

Our ref: CRS 715,460  
Your ref:

2nd Floor  
Woodlands  
Manton Lane  
Bedford MK41 7LW

Direct Line: 01234

2 February 2015

Dear

**FREEDOM OF INFORMATION ACT 2000**  
**A11 SOUTHBOUND – THICKTHORN ROUNDABOUT TO WYMONDHAM**

Thank you for your request of 6 January to the Agency's Information Line requesting information about the A11 southbound carriageway between the Thickthorn Roundabout and Wymondham for the period 25 April to 25 November 2014. I have dealt with your request under the terms of the Freedom of Information Act 2000.

We have now completed our search for the information that you have requested and I respond as follows, providing the answers in the order that you have asked them:

- Details of all accidents on that stretch of road

This part of your request is being refused under Section 22(1) of the Freedom of Information Act as the information that you have requested is intended for future publication. This information is collected, collated and validated by the Department for Transport (DfT) and is published each year in early autumn. It is not the policy of the Department for Transport to release statistics which have not been validated. The DfT website

<https://www.gov.uk/government/statistical-data-sets/ras10-reported-road-accidents> provides more information under the "Technical Information" as to when statistics will be published. Accident statistics will then be published on <http://road-collisions.dft.gov.uk/> which allows anyone to look at accident statistics on any road or portion of road.

- Details of any complaints relating to that section of road and how they were handled

Twelve contacts were made with us via our Highways Agency Information Line (HAIL) regarding this section of road during the period in question.

Five reported road surface defects either at the exit slip road of the A11/B1135 Tuttle Interchange and the southbound main carriageway at the exit from the A47/A11

Thickthorn Roundabout or both. Both defects relate to construction joints and the asphalt overlaying it. Neither defect can be rectified quickly or easily and will need to be addressed as a specific scheme.

We expect to correct defect at the A11/B1135 Tuttle Interchange during other resurfacing work planned towards the end of this financial year. In the meantime, we have put warning signs in place.

The defect at the A47/A11 Thickthorn Roundabout remains under observation. We have yet to programme repairs but we are continuing to monitor the defect through our weekly inspections to ensure that the road remains safe. We are also arranging for warning signs to be set out to advise road users.

Five contacts were made about new lane markings on A47/A11 Thickthorn Roundabout. We replied to those enquiring by explaining the reasons and the aims of the changes made at this junction.

The other two contacts were reporting a problem with the sequencing of the traffic signals at the A47/A11 Thickthorn Roundabout. These were passed to our contractors who investigated and made the necessary repairs.

- Details of any road inspections and findings (with recommended course of action)

Inspections are carried out on the A11 every seven days. I attach a copy of the relevant inspection details and findings for the period in question.

- Details of any maintenance within that period and any future plans

Apart from routine maintenance operations such as gully clearing and grass cutting, and routine winter maintenance operations, we have not carried out any road surface patching or other structural maintenance work during the period specified.

However, in addition to our previously mentioned plans for resurfacing at the A11/B1135 Tuttle Interchange, we also plan to resurface the Wymondham Road Bridge by 31 March, subject to weather conditions.

Although our programme of works for the next financial year (2015/16) is still in development it does currently show a scheme to renew 1300 metres of drainage on the A11 Wymondham Bypass

- Details any new signage installed including dates

Other than temporary signing as previously mentioned, we have not installed any new permanent signs on the A11 between the Thickthorn Roundabout and Wymondham during the specified period.



If you have any queries about this letter, please contact me. Please remember to quote the CRS reference number shown at the top of this letter in any future communications.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-agency/about/complaints-procedure>

If you require a print copy, please phone the Highways Agency Information Line on 0300 123 5000; or e-mail [ha\\_info@highways.gsi.gov.uk](mailto:ha_info@highways.gsi.gov.uk) . You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Yours sincerely

Business Management Team Leader  
Network Delivery and Development (East)  
Email:



An executive agency of the  
Department for Transport

