



Legal Aid  
Agency

## **Police Station Telephone Advice Services from June 2016**

The Legal Aid Agency (“LAA”) recently conducted a procurement process to offer Applicant Organisations the opportunity to submit a tender to deliver the Police Station Telephone Advice (“PSTA”) services. The PSTA services comprise of the Crime Defence Direct (“CDD”) service and the Immigration Telephone Advice (“ITA”) service. The services are currently due to commence on 1 June 2016.

Applicant Organisations had the opportunity to submit a tender to deliver:

- the ITA service only or
- the CDD service only; or
- the CDD and ITA services under one consolidated PSTA contract.

The procurement documents set out the LAA’s original intention to award a minimum of two and a maximum of four contracts in total for delivery of the CDD and ITA services.

### **Outcome of the Procurement Process**

Following the conclusion of the procurement process the LAA will now be awarding contracts for delivery of the CDD service to Crime Direct Limited and The Johnson Partnership.

Due to a lack of suitable tenders having been submitted for delivery of the ITA service, it is the LAA’s intention to award a single contract to JBR Morgan to deliver 100% of the services required.