



26 May 2015

Year: 2015

Week: 21

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## Key messages

Data to: 25/05/2015

The percentage of eye problems calls increased over the bank holiday weekend (figure 9); increases were particularly marked in the <5 years age group (figure 9a).

## Syndromic indicators at a glance:

Indicator	Trend	Level *
Cold/flu	No trend	Similar to baseline levels
Fever	Decreasing	Below baseline levels
Cough	Decreasing	Similar to baseline levels
Difficulty breathing	No trend	Similar to baseline levels
Sore throat	No trend	Similar to baseline levels
Diarrhoea	No trend	Above baseline levels
Vomiting	No trend	Above baseline levels
Eye problems	No trend	Similar to baseline levels

\*Since week 47 2014 new baselines have been introduced for comparison with previous years. Baselines use historical data from the NHS Direct surveillance system to estimate seasonal trend but with levels adjusted to reflect changes since the switch to using NHS 111 data in September 2013.

## Data summary:

Year	Week	Total calls
2015	21	240,848

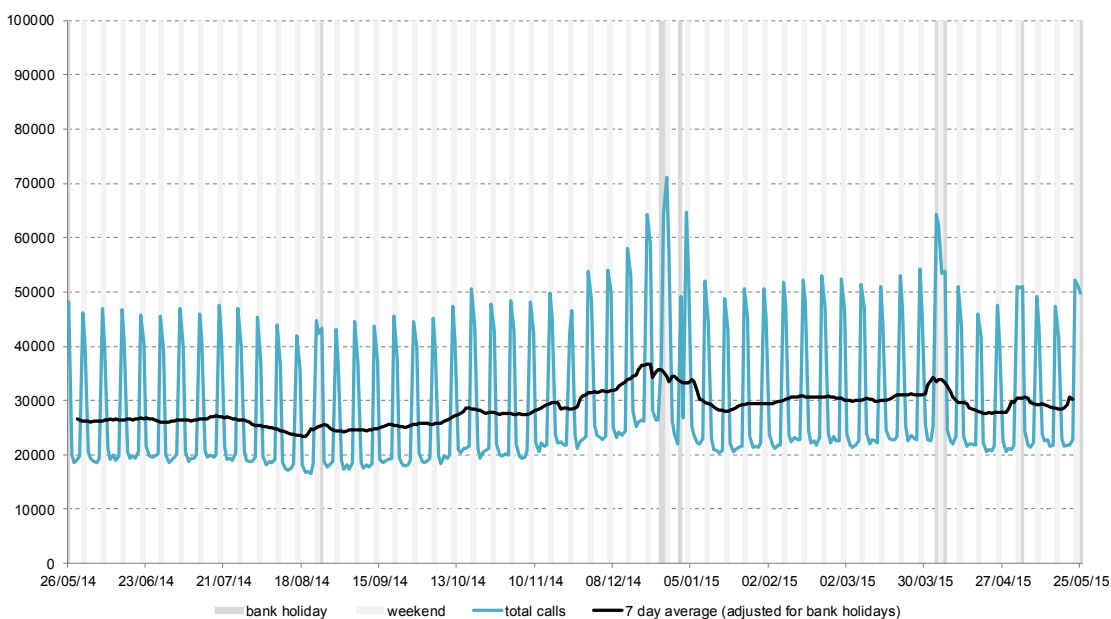
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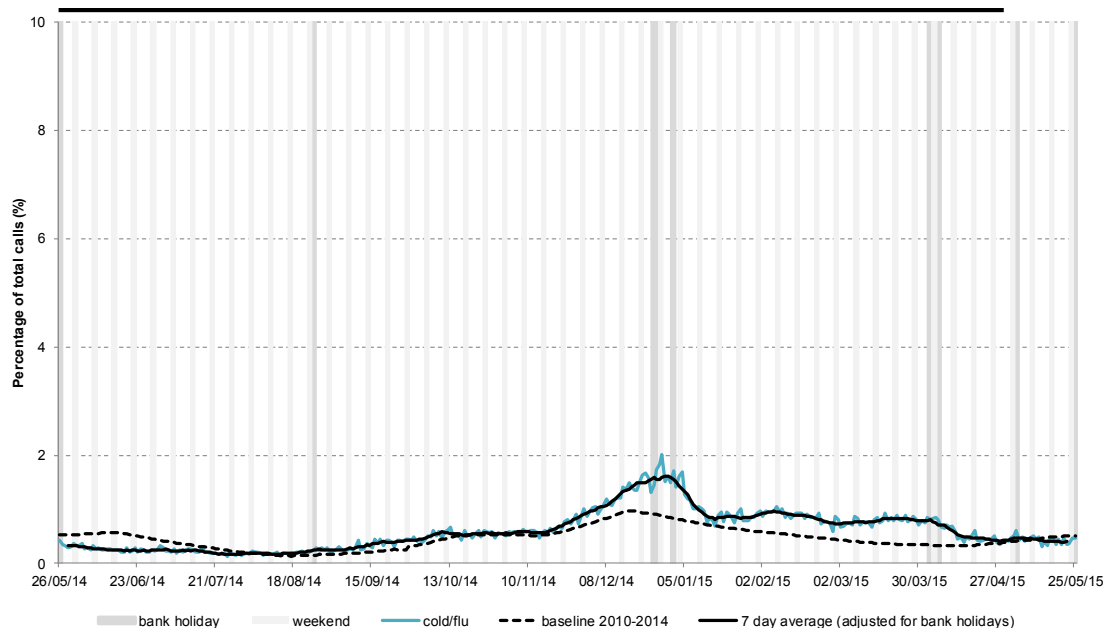
## 1: Total calls.

The total number of syndromic calls recorded each day by NHS 111.



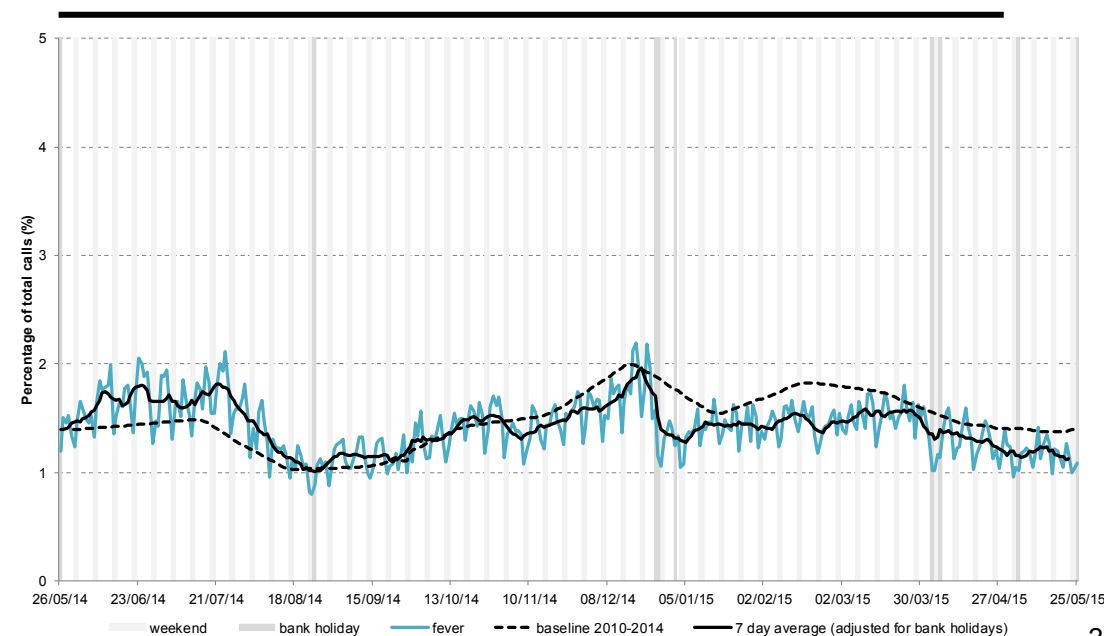
## 2: Cold/flu

Daily 'cold/flu' calls as a percentage of total calls. Baselines are constructed from historical data since 2010, including data from NHS 111 and NHS Direct.



## 3: Fever

Daily 'fever' calls as a percentage of total calls. Baselines are constructed from historical data since 2010, including data from NHS 111 and NHS Direct.



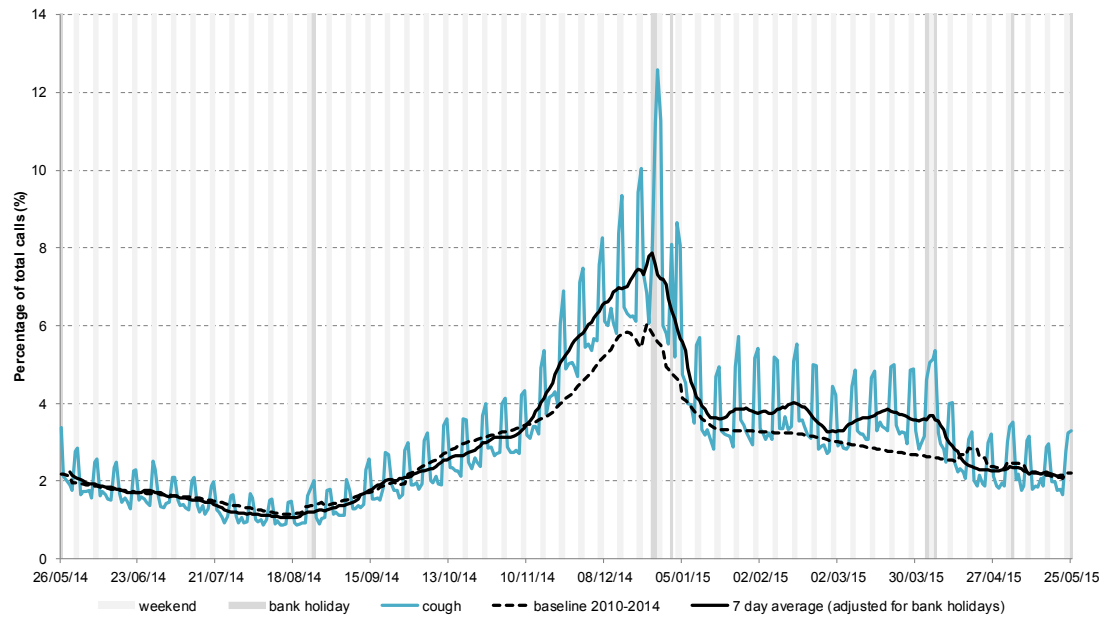
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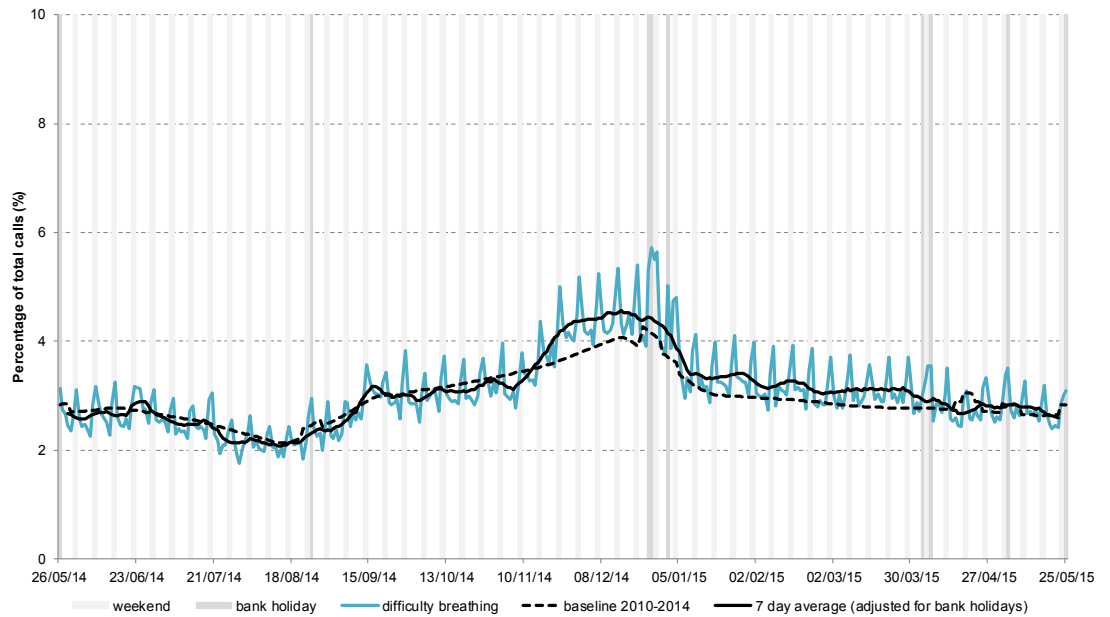
## 4: Cough

Daily 'cough' calls as a percentage of total calls. Baselines are constructed from historical data since 2010, including data from NHS 111 and NHS Direct.



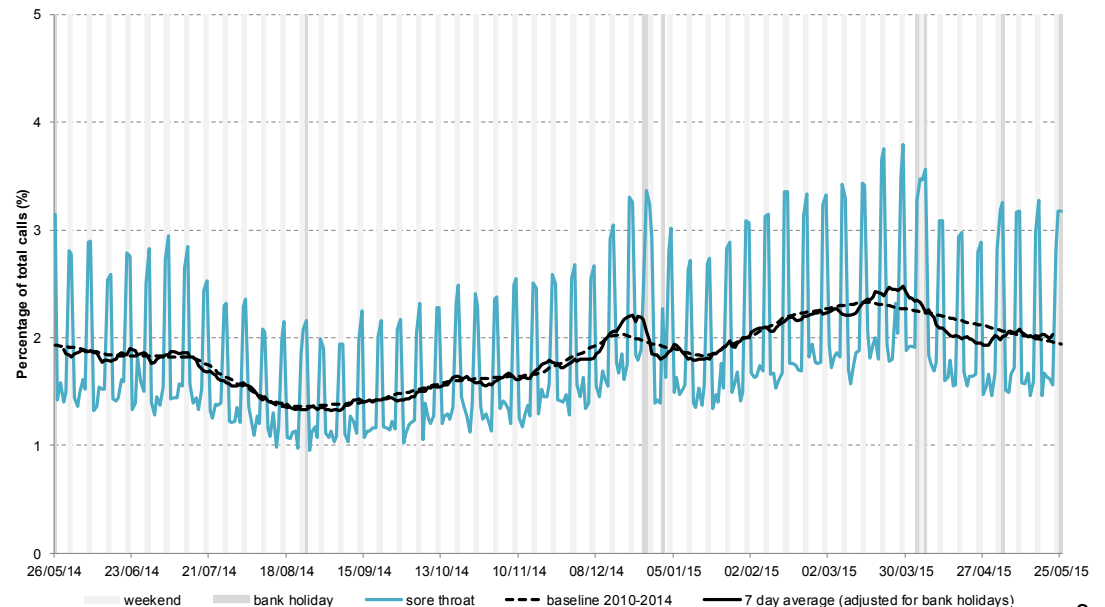
## 5: Difficulty breathing

Daily 'difficulty breathing' calls as a percentage of total calls. Baselines are constructed from historical data since 2010, including data from NHS 111 and NHS Direct.



## 6: Sore throat

Daily 'sore throat' calls as a percentage of total calls. Baselines are constructed from historical data since 2010, including data from NHS 111 and NHS Direct.

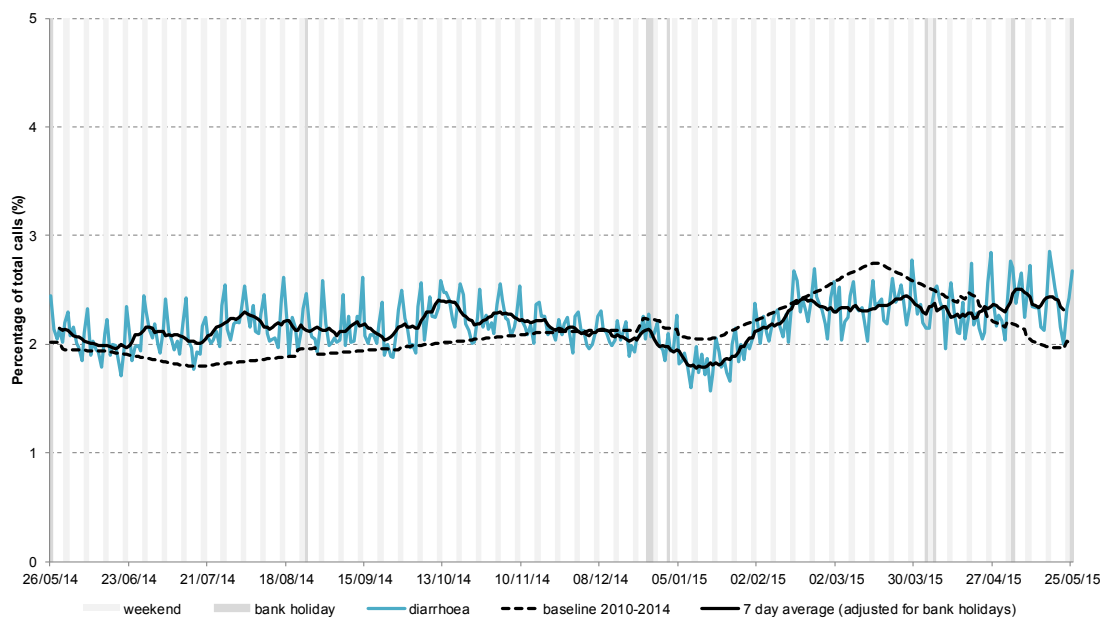


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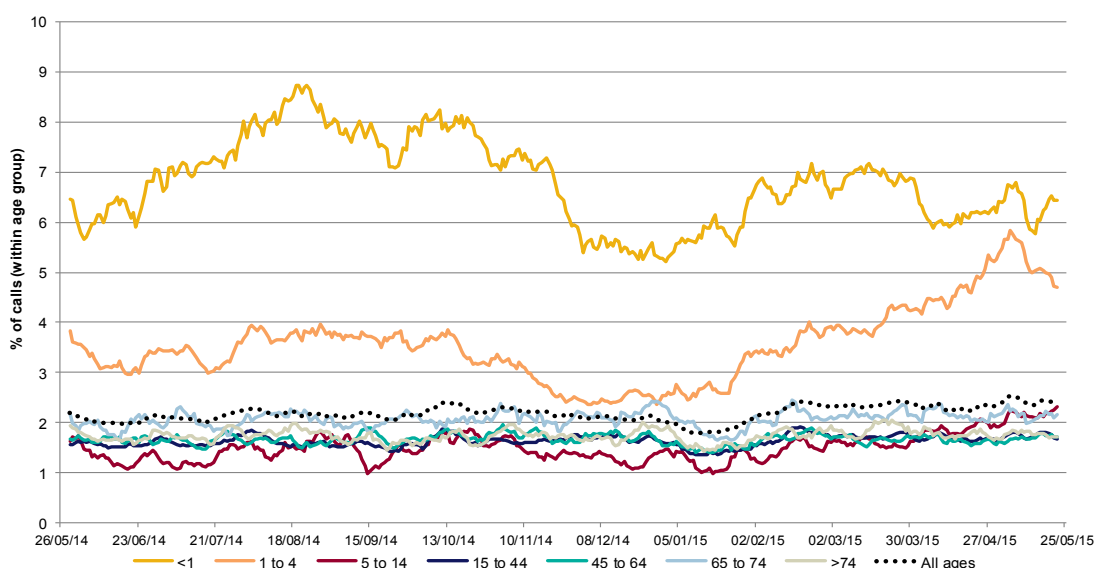
## 7: Diarrhoea

Daily 'diarrhoea' calls as a percentage of total calls. Baselines are constructed from historical data since 2010, including data from NHS 111 and NHS Direct.



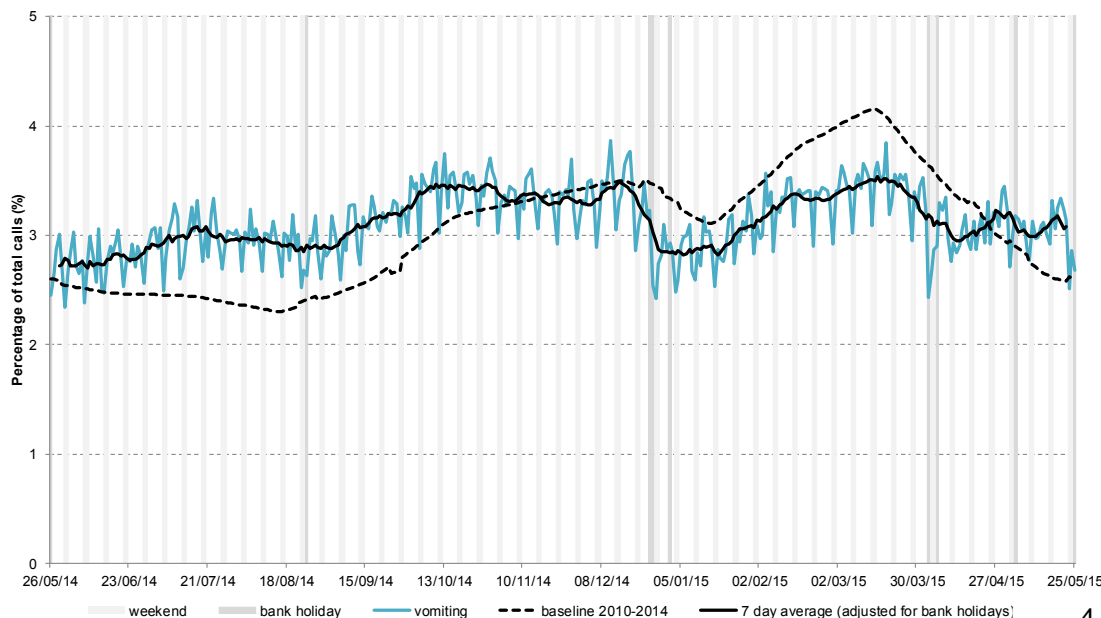
## 7a: Diarrhoea by age group

Diarrhoea calls as a percentage of total calls within each age group, shown as a 7 day moving average.



## 8: Vomiting

Daily 'vomiting' calls as a percentage of total calls. Baselines are constructed from historical data since 2010, including data from NHS 111 and NHS Direct.

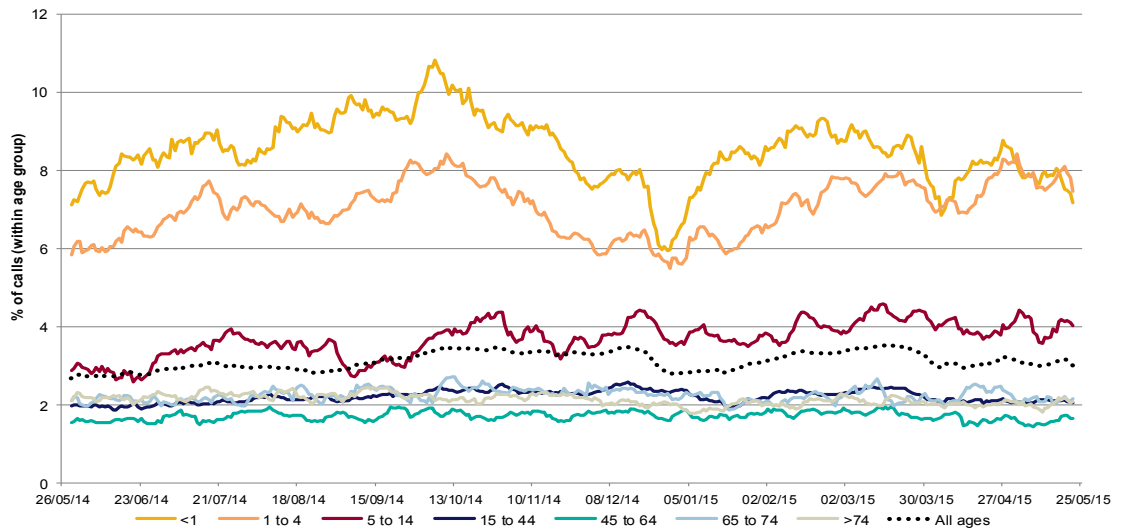


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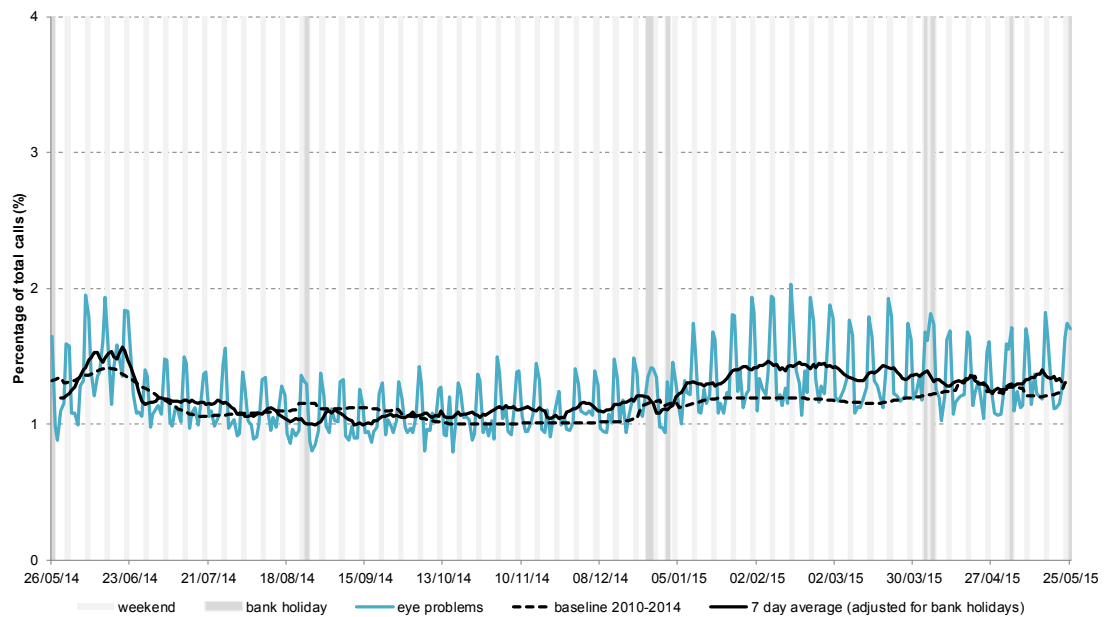
## 8a: Vomiting by age group

Vomiting calls as a percentage of total calls within each age group, shown as a 7 day moving average.



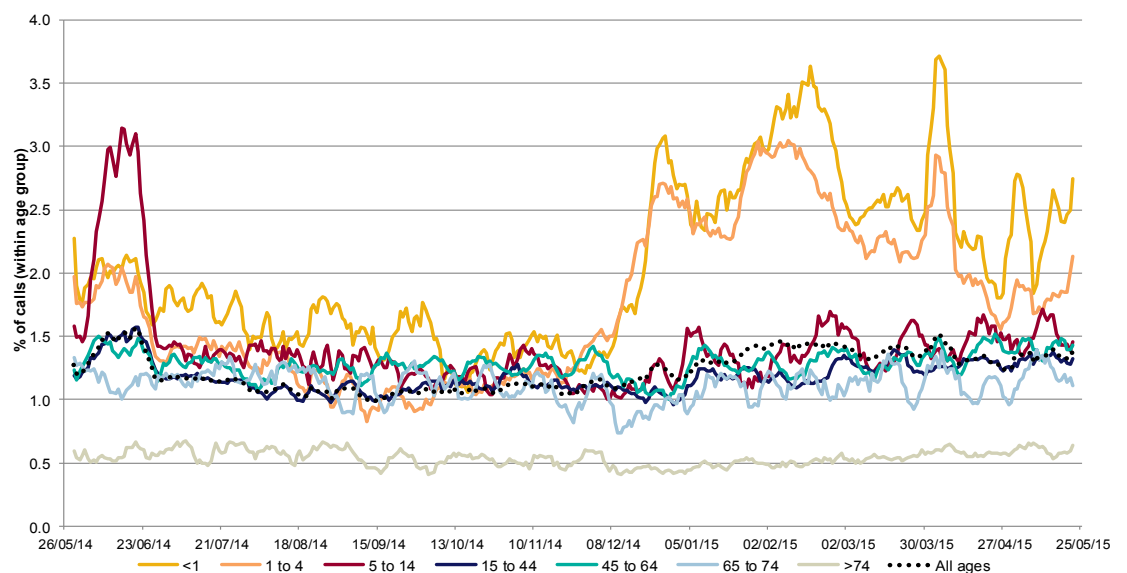
## 9: Eye problems

Daily 'eye problems' calls as a percentage of total calls. Baselines are constructed from historical data since 2010, including data from NHS 111 and NHS Direct.



## 9a: Eye Problems by age group

Eye problems calls as a percentage of total calls within each age group, shown as a 7 day moving average.



## Introduction to charts:

- Weekends and bank holidays are marked by vertical **grey** lines (bank holidays **darker grey**).
- A 7-day moving average (adjusted for bank holidays) is overlaid on the daily data reported in each chart, unless specified.
- Baselines are constructed using historical data, including data from both NHS111 and the NHS Direct syndromic system (which was replaced by NHS 111 data in September 2013). Seasonal trends reflect the average over past years, with levels adjusted to reflect differences between NHS 111 and NHS Direct data.
- This new syndromic surveillance system is still under development and further analyses at PHE Centre level will be included in future bulletins.
- NHS 111 call data are analysed on a daily basis to identify national and regional trends. A statistical algorithm underpins each system, routinely identifying activity that has increased significantly or is statistically significantly high for the time of year. Results from these daily analyses are assessed by the ReSST, along with analysis by age group, and anything deemed of public health importance is alerted by the team.

## Notes and further information:

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Further information about NHS 111 can be found at:

<http://www.nhs.uk/NHSEngland/AboutNHSservices/Emergencyandurgentcareservices/Pages/NHS-111.aspx>

The Remote Health Advice Syndromic Surveillance bulletin can also be downloaded from the PHE Real-time Syndromic Surveillance website which also contains more information about syndromic surveillance:

<https://www.gov.uk/government/collections/syndromic-surveillance-systems-and-analyses>

## Acknowledgements:

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We are grateful to NHS 111 and to HSCIC for their assistance and support in providing the anonymised call data that underpin the Remote Health Advice Syndromic Surveillance System.

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### Remote Health Advice Syndromic Surveillance System Bulletin.

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