



ticketing mailbox <ticketing@culture.gov.uk>

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## Ticket resale

1 message

19 November 2015 at 20:32

To: "ticketing@culture.gov.uk" <ticketing@culture.gov.uk>

To whom it may concern,

I have been trying to purchase tickets for a show in February 2016 but most are sold out on any sites that have reasonable prices for decent seats. Attached you will find screen shots of the extortionate prices they think are acceptable.

I do not trust the secondary sites, especially when they say that the ticket is only worth £50 or so but they feel it's okay to charge upwards of £200. What justifies that? Where is it going? It has put me off going and so I have simply not gone. It is clear that all primary sites only have back-of-the-room seating available and all other good seats have been purchased in bulk far in advance. Many sites I have been on, like ticketmaster, don't tell you what the prices are and what seats are available until you get right through. For example, I would want to get the closest seats for the cheapest price but they make it very unclear.

Also, in one of the screen shots I attached, you will see that I selected a floor ticket which came up at £44.80 or something. It said there were none available, but I could purchase them on their own resale site at a heavily inflated price.

I personally find this unacceptable and have not gone to shows I would otherwise have loved to attend.

I think it best that we just stop these resale sites altogether. What's the point other than third party profits?

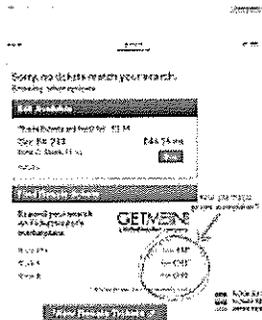
Thank you for your time.

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**2 attachments**



IMG\_0263.JPG  
223K



IMG\_0262.JPG  
182K

SL6

Home > Dynamo > 24 Feb 2016, 20:00



Dynamo
★★★★★ (141)
Sheffield Arena, Sheffield,
Wed 24 Feb 2016, 20:00
Please Note: Not suitable for Young Children. Under 14s Must be accompanied by Adults.

Email Facebook Recommendations 0 Tweet 0

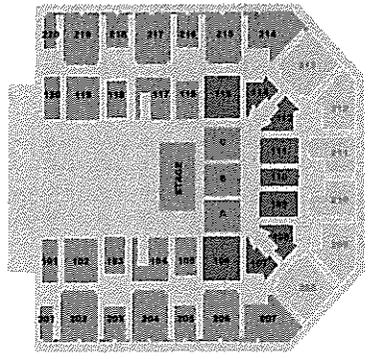
FIND SEATS FOR ME All prices exclude a per transaction delivery fee, which will be added to the total amount due.

QTY: 2 TICKET TYPE: Full Price Ticket PRICE & SECTION: £44.25, FLOOR Search Again

Sorry, no tickets match your search. Showing other options:

Still Available
These tickets are held for: 02:21
Sec BK 210 £44.25 ea
Row G, Seats 11-12

Find Resale Tickets
Expand your search on Ticketmaster's marketplace. GETMEIN!
Block 213 from £86
Block A from £303
Block B from £600



FLOOR SEATING
FLOOR TIER
UPPER TIER

PLEASE SELECT A SEAT MAP
Dynamo

SHEFFIELD ARENA Sheffield Arena
Broughton Lane, Sheffield, S9 2DF
Directions | Parking | See All Events at this Venue

Seating charts reflect the general layout for the venue on this site. For specific views, the layout and speed of seat locations may vary without notice.

SLB

### Sorry, no tickets match your search.

Showing other options:

#### Still Available

These tickets are held for: 02:14

Sec BK 210 £44.25 ea

Row G, Seats 11-12

Buy

Details

#### Find Resale tickets

Expand your search on Ticketmaster's marketplace.

**GETMEIN!**  
a ticketmaster company

How are these prices acceptable?

Block 213

from £88\*

Block A

from £303\*

Block B

from £660\*

\* Prices shown exclude delivery costs

View Resale Tickets

- FLOOR SEAT
- FLOWER TIE
- UPPER TIER

