



19 June 2015

Dear

Thank you for contacting us again over the barriers on the M1 between Junctions 28 and 31. I acknowledge that you are making this request under the Freedom of Information Act to follow up the queries that you made last year, and will endeavour to answer the points that you have made.

Last year a small amount of burnt lime from an on-site kiln cross-contaminated the material used to make the concrete. The lime eventually became wet, and when wet lime causes parts of the concrete's surface to expand and break off. The contractor is working with the original concrete supplier to carry out remedial work at no direct cost to Highways England. We are not party to financial arrangements between the contractor and their supplier and in consequence do not hold information on the cost incurred by these works, which in any case is not being imposed on the taxpayer.

Although we have had to resequence works taking place in the area affected, the overall duration of the works is unchanged and we remain on course to complete the works between Junctions 28 and 31 towards the end of the year

The suppliers concerned have put rigorous testing procedures in place, and we're checking our processes to prevent a recurrence. The problem of cross contamination in the material has been identified, and we have established new processes to ensure that this will not happen again.

Finally, I attach the report into the matter produced by the sub-contractor, as you request.

If you have any queries about this response, please contact me. Please remember to quote reference number 721,048 in any future communications.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-agency/about/complaints-procedure>

If you require a print copy, please phone the Highways Agency Information Line on 0300 123 5000; or e-mail [ha\\_info@highways.gsi.gov.uk](mailto:ha_info@highways.gsi.gov.uk) . You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Yours sincerely

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