

Meeting minutes

Title: Insurance Fraud Taskforce – eighth meeting

Time: 10.30am-12.00pm, Tuesday 2nd June 2015

Attendees: David Hertzell (Chair), Mark Allen (ABI), Ben Fletcher (IFB), Graeme Trudgill (BIBA), Sean Hamilton (FOS), MoJ, HMT

Apologies: Caroline Mitchell (FOS), Adam Scorer (Citizens Advice), Liz Barclay (FSCP)

1. Actions from previous meeting

- **Agreement was reached on the minutes for the 21 May Taskforce meeting.**

2. Taskforce interim report responses – initial thoughts

- It was noted that the interim report responses were very comprehensive and on some issues there was consensus across different interest groups.
- There was discussion about various themes that came up regularly through the consultation, such as regulation of those submitting claims, fraud data, and the system supporting the claims process.
- It was noted that the responses included a lot of comment on the number of fraud databases and support for these to be brought together. Members also discussed the extent to which concern about data protection regulation was down to misunderstanding.
- It was noted that some responses suggested that there are claims being brought without the knowledge of the claimant and members discussed the need to explore this issue further.

3. Key questions on next steps

- Members noted that the Taskforce should address consultation responses in the formation of the final report.
- **Agreement was reached that the interim report areas of focus would still be appropriate for the Taskforce in its final report.**
- Members noted that due to time constraints, and the complexity of the problem, some recommendations might suggest that further research be conducted before action is taken.

- It was noted that due to the envisioned timeframe for the production of the final report the Taskforce would aim to have formed high-level recommendations by the summer.

4. **AOB**

- It was noted that the Taskforce have approached various stakeholders regarding the issue of nuisance calls and will feedback in following meetings.