



Department  
of Health

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*Via Email: to all Chief Executives of CSC LSP  
Service Recipients*

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Dear Colleague,

## **EXPIRY OF CSC LOCAL SERVICE PROVIDER CONTRACT IN JULY 2016**

Further to Tim Donohoe's letter of 3<sup>rd</sup> December 2013, I am writing to remind you that the CSC Local Service Provider (LSP) contract expires on the 7<sup>th</sup> July 2016 and the need for your organisation to take action now in order to secure continuity of any necessary services after the contract finishes.

The Department of Health presently provides via the CSC LSP contract a range of services across organisations within the North, Midlands and East of England regions, including your own. The Department will continue to pay for those services up until contract expiry, on 7<sup>th</sup> July 2016, at which point if you wish to continue with any necessary services your organisation will have to procure and finance them locally. Any funding will need to be sourced via standard processes such as retained surpluses or loans.

The only exception to this situation being Lorenzo services deployed after 4th October 2013, under the terms of the Revised Project Agreement, which will continue to receive central funding for an agreed period beyond July 2016.

There are no plans to extend the current contract with CSC.

By now your organisation should be engaged with the Exit & Transition project, delivered by the Health and Social Care Information Centre (HSCIC) on behalf of the Department. The objective of this project is to assure that your organisation procures and implements the services it requires in good time, to plan a safe and secure return of your data and exit from the contract.

There is considerable clinical, financial and operational risk to your organisation if you fail to put in place a successor service. Similarly there will be considerable risk during the exit from the current contractual arrangements that will need to be managed during the transition to new services.

There is a commitment to provide your organisation with support and guidance to make the transition to replacement services as efficient and seamless as possible. The HSCIC Exit & Transition team will be only too pleased to provide any help and guidance that you require in relation to your organisation's 'Path to Exit'.

In addition, the Provider Support Benefits team at the HSCIC is available to help your organisation understand the benefits achieved to date and also to understand the benefits that replacement services will deliver. This work will be a key part of your future local business case.

As you procure your replacement supplier, it is important that you ensure your contract includes the ability to integrate with national applications. These will ensure your Trust continues to operate as an effective member of the NHS family, and that you are accurately reimbursed for activity at your Trust. As a minimum this should include using NHS number as the primary patient identifier, and integration with the NHS Spine, Choose and Book, Secondary Uses Services, Identity Management and Smartcards solutions. If you don't include these in your contract you will need to agree changes with your supplier potentially resulting in additional cost.

You should seek to retain or extend support for national standards such as SNOMED and utilisation of interoperability standards and specifications (ITK) to deliver interoperability solutions via open interfaces (Open APIs). This is consistent with the strategic direction being set by NHS England.

If you have any specific questions with regard to anything in this letter, please direct them to either your assigned HSCIC contact manager or [CSCExit@hscic.gov.uk](mailto:CSCExit@hscic.gov.uk)

Please note, I have taken over as SRO for this programme with effect from 30 January 2015, succeeding Tim Donohoe. I look forward to working with you to make the exit from the CSC contract a success.

Yours sincerely



**Tom Denwood**  
**Senior Responsible Owner**  
**Local Service Provider Programmes**

Cc

Bob Alexander, Financial Director, NTDA  
Adrian Masters, Managing Director of Sector Development, Monitor  
Nic Fox, CSC LSP Programme Director, HSCIC