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| Service | External Movements & Appearances | Version | P3.0 |
| Document | Service Specification | Sign-off Complete | SDWG 05-02-2015 |



National Offender
Management Service

Service Specification for

External Movements & Appearances

Service Specification Document

This document defines the service, including the required outcome(s) and outputs. As part of an SLA or Contract, the national minimum outputs in this document are mandatory for all providers. The document can also contain optional outputs that are available for Commissioners to commission.

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| 1. Service Specification Document | 2. Operating Model | 3. Direct Service Costs & Assumptions Document | 4. Cost Spreadsheet |
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| Version Control Table | | |
|-----------------------|---|-------------|
| Version No. | Reason for Issue / Changes | Date Issued |
| P1.0 | Preview Publication. | 16-09-2011 |
| P1.1 | Row 9: References to supporting documents updated, to include Direct Service Costs & Assumptions document and Cost spreadsheet, which were not previously available. Minor updating of references to reflect recently published PSIs. | 18-11-2011 |
| P2.0 | Go live publication. Changes made since preview publication: <ul style="list-style-type: none"> • References updated and corrected in line with new PSIs issued (supporting PSI for this service not yet issued). • Out of scope section 5: additional bullet points added to clarify external prisoner movement costs that are out of scope and covered elsewhere. • Strategic context section 7: reference to use of video links expanded. • Output 8: references to “strategic population management” changed to “effective population management”. | 30-01-2011 |
| P2.1 | References for mandatory guidance updated in line with changes to the National Security Framework. | 05-08-2013 |
| P2.2 | Supporting documents: reference to operating model, cost spreadsheet and direct service costs and assumptions removed, as these are now outdated. | 15-01-2014 |
| P3.0 IP | Version prepared for internal publication only, in line with pre-election publication guidance. <u>Changes to National Minimum Outputs:</u> Output row 12: Amended to refer to addressing prisoners’ immediate social care, as well as healthcare, needs. Output rows 11, 12 & 16: References for Detailed Mandatory Instructions: Added PSI 15/2015 on Adult Social Care; added ‘Care and Support Statutory Guidance’ (DH 2014). Added ‘Social Care’ to policy theme column. <u>Dependent Service Elements:</u> Explanatory detail added. <u>Strategic context:</u> Refreshed generally, including details of PECS contracts brought up to date. Explanation of link between this service and | 01-04-2015 |

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| | <p>population management strategy updated. References to HMIP expectations updated. Reference to 'unescorted ROTL' deleted. Security escort requirements for prisoner not approved ROTL revised, in line with revised policy.</p> <p>Other minor editorial updates.</p> | |
| P3.0 | Post-election publication version. No new changes made. | 18-05-2015 |

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Introduction to External Movements & Appearances Specification

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| 1. | Service Name | External Movements & Appearances |
| 2. | Key Outcome(s) for Service | <ul style="list-style-type: none"> • Security, safety and order and control are maintained during any external movement • External movement is minimised • Prisoners appear, where required, on time • Public confidence is supported through this service • Prisoners' health and decency needs are supported • The orders of the courts are supported • The strategic population management objectives of NOMS and HMCS requirements are supported • Information is effectively shared between agencies and other relevant stakeholders |
| 3. | Definition of Service | <p>This service provides for the safe, decent and lawful external movement and supervision of prisoners. It also effects the orders of the court in relation to transfer to and from establishments for court appearances. It supports effective court operations and medical interventions including the use of technology, such as video link appearances and Telemedicine consultations. The intention is to minimise operational risk, improve prisoners' experiences, provide cost improvements and support establishment regime delivery.</p> <p>This service supports and helps deliver population strategies, as well as supporting and helping deliver national and regional healthcare initiatives and delivery, together with access to facilities and services in the community. Prisoners are not to be exposed to undue public interest or embarrassment while on external movements.</p> <p>This service supports the duty of care to staff, members of the public, prisoners and stakeholders in relation to the safe and secure provision of external movements and court appearances. This accounts for the increased risks presented when prisoners enter the wider community setting. This service supports the maintenance of security, safety, order and control whilst conducting external movements of prisoners. It requires staff to act in accordance with their 'Powers of a Constable' when delivering this service.</p> |

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| 4. | Service Elements In Scope | <ul style="list-style-type: none"> • Management and Operational Delivery of Movements • Prisoner Management |
| 5. | Out of Scope Service Elements | <ul style="list-style-type: none"> • Police Productions • Home Office Immigration Enforcement (HOIE) Movement of Detainees • Crown Court Locking • Health Services • Movement of prisoners to and from reception for the purposes of undertaking an external movement. These are covered in the specifications Early Days & Discharge – Discharge and Reception In (only internal movement costs associated with attendance at a video-link appearance, which do not involve a reception or a discharge, are in scope of the EMAA service) • Prisoner movement costs associated with PECS and IPT escorts • Prisoner movement costs associated with prisoners going on HMPS escorts (such as hospital escorts) – see Discharge and Reception In specifications • Young people (aged 15-17). For split sites, the specification appropriate to the individual’s circumstances should be applied • Escort of prisoners to/from the activity (see Internal Prisoner Movements specification) • Detailing of staff to the service • Procurement of goods/stationery • Staff training |
| 6. | Dependent Service Elements | <ul style="list-style-type: none"> • Security Management – ensuring the safe and secure escort of prisoners outside prison establishments, in order to fulfil the Service’s duty of care to prisoners, staff and the wider general public • Prisoner Property Services – ensuring the safe and secure management of prisoners’ property, in order to safeguard against litigious claims relating to loss or damage • Internal Movement of Prisoners – ensuring the timely internal movement of prisoners to and from the prison’s reception area • Reception – ensuring the safe, secure and timely management of prisoners in the reception area of |

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| | | <p>the prison prior to and after an external escort</p> <ul style="list-style-type: none"> • Gate – ensuring the safe and secure passage of prisoners embarking on or returning from external escort through the prison gate • Discharge – ensuring the safe and secure discharge of prisoners from the prison • Cell and Area Searching – ensuring that prisoners undergoing external escorts are appropriately searched in order to prevent the risks associated with the concealment of weapons, contraband and/or escape-related articles • Management of Prisoners at Risk of Harm to Self or Others – ensuring these risks are managed appropriately and identified to those parties with a legitimate need to know • Manage Prisoner Finance – ensuring that prisoners’ monies are managed in a timely manner to support the transfer of prisoners between establishments or to facilitate stays at outside hospital • Manage the Custodial & Post Release Periods – with reference to the Early Days & Discharge – Discharge specification • Categorisation & Allocation for Prison Custody |
| 7. | Strategic Context | <p>There are occasions when prisoners are required to be taken outside the secure environment of the prison and during such instances it is essential they remain in secure custody at all times.</p> <p>Any movement of a prisoner outside of an establishment is considered an increased security risk and such movements should, therefore, be minimised as far as operationally possible. External movements may also incur additional costs to the establishment, Clinical Commissioning Groups, police or other stakeholders. Arrangements are made for prisoners to have access to services in the community and outside clinical services where it is considered more effective.</p> <p>The External Movements & Appearances (EMAA) service also enables other judicial and operational requirements, including:</p> <ul style="list-style-type: none"> • Productions at court • Inter-prison transfers • Funerals • Visits to dying relatives • Weddings/civil ceremonies <p>The external movement of prisoners who are not approved for release on temporary licence (ROTL) is</p> |

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facilitated by a security escort, comprising a minimum complement of two staff with restraints applied in all but exceptional circumstances, having first been subject to a routine risk assessment.

PECS

The first generation of Prison Escort and Custody Services (PECS) contracts ran from 1999 following the passing of the Criminal Justice Act 1991, which permitted the private sector to undertake transportation and care of prisoners during escort. The third generation contracts commenced in 2011. The contract length is seven years with an option of extending by a further three years. The contracts are flexible and are designed to cope with variations in demand and the configuration of the supported justice sites. They also account for fluctuations caused by seasonal, geographical and other external factors.

The service was previously organised into a court escort service based on four geographical areas in England and Wales, together with a further, separate national Inter-Prison Transfer contract. The revised contract merges these services into one integrated service yielding various economic and operational efficiencies to meet the needs and requirements of the Ministry of Justice (MoJ).

The service is also a key factor in helping manage the prison population by moving prisoners around the estate to provide the level of security they require and that is suitable for their gender, age and legal status and to locations that provide activities and programmes, which are appropriate to the prisoner needs; for example, offender behaviour courses required to help reduce their risk of re-offending. Additionally, the service also plays a key factor in moving prisoners around the estate under the Government's Transforming Rehabilitation agenda

The introduction of Video Link technology has reduced risk and cost and improved the overall experience for prisoners. Facilitating meetings, appearances and appointments by means of video-link removes the need for prisoners to leave the secure confines of a prison, enhancing security. Each external movement avoided through the use of video-link technology also brings a substantial cost avoidance benefit to the organisation. NOMS is committed to maximising the use of video conferencing in line with the wider CJS efficiency programme agenda.

The PECS court escort contract plays a key role in ensuring prison capacity is used effectively by enabling transfers of prisoners between establishments to manage the national population as efficiently and effectively as possible.

Concordat

The Concordat between NOMS and the NHS Counter Fraud and Security Management Service entitled 'Prisoner - Escort and Bed Watch Function' is intended to provide a framework for prisoner escort and 'bed watch' functions. It will be used locally by the NHS Local Security Management Service (LSMS) and the sending establishments. The Concordat identifies the specific risks resulting from the need for prisoners to access medical treatment in a hospital environment. It also addresses those medical

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| | | <p>situations where restraints need to continue to be applied. It also tackles situations where medical need is the paramount consideration when restraints should be removed.</p> <p>Stakeholders</p> <p>There are a number of key stakeholders who pay close attention to the procedures involved in and the welfare of prisoners being externally moved or produced at court. These include:</p> <ul style="list-style-type: none"> • Independent Monitoring Boards (IMB) • Her Majesty's Inspectorate of Prisons (HMIP) • The Prisons and Probation Ombudsman's Office (PPO) • Independent Lay Observers <p>These organisations all produce periodic and annual reports where the movement of prisoners is often featured.</p> <p>HMIP</p> <p>There are a number of HMIP expectations/measurements surrounding external movement and court appearances of prisoners ensuring their treatment is safe, legal and decent. HMIP expects prisoners should understand why they are being transferred, taken for medical treatments or produced at court (for further details, see HMIP 'Prison Expectations').</p> <p>Additionally, in 2012, HMIP commenced a new inspection programme of court custody facilities. The focus is on the care and treatment of those detained, during the escort and at the court, to ensure they are safe, secure and able to participate fully in court proceedings. The HMIP 'Court Custody Expectations' which describe the standards of treatment and conditions expected at each court custody suite, endorse the areas of inspection.</p> <p>Prison Rules</p> <p>There are a number of Prison Rules which refer to Residential Units and Services. Where any of these rules apply to any of the outputs concerned, they are shown in the column headed '<i>References for Detailed Mandatory Instructions</i>' in the specification output table.</p> |
| 8. | <i>Flexibility</i> | All the outputs in this specification are mandatory – referred to as the National Minimum |
| 9. | <i>Reference to Supporting Documents</i> | None. |

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| 10. | <i>Example Methods of Measurement / Assurance</i> | <p>The specification identifies examples of methods for Commissioners to measure/obtain assurance on the delivery of the outputs/output features. Where an output/output feature does not have Performance Indicator(s) or Management Information associated with it, then it is proposed that it should be covered by Assurance Statements and Contract/SLA Management and/or more specific audits of the service.</p> <p>Assurance Statements will be one of the means by which Commissioners can get assurance that providers are delivering outcomes and outputs of the Service Specification. Contract/SLA Management refers to the Commissioner, under the terms of the Contract/SLA, exercising appropriate oversight and monitoring of Contract/SLA compliance against the service as a whole. Audit may refer to individual reviews of compliance commissioned by Commissioners or to service wide reviews, by MoJ Internal Audit and Assurance, of a key process contributing to the delivery of an outcome in a Service Specification.</p> <p>Security Audit and Self Harm Audit both feature as separate elements within the Prison Rating System (PRS).</p> |
| 11. | <i>References for Detailed Mandatory Instructions</i> | <p>Prisons Act 1952</p> <p>Mental Health Act 1983</p> <p>Prison Rules (Consolidated Jan 2010 Prison Service)</p> <p>Care and Support Statutory Guidance Issued under the Care Act 2014; Chapter 17. Prisons, approved premises and bail accommodation (DH, October 2014)</p> <p>National Security Framework (NSF) Function 6.3 - PSI 10/2012 Conveyance and Possession of Prohibited Items and Other Related Offences</p> <p>NSF Function 7.1 - PSI External Prisoner Movement (to be issued)</p> <p>NSF Function 7.2 - PSI 26/2012 Production of prisoners at the request of warranted law enforcement agencies</p> <p>NSF Function 12.1 - PSI 05/2013 The Identification, Initial Categorisation and Management of Potential and Provisional Category A/Restricted Status Prisoners</p> <p>NSF Function 12.2 - PSI 08/2013 Category A and Restricted Status Prisoners: Reviews of Security Category</p> <p>NSF Function 12.4 - PSI 09/2013 Security and Management of Category A Prisoner External Movements issued</p> <p>PSO 1400 Incident Management Manual</p> |

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| | | <p>PSO 1600 Use of Force</p> <p>PSO 3050 Continuity of Healthcare for Prisoners</p> <p>PSO 4445 Civil Partnerships</p> <p>PSO 4450 Marriage of Prisoners</p> <p>PSO 4625 Productions in Civil Proceedings</p> <p>PSO 4800 Women Prisoners</p> <p>PSO 6200 Transfer of Prisoners: Inter Prison Escorts</p> <p>PSO 6300 Release On Temporary Licence</p> <p>PSI 15/2015 Adult Social Care</p> <p>PSI 12/2011 Prisoners' Property</p> <p>PSI 32/2011 Ensuring Equality</p> <p>PSI 51/2011 Faith and Pastoral Care for Prisoners</p> <p>PSI 64/2011 Management of prisoners at risk of harm to self, to others and from others (Safer Custody)</p> <p>PSI 67/2011 Searching Of The Person</p> <p>PSI 68/2011 Cell, Area & Vehicle Searching</p> <p>PSI 72/2011 Discharge</p> <p>PSI 08/2009 Public Protection Manual</p> <p>PSI 03/2006 Transfer of Prisoners to and from Hospital under the Section 47 & 48 of the Mental Health Act 1983</p> <p>PSI 51/2005 Use of Inter Prison Transfers for Prisoner Productions to Courts</p> <p>PSI 23/1999 Transfer of Prisoners: Inter Prison Escorts</p> <p>The Secure Mutual Exchange of Intelligence between NOMS and the High Security Hospitals</p> |
| 12. | References for Non-Mandatory Guidance | <p>Reasonable adjustments for disabled prisoners: meeting our duties under the Disability Discrimination Act (April 2010)</p> <p>HMIP Expectations : Criteria for assessing the treatment of prisoners and conditions in prisons (Version 4, 2012)</p> |

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| | | <p>HMIP Expectations: Criteria for assessing the treatment of and conditions for detainees in court custody (Version 1, 2012)</p> <p>Population Management Strategies</p> <p>Graham Judgement – Judgement in the High Court under Article 3 of the Human Rights Act against the Secretary of State For Justice – Graham / Allen Hospital Escorts and Bedwatches:</p> <p>In summary, the judgement:</p> <ul style="list-style-type: none"> • Makes the distinction between the risk of escape (and the risk to the public in the event of an escape) posed by a prisoner when fit, and those risks posed by the same prisoner when suffering from a serious medical condition. Medical opinion regarding the prisoner’s ability to escape must therefore be considered as part of the assessment process. • Deems the restraining by handcuffs of a prisoner receiving chemotherapy (and, by implication, other life saving treatment) degrading. Such restraint would be likely also to be regarded as inhumane unless justified by other relevant considerations. • Requires that each decision is properly considered taking account of all relevant information and be proportionate to the risks involved. • Requires a fresh risk assessment to be conducted each time it is reviewed in order to establish: the level of restraints to be used during transportation to and from the hospital and the level of restraints to be used during the prisoner’s stay in hospital. <p>Concordat between the NOMS & NHS Counter Fraud and Security Management Service</p> <p>PSI 51/2011 Faith and Pastoral Care for Prisoners</p> |
| 13. | Review | Review cycle to be determined. |

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Specification

National Minimum

| Row | Service Element | Outputs/Output Features | Applicable Offender Types | Policy Theme | Example Measurement / Assurance Method for Commissioners | References for Detailed Mandatory Instructions | References for Non-Mandatory Guidance |
|-----|--|---|---|--|--|--|--|
| 1. | Management and Operational Delivery of Movements | Prisoners are only moved outside an establishment when necessary. They are returned to an establishment/secure unit /police cells once the reason for external movement has been met. | All Prisoners | Security Safer Custody Equality of Access Decency Mental & Physical Health | Self/Ind. Assessment Contract Management MQPL | NSF Function 7.1 External Prisoner Movement [to be issued] NSF 7.2 PSI 26/2012 Production of prisoners at the request of warranted law enforcement agencies PSO 4445 Civil Partnerships PSO 4450 Marriage of Prisoners | |
| 2. | Management and Operational Delivery of Movements | External Movements of Prisoners are risk assessed, authorised and conducted reflecting prisoner and movement type. Prisoner records and personal property are kept secure and accounted for when external movements are undertaken. | Non-HSE and Non-Restricted Status Prisoners | | | NSF Function 7.1 External Prisoner Movement [to be issued] S.22(2)(a)&(b) & S.23 of the Prison Act 1952 Prison Rules 9 & 40(1)&(2) (YOI Rule 5) PSI 64/2011 Safer Custody PSO 6300 Release on Temporary Licence NSF 7.2 PSI 26/2012 Production of prisoners at the request of warranted law enforcement agencies PSO 3050 Continuity of Healthcare for Prisoners | Para 3(1) of Schedule 1 to the Crime (Sentences) Act 1997 HMIP Expectations Graham Judgement |

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| <i>Row</i> | <i>Service Element</i> | <i>Outputs/Output Features</i> | <i>Applicable Offender Types</i> | <i>Policy Theme</i> | <i>Example Measurement / Assurance Method for Commissioners</i> | <i>References for Detailed Mandatory Instructions</i> | <i>References for Non-Mandatory Guidance</i> |
|------------|--|---|---|---------------------|---|--|--|
| | | | | | | PSO 4625 Productions in Civil Proceedings PSI 03/2006 Transfer of prisoners to and from hospitals under section 47 of the Mental Health Act 1983 PSO 4445 Civil Partnership Registration PSO 4450 Marriage of Prisoners PSI 12/2011 Prisoners' Property | |
| 3. | Management and Operational Delivery of Movements | External movements of prisoners are risk assessed, authorised and conducted reflecting prisoner and movement type. Prisoner records and personal property are kept secure and accounted for when external movements are undertaken. | HSE Prisoners and Restricted Status Prisoners | | | As above including: NSF Functions 7.1, PSO 1025 Person Escort Record NSF 7.2 PSI 26/2012 Production of prisoners at the request of warranted law enforcement agencies NSF 12.1 PSI 05/2013 The Identification, Initial Categorisation and Management of Potential and Provisional Category A/Restricted Status Prisoners NSF 12.5 PSI Security and Management of Restricted Status Prisoners [to be issued] | Para 3(1) of Schedule 1 to the Crime (Sentences) Act 1997 HMIP Expectations Graham Judgement |

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| Row | Service Element | Outputs/Output Features | Applicable Offender Types | Policy Theme | Example Measurement / Assurance Method for Commissioners | References for Detailed Mandatory Instructions | References for Non-Mandatory Guidance |
|------------|--|--|----------------------------------|--|---|---|--|
| 4. | Management and Operational Delivery of Movements | Prisoners are not released in error when external movements are undertaken. | All Prisoners | | | NSF 7.1 Concordat between the National Offender Management Service & NHS Counter Fraud and Security Management Service PSO 1025 Person Escort Record | |
| 5. | Management and Operational Delivery of Movements | All incidents during external movements are managed to reflect prisoner and movement type. | All Prisoners | | | NSF Functions 7.1, Concordat between the National Offender Management Service & NHS Counter Fraud and Security Management Service PSO 1025 Person Escort Record NSF 6.5 PSI 11/2012 Management and Security of the Incident Reporting Systems Annex B PSI 64/2011 Safer Custody Prison Rule 49 Restraints PSO 1600 Use of Force PSO 1400 Incident Management Manual | |
| 6. | Management and Operational Delivery of Movements | Relevant stakeholders are able to contribute to the security and safety of the external movement of prisoners. | All Prisoners | Security Safer Custody Equality of Access Decency Mental & | | NSF Functions 7.1, Concordat between the National Offender Management Service & NHS Counter Fraud and Security Management Service PSO 1025 Person Escort Record NSF 7.2 PSI 26/2012 | |

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|------------|--|--|----------------------------------|--|---|--|--|
| | | | | Physical Health | | Production of prisoners at the request of warranted law enforcement agencies Prison Rule 20 Medical Attendance PSI 64/2011 Safer Custody PSO 4445 Civil Partnership Registration PSO 4450 Marriage of Prisoners PSI 51/2011 Faith and Pastoral Care | |
| 7. | Management and Operational Delivery of Movements | Prisoners in prison or police custody, arrive at the correct destination on the correct date and time. | All Prisoners | Security Safer Custody Equality of Access Decency Mental & Physical Health | | NSF Functions 7.1, Concordat between the National Offender Management Service & NHS Counter Fraud and Security Management Service PSO 1025 Person Escort Record NSF 7.2 PSI 26/2012 Production of prisoners at the request of warranted law enforcement agencies PSO 1025 Person Escort Record (PER) PSI 72/2011 Discharge PSI 51/2011 Faith and Pastoral Care | |

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|------------|--|--|---|---------------------|---|--|---|
| 8. | Management and Operational Delivery of Movements | Prison transfers are conducted to support effective population management. | Non-Cat A Prisoners | | | NSF Functions 7.1, Concordat between the National Offender Management Service & NHS Counter Fraud and Security Management Service PSO 1025 Person Escort Record PSI 72/2011 Discharge PSI 32/2011 Ensuring Equality | Population Management Strategies PPO Annual Report 2009/10 (adverse transfers, pages 42-3) |
| 9. | Management and Operational Delivery of Movements | Prisoner management support checks take place every 24 hours. | HSE and Restricted Status prisoners | | | NSF 12.4 PSI 09/2013 Management and Security of Category A Prisoners - External Movements PSI 64/2011 Safer Custody | |
| 10. | Management and Operational Delivery of Movements | Prisoner management support checks take place in line with assessed risk | Non HSE and Non Restricted Status prisoners | | | NSF Function 7.1 Concordat between the National Offender Management Service & NHS Counter Fraud and Security Management Service PSI 64/2011 Safer Custody | |

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| Row | Service Element | Outputs/Output Features | Applicable Offender Types | Policy Theme | Example Measurement / Assurance Method for Commissioners | References for Detailed Mandatory Instructions | References for Non-Mandatory Guidance |
|------------|------------------------|--|----------------------------------|---------------------|---|---|--|
| 11. | Prisoner Management | Prisoners are transported and held safely, decently and securely and their entitlements are met. | All Prisoners | Social Care | | NSF Functions 7.1, Concordat between the National Offender Management Service & NHS Counter Fraud and Security Management Service PSO 1025 Person Escort Record NSF 7.2 PSI 26/2012 Production of prisoners at the request of warranted law enforcement agencies PSO 4800 Women Prisoners PSI 64/2011 Safer Custody PSI 15/2015 Adult Social Care, 8.1-6 Care and Support Statutory Guidance, Chapter 17 (DH 2014) | PSI 51/2011 Faith and Pastoral Care HMIP Expectations |
| 12. | Prisoner Management | Prisoners' immediate health and social care needs during external movement are addressed in partnership with health and social care service providers. | All Prisoners | Social Care | | NSF Functions 7.1, Concordat between the National Offender Management Service & NHS Counter Fraud and Security Management Service PSO 1025 Person Escort Record NSF 7.2 PSI 26/2012 Production of prisoners at the request of warranted law enforcement agencies PSO 4800 Women Prisoners Prisons Act 1952 Immediate | HMIP Expectations |

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|------------|------------------------|---|----------------------------------|---------------------|---|--|--|
| | | | | | | Transfer from Prison to Hospital (S22) Prison Rule 20(1) Medical Attendance PSI 64/2011 Safer Custody PSI 15/2015 Adult Social Care, esp. section 7, 8.5, 17.6 Care and Support Statutory Guidance, Chapter 17 (DH 2014) | |
| 13. | Prisoner Management | The use and methods of restraints reflects initial and ongoing risk assessment. | All Prisoners | | | NSF Functions 7.1, Concordat between the National Offender Management Service & NHS Counter Fraud and Security Management Service PSO 1025 Person Escort Record PSO 4800 Women Prisoners PSI 64/2011 Safer Custody PSO 1400 Incident management Manual | HMIP Expectations |
| 14. | Prisoner Management | Prisoners at risk to self or to/from others are identified, managed and supported in line with agreed care/support plans. | All Prisoners | | | NSF Functions 7.1, Concordat between the National Offender Management Service & NHS Counter Fraud and Security Management Service PSO 1025 Person Escort Record PSO 4800 Women Prisoners | |

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| <i>Row</i> | <i>Service Element</i> | <i>Outputs/Output Features</i> | <i>Applicable Offender Types</i> | <i>Policy Theme</i> | <i>Example Measurement / Assurance Method for Commissioners</i> | <i>References for Detailed Mandatory Instructions</i> | <i>References for Non-Mandatory Guidance</i> |
|------------|------------------------|---|----------------------------------|---|---|--|--|
| | | | | | | PSI 64/2011 Safer Custody | |
| 15. | Prisoner Management | Positive staff/prisoner engagement is supported and maintained. | All Prisoners | | | NSF Functions 7.1, Concordat between the National Offender Management Service & NHS Counter Fraud and Security Management Service PSO 1025 Person Escort Record PSO 4800 Women Prisoners PSI 64/2011 Safer Custody | HMIP Expectations |
| 16. | Prisoner Management | Relevant information is shared between agencies and relevant stakeholders, including information on release from Court. | All Prisoners | Security Safer Custody Equality of Access Decency Mental & Physical Health Social Care | | NSF Functions 7.1, Concordat between the National Offender Management Service & NHS Counter Fraud and Security Management Service PSO 1025 Person Escort Record PSI 64/2011 Safer Custody PSO 4445 Civil Partnership Registration PSO 4450 Marriage of Prisoners PSI 08/2009 Public Protection Manual PSI 15/2015 Adult Social Care, 3.1-3.5, 8.1-8.5 Care and Support Statutory Guidance, Chapter 17 (DH 2014) | HMIP Expectations |

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|----------|----------------------------------|-------------------|-----------------|
| Service | External Movements & Appearances | Version | P3.0 |
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| Row | Service Element | Outputs/Output Features | Applicable Offender Types | Policy Theme | Example Measurement / Assurance Method for Commissioners | References for Detailed Mandatory Instructions | References for Non-Mandatory Guidance |
|------------|------------------------|---|--|--|---|--|--|
| 17. | Prisoner Management | Prisoners are managed to ensure their safety, the safety of staff and the public. | All Prisoners | | | NSF Functions 7.1, Concordat between the National Offender Management Service & NHS Counter Fraud and Security Management Service PSO 1025 Person Escort Record PSI 64/2011 Safer Custody Prison Rule 40 Custody Outside Prison Prison Rule 49 Restraints | HMIP Expectations |
| 18. | Prisoner Management | The care and movement of prisoners under the Mental Health Act 1983 is facilitated. | Prisoners Sectioned under the Mental Health Act 1983 | Security Safer Custody Equality of Access Decency Mental & Physical Health | | NSF Functions 7.1, Concordat between the National Offender Management Service & NHS Counter Fraud and Security Management Service PSO 1025 Person Escort Record PSI 72/2011 Discharge Mental Health Act 1983 Sections 35-36, 38 & 48 Prison Rule 22(1) Notification of illness or death Prisons Act 1952 Immediate Transfer from Prison to Hospital (S22) | |