



Our ref: 2016-07897

Your ref:

Date 22 August 2016

Dear 

Thank you for your email of 12 August 2016 requesting the following information:

“to provide data for broader categories (if possible, hardware, software, IT services, advisory services, IT outsourcing, communications and staff) or whatever categories your accounting system covers, and just for a single year (if possible, 2015/16”.

We are treating your correspondence as a refined request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence, and we can confirm that information in scope of your request is held.

The information you have requested can be found attached.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you may apply for an independent internal review by contacting the Information Rights Compliance team, 2nd Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.gov.uk>.

Yours sincerely,

Dstl Secretariat

	Category	My comments	Year		2015/16		Your comments
			Financial year-end				
			Actual or budget (please state)				
			Spend (£s)	% XaaS	Spend (£s)	% XaaS	
Hardware	Desktop PCs	Includes workstations, thin clients and desktop-style Apple Macs	£1,514,000		£826,000		Total Corporate IS Hardware Spend. Further breakdown would be
	Portable PCs	Includes laptop PCs (or notebook PCs), netbooks, and tablets					Included in Hardware costs
	Servers	Includes mainframes, servers, and racking					Included in Hardware costs
	Networking equipment (local area network)	Includes both wired (or ethernet) and wireless, such as switches (or hubs), routers (or access points), wireless cards					Included in Hardware costs
	Storage	Includes Network Attached Storage (NAS), Storage Area Network (SAN), NAS-SAN Hybrid and USB memory sticks.					Included in Hardware costs
	Print	Includes printers, network-attached photocopiers, multi-function devices and ink or toner cartridges; excludes photocopiers not attached to network and paper	£593,000		£394,000		Value for Toners and repairs, Purchase costs included with Hardware
	Peripherals and other hardware	Includes monitors, keyboard, mice, interactive whiteboards, web cameras, PC speakers	£231,000		£216,000		Excludes Monitors which are included with Hardware.
Software	Applications (including SaaS)	Commercial, 'off-the-shelf' applications; also includes Software-as-a-Service; excludes: open source applications and custom applications	£7,218,000		£7,313,000		Total Software and support costs Further breakdown outside of costs
	Middleware (including PaaS)	Middleware enables different applications to share data; also includes Platform-as-a-Service (PaaS)					Included in Software Costs
	Systems	Includes operating systems (e.g. Linux, Mac OSX and Windows), network management software, security software					Included in Software Costs
IT services	Hardware maintenance	Maintenance, support, upgrades and first-line help desk for specific piece of hardware; excludes managed services or outsourcing					Included in Software Costs
	Application development and integration	Includes software development, open source software, and software integration; excludes managed service or outsourcing					Included in Software Costs and outsourcing
	Datacentre and hosting (including IaaS)	Includes provision and maintenance of data centres and hosting; excludes managed service or outsourcing agreement					Included in Outsourcing Costs
	Managed communications	Includes managed fixed line and mobile services	£3,161,000		£2,923,000		Total Communications Costs including WAN, fixed line and mobile.
Advisory services	Advisory services	Sole provision of IT and/or digital related professional services (i.e. consultancy); excludes services which also provide ICT products or services					Included in Outsourcing Costs
IT outsourcing	IT outsourcing: desktop and end-user computing	Managed service or outsource providing desktop PCs, portable PCs, and peripherals and other hardware, including first-line help desk	£11,946,000		£12,541,000		Total outsource costs, including data centre management
	IT outsourcing: datacentre and hosting	Managed service or outsource providing data centres and hosting					Included in Outsourcing Costs
	IT outsourcing: application services	Managed service or outsource providing software licencing, development, deployment, integration, support, maintenance, upgrades and first-line help desk					Included in Outsourcing Costs
	IT outsourcing: service integration and management	SIAM is defined as the management of an organisation's IT service providers, to ensure performance across multiple service meets end-user needs					Included in Outsourcing Costs
Communications	Fixed line	Fixed line (or 'landline') includes line rental, fax, calls, broadband connections, and video and conferencing services, landline telephone handsets and other end-points					Included in Total Communications Costs
	Networking equipment (wide area network)	Includes PBX, IP-PBX and VoIP, WAN routers and WAN switches					Included in Hardware costs
	Wireless and mobile	Includes mobile voice, mobile messaging, mobile data and mobile handsets (including smartphones)					Included in Total Communications Costs
Staff	IT staff costs	Staff working in IT function; Includes salary, tax, benefits, pension, insurance; includes FT and PT staff; includes permanent, temporary and contract staff	£1,877,600		£1,855,400		Includes corporate IT and KM staff. Further breakdown outside of costs
	IT training	Includes professional services providing training in the use of IT for any staff	£99,600		£49,600		Total training costs