

Error Code	Error Report	Solution
E01608	Not a valid VAT Tax Type	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01611	Not a valid Excise Tax Type	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01614	Ex-Excise Advice already Cancelled	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01616	Two Excise Tax Lines are required for this tax type	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01617	Qty 2 Indicator not valid for this Tax Type	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01618	MS Entry already exists	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01620	Owning TURN for DAN does not exist	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01623	Payment / Withdrawal indicator must be P or W	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01630	Tax Base may only be declared once per Tax Type	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01631	Late item status of entry incompatible with indicator	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01636	Document successfully stored with errors	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01637	Date/time must be within 24 hours of now	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01638	Date must not be more than one year from now	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01639	Date must not be more than one month from now	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01640	Date must not be more than one week from now	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01641	Date must not be more than one quarter from now	For further information contact the CHIEF Operations Team at

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E01642	Trader is not a known Trader	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01643	The CPC's are not restricted	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01644	The Trader is not a Government Dept	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01653	There are more records to display	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01654	There is no appropriate navigation key for this record	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01656	DAN and Prefix are both mandatory if MOP is Deferred	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01657	Import/Export Indicator invalid for requested transaction	User is attempting to display a Customs Procedure Code (CPC) using the wrong transaction. Import CPC's are accessed using transaction DCPC. Export CPC's are accessed using transaction DCPE.
E01658	Item Value Limit entered but Item Value Required not = Y	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01659	Restricted Origin Country Group entered but Country of Origin Opt not = Y	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01662	Duplicate RFS Codes entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01663	Duplicate Method of Payment Codes entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01667	Duplicate Document Codes entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01668	Duplicate AI Statement Codes entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01669	Duplicate Tax Types entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01675	Deletion requested - commit to confirm	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01676	Entry not effective at this date/time	For further information contact the CHIEF Operations Team at

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E01677	Duplicate EPU No entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01678	Ex-Excise Advise Number must be numeric	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01679	Excise Total not equal to total of Excise Lines	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01680	Secured MOP may only be declared once per Tax Type	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01684	Duplicate local names not allowed	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01687	Discharge code must be A R or X	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01688	No discharge therefore original amount cannot change	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01689	At least one discharge code must be entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01690	At least one line must be adjusted	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01691	New liability must be decreased when code present	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01693	Duplicate Tax Type Override entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01696	Commodity Code not compatible with CPC	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01697	A CPC must be entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01698	Valid values are A B C D 9 8 X Y Z 1 2 3	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01699	Range from must be less than range to	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01700	Maximum string length is 50	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk

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E01711	Enter either the business key or the entry-key and try again	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01712	No suitable Entry key supplied	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01714	Transport details are incomplete	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01715	Only values of Y N and space permitted	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01717	Duplicate Shed Operator entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01718	Duplicate Inventory System entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01720	Deferment MOP entered but no DAN input	Method of Payment 'F' entered in MOP therefore Deferment Number required in field DAN-1 [] [].
E01726	Duplicate Item Number	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01728	Urgency must be Y or N	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01729	MOP, CPC and CPC-RFS not compatible	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01730	The limit on Tax Type/MOP combinations has been extended	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01731	Security MOP and absence of RFS incompatible	Reason For Security (RFS) must be entered in Box 44 (Add'l info) RS = [],
E01732	Commodity Code and Net Mass mandatory with negative Tax Type	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01733	MCD number mandatory for input MOP	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01734	MCD number not in MS Entry range for CASH MOP	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01735	A limit of 8 Tax Types may be declared per item	For further information contact the CHIEF Operations Team at

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E01739	Chars 1 - 3 must be in range 001 - 999 and char 4 must be blank	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01740	Calendar Day must be more than 5 days into the future	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01741	Calendar Day does not exist	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01744	Accounting Period must start 1st April	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01747	Calendar Days already exist for Accounting Period	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01748	Quota Measure not allowed - Quota exhausted	The Quota number that they are declaring may have been exhausted, check the status of the Quota (1) OPEN (2) CRITICAL (3) EXHAUSTED. The Tax Point date may also be an issue.
E01749	More than one Tax Line is in suspense, please try later	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01750	MCD no. must be the same for all Cash MOP Tax Lines	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01751	MCD no. must be the same for all Def Excise Lines	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01752	DAN input but no Deferment Tax Lines entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01753	First DAN Prefix should be A, B, C or D with this Entry Type	First DAN, Deferment Account Number must be prefixed with 'A', 'B', 'C' or 'D' as appropriate. See Volume 3, prt 3
E01754	Second DAN Prefix must be A B C or E with this Entry Type	The second DAN prefix must be A,B,C or E with the Entry Type
E01756	Declarant mandatory with DAN prefix of A, B, or C	Declarant TURN must be entered.
E01757	Only SAD Entry or ECWW Entry allowed for this field	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk

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E01758	Warehouse identity mandatory on ECWW Entry	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01759	Method of Payment not compatible with input of MCD Number	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01760	One or more code fields must be completed	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01763	Entry Deferment details have changed since display	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01764	Calculated Secured Amount for Tax Type is Negative	This could be generating because the GSP duty was calculating exactly the same as the full rate of duty. In this instance you should remove the secured tax line, change all the details relating to preference as there is no benefit to claiming the preference.
E01766	MCD no. must be the same for all Second DAN VAT Lines	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01767	MCD no. must be the same for Non-Excise / Non-Second DAN Tax Lines	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01769	EC Supplement required for this CMDTY Code	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01770	EC Supplement should not be entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01771	Commodity Code invalid for Scheme	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01773	Excise Tax Type incompatible with ECWW Entry Type	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01774	Input Date after the relevant BACS Date	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01775	This is a late item	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01777	Net Adjustment does not equal the sum of the Revenue	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01778	Warehouse Removal Date is greater than input date	For further information contact the CHIEF Operations Team at

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E01780	Trader cannot input Departure Date in past	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk.
E01781	Payment request produced for this Entry	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01786	Importer is not authorised for Period Entry	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01788	Base Commodity only Allowed	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01789	Inclusive Commodity range must be entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01790	Duplicate Standard Document entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01791	Owning Customs Unit for Commodity Group not found	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01792	Indicator must be M N or O	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01793	Import/Export indicator must be 0 1 or 2	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01796	Start/End Dates must both be blank or entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01797	Duplicate Extended Commodity entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01799	Premises authorising country must be within EU	SPOFF, Where authorising office declared [address] Country code must be EU member.
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