



Our Reference:

BY EMAIL ONLY

5 February 2016

Dear

Request for Information

Thank you for your email dated 12 January 2016 requesting information Wi-Fi Contracts at the Homes and Communities Agency (HCA). For ease we have answered each of your questions separately below.

1. Wi-Fi Provider- Who is the contracted supplier for the Wi-Fi contract.

The HCA does not use a managed Wi-Fi contract. Wi-Fi is managed in house.

2. Average Annual Spend – Please state the annual average spend over three years for each supplier. If this is a new contract please state the estimate annual average spends. If there is more than one Wi-Fi provider please split annual for each individual provider.

There is no managed provider therefore the HCA has no annual spend as defined above.

Number of Wi-Fi Users- Please state the number of users the Wi-Fi contract is in place for. An estimate number of users will also be acceptable. If there is more than one Wi-Fi provider please state the number of users for each individual provider.

The HCA's Wi-Fi was installed to cater for staff and guests, which is typically 1000 users.

3. What is the contract Type: 1. WiFi= WiFi contract, 2. Managed=Part of a larger contract, 3. In-house=is the Wi-Fi managed and maintained in-house.

3 = Managed in house

- 4. Number of Locations/Site- I require the number of locations/sites the Wi-Fi contract is contracted for. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.**

HCA's Wi-Fi is managed in house across 12 office locations.

- 5. End User Offer- What the Wi-Fi offers to the end users e.g. Unlimited, Pay as you go, free 1 hour access or just free access. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.**

Wi-Fi offers the ability to secure connect to the network, technically unlimited within reason.

- 6. Manufacturer Name/Brand- Please provides me with the brand names of the Wi-Fi equipment which many include manufacturers of the access points and routers. If there is more than one Wi-Fi provider please state the Manufacturers Name for each individual provider.**

Hewlett Packard (HP)

- 7. Contract Description- Please provide me with a brief description of the solution in place for Wi-Fi and any other services provided under the contract. If there is more than one Wi-Fi provider please state the contract description for each individual provider.**

There is no contract. This is managed in house, purchased and owned by the HCA. HP has lifetime warranty on all items.

- 8. Actual Contract Start Date- Please can you state the Start date of the contract. If there is more than on Wi-Fi provider please split contract dates for each individual provider.**

As explained we do not hold, a contact so this is non-applicable.

- 9. Actual Contract Renewal/Expiry Date- Please can you state the renewal/expiry date of the contract. If the contract is coming up for renewal if possible please state the likely outcome of the Wi-Fi contract.**

N/A

- 10. Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address? If there is more than one Wi-Fi provider please state the contract details for each individual provider.**

N/A

We can confirm that currently the HCA will continue to manage its Wi-Fi in house so the following questions are non-applicable.

If the organisation doesn't have a Wi-Fi contract in place please state when the organisation plans to have a Wi-Fi contract in place. Please do this by providing me with a month and year and if possible what type of solutions they plan to want in place and the number of locations.

If this service is provided in-house please provide me with:

1. *Number of Users*
2. *Number of Locations/Site*
3. *End User Offer*
4. *Manufacturer Name/Brand*
5. *Contact Details- I require the person from within the organisation responsible for the Wi-Fi*

If the organisation has this service (Wi-Fi) as part of a managed service please can you provide me with the contract details of the managed contract including:

1. *Current Provider*
2. *Number of Users- This is normally the total number of staff with the organisation.*
3. *Contract Description- Please can you provide me with a brief contract description of the overall contract.*
4. *Contract Expiry Date- Please*
5. *Contract Review Date*
6. *Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address.*

If you have any questions regarding this response or any further queries you can contact us at the following addresses and quote your unique reference number found at the top of this letter:

Email: mail@homesandcommunities.co.uk

Mail: Information Access Officer
Homes and Communities Agency
Fry Building
2 Marsham Street
London
SW1P 4DF

If you are unhappy with the way Homes and Communities Agency has handled your request you may ask for an internal review. You should contact

Head of Legal Services
Homes and Communities Agency
Fry Building
2 Marsham Street
London

Homes and Communities Agency
Fry Building, 2 Marsham Street, London, SW1P 4DF

0300 1234 500
homesandcommunities.co.uk

SW1P 4DF

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Online: <https://ico.org.uk/concerns/getting/>

Yours sincerely

Naomi McMaster
Information Access Officer
Homes and Communities Agency