%	6 2%	1 1%	5 2%	2 3%	4 3%	2 2%	2 3%	2 2%	2 3%	- -	1 1%	1 1%	3 3%
Mean	0.67	0.65	0.70	0.75	0.72	0.78	0.63	0.58	0.60	0.75	0.63	0.57	0.74	0.89	0.66	0.62	0.56	0.51	0.79	0.75	0.66	0.65	0.82
Standard deviation	1.13	1.20	1.07	0.94	1.04	1.11	1.15	1.21	1.25	1.04	1.09	1.23	1.21	1.05	1.21	1.19	1.10	1.17	1.24	1.00	1.18	1.11	1.04
Standard error	0.04	0.06	0.05	0.10	0.08	0.08	0.09	0.10	0.08	0.06	0.07	0.11	0.08	0.15	0.11	0.12	0.12	0.12	0.16	0.10	0.10	0.10	0.11

Charity Commission - General Public Survey

CATI Fieldwork : 23rd March - 2nd April 2015

Absolutes/col percents

Table 11

Q.8 How much do you agree or disagree with the following statements?**I don't know much about charity regulation****Base: All respondents**

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humbs-erside	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Unweighted base	1001	481	520	96	159	188	178	146	232	344	229	136	209	50	128	99	90	99	60	100	138	138	99
Weighted base	1001	490	511	120	160	190	170	150	210	250	269	195	204	50	129	99	89	99	59	99	139	139	99
NET: Agree	734 73%	357 73%	377 74%	78 65%	119 74%	143 75%	127 75%	104 70%	162 77%	173 69%	197 73%	162 83%	146 71%	33 66%	91 71%	73 74%	66 74%	81 81%	44 74%	71 71%	94 68%	103 74%	79 79%
Strongly agree (+2)	432 43%	210 43%	222 44%	43 36%	80 50%	85 45%	78 46%	63 42%	83 40%	86 34%	121 45%	114 59%	80 39%	20 41%	57 45%	43 43%	36 41%	49 49%	28 47%	46 46%	52 37%	56 40%	45 45%
Tend to agree (+1)	302 30%	148 30%	154 30%	35 29%	39 24%	58 31%	49 29%	41 28%	78 37%	88 35%	77 29%	47 24%	66 32%	12 25%	34 26%	30 31%	30 33%	32 32%	16 27%	25 25%	43 31%	47 34%	34 34%
Neither agree or disagree (0)	111 11%	49 10%	62 12%	20 17%	21 13%	9 5%	20 12%	24 16%	16 8%	33 13%	20 7%	17 9%	28 14%	5 10%	17 13%	9 9%	11 12%	10 10%	4 7%	13 14%	18 13%	13 9%	10 10%
Tend to disagree (-1)	87 9%	43 9%	44 9%	11 9%	17 11%	19 10%	15 9%	9 6%	16 8%	27 11%	37 14%	10 5%	10 5%	4 9%	10 8%	11 11%	6 7%	5 5%	7 11%	11 11%	12 9%	13 9%	7 7%
Strongly disagree (-2)	60 6%	35 7%	25 5%	11 9%	3 2%	16 8%	9 5%	12 8%	10 5%	17 7%	14 5%	6 3%	14 7%	7 13%	9 7%	6 6%	5 5%	3 3%	3 5%	3 3%	12 9%	9 6%	3 3%
NET: Disagree	147 15%	78 16%	69 14%	22 18%	20 13%	35 18%	23 14%	21 14%	26 13%	44 18%	51 19%	16 8%	25 12%	11 22%	20 15%	17 17%	11 13%	8 8%	10 16%	14 14%	24 17%	22 16%	10 11%
Don't know	9 1%	6 1%	3 1%	- -	- -	3 2%	- -	- -	5 3%	- -	1 *	- -	6 3%	1 2%	1 1%	- -	1 1%	- -	2 3%	1 1%	2 1%	1 1%	- -
Mean	0.97	0.94	0.99	0.74	1.10	0.95	1.02	0.90	1.02	0.79	0.94	1.30	0.94	0.73	0.93	0.94	0.98	1.19	1.04	1.02	0.80	0.93	1.11
Standard deviation	1.20	1.24	1.16	1.28	1.11	1.29	1.18	1.24	1.12	1.22	1.25	1.04	1.18	1.44	1.25	1.24	1.15	1.02	1.22	1.15	1.28	1.21	1.07
Standard error	0.04	0.06	0.05	0.13	0.09	0.10	0.09	0.10	0.07	0.07	0.08	0.09	0.08	0.21	0.11	0.12	0.12	0.10	0.16	0.12	0.11	0.10	0.11

Charity Commission - General Public Survey

CATI Fieldwork : 23rd March - 2nd April 2015

Absolutes/col percents

Table 12

Q.8 How much do you agree or disagree with the following statements?**Charities are regulated and controlled to ensure that they are working for the public benefit****Base: All respondents**

	Gender		Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humber-side	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Unweighted base	1001	481	520	96	159	188	178	146	232	344	229	136	209	50	128	99	90	99	60	100	138	138	99
Weighted base	1001	490	511	120	160	190	170	150	210	250	269	195	204	50	129	99	89	99	59	99	139	139	99
NET: Agree	686 69%	332 68%	354 69%	84 70%	104 65%	135 71%	114 67%	105 70%	144 68%	175 70%	184 69%	133 68%	145 71%	37 75%	90 70%	66 66%	49 55%	69 69%	40 67%	76 77%	90 65%	102 74%	68 68%
Strongly agree (+2)	294 29%	145 30%	149 29%	33 27%	38 24%	65 34%	52 31%	41 27%	66 31%	59 24%	70 26%	68 35%	70 34%	18 37%	37 29%	30 30%	22 24%	25 26%	22 37%	31 32%	47 34%	40 29%	21 22%
Tend to agree (+1)	392 39%	187 38%	205 40%	51 42%	66 41%	70 37%	62 37%	64 43%	78 37%	115 46%	114 43%	65 33%	75 37%	19 38%	53 41%	36 36%	27 30%	43 44%	18 30%	45 45%	43 31%	62 45%	47 47%
Neither agree or disagree (0)	185 18%	92 19%	93 18%	28 23%	34 21%	36 19%	36 21%	21 14%	29 14%	50 20%	53 20%	34 17%	29 14%	6 13%	20 15%	20 20%	22 25%	19 19%	13 22%	15 15%	28 20%	24 17%	18 18%
Tend to disagree (-1)	59 6%	28 6%	31 6%	8 6%	9 6%	12 6%	7 4%	10 6%	14 6%	13 5%	16 6%	11 6%	12 6%	3 6%	7 6%	8 8%	11 13%	4 4%	2 3%	4 4%	10 7%	4 3%	6 6%
Strongly disagree (-2)	40 4%	24 5%	17 3%	1 1%	6 4%	4 2%	7 4%	11 7%	12 6%	7 3%	10 4%	6 3%	12 6%	2 3%	7 5%	5 5%	1 1%	5 5%	1 2%	3 3%	10 7%	4 3%	2 2%
NET: Disagree	99 10%	52 11%	48 9%	9 7%	16 10%	16 8%	14 8%	20 14%	25 12%	20 8%	26 10%	17 9%	24 12%	5 10%	14 11%	13 13%	12 14%	9 9%	3 5%	7 7%	20 14%	8 6%	8 8%
Don't know	31 3%	15 3%	16 3%	- -	6 4%	3 2%	6 3%	3 2%	12 6%	6 2%	6 2%	11 6%	5 3%	1 3%	5 4%	1 1%	6 7%	3 3%	4 6%	1 1%	1 1%	4 3%	5 5%
Mean	0.87	0.85	0.89	0.89	0.78	0.97	0.88	0.78	0.87	0.85	0.83	0.97	0.91	1.02	0.85	0.79	0.68	0.84	1.02	1.00	0.78	0.96	0.84
Standard deviation	1.05	1.08	1.02	0.92	1.02	0.99	1.04	1.14	1.13	0.95	1.02	1.04	1.13	1.05	1.09	1.12	1.05	1.03	0.99	0.94	1.21	0.95	0.92
Standard error	0.03	0.05	0.05	0.09	0.08	0.07	0.08	0.10	0.08	0.05	0.07	0.09	0.08	0.15	0.10	0.11	0.11	0.11	0.13	0.09	0.10	0.08	0.10

Charity Commission - General Public Survey

CATI Fieldwork : 23rd March - 2nd April 2015

Absolutes/col percents

Table 13

Q.8 How much do you agree or disagree with the following statements?**Charities should be regulated more to ensure they are being run properly****Base: All respondents**

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humber-side	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Unweighted base	1001	481	520	96	159	188	178	146	232	344	229	136	209	50	128	99	90	99	60	100	138	138	99
Weighted base	1001	490	511	120	160	190	170	150	210	250	269	195	204	50	129	99	89	99	59	99	139	139	99
NET: Agree	722 72%	344 70%	378 74%	74 62%	97 61%	133 70%	133 78%	111 74%	175 83%	160 64%	197 73%	151 78%	158 77%	32 64%	91 70%	78 79%	62 69%	80 81%	42 71%	65 66%	99 72%	102 73%	72 72%
Strongly agree (+2)	451 45%	219 45%	232 45%	34 29%	50 31%	93 49%	86 51%	70 47%	118 56%	89 35%	114 42%	98 50%	114 56%	18 36%	64 49%	47 48%	41 46%	55 55%	24 40%	36 37%	63 46%	59 42%	44 45%
Tend to agree (+1)	271 27%	125 26%	146 29%	40 33%	47 29%	40 21%	47 28%	41 27%	57 27%	71 29%	83 31%	53 27%	44 21%	14 28%	27 21%	31 31%	21 24%	25 25%	18 31%	29 29%	36 26%	43 31%	27 27%
Neither agree or disagree (0)	160 16%	82 17%	78 15%	29 24%	42 27%	34 18%	21 13%	17 12%	14 7%	49 19%	41 15%	27 14%	24 12%	5 10%	17 13%	15 15%	19 21%	11 11%	7 12%	21 21%	25 18%	22 16%	18 18%
Tend to disagree (-1)	69 7%	43 9%	26 5%	16 13%	12 7%	10 5%	8 5%	12 8%	11 5%	27 11%	20 7%	8 4%	11 5%	9 19%	10 8%	4 4%	4 5%	4 4%	4 6%	11 11%	8 6%	9 7%	6 6%
Strongly disagree (-2)	26 3%	11 2%	15 3%	1 1%	3 2%	7 4%	3 2%	6 4%	4 2%	8 3%	7 3%	6 3%	5 2%	2 3%	5 4%	- -	- -	5 5%	3 5%	2 2%	5 3%	1 1%	4 4%
NET: Disagree	95 9%	54 11%	41 8%	17 14%	15 10%	18 9%	12 7%	18 12%	15 7%	35 14%	27 10%	14 7%	16 8%	11 22%	15 12%	4 4%	4 5%	8 8%	6 11%	12 13%	13 9%	11 8%	10 10%
Don't know	23 2%	10 2%	14 3%	- -	5 3%	5 2%	4 2%	3 2%	6 3%	6 3%	4 1%	3 1%	7 3%	2 4%	6 4%	2 2%	4 4%	- -	4 7%	- -	1 1%	4 3%	- -
Mean	1.08	1.04	1.12	0.75	0.83	1.08	1.23	1.07	1.34	0.84	1.04	1.20	1.27	0.77	1.09	1.26	1.15	1.23	1.02	0.88	1.05	1.10	1.04
Standard deviation	1.07	1.09	1.04	1.05	1.04	1.13	0.99	1.14	0.97	1.13	1.07	1.02	1.04	1.25	1.17	0.85	0.95	1.09	1.14	1.08	1.09	0.99	1.10
Standard error	0.03	0.05	0.05	0.11	0.08	0.08	0.08	0.10	0.06	0.06	0.07	0.09	0.07	0.18	0.11	0.09	0.10	0.11	0.15	0.11	0.09	0.09	0.11

Charity Commission - General Public Survey

CATI Fieldwork : 23rd March - 2nd April 2015

Absolutes/col percents

Table 14

Q.8 How much do you agree or disagree with the following statements?**There is currently too much regulation of charities****Base: All respondents**

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humbside	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Unweighted base	1001	481	520	96	159	188	178	146	232	344	229	136	209	50	128	99	90	99	60	100	138	138	99
Weighted base	1001	490	511	120	160	190	170	150	210	250	269	195	204	50	129	99	89	99	59	99	139	139	99
NET: Agree	203 20%	92 19%	111 22%	25 21%	19 12%	35 18%	31 18%	40 26%	53 25%	37 15%	49 18%	45 23%	59 29%	16 32%	38 30%	17 17%	13 14%	26 26%	12 21%	23 24%	27 20%	19 13%	12 12%
Strongly agree (+2)	79 8%	37 8%	42 8%	9 7%	5 3%	14 7%	16 9%	19 13%	16 8%	9 4%	14 5%	21 11%	26 13%	3 7%	15 11%	7 7%	6 6%	10 10%	4 7%	9 9%	12 8%	9 6%	4 4%
Tend to agree (+1)	124 12%	55 11%	69 14%	16 14%	15 9%	22 11%	15 9%	20 14%	37 17%	28 11%	35 13%	24 12%	34 16%	12 25%	23 18%	10 10%	7 8%	16 16%	8 14%	14 14%	16 11%	10 7%	8 8%
Neither agree or disagree (0)	348 35%	157 32%	191 37%	47 39%	75 47%	79 42%	63 37%	36 24%	48 23%	100 40%	109 40%	53 27%	58 28%	21 42%	39 30%	46 46%	26 29%	29 29%	18 31%	30 30%	40 29%	51 37%	48 49%
Tend to disagree (-1)	246 25%	126 26%	120 23%	34 28%	42 26%	42 22%	42 25%	36 24%	49 23%	75 30%	67 25%	50 26%	37 18%	6 12%	20 15%	18 18%	30 34%	24 24%	15 26%	30 30%	40 29%	39 28%	24 24%
Strongly disagree (-2)	129 13%	85 17%	44 9%	12 10%	14 9%	21 11%	17 10%	28 19%	36 17%	26 10%	34 13%	28 14%	28 14%	5 9%	25 19%	14 14%	12 13%	13 13%	6 10%	10 11%	21 15%	15 11%	8 8%
NET: Disagree	375 37%	211 43%	164 32%	46 38%	56 35%	63 33%	60 35%	64 43%	85 40%	101 40%	101 38%	78 40%	65 32%	10 21%	45 35%	32 32%	42 47%	37 37%	22 36%	40 41%	61 44%	54 39%	31 32%
Don't know	75 7%	30 6%	45 9%	2 2%	9 6%	13 7%	16 9%	11 7%	25 12%	13 5%	10 4%	18 9%	22 11%	3 5%	7 6%	4 5%	8 9%	7 7%	7 12%	6 6%	10 7%	14 10%	8 8%
Mean	-0.24	-0.36	-0.12	-0.21	-0.31	-0.20	-0.19	-0.24	-0.28	-0.34	-0.28	-0.23	-0.04	0.10	-0.14	-0.23	-0.44	-0.16	-0.22	-0.19	-0.34	-0.34	-0.26
Standard deviation	1.11	1.15	1.06	1.05	0.89	1.05	1.10	1.31	1.23	0.95	1.03	1.23	1.25	1.04	1.28	1.07	1.07	1.19	1.10	1.14	1.16	1.03	0.90
Standard error	0.04	0.05	0.05	0.11	0.07	0.08	0.09	0.11	0.09	0.05	0.07	0.11	0.09	0.15	0.12	0.11	0.12	0.12	0.15	0.12	0.10	0.09	0.09

Charity Commission - General Public Survey
CATI Fieldwork : 23rd March - 2nd April 2015

Absolutes/col percents

Table 15

Q.9 Have you ever heard of the Charity Commission?**Base: All respondents**

	Gender		Age							SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humberside	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Unweighted base	1001	481	520	96	159	188	178	146	232	344	229	136	209	50	128	99	90	99	60	100	138	138	99
Weighted base	1001	490	511	120	160	190	170	150	210	250	269	195	204	50	129	99	89	99	59	99	139	139	99
Yes	469 47%	243 50%	226 44%	38 31%	48 30%	90 47%	97 57%	88 59%	107 51%	159 64%	133 50%	60 31%	78 38%	18 36%	64 50%	45 46%	33 37%	44 44%	26 44%	60 60%	59 42%	62 45%	59 59%
No	531 53%	247 50%	284 56%	82 69%	112 70%	99 52%	73 43%	62 41%	103 49%	91 36%	136 50%	135 69%	126 62%	32 64%	65 50%	54 54%	56 63%	55 55%	33 55%	39 40%	80 58%	77 55%	41 41%
Don't know	1 *	1 *	1 *	- -	- -	1 1%	- -	- -	- -	1 *	- -	- -	1 *	- -	- -	- -	- -	1 1%	1 1%	- -	- -	- -	- -

Charity Commission - General Public Survey

CATI Fieldwork : 23rd March - 2nd April 2015

Absolutes/col percents

Table 16

Q.10 How well, if at all, do you feel you know the Charity Commission and what it does?**Base: All respondents who have heard of the Charity Commission**

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humber-side	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Unweighted base	499	257	242	30	52	91	108	92	125	221	116	42	80	19	67	48	38	46	29	61	66	65	60
Weighted base	469	243	226	38	48	90	97	88	107	159	133	60	78	18	64	45	33	44	26	60	59	62	59
NET: Well	135 29%	79 33%	56 25%	13 35%	10 22%	20 22%	27 28%	30 34%	33 31%	46 29%	41 31%	19 32%	16 21%	6 36%	19 30%	10 23%	9 26%	17 38%	6 25%	13 21%	16 27%	20 33%	18 31%
Very well	(4) 30 6%	20 8%	10 4%	5 14%	1 2%	5 6%	6 6%	9 10%	4 4%	13 8%	6 5%	5 9%	4 5%	3 17%	4 6%	2 4%	2 6%	- -	1 2%	2 4%	5 9%	5 8%	6 11%
Fairly well	(3) 104 22%	59 24%	46 20%	8 20%	10 20%	14 16%	21 22%	22 25%	29 27%	33 21%	35 26%	14 23%	12 16%	3 19%	15 24%	8 19%	7 20%	17 38%	6 23%	10 17%	11 18%	15 24%	12 20%
Not very well	(2) 228 49%	109 45%	119 53%	17 45%	23 48%	51 57%	42 43%	42 48%	52 49%	77 48%	67 50%	27 45%	41 53%	9 51%	31 48%	24 52%	21 63%	21 48%	16 62%	32 53%	27 46%	25 40%	23 39%
Not at all	(1) 101 22%	51 21%	50 22%	8 21%	14 30%	19 21%	25 26%	15 17%	20 18%	35 22%	24 18%	13 21%	19 25%	2 13%	13 20%	11 25%	4 11%	6 14%	4 14%	15 26%	16 27%	16 25%	15 25%
NET: Not well	329 70%	159 65%	170 75%	25 65%	38 78%	70 78%	67 69%	57 65%	72 67%	112 70%	90 68%	39 66%	60 78%	11 64%	43 68%	35 77%	24 74%	27 62%	20 75%	47 79%	43 73%	41 66%	37 64%
Don't know	5 1%	5 2%	1 *	- -	- -	- -	3 3%	1 1%	2 2%	1 *	2 2%	1 3%	1 1%	- -	1 2%	- -	- -	- -	- -	- -	- -	1 2%	3 6%
Mean	2.14	2.21	2.07	2.28	1.93	2.06	2.08	2.27	2.17	2.15	2.18	2.19	2.01	2.39	2.17	2.03	2.22	2.24	2.13	1.99	2.09	2.16	2.18
Standard deviation	0.83	0.87	0.77	0.96	0.75	0.78	0.87	0.86	0.77	0.86	0.78	0.89	0.80	0.94	0.82	0.79	0.73	0.69	0.67	0.76	0.90	0.91	0.96
Standard error	0.04	0.05	0.05	0.18	0.10	0.08	0.08	0.09	0.07	0.06	0.07	0.14	0.09	0.22	0.10	0.11	0.12	0.10	0.12	0.10	0.11	0.11	0.13

Charity Commission - General Public Survey

CATI Fieldwork : 23rd March - 2nd April 2015

Absolutes/col percents

Table 17

Q.11 How much trust and confidence do you have in the Charity Commission?**Base: All respondents who have heard of the Charity Commission**

	Gender			Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humbs-erside	East Midlands	West Midlands	Wales	East Anglia	Grea-ter London	South East	South West	
Unweighted base	499	257	242	30	52	91	108	92	125	221	116	42	80	19	67	48	38	46	29	61	66	65	60	
Weighted base	469	243	226	38	48	90	97	88	107	159	133	60	78	18	64	45	33	44	26	60	59	62	59	
Trust it completely	(10)	23 5%	12 5%	11 5%	4 10%	-	7 8%	3 3%	4 5%	5 4%	6 4%	7 5%	5 8%	3 4%	2 12%	6 10%	-	1 2%	1 3%	3 10%	2 4%	3 5%	2 3%	3 5%
	(9)	17 4%	6 2%	11 5%	2 5%	2 4%	4 4%	4 4%	1 1%	5 5%	9 6%	3 3%	2 3%	3 4%	-	2 4%	-	1 4%	2 4%	2 6%	2 4%	2 3%	4 6%	2 4%
	(8)	72 15%	34 14%	38 17%	3 9%	10 21%	10 11%	13 13%	19 22%	16 15%	27 17%	23 17%	7 12%	12 15%	2 10%	6 9%	6 14%	8 25%	4 9%	4 14%	13 22%	7 13%	12 20%	9 15%
	(7)	80 17%	43 18%	36 16%	8 21%	5 10%	13 15%	16 16%	19 21%	18 17%	30 17%	23 15%	9 15%	14 18%	4 22%	9 14%	9 20%	1 4%	13 30%	6 24%	8 14%	9 15%	14 22%	7 12%
	(6)	45 10%	23 9%	22 10%	2 5%	8 16%	10 11%	11 11%	6 7%	9 8%	18 11%	10 7%	6 11%	8 10%	1 4%	5 8%	7 14%	5 16%	6 15%	1 5%	8 14%	6 10%	4 6%	2 3%
	(5)	155 33%	83 34%	71 32%	19 50%	16 33%	32 35%	32 33%	26 29%	31 29%	49 31%	44 33%	23 38%	21 27%	7 40%	21 32%	16 35%	11 33%	11 25%	7 27%	15 25%	21 36%	22 35%	25 42%
	(4)	24 5%	12 5%	11 5%	-	2 4%	3 4%	8 8%	4 5%	7 6%	4 3%	8 6%	4 7%	5 6%	1 4%	4 7%	2 4%	3 8%	1 3%	2 7%	5 9%	1 2%	1 1%	4 7%
	(3)	13 3%	7 3%	6 3%	-	3 7%	5 6%	-	1 2%	4 3%	5 3%	3 3%	3 5%	2 3%	1 4%	2 2%	1 3%	1 2%	2 5%	-	2 3%	3 5%	-	2 3%
	(2)	9 2%	5 2%	4 2%	-	1 2%	2 3%	2 2%	3 3%	1 1%	1 *	3 2%	1 2%	3 4%	-	2 3%	1 3%	-	2 5%	-	1 2%	1 2%	2 3%	-
	(1)	5 1%	4 2%	1 1%	-	1 1%	-	2 2%	-	2 2%	1 *	2 2%	-	1 1%	1 4%	1 2%	-	-	-	-	1 1%	1 2%	-	1 2%
Don't trust it at all	(0)	13 3%	8 3%	5 2%	-	1 2%	2 2%	2 2%	3 4%	6 5%	3 2%	3 2%	-	5 7%	-	5 8%	1 2%	1 3%	1 2%	-	1 1%	2 3%	2 3%	2 3%
NET: 8-10		112 24%	51 21%	60 27%	9 24%	12 25%	21 24%	19 20%	24 27%	26 24%	43 27%	33 25%	13 22%	18 23%	4 22%	14 22%	6 14%	11 32%	7 16%	8 30%	17 29%	12 20%	18 29%	14 24%
NET: 4-7		303 65%	162 67%	141 62%	29 76%	30 62%	58 64%	67 69%	54 62%	64 60%	102 64%	85 63%	42 71%	47 61%	12 70%	39 60%	33 73%	20 61%	17 63%	37 62%	37 63%	40 64%	37 64%	
NET: 0-3		41 9%	24 10%	16 7%	-	6 12%	9 10%	6 6%	8 9%	12 11%	9 6%	12 9%	4 7%	11 15%	1 8%	9 15%	3 7%	2 5%	5 12%	-	5 8%	7 12%	3 5%	5 8%

Charity Commission - General Public Survey
CATI Fieldwork : 23rd March - 2nd April 2015

Absolutes/col percents

Table 17

Q.11 How much trust and confidence do you have in the Charity Commission?**Base: All respondents who have heard of the Charity Commission**

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humberside	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Weighted base	469	243	226	38	48	90	97	88	107	159	133	60	78	18	64	45	33	44	26	60	59	62	59
Don't know	14 3%	6 2%	8 3%	-	1 1%	1 2%	4 4%	2 2%	5 5%	6 4%	4 3%	-	1 1%	-	2 2%	3 6%	1 3%	-	2 7%	1 1%	3 5%	1 2%	2 4%
Mean	5.96	5.82	6.11	6.43	5.79	6.03	5.83	6.05	5.84	6.26	5.94	6.02	5.65	6.09	5.61	5.76	6.06	5.95	6.72	6.08	5.76	6.29	5.79
Standard deviation	2.10	2.14	2.05	1.72	1.91	2.12	2.01	2.14	2.34	1.91	2.13	1.90	2.45	2.17	2.65	1.65	1.95	1.95	1.83	2.00	2.17	1.96	2.17
Standard error	0.10	0.14	0.13	0.31	0.27	0.22	0.20	0.23	0.21	0.13	0.20	0.29	0.28	0.50	0.33	0.25	0.32	0.29	0.35	0.26	0.27	0.25	0.29

Charity Commission - General Public Survey

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Absolutes/col percents

Table 18

Q.12 Over the past two years, has your trust and confidence in the Charity Commission increased, decreased or stayed the same?

Base: All respondents who have heard of the Charity Commission

	Gender		Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humber-side	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Unweighted base	499	257	242	30	52	91	108	92	125	221	116	42	80	19	67	48	38	46	29	61	66	65	60
Weighted base	469	243	226	38	48	90	97	88	107	159	133	60	78	18	64	45	33	44	26	60	59	62	59
Increased	12 3%	6 3%	6 3%	3 8%	1 3%	3 3%	1 1%	2 3%	2 2%	6 4%	3 2%	-	2 3%	2 9%	2 4%	1 2%	1 3%	2 4%	-	-	3 5%	2 3%	1 1%
Stayed the same	420 90%	219 90%	201 89%	35 92%	45 93%	81 90%	89 93%	80 91%	89 83%	141 89%	119 89%	57 96%	67 86%	16 87%	56 88%	41 91%	30 91%	39 89%	24 91%	56 94%	48 82%	57 91%	53 91%
Decreased	31 7%	18 7%	14 6%	-	2 4%	5 6%	6 6%	5 6%	13 12%	9 5%	10 8%	2 4%	8 10%	1 4%	5 8%	2 4%	2 7%	3 6%	1 2%	3 5%	8 13%	4 6%	3 5%
Don't know	5 1%	1 *	5 2%	-	-	1 1%	1 1%	1 1%	3 3%	3 2%	1 1%	-	1 1%	-	-	2 4%	-	-	2 7%	1 1%	-	-	1 2%

Charity Commission - General Public Survey

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Absolutes/col percents

Table 19

Q.13 The Charity Commission is an independent body responsible for registering and regulating charities in England and Wales. They register applicants for registration as a charity after examining their purposes, accounts and structure. They regulate charities by ensuring they stay within the law and are run for the public benefit, and by investigating any allegations of wrong-doing by charities.

How important do you personally regard this role?

Base: All respondents

	Gender			Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humber-side	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West	
Unweighted base	1001	481	520	96	159	188	178	146	232	344	229	136	209	50	128	99	90	99	60	100	138	138	99	
Weighted base	1001	490	511	120	160	190	170	150	210	250	269	195	204	50	129	99	89	99	59	99	139	139	99	
NET: Important	977	474	502	115	156	185	167	148	204	247	264	188	200	48	126	97	88	95	56	98	135	138	95	
	98%	97%	98%	96%	98%	97%	98%	99%	97%	99%	98%	96%	98%	97%	98%	98%	98%	96%	94%	99%	97%	99%	96%	
NET: Essential/ very important	882	429	453	97	143	168	160	137	176	227	246	163	177	44	117	92	82	85	54	88	112	118	91	
	88%	87%	89%	81%	89%	89%	94%	92%	84%	91%	91%	84%	87%	88%	91%	93%	92%	86%	90%	89%	81%	85%	91%	
Essential	(5)	567	265	302	58	93	104	99	98	114	150	168	101	103	25	79	60	57	54	40	57	71	66	57
		57%	54%	59%	49%	58%	55%	59%	65%	54%	60%	62%	52%	51%	51%	62%	60%	64%	55%	67%	58%	51%	48%	58%
Very important	(4)	316	164	152	38	50	64	60	39	62	77	78	62	74	19	38	33	26	31	14	31	41	51	33
		32%	33%	30%	32%	31%	34%	36%	26%	30%	31%	29%	32%	36%	38%	29%	33%	29%	31%	23%	31%	30%	37%	33%
Fairly important	(3)	94	45	49	18	13	16	7	11	28	21	18	24	23	4	9	5	5	10	2	10	23	20	5
		9%	9%	10%	15%	8%	9%	4%	7%	13%	8%	7%	12%	11%	9%	7%	5%	6%	10%	4%	10%	16%	15%	5%
Not very important	(2)	11	6	5	4	1	2	1	-	3	2	3	4	2	1	1	-	-	3	-	-	1	1	4
		1%	1%	1%	3%	1%	1%	*	-	2%	1%	1%	2%	1%	3%	1%	-	-	3%	-	-	1%	1%	4%
Not at all important	(1)	7	5	2	-	1	1	3	1	1	1	2	3	1	-	1	2	1	-	3	-	1	-	-
		1%	1%	*	-	1%	1%	1%	1%	1%	*	1%	1%	1%	-	1%	2%	1%	-	5%	-	1%	-	-
NET: Not important		18	11	7	4	3	3	3	1	5	2	5	7	3	1	2	2	1	3	3	-	3	1	4
		2%	2%	1%	3%	2%	2%	2%	1%	2%	1%	2%	4%	2%	3%	1%	2%	1%	3%	5%	-	2%	1%	4%
Don't know		6	5	1	1	1	2	-	1	1	1	-	-	1	-	1	-	1	1	1	1	1	-	-
		1%	1%	*	1%	1%	1%	-	1%	*	*	-	-	1%	-	1%	-	1%	1%	2%	1%	1%	-	-
Mean		4.43	4.40	4.46	4.28	4.46	4.43	4.49	4.56	4.36	4.50	4.51	4.31	4.36	4.37	4.51	4.49	4.56	4.40	4.50	4.48	4.30	4.32	4.46
Standard deviation		0.77	0.79	0.75	0.83	0.75	0.75	0.73	0.69	0.82	0.70	0.74	0.88	0.77	0.76	0.73	0.77	0.68	0.79	0.95	0.68	0.84	0.74	0.76
Standard error		0.02	0.04	0.03	0.09	0.06	0.06	0.05	0.06	0.05	0.04	0.05	0.08	0.05	0.11	0.06	0.08	0.07	0.08	0.12	0.07	0.07	0.06	0.08

Charity Commission - General Public Survey

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Absolutes/col percents

Table 20

Q.14 Before this survey, were you aware of the Register of Charities?**Base: All respondents**

	Gender		Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humber-side	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Unweighted base	1001	481	520	96	159	188	178	146	232	344	229	136	209	50	128	99	90	99	60	100	138	138	99
Weighted base	1001	490	511	120	160	190	170	150	210	250	269	195	204	50	129	99	89	99	59	99	139	139	99
NET: Yes	617	296	321	71	92	115	111	106	120	176	192	93	107	37	77	60	56	59	30	61	87	91	60
	62%	60%	63%	59%	58%	61%	66%	71%	57%	70%	71%	48%	53%	75%	60%	61%	63%	59%	50%	61%	63%	65%	61%
I am aware and have used the register of charities in the past year	75	34	40	7	13	17	8	16	14	30	15	11	14	5	11	6	7	6	3	4	10	13	9
	7%	7%	8%	6%	8%	9%	5%	10%	7%	12%	6%	6%	7%	10%	9%	7%	7%	6%	4%	4%	7%	9%	10%
I am aware and have not used the register of charities in the past year	543	262	281	64	80	98	104	91	107	147	177	82	93	32	66	54	49	53	27	56	77	78	51
	54%	53%	55%	53%	50%	52%	61%	61%	51%	59%	66%	42%	46%	64%	51%	54%	55%	53%	46%	57%	56%	56%	51%
I am unaware of the register of charities	384	194	189	49	68	74	58	43	90	74	77	102	97	13	52	39	33	40	29	38	52	48	39
	38%	40%	37%	41%	42%	39%	34%	29%	43%	30%	29%	52%	47%	25%	40%	39%	37%	41%	50%	39%	37%	35%	39%

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Absolutes/col percents

Table 21

Q.15 The Register of Charities holds details of organisations that have been recognised as charitable in law. What information would you expect to see on the Register of Charities?

Base: All respondents

	Gender		Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humberside	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Unweighted base	1001	481	520	96	159	188	178	146	232	344	229	136	209	50	128	99	90	99	60	100	138	138	99
Weighted base	1001	490	511	120	160	190	170	150	210	250	269	195	204	50	129	99	89	99	59	99	139	139	99
Key facts and figures about their work and finances/ objective	544	280	264	73	94	103	103	83	86	164	177	83	84	26	64	54	43	61	29	51	79	81	56
	54%	57%	52%	61%	59%	54%	60%	56%	41%	66%	66%	43%	41%	52%	50%	54%	48%	61%	49%	51%	57%	59%	57%
What charities are spending their money on	408	195	213	41	69	78	72	74	74	113	122	75	75	12	54	37	32	41	30	37	58	65	43
	41%	40%	42%	34%	43%	41%	42%	50%	35%	45%	45%	38%	37%	24%	42%	38%	36%	41%	50%	37%	42%	47%	44%
The details of a charity's governance/ trustees	326	176	150	25	54	64	67	55	59	109	99	52	43	15	39	32	21	30	18	39	47	51	34
	33%	36%	29%	21%	34%	34%	39%	37%	28%	44%	37%	27%	21%	30%	31%	32%	24%	30%	30%	40%	34%	37%	34%
Where charities are getting their money from	186	107	79	20	38	35	33	32	28	54	55	38	28	7	23	15	14	7	13	19	32	33	22
	19%	22%	15%	16%	24%	19%	19%	21%	13%	22%	20%	20%	14%	13%	18%	15%	16%	7%	22%	20%	23%	23%	22%
Charity name, address, contact details	103	48	55	17	24	26	19	12	6	22	45	23	8	8	15	6	8	10	8	10	14	16	9
	10%	10%	11%	14%	15%	13%	11%	8%	3%	9%	17%	12%	4%	15%	12%	6%	9%	10%	13%	10%	10%	12%	9%
Information about misconduct or mismanagement of a charity	100	48	52	10	16	19	15	20	20	34	21	26	15	3	13	13	9	9	8	5	16	11	13
	10%	10%	10%	8%	10%	10%	9%	13%	10%	13%	8%	13%	7%	6%	10%	13%	10%	9%	14%	5%	11%	8%	13%
Charity ratings	53	30	23	3	17	13	7	4	8	13	9	15	11	1	9	5	8	4	3	7	5	8	4
	5%	6%	5%	2%	11%	7%	4%	3%	4%	5%	3%	8%	5%	3%	7%	5%	9%	4%	6%	7%	3%	6%	4%
Charity registration number	43	22	20	8	11	13	5	4	2	9	17	7	6	5	6	3	4	4	2	5	6	8	1
	4%	5%	4%	6%	7%	7%	3%	2%	1%	3%	6%	4%	3%	9%	5%	3%	4%	4%	4%	5%	4%	6%	1%
Details of charity workers/ pay	19	8	11	5	1	2	3	4	4	8	5	-	4	-	3	2	-	-	-	1	7	4	2
	2%	2%	2%	4%	1%	1%	2%	2%	2%	3%	2%	-	2%	-	2%	2%	-	-	-	1%	5%	3%	2%
Year charity was set-up/ registered	10	5	4	1	2	1	5	-	-	5	2	3	-	1	1	1	-	1	-	1	2	1	2
	1%	1%	1%	1%	1%	1%	3%	-	-	2%	1%	1%	-	1%	1%	1%	-	1%	-	1%	1%	1%	2%
Charity is legitimate/ genuine	7	2	5	-	1	2	-	-	4	2	1	1	3	-	1	1	1	-	1	1	-	1	2
	1%	*	1%	-	1%	1%	-	-	2%	1%	*	1%	1%	-	1%	1%	1%	-	1%	1%	-	1%	2%
Locations where they operate	7	3	3	1	4	1	-	-	-	3	2	1	-	-	2	-	1	-	-	1	2	-	1
	1%	1%	1%	1%	3%	1%	-	-	-	1%	1%	1%	-	-	1%	-	2%	-	-	1%	1%	-	1%

Charity Commission - General Public Survey

CATI Fieldwork : 23rd March - 2nd April 2015

Absolutes/col percents

Table 21

Q.15 The Register of Charities holds details of organisations that have been recognised as charitable in law. What information would you expect to see on the Register of Charities?

Base: All respondents

	Gender		Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humbs-erside	East Midlands	West Midlands	Wales	East Anglia	Grea-ter London	South East	South West
Weighted base	1001	490	511	120	160	190	170	150	210	250	269	195	204	50	129	99	89	99	59	99	139	139	99
Fraud prevention information	5*	3	2	-	-	3	-	2	-	1	-	-	2	2	-	-	1	1	-	-	1	-	-
Affiliated organisations	4*	3	1	1	1	-	-	1	-	-	4	-	-	-	-	-	-	1	-	-	-	1	1
Registered fundraiser details	3*	3	-	-	2	-	-	1	-	1	1	-	1	-	-	-	-	-	-	1	1	1	-
Information about misconduct or mismanagement of a charity	2*	2	-	-	-	2	-	-	-	1	1	-	-	-	-	1	-	-	-	1	-	-	-
Sponsors	1*	1	-	-	-	1	-	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	-
News clippings/pamphlets	1*	1	-	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1
Other	47	22	25	1	10	10	11	8	8	11	16	7	9	3	8	6	2	4	4	3	8	2	8
	5%	4%	5%	1%	6%	5%	6%	5%	4%	5%	6%	4%	4%	6%	6%	6%	2%	4%	6%	3%	6%	1%	8%
None	3*	2	1	1	-	-	1	-	1	2	1	-	-	-	-	1	-	-	-	1	-	1	-
	*	*	*	1%	-	-	*	-	1%	1%	*	-	-	-	-	1%	-	-	-	1%	-	1%	-
Don't know	211	97	114	27	24	38	28	24	71	32	33	42	75	15	29	22	22	19	10	22	36	24	13
	21%	20%	22%	23%	15%	20%	16%	16%	34%	13%	12%	21%	37%	30%	22%	23%	25%	19%	17%	22%	26%	17%	13%

Charity Commission - General Public Survey

CATI Fieldwork : 23rd March - 2nd April 2015

Absolutes/col percents

Table 22

Q.16 Have you used the Charity Commission's website in the past year?**Base: All respondents who have heard of the Charity Commission**

	Gender		Age							SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humber-side	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Unweighted base	499	257	242	30	52	91	108	92	125	221	116	42	80	19	67	48	38	46	29	61	66	65	60
Weighted base	469	243	226	38	48	90	97	88	107	159	133	60	78	18	64	45	33	44	26	60	59	62	59
Yes	37 8%	24 10%	13 6%	4 11%	3 6%	9 10%	8 8%	7 8%	6 6%	19 12%	11 8%	1 2%	3 4%	1 8%	3 5%	6 13%	2 6%	2 4%	2 8%	1 2%	7 12%	8 12%	5 8%
No	431 92%	219 90%	212 94%	33 89%	45 93%	81 90%	89 92%	81 92%	101 94%	139 88%	122 92%	58 98%	74 96%	16 92%	61 95%	39 87%	31 94%	42 96%	24 92%	59 98%	51 88%	55 88%	53 90%
Don't know	1 *	-	1 *	-	1 2%	-	-	-	-	1 *	-	-	-	-	-	-	-	-	-	-	-	-	1 1%

Charity Commission - General Public Survey

CATI Fieldwork : 23rd March - 2nd April 2015

Absolutes/col percents

Table 23

Q.17 What did you use the Charity Commission website for?**Base: All respondents who have used the Charity Commission's website in the past year**

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humbside	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Unweighted base	42	28	14	4	4	10	8	7	8	26	9	1	3	2	4	6	3	2	2	1	9	7	6
Weighted base	37	24	13	4	3	9	8	7	6	19	11	1	3	1	3	6	2	2	2	1	7	8	5
To check a charity's annual accounts	10 28%	9 37%	1 11%	-	1 50%	3 40%	1 10%	2 30%	2 28%	6 31%	3 23%	-	1 32%	-	-	1 21%	1 71%	-	1 65%	-	2 30%	1 9%	4 71%
To check regulatory alerts, inquiry, and case reports	9 25%	9 36%	1 5%	2 36%	1 50%	1 17%	1 9%	2 31%	1 16%	6 31%	2 14%	-	1 32%	1 100%	1 23%	-	1 36%	-	-	-	3 40%	2 20%	2 41%
Research	8 21%	3 11%	5 37%	1 21%	1 25%	1 8%	2 25%	3 40%	1 11%	4 20%	4 35%	-	-	-	-	2 27%	-	1 38%	1 65%	-	2 26%	1 19%	1 15%
As part of my charity work	7 18%	3 12%	4 29%	-	-	2 22%	3 36%	1 12%	1 23%	4 19%	2 19%	-	1 34%	1 59%	1 21%	-	-	1 62%	1 35%	-	-	2 27%	1 29%
To check whether a charity was registered	5 13%	2 8%	3 23%	-	1 50%	1 13%	1 15%	-	1 22%	3 15%	1 10%	1 100%	-	-	-	2 31%	1 29%	-	-	1 100%	1 10%	1 9%	-
To find out more about the Charity Commission	5 13%	5 19%	-	1 21%	1 25%	-	1 15%	1 18%	1 12%	2 12%	1 11%	-	1 34%	-	-	1 22%	-	-	-	-	2 22%	2 24%	-
For guidance on running a charity	1 4%	1 6%	-	-	1 25%	-	-	-	1 12%	1 8%	-	-	-	-	-	-	-	-	-	-	1 10%	1 9%	-
To donate	1 2%	1 4%	-	1 22%	-	-	-	-	-	-	-	-	-	-	1 29%	-	-	-	-	-	-	-	-
To check a charity's trustees	1 2%	1 3%	-	-	-	-	-	1 11%	-	1 4%	-	-	-	-	-	-	-	-	-	-	1 11%	-	-
For guidance on setting up a charity	1 2%	1 3%	-	-	-	-	-	-	1 12%	1 4%	-	-	-	-	-	-	-	-	-	-	-	1 9%	-
Do not wish to disclose	1 2%	1 4%	-	-	-	-	-	-	1 15%	-	-	-	-	-	1 28%	-	-	-	-	-	-	-	-

Charity Commission - General Public Survey

CATI Fieldwork : 23rd March - 2nd April 2015

Absolutes/col percents

Table 24

Q.18 What news stories or key developments, if any, involving the Charity Commission can you recall having heard about in the last 12 months?

Base: All respondents who have heard of the Charity Commission

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humber-side	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Unweighted base	499	257	242	30	52	91	108	92	125	221	116	42	80	19	67	48	38	46	29	61	66	65	60
Weighted base	469	243	226	38	48	90	97	88	107	159	133	60	78	18	64	45	33	44	26	60	59	62	59
Policy/ regulation issue	25 5%	15 6%	11 5%	1 2%	-	7 8%	3 3%	9 11%	5 4%	11 7%	10 7%	2 3%	1 1%	2 11%	2 3%	1 3%	4 12%	1 2%	1 3%	3 5%	5 9%	5 8%	2 4%
Negative charity story	19 4%	11 5%	8 4%	2 4%	3 6%	4 4%	2 2%	6 6%	3 3%	8 5%	8 6%	3 4%	-	1 5%	2 3%	3 6%	2 7%	2 5%	1 3%	3 5%	2 4%	2 4%	2 3%
Charity investigation	18 4%	9 4%	10 4%	1 4%	4 7%	4 4%	3 3%	3 3%	3 3%	3 2%	7 5%	4 7%	4 5%	1 4%	7 11%	1 2%	1 4%	-	1 5%	3 6%	2 3%	1 2%	1 2%
Positive charity story	4 1%	2 1%	1 1%	1 2%	-	-	1 1%	1 1%	1 1%	3 2%	-	-	-	1 5%	-	-	-	1 3%	-	1 1%	1 1%	-	-
Change in chief executive	1 *	1 *	-	-	-	-	-	-	1 1%	1 *	-	-	-	-	1 1%	-	-	-	-	-	-	-	-
None	401 86%	205 84%	196 87%	33 87%	42 87%	74 83%	87 91%	70 79%	94 87%	134 84%	109 82%	51 86%	73 94%	13 75%	53 83%	40 89%	25 76%	39 90%	23 89%	50 83%	49 84%	54 87%	53 91%

Charity Commission - General Public Survey

CATI Fieldwork : 23rd March - 2nd April 2015

Absolutes/col percents

Table 25

Q.19 How much do you agree or disagree with the following statements?**Summary****Base: All respondents who have heard of the Charity Commission**

	Statements					
	The Charity Commission takes action against charities which break the rules	The Charity Commission is consistent in how it regulates charities	The Charity Commission is accountable for what it does	The Charity Commission should be more proactive in speaking out on charity issues	The Charity Commission should do more to regulate and control charities to ensure they are working for the public benefit	I trust the Charity Commission to be fair and impartial when assessing charities
Unweighted base	499	499	499	499	499	499
Weighted base	469	469	469	469	469	469
NET: Agree	323 69%	220 47%	343 73%	348 74%	356 76%	379 81%
Strongly agree (+2)	174 37%	88 19%	182 39%	195 42%	210 45%	183 39%
Tend to agree (+1)	149 32%	132 28%	161 34%	152 32%	146 31%	196 42%
Neither agree or disagree (0)	100 21%	185 39%	84 18%	81 17%	83 18%	63 13%
Tend to disagree (-1)	17 4%	23 5%	16 3%	23 5%	15 3%	11 2%
Strongly disagree (-2)	9 2%	14 3%	11 2%	9 2%	6 1%	10 2%
NET: Disagree	26 6%	37 8%	27 6%	32 7%	21 4%	21 4%
Don't know	19 4%	27 6%	16 3%	8 2%	10 2%	5 1%
Mean	1.03	0.58	1.08	1.09	1.17	1.15
Standard deviation	0.97	0.97	0.97	0.98	0.92	0.90
Standard error	0.04	0.04	0.04	0.04	0.04	0.04

Charity Commission - General Public Survey

CATI Fieldwork : 23rd March - 2nd April 2015

Absolutes/col percents

Table 26

Q.19 How much do you agree or disagree with the following statements?**The Charity Commission takes action against charities which break the rules****Base: All respondents who have heard of the Charity Commission**

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humber-side	East Midlands	West Midlands	Wales	East Anglia	Grea-ter London	South East	South West
Unweighted base	499	257	242	30	52	91	108	92	125	221	116	42	80	19	67	48	38	46	29	61	66	65	60
Weighted base	469	243	226	38	48	90	97	88	107	159	133	60	78	18	64	45	33	44	26	60	59	62	59
NET: Agree	323 69%	154 64%	169 75%	22 58%	30 62%	66 74%	63 65%	59 67%	82 76%	101 64%	93 69%	46 76%	59 76%	16 88%	36 56%	33 73%	22 68%	33 76%	22 85%	47 78%	40 68%	37 59%	38 65%
Strongly agree (+2)	174 37%	71 29%	103 46%	7 19%	11 22%	35 39%	37 38%	34 39%	51 47%	44 28%	49 37%	25 43%	42 54%	7 41%	22 34%	16 35%	12 36%	18 41%	13 51%	26 43%	20 34%	18 29%	23 39%
Tend to agree (+1)	149 32%	83 34%	66 29%	15 39%	19 40%	31 35%	26 27%	25 28%	31 29%	57 36%	43 33%	20 34%	17 22%	8 47%	14 22%	17 38%	11 32%	15 35%	9 33%	21 35%	20 34%	19 31%	15 26%
Neither agree or disagree (0)	100 21%	54 22%	46 21%	12 32%	15 31%	18 20%	21 22%	22 25%	11 11%	42 27%	31 23%	7 12%	12 16%	2 9%	16 25%	10 21%	8 24%	8 17%	4 15%	8 13%	13 22%	19 31%	14 23%
Tend to disagree (-1)	17 4%	16 6%	1 1%	2 5%	2 4%	2 2%	5 5%	4 4%	3 3%	7 5%	2 1%	6 10%	2 3%	1 3%	3 4%	- -	3 8%	2 4%	- -	2 4%	3 4%	3 5%	1 2%
Strongly disagree (-2)	9 2%	6 2%	3 1%	1 2%	1 2%	2 3%	1 1%	- -	4 3%	1 1%	1 1%	1 2%	4 5%	- -	5 8%	1 3%	- -	- -	- -	1 2%	1 1%	- -	1 2%
NET: Disagree	26 6%	21 9%	5 2%	3 7%	3 6%	4 5%	6 6%	4 4%	6 6%	8 5%	3 2%	7 12%	6 8%	1 3%	8 13%	1 3%	3 8%	2 4%	- -	3 5%	3 6%	3 5%	2 3%
Don't know	19 4%	14 6%	6 2%	1 2%	- -	1 2%	6 6%	3 4%	7 7%	7 4%	7 5%	- -	- -	- -	4 6%	1 3%	- -	1 3%	- -	2 3%	3 5%	3 5%	5 9%
Mean	1.03	0.87	1.20	0.69	0.76	1.07	1.02	1.06	1.23	0.89	1.09	1.06	1.18	1.25	0.74	1.06	0.96	1.16	1.36	1.17	1.00	0.87	1.08
Standard deviation	0.97	1.02	0.90	0.94	0.93	0.96	0.99	0.92	1.01	0.91	0.88	1.06	1.11	0.77	1.25	0.92	0.97	0.88	0.75	0.94	0.95	0.92	0.96
Standard error	0.04	0.07	0.06	0.17	0.13	0.10	0.10	0.10	0.09	0.06	0.08	0.16	0.12	0.18	0.16	0.14	0.16	0.13	0.14	0.12	0.12	0.12	0.13

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Absolutes/col percents

Table 27

Q.19 How much do you agree or disagree with the following statements?**The Charity Commission is consistent in how it regulates charities****Base: All respondents who have heard of the Charity Commission**

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humbs-erside	East Midlands	West Midlands	Wales	East Anglia	Grea-ter London	South East	South West
Unweighted base	499	257	242	30	52	91	108	92	125	221	116	42	80	19	67	48	38	46	29	61	66	65	60
Weighted base	469	243	226	38	48	90	97	88	107	159	133	60	78	18	64	45	33	44	26	60	59	62	59
NET: Agree	220 47%	108 45%	112 49%	19 50%	18 38%	44 49%	38 40%	40 45%	60 56%	67 42%	58 43%	38 64%	39 50%	8 46%	24 38%	21 46%	20 59%	27 62%	16 61%	32 54%	26 44%	22 36%	24 42%
Strongly agree (+2)	88 19%	37 15%	50 22%	8 20%	4 8%	18 20%	16 16%	16 19%	26 24%	21 13%	25 19%	13 21%	20 26%	6 31%	11 17%	8 17%	5 16%	9 20%	6 23%	12 21%	12 21%	8 13%	11 18%
Tend to agree (+1)	132 28%	71 29%	61 27%	11 30%	15 30%	26 29%	23 23%	24 27%	34 31%	46 29%	33 25%	25 43%	18 24%	3 15%	13 20%	13 28%	14 43%	18 42%	10 38%	20 34%	14 23%	14 23%	14 23%
Neither agree or disagree (0)	185 39%	92 38%	93 41%	16 43%	26 54%	37 42%	43 45%	36 41%	26 24%	72 45%	55 41%	14 24%	28 36%	8 43%	26 41%	22 48%	12 36%	13 30%	7 26%	23 39%	19 32%	31 50%	24 41%
Tend to disagree (-1)	23 5%	16 7%	8 3%	2 5%	3 7%	1 1%	3 3%	5 6%	9 9%	6 4%	12 9%	2 3%	3 4%	1 3%	4 7%	1 3%	2 5%	2 4%	1 3%	1 1%	7 11%	4 6%	2 4%
Strongly disagree (-2)	14 3%	11 5%	2 1%	1 2%	- -	3 4%	4 4%	2 2%	3 3%	2 2%	3 2%	2 4%	5 7%	- -	5 7%	1 3%	- -	- -	- -	1 2%	4 6%	2 3%	1 2%
NET: Disagree	37 8%	27 11%	10 4%	3 7%	3 7%	4 4%	7 8%	7 8%	12 12%	8 5%	15 11%	4 7%	8 10%	1 3%	9 14%	2 6%	2 5%	2 4%	1 3%	2 3%	10 18%	6 9%	3 5%
Don't know	27 6%	16 6%	12 5%	- -	- -	5 5%	8 8%	5 6%	9 9%	12 7%	6 4%	3 5%	3 4%	1 8%	5 7%	1 1%	- -	2 5%	3 10%	2 4%	4 7%	3 5%	7 12%
Mean	0.58	0.47	0.70	0.61	0.39	0.64	0.48	0.57	0.72	0.53	0.51	0.77	0.61	0.80	0.36	0.55	0.70	0.81	0.90	0.72	0.43	0.39	0.60
Standard deviation	0.97	1.01	0.91	0.95	0.74	0.95	0.98	0.96	1.06	0.85	0.98	0.98	1.13	0.98	1.12	0.92	0.81	0.81	0.83	0.88	1.17	0.92	0.93
Standard error	0.04	0.07	0.06	0.17	0.10	0.10	0.10	0.10	0.10	0.06	0.09	0.16	0.13	0.24	0.14	0.13	0.13	0.12	0.16	0.12	0.15	0.12	0.13

Charity Commission - General Public Survey

CATI Fieldwork : 23rd March - 2nd April 2015

Absolutes/col percents

Table 28

Q.19 How much do you agree or disagree with the following statements?**The Charity Commission is accountable for what it does****Base: All respondents who have heard of the Charity Commission**

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humber	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Unweighted base	499	257	242	30	52	91	108	92	125	221	116	42	80	19	67	48	38	46	29	61	66	65	60
Weighted base	469	243	226	38	48	90	97	88	107	159	133	60	78	18	64	45	33	44	26	60	59	62	59
NET: Agree	343	170	173	25	31	64	73	68	81	117	99	42	58	16	40	37	25	35	21	51	41	45	33
	73%	70%	77%	67%	64%	71%	76%	77%	75%	74%	74%	71%	74%	90%	62%	81%	76%	80%	79%	85%	70%	73%	56%
Strongly agree (+2)	182	81	101	9	10	36	39	38	50	55	52	23	38	8	24	11	14	22	12	24	23	25	19
	39%	33%	45%	25%	21%	40%	41%	42%	47%	35%	39%	38%	49%	43%	38%	25%	42%	50%	47%	39%	40%	40%	32%
Tend to agree (+1)	161	89	72	16	21	28	34	31	30	62	47	20	20	8	15	25	11	13	8	27	17	20	14
	34%	37%	32%	42%	43%	31%	35%	35%	28%	39%	35%	33%	26%	47%	24%	56%	34%	30%	32%	45%	30%	33%	24%
Neither agree or disagree (0)	84	41	43	8	14	18	14	15	14	31	26	9	14	2	14	5	7	4	5	8	12	11	16
	18%	17%	19%	22%	30%	20%	14%	17%	13%	20%	19%	15%	18%	10%	22%	11%	22%	8%	18%	13%	21%	18%	27%
Tend to disagree (-1)	16	13	3	2	3	1	3	2	6	4	3	4	2	-	3	2	1	2	1	-	2	4	1
	3%	5%	1%	5%	6%	1%	3%	2%	5%	3%	2%	7%	3%	-	5%	5%	2%	4%	3%	-	4%	6%	1%
Strongly disagree (-2)	11	8	3	-	-	3	2	2	4	1	4	1	3	-	4	1	-	-	-	1	2	-	3
	2%	3%	1%	-	-	4%	2%	2%	4%	*	3%	2%	4%	-	6%	3%	-	-	-	2%	3%	-	5%
NET: Disagree	27	21	6	2	3	4	5	4	10	5	7	5	5	-	7	4	1	2	1	1	4	4	4
	6%	9%	3%	5%	6%	4%	5%	4%	9%	3%	6%	9%	6%	-	11%	8%	2%	4%	3%	2%	7%	6%	6%
Don't know	16	12	4	2	-	4	5	1	4	5	1	3	1	-	3	-	-	3	-	-	1	2	6
	3%	5%	2%	6%	-	4%	5%	1%	3%	3%	1%	5%	1%	-	5%	-	-	7%	-	-	2%	3%	11%
Mean	1.08	0.96	1.20	0.92	0.78	1.08	1.16	1.15	1.13	1.09	1.05	1.03	1.14	1.34	0.88	0.95	1.16	1.36	1.23	1.21	1.02	1.10	0.85
Standard deviation	0.97	1.03	0.89	0.85	0.85	1.00	0.93	0.93	1.08	0.85	0.99	1.03	1.06	0.66	1.19	0.92	0.85	0.84	0.86	0.81	1.05	0.92	1.11
Standard error	0.04	0.07	0.06	0.16	0.12	0.11	0.09	0.10	0.10	0.06	0.09	0.16	0.12	0.15	0.15	0.13	0.14	0.13	0.16	0.10	0.13	0.12	0.15

Charity Commission - General Public Survey

CATI Fieldwork : 23rd March - 2nd April 2015

Absolutes/col percents

Table 29

Q.19 How much do you agree or disagree with the following statements?**The Charity Commission should be more proactive in speaking out on charity issues****Base: All respondents who have heard of the Charity Commission**

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humber	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Unweighted base	499	257	242	30	52	91	108	92	125	221	116	42	80	19	67	48	38	46	29	61	66	65	60
Weighted base	469	243	226	38	48	90	97	88	107	159	133	60	78	18	64	45	33	44	26	60	59	62	59
NET: Agree	348 74%	172 71%	175 78%	23 60%	35 72%	63 70%	71 73%	65 74%	91 84%	110 69%	98 74%	47 79%	65 84%	12 67%	44 69%	37 81%	27 82%	38 86%	19 74%	40 67%	44 74%	48 78%	39 66%
Strongly agree (+2)	195 42%	93 38%	102 45%	14 37%	13 27%	37 42%	42 43%	35 39%	54 50%	58 36%	58 44%	26 44%	41 52%	7 38%	28 43%	19 43%	14 43%	24 56%	8 31%	16 27%	28 48%	25 40%	26 44%
Tend to agree (+1)	152 32%	79 33%	73 32%	9 23%	22 45%	25 28%	29 30%	31 35%	37 35%	52 33%	40 30%	21 35%	24 31%	5 30%	17 26%	17 38%	13 38%	13 31%	11 43%	24 40%	15 26%	24 38%	13 21%
Neither agree or disagree (0)	81 17%	46 19%	35 16%	10 26%	13 26%	19 21%	15 16%	16 18%	9 8%	36 23%	26 19%	6 11%	6 8%	4 24%	12 19%	5 12%	5 16%	5 12%	4 15%	15 24%	8 14%	9 14%	14 24%
Tend to disagree (-1)	23 5%	13 5%	10 4%	3 9%	1 2%	8 9%	4 4%	5 6%	1 1%	10 6%	7 5%	3 5%	3 3%	1 5%	5 8%	2 4%	- -	1 2%	3 10%	3 4%	2 4%	5 8%	1 3%
Strongly disagree (-2)	9 2%	5 2%	4 2%	2 5%	- -	- -	4 4%	1 1%	3 3%	1 1%	1 1%	2 3%	4 5%	1 3%	1 1%	- -	1 2%	- -	- -	- -	4 6%	- -	3 5%
NET: Disagree	32 7%	19 8%	13 6%	5 14%	1 2%	8 9%	8 8%	6 7%	4 4%	11 7%	8 6%	5 8%	6 8%	1 8%	6 9%	2 4%	1 2%	1 2%	3 10%	3 4%	6 10%	5 8%	5 8%
Don't know	8 2%	6 2%	2 1%	- -	- -	- -	3 3%	1 2%	3 3%	1 1%	1 1%	1 2%	- -	- -	2 3%	1 3%	- -	- -	- -	2 4%	1 2%	- -	1 2%
Mean	1.09	1.02	1.17	0.78	0.98	1.03	1.08	1.08	1.32	0.98	1.11	1.14	1.23	0.94	1.05	1.23	1.21	1.40	0.95	0.94	1.08	1.09	0.99
Standard deviation	0.98	1.01	0.95	1.19	0.78	0.99	1.07	0.94	0.91	0.97	0.96	1.02	1.08	1.08	1.05	0.83	0.87	0.77	0.96	0.86	1.17	0.94	1.15
Standard error	0.04	0.06	0.06	0.22	0.11	0.10	0.10	0.10	0.08	0.07	0.09	0.16	0.12	0.25	0.13	0.12	0.14	0.11	0.18	0.11	0.15	0.12	0.15

Charity Commission - General Public Survey

CATI Fieldwork : 23rd March - 2nd April 2015

Absolutes/col percents

Table 30

Q.19 How much do you agree or disagree with the following statements?**The Charity Commission should do more to regulate and control charities to ensure they are working for the public benefit****Base: All respondents who have heard of the Charity Commission**

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humbs-erside	East Midlands	West Midlands	Wales	East Anglia	Grea-ter London	South East	South West
Unweighted base	499	257	242	30	52	91	108	92	125	221	116	42	80	19	67	48	38	46	29	61	66	65	60
Weighted base	469	243	226	38	48	90	97	88	107	159	133	60	78	18	64	45	33	44	26	60	59	62	59
NET: Agree	356 76%	176 72%	180 80%	25 67%	27 56%	65 73%	73 75%	68 77%	97 91%	113 71%	100 75%	49 83%	68 88%	14 78%	44 69%	38 85%	28 84%	38 86%	21 79%	39 65%	43 74%	47 76%	45 76%
Strongly agree (+2)	210 45%	97 40%	113 50%	5 12%	14 29%	47 52%	46 48%	34 39%	64 60%	54 34%	58 44%	33 56%	49 63%	6 35%	29 46%	20 45%	15 47%	25 57%	12 44%	25 41%	27 47%	21 34%	29 49%
Tend to agree (+1)	146 31%	79 33%	67 30%	21 55%	13 28%	18 21%	26 27%	34 38%	33 31%	59 37%	42 31%	16 27%	19 25%	8 43%	15 23%	18 40%	12 37%	13 29%	9 35%	14 23%	16 27%	26 41%	16 27%
Neither agree or disagree (0)	83 18%	46 19%	37 16%	7 18%	18 36%	17 19%	17 17%	17 20%	7 6%	38 24%	25 19%	4 7%	6 8%	1 8%	16 25%	5 12%	5 16%	4 10%	3 13%	15 24%	8 14%	12 20%	12 20%
Tend to disagree (-1)	15 3%	11 5%	4 2%	2 4%	3 6%	6 6%	3 3%	1 1%	1 1%	5 3%	6 5%	3 5%	1 1%	2 9%	-	1 3%	-	2 4%	1 3%	5 9%	1 1%	3 4%	1 3%
Strongly disagree (-2)	6 1%	4 2%	1 1%	4 10%	1 1%	-	-	-	1 1%	2 1%	-	2 3%	2 3%	-	-	-	-	-	-	-	5 8%	-	1 2%
NET: Disagree	21 4%	16 6%	5 2%	5 15%	3 7%	6 6%	3 3%	1 1%	2 2%	7 4%	6 5%	5 8%	3 4%	2 9%	-	1 3%	-	2 4%	1 3%	5 9%	5 9%	3 4%	2 4%
Don't know	10 2%	6 3%	4 2%	-	-	2 2%	4 4%	2 2%	2 2%	1 1%	1 1%	1 2%	-	1 5%	4 6%	-	-	-	1 6%	1 2%	2 3%	-	-
Mean	1.17	1.07	1.29	0.55	0.76	1.21	1.25	1.16	1.51	1.01	1.15	1.31	1.44	1.09	1.22	1.27	1.31	1.39	1.27	1.00	1.07	1.06	1.19
Standard deviation	0.92	0.98	0.85	1.11	0.99	0.97	0.88	0.80	0.72	0.90	0.90	1.02	0.91	0.94	0.85	0.79	0.74	0.84	0.82	1.02	1.19	0.85	0.95
Standard error	0.04	0.06	0.05	0.20	0.14	0.10	0.09	0.08	0.07	0.06	0.08	0.16	0.10	0.22	0.11	0.11	0.12	0.12	0.16	0.13	0.15	0.11	0.12

Charity Commission - General Public Survey

CATI Fieldwork : 23rd March - 2nd April 2015

Absolutes/col percents

Table 31

Q.19 How much do you agree or disagree with the following statements?
I trust the Charity Commission to be fair and impartial when assessing charities
Base: All respondents who have heard of the Charity Commission

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humber-side	East Midlands	West Midlands	Wales	East Anglia	Grea-ter London	South East	South West
Unweighted base	499	257	242	30	52	91	108	92	125	221	116	42	80	19	67	48	38	46	29	61	66	65	60
Weighted base	469	243	226	38	48	90	97	88	107	159	133	60	78	18	64	45	33	44	26	60	59	62	59
NET: Agree	379 81%	192 79%	187 83%	31 82%	38 80%	78 87%	72 74%	69 78%	90 84%	130 82%	103 78%	53 88%	65 84%	15 84%	50 78%	34 76%	27 83%	37 86%	24 90%	54 90%	44 75%	48 77%	46 79%
Strongly agree (+2)	183 39%	83 34%	100 44%	18 47%	12 25%	40 45%	33 34%	33 37%	47 43%	65 41%	48 36%	22 38%	33 43%	6 34%	22 35%	11 23%	14 43%	17 38%	12 46%	24 40%	27 46%	26 42%	25 42%
Tend to agree (+1)	196 42%	109 45%	87 39%	13 36%	26 54%	37 42%	39 40%	37 41%	44 41%	65 41%	56 42%	30 51%	32 41%	9 50%	28 43%	24 53%	13 40%	21 47%	11 44%	30 50%	17 29%	22 35%	21 37%
Neither agree or disagree (0)	63 13%	36 15%	27 12%	6 15%	9 18%	7 8%	17 17%	15 17%	10 9%	24 15%	18 13%	6 10%	9 11%	2 11%	6 9%	9 21%	5 16%	6 14%	1 5%	5 8%	8 13%	12 19%	9 16%
Tend to disagree (-1)	11 2%	4 2%	7 3%	1 2%	1 2%	1 1%	2 3%	3 4%	3 3%	4 2%	6 5%	- -	1 1%	1 5%	4 6%	- -	1 2%	- -	1 4%	- -	4 6%	1 1%	- -
Strongly disagree (-2)	10 2%	7 3%	3 1%	- -	- -	4 5%	2 2%	1 1%	3 3%	1 *	4 3%	1 2%	3 4%	- -	4 6%	1 3%	- -	- -	- -	1 2%	2 3%	- -	2 4%
NET: Disagree	21 4%	11 5%	10 4%	1 2%	1 2%	5 5%	4 5%	4 5%	6 5%	4 3%	11 8%	1 2%	4 5%	1 5%	8 12%	1 3%	1 2%	- -	1 4%	1 2%	5 9%	1 1%	2 4%
Don't know	5 1%	4 1%	2 1%	- -	- -	- -	4 4%	- -	2 1%	1 1%	1 1%	- -	- -	- -	1 1%	- -	- -	- -	- -	- -	2 3%	1 2%	1 2%
Mean	1.15	1.07	1.23	1.27	1.03	1.22	1.06	1.09	1.21	1.20	1.03	1.22	1.18	1.13	0.96	0.93	1.24	1.24	1.32	1.27	1.12	1.20	1.16
Standard deviation	0.90	0.91	0.87	0.81	0.72	0.97	0.92	0.89	0.92	0.81	1.00	0.77	0.95	0.82	1.12	0.85	0.78	0.69	0.78	0.76	1.07	0.81	0.95
Standard error	0.04	0.06	0.06	0.15	0.10	0.10	0.09	0.09	0.08	0.05	0.09	0.12	0.11	0.19	0.14	0.12	0.13	0.10	0.14	0.10	0.13	0.10	0.12

Charity Commission - General Public Survey

CATI Fieldwork : 23rd March - 2nd April 2015

Absolutes/col percents

Table 32

Q.20 Some regulators are funded by Government with the money they raise from taxpayers through taxes. Other regulators are funded by charging a fee to the organisations they regulate. When thinking about charity regulation, which statement do you most agree with?

Base: All respondents

	Gender		Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humbs-erside	East Midlands	West Midlands	Wales	East Anglia	Greater London	South East	South West
Unweighted base	1001	481	520	96	159	188	178	146	232	344	229	136	209	50	128	99	90	99	60	100	138	138	99
Weighted base	1001	490	511	120	160	190	170	150	210	250	269	195	204	50	129	99	89	99	59	99	139	139	99
It should be funded entirely through general taxation	250 25%	137 28%	113 22%	21 18%	43 27%	49 26%	36 21%	39 26%	61 29%	81 32%	57 21%	42 21%	53 26%	15 30%	35 27%	22 23%	15 17%	20 20%	16 27%	30 30%	36 26%	30 22%	30 30%
It should be funded mostly by general taxation and partly by charging a fee to charities	152 15%	77 16%	75 15%	26 22%	30 19%	29 15%	22 13%	23 16%	19 9%	47 19%	39 15%	29 15%	25 12%	7 13%	22 17%	22 22%	15 16%	11 11%	11 18%	10 10%	26 19%	19 13%	9 9%
It should be funded equally by general taxation and charging a fee to charities	321 32%	142 29%	180 35%	45 38%	47 30%	69 36%	59 35%	49 32%	53 25%	74 30%	100 37%	61 31%	60 30%	14 29%	42 33%	21 22%	29 32%	33 33%	21 35%	37 37%	45 32%	52 37%	27 28%
It should be funded mostly by a fee paid by charities and partly by general taxation	92 9%	42 9%	50 10%	13 10%	13 8%	13 7%	22 13%	15 10%	17 8%	18 7%	22 8%	29 15%	16 8%	4 8%	7 6%	13 13%	8 9%	9 9%	3 5%	4 4%	14 10%	18 13%	13 13%
It should be funded entirely by a fee paid by charities	134 13%	77 16%	57 11%	10 8%	18 11%	21 11%	23 13%	21 14%	41 20%	25 10%	36 13%	30 15%	33 16%	7 15%	16 12%	15 16%	14 16%	18 18%	5 8%	14 15%	13 10%	16 11%	15 16%
Don't know	52 5%	16 3%	36 7%	5 4%	7 4%	9 5%	9 5%	3 2%	19 9%	5 2%	14 5%	4 2%	17 8%	3 5%	7 6%	5 5%	8 9%	8 8%	5 8%	4 4%	4 3%	5 3%	4 4%

Charity Commission - General Public Survey

CATI Fieldwork : 23rd March - 2nd April 2015

Absolutes/col percents

Table 33

Q.21 The Government is considering introducing new powers for the Charity Commission. If introduced, they would allow the regulator to ban people with certain criminal convictions from being a charity trustee, and to shut down charities following an inquiry into misconduct or mismanagement.

Do you support or oppose new powers being introduced for the Charity Commission?

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorks & Humber-side	East Midlands	West Midlands	Wales	East Anglia	Grea-ter London	South East	South West
Unweighted base	1001	481	520	96	159	188	178	146	232	344	229	136	209	50	128	99	90	99	60	100	138	138	99
Weighted base	1001	490	511	120	160	190	170	150	210	250	269	195	204	50	129	99	89	99	59	99	139	139	99
NET: Support	829 83%	397 81%	432 85%	83 69%	116 72%	158 83%	153 90%	135 90%	183 87%	212 85%	226 84%	157 81%	172 84%	40 81%	102 79%	83 84%	75 84%	83 84%	49 83%	83 84%	113 81%	115 83%	85 86%
Strongly support	(+2) 58%	283 58%	303 59%	31 26%	64 40%	115 61%	111 65%	114 76%	150 71%	139 55%	161 60%	107 55%	131 64%	28 56%	78 61%	64 65%	57 64%	63 64%	33 56%	59 60%	66 48%	71 51%	65 66%
Tend to support	(+1) 24%	114 23%	130 25%	52 44%	52 32%	43 23%	42 25%	21 14%	33 16%	73 29%	65 24%	50 26%	41 20%	12 25%	24 18%	19 19%	18 21%	20 20%	16 27%	24 24%	46 33%	45 32%	20 20%
Neither support or oppose	(0) 8%	41 8%	42 8%	21 17%	22 14%	15 8%	8 5%	9 6%	10 5%	21 8%	24 9%	14 7%	11 5%	6 13%	10 7%	6 6%	8 9%	7 7%	6 10%	6 6%	10 8%	18 13%	7 7%
Tend to oppose	(-1) 5%	32 6%	16 3%	12 10%	16 10%	8 4%	3 2%	1 1%	6 3%	6 2%	13 5%	13 7%	14 7%	1 2%	10 8%	7 7%	2 2%	3 3%	1 1%	8 8%	8 6%	3 2%	5 5%
Strongly oppose	(-2) 3%	18 4%	14 3%	4 4%	6 4%	6 3%	4 3%	2 2%	9 4%	8 3%	3 1%	10 5%	6 3%	- -	5 4%	3 3%	4 5%	6 6%	2 3%	2 2%	5 4%	2 1%	2 2%
NET: Oppose	79 8%	50 10%	30 6%	16 14%	22 14%	14 7%	8 4%	4 2%	15 7%	15 6%	17 6%	23 12%	20 10%	1 2%	15 12%	10 10%	6 7%	9 9%	3 4%	10 10%	13 10%	5 4%	7 7%
Don't know	9 1%	3 1%	6 1%	- -	- -	3 2%	2 1%	3 2%	2 1%	3 1%	3 1%	- -	1 *	2 4%	2 2%	- -	- -	- -	2 3%	- -	2 2%	1 1%	- -
Mean	1.31	1.25	1.37	0.78	0.94	1.36	1.49	1.65	1.48	1.32	1.38	1.19	1.36	1.41	1.27	1.36	1.36	1.32	1.35	1.31	1.17	1.30	1.43
Standard deviation	1.03	1.09	0.96	1.05	1.14	1.01	0.88	0.77	1.02	0.98	0.93	1.15	1.06	0.81	1.14	1.08	1.06	1.14	0.95	1.04	1.06	0.88	0.96
Standard error	0.03	0.05	0.04	0.11	0.09	0.07	0.07	0.06	0.07	0.05	0.06	0.10	0.07	0.12	0.10	0.11	0.11	0.11	0.13	0.10	0.09	0.08	0.10