

13 May 2016

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By email [REDACTED]

Dear [REDACTED]

Review of your Request under the Freedom of Information Act 2000 (the “FOI Act”)

I refer to your email of 11 March 2016 in which you requested an internal review of Monitor’s decision dated 3 March 2016 in relation to your FOI Act request dated 3 February 2016 in which you made the following request:

‘Under the Freedom of Information Act, please could you provide me with the Winter Sit Reps data for November 30 2015 to January 24 2016 for the following items

- *Ambulance handover delays of over 30 minutes*
- *Urgent operations cancelled for the second or subsequent time in previous 24 hours*
- *Urgent operations cancelled in previous 24 hours*
- *Number of cancelled operations in previous 24 hours*
- *Non-clinical critical care transfers*
- *Delayed transfers of care*
- *A&E performance including Total number of patients who have a total time in A&E over 4 hours from arrival to admission, transfer or discharge*

broken down for each hospital trust that has been required to complete these parts of the return.’

I note that you made the same request dated 3 February 2016 (and the same request for an internal review dated 15 March 2016) to the NHS Trust Development Authority (NHS TDA). Since 1 April 2016, Monitor and the NHS TDA have been operating as an integrated organisation known as NHS Improvement. For the purposes of this decision, NHS Improvement means Monitor and the NHS TDA. Please accept this letter as a decision on behalf of Monitor and the NHS TDA with our apologies for the delay in dealing with your internal review.

Decision

The information was initially withheld under sections 22, 31, 33 and 41 of the FOI Act. I have now conducted a review of that decision and, having considered the issues you raised, I have decided that it would be in the public interest to release this information to you. The information will be sent to you under separate cover in due course. You will see that there is no data for 23 and 24 January 2016 which was a Saturday and Sunday.

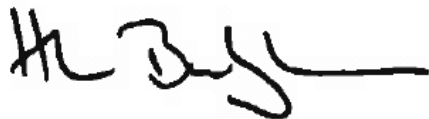
I would also remind you that the Emergency Care Improvement Programme (ECIP) is shortly to publish performance data broken down by trust and aggregated for each week for the period 1 September 2015 to 31 March 2016. When published it will be available ([here](#)). In addition, NHSI publish quarterly performance reports for NHS providers and NHS England periodically publishes a large amount of performance data about the sector.

Review rights

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Please note that this letter and the information will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'H. Buckingham', with a long horizontal line extending to the right.

Helen Buckingham

Executive Director of Corporate Affairs