

Our ref: CRS 728,536  
Your ref:

Second Floor  
Woodlands  
Manton Lane  
BEDFORD MK41 7LW

Braintree District Council  
via email

Direct Line:  
12 October 2015

Dear

**FREEDOM OF INFORMATION REQUEST  
A120 TRUNK ROAD, GREAT NOTLEY**

I am writing to confirm that we have now completed our search for the information, which you requested on 17 September.

You ask for the number of times the A120 near Great Notley has been subject to a temporary repair in the past three years.

I can confirm that we only hold data from 1 April 2014, the start date of the current Asset Support Contract. Data for the period prior to this is no longer held.

From 1 April to date, there have been a total of 32 temporary repairs to the eastbound and westbound main carriageways and junctions and slips roads. The attached drawing shows the locations of these temporary repairs.

You also ask for the cost of repair for each temporary fix.

We do not hold this information on a single repair basis. Our maintenance contracts are structured so that service providers are paid a 'lump sum' for a wide range of general maintenance duties, including among other activities: general repairs, sweeping, cleaning duties and pothole repairs.

These activities are performed on both a routine and ad-hoc basis to meet contractual requirements. We do not disaggregate the budget and spend on these types of activities and so exact maintenance costs cannot be extracted.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number 728,536 in any future communications.

Yours sincerely

Business Coordinator  
Network Delivery & Development (East)  
Email: