



ticketing mailbox <ticketing@culture.gov.uk>

FAO Secondary Ticketing call for evidence review from Nick Smith MP1 message

2 November 2015 at 14:16

To: "ticketing@culture.gov.uk" <ticketing@culture.gov.uk>

Dear Sir or Madam,

I have been requested by Nick Smith MP to pass along a link to the Ten Minute Rule Bill he proposed in March 2014 on the secondary ticket market.

<http://www.theyworkforyou.com/debates/?id=2014-03-04a.782.0#g782.2>

I hope it is in some way useful

Best wishes

to Nick Smith MP

Shadow Minister for Food, Farming and Rural Affairs

Member of Parliament for Blaenau Gwent

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ticketing mailbox <ticketing@culture.gov.uk>

Secondary Ticketing Market

1 message

2 November 2015 at 11:44

To: "ticketing@culture.gov.uk" <ticketing@culture.gov.uk>

Dear Professor Waterson

I have been contacted by my constituent

He has asked me to make his views known to you as part of your review into the secondary ticket market.

is concerned that under the Consumer Rights Act, it is now incredibly difficult for him to sell his tickets online on reputable ticket websites.

He tells me that if he does this without permission from the event organiser, they could cancel his ticket and possibly blacklist him from all future events.

He maintains that DCMS advice that this shouldn't be possible, as any terms and conditions allowing for cancellation and blacklisting would be struck down as unfair terms. Is not correct and that fans are finding their tickets cancelled – all for the 'crime' of trying to sell them for events which they can no longer attend.

believes a way forward would be to repeal the secondary ticket market provisions of the Consumer Rights Act. He believes that the focus should be on how event organisers are holding tickets back from the primary market to artificially inflate prices, and how touts are using computer software to buy up huge swathes of tickets.

I am grateful for the opportunity to pass on the concerns of my constituent as part of this review.

Yours sincerely

Alan Campbell MP

Tynemouth

Sent on behalf of Alan Campbell MP

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-----Original Message-----

From: €

Sent: 23 October 2015, 15:10

To:

Subject: Urgent: Please help me protect my ticket rights!

Dear Andrew Smith MP,

Following the announcement of the review on the secondary ticket market I am writing to you to help me, as a constituent, protect my ticket rights.

Under the Consumer Rights Act, it is now incredibly difficult for me to sell my tickets online on reputable ticket websites. If I do this without permission from the event organiser, they could cancel my ticket and possibly blacklist me from all future events. This is unfair, and a total abuse of their power.

Your colleagues in DCMS are arguing that this won't be possible, as any terms and conditions allowing for cancellation and blacklisting would be struck down as unfair terms. This has not been the case, however, and fans are finding their tickets cancelled – all for the 'crime' of trying to sell them for events which they can no longer attend.

To stop this, I am calling on you to tell the review chair, Professor Michael Waterson, to recommend repealing the secondary ticket market provisions of the Consumer Rights Act. Professor Waterson should instead be focusing on how event organisers are holding tickets back from the primary market to artificially inflate prices, and how touts are using computer software to buy up huge swathes of tickets.

Professor Waterson can be reached via email, at ticketing@culture.gov.uk. By letting him know the strength of feeling on this issue, you will be doing a great service for all fans of live events in your constituency.

Yours sincerely,



HOUSE OF COMMONS

LONDON SW1A 0AA

The Rt. Hon. John Whittingdale MP
Secretary of State for Culture Media
and Sport
Department for Culture Media & Sport
100 Parliament Street
London
SW1A 2BQ

Our Ref: DE/ZA51211

5 November 2015

Dear Secretary of State,

I enclose a copy of a communication I have recently received from my constituent with regard to secondary ticket sales, the contents of which are self-explanatory.

I would be grateful if you could let me have a reply dealing with the points my constituent raises.

With best wishes,

Yours sincerely

Rt Hon Andrew Smith MP