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[REDACTED]

5 February 2015

Dear [REDACTED]

Thank you for your email of 10 December 2014 requesting the following information:

I would like to ask for information regarding the current business/information software landscape of UKHO, and the associated expenditure for FY2011/12, FY2012/13 and FY2013/14. This includes the following software categories :

- *Groupware / Collaboration software*
- *Database software (e.g. Oracle, SAP etc)*
- *Customer Relationship Management (CRM) software*
- *Business Intelligence (BI) software*
- *Finance & Accounting (F&A) software*
- *Human Resource (HR) software*
- *Enterprise Resource Planning (ERP) software*
- *Enterprise Asset Management (EAM) software*
- *Computerized Maintenance Management System (CMMS) software*
- *Maintenance, Repair and Overhaul/Operations (MRO) software*

I have already contacted the central MoD FoI in order to ascertain solutions that are available through DII, so please only consider your own standalone systems rather than any provided through DII.

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

On 6 January I emailed you to advise that we hold information related to your request but that we believed that some information may fall within the scope of the following qualified exemptions: Section 24 (National Security), Section 26 (Defence), and Section 31 (Law Enforcement). As such we are required to carry out a public interest test and I advised that we would therefore take up to an additional 20 working days to take a final decision on where the balance of public interest lies.

Section 24, 26, and 31 are qualified exemptions and subject to public interest testing which means that the information requested can only be withheld if the public interest in doing so outweighs the public interest in disclosure. We have considered the public interest arguments at some length.

It is recognised that there is a general public interest in the disclosure of information to ensure transparency and accountability of the decisions and spending of UKHO as well as demonstrating best value and practice in the execution of public funds.

We have also found, whilst there is a possibility releasing information concerning our software landscape may prejudice Sections 24, 26, and 31 of the FOIA, this risk is mitigated as much of the information is already in the public domain, either through previous FOI requests or through the MOD transparency arrangements. The balance of argument therefore falls in favour of releasing the information requested.

The information you requested can be found on the attached spread sheet.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you may apply for an independent internal review by contacting the Information Rights Compliance team, 1st Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,



Deputy Communications Manager