

Our ref: CRS 724,344
Your ref:

via email

██████████
Charging and Policy Team Leader
WMRCC Quinton
1 Ridgeway, Quinton
Birmingham B32 1AF

17 August 2015

Dear ██████████

FREEDOM OF INFORMATION ACT REQUEST - DART CHARGE

Thank you for your emails under the Freedom of Information Act 2000 requesting further information about Dart Charge. The specific details of your request have been extracted from your email and are highlighted in bold below and answered within the body of this letter.

1. Since the toll booths at the Dartford Crossing were removed how many Chargeable journeys have been made northbound and southbound?

Since 30 November 2014 until 18 July 2015 there have been 28,184,794 chargeable crossings made, this breaks down to 14,056,031 northbound crossings and 14,128,763 southbound crossings.

2. How many vehicles have paid the charges?

We currently have a compliance rate of 92.7%, we expect this number to rise as more payments are received.

3. How many foreign registered vehicles have not paid the charge?

We have sent 197,793 Penalty Charge Notices (PCNs) to our European Debt Recovery Agency (EDRA).

4. How many non-payers have had their details passed to debt collection agencies both here and on the continent?

At present, no details of UK drivers have been passed to any debt collection agencies, non-UK drivers have their PCNs sent to our European Debt Recovery Agency. The number of PCNs that have been sent to EDRA is detailed in question 3 above.

5. How many drivers have been prosecuted for non-payment?

Non-payment of the Road User Charge (RUC) and any subsequent PCN is a civil not a criminal matter therefore there have been no prosecutions. Enforcement of the non-payment of the RUC is through the issue of PCNs, which can lead to County Court proceedings if not paid or successfully challenged through the Representation and Appeals processes.

In keeping with the spirit and effect of the legislation, all information is assumed to be releasable to the public unless exempt. We may therefore be publishing the information you requested, together with any related information that will provide a key to its wider context, via the [Gov.uk website](https://www.gov.uk).

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at: <https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number CRS 724,344 in any future communications.

Yours sincerely

H [REDACTED]
Charging and Enforcement Policy Team Leader
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