

Paper Ref: NIB 0403 – 007

**BOARD PAPER – National Information Board Leadership Meeting**

**MARCH 2015**

**Title:** Work stream 3: Make the quality of care transparent: roadmap for publication of comparative information

**Purpose of paper:**

- To outline objectives and plans of the work stream

**Actions required by the Leadership Group:**

- To note this report
- To ratify the plans set out in this paper

## CONTEXT AND OBJECTIVES

This work stream focuses on improving the transparency and utility of information and data for the health and care system and for all other data users, including ensuring that the system actually collects the right data.

The work stream will be responsible for the commitments set out on page 38 of the National Information Board (NIB) framework:

- DH, in partnership with NIB and a range of partners and stakeholders, will develop proposals for further developing the range and depth of data made available to the My NHS service on NHS Choices. This exercise will be completed by the end of 2014.
- By March 2015 DH will set out proposals, in consultation with key NIB members, including NHS England, CQC, PHE and the HSCIC, for enhancement and extension of the My NHS service on NHS Choices.
- NIB will collate and present annually to the Secretary of State for Health proposals for changes to the data to be collected and the metrics made available on My NHS to improve services, taking account of factors including the need to reduce burdens.
- DH, with NHS England, PHE and the Local Government Association, will consider how to further align the public health, NHS and adult social care outcomes frameworks and how they should relate to the need to make information routinely transparent.

## WORK PLAN

The work stream will deliver its objectives through the following.

MyNHS:

- A beta site hosted on NHS Choices, which brings together existing information on a range of services in a series of scorecards.
- A roadmap setting out the improvements planned for the MyNHS scorecards and data.
- The site was refreshed (Phase 2) with new data, improved functionality and enhanced data presentation on 24 March, with a future refresh (Phase 3) planned for June 2015. The site will continue to be developed on a regular basis. Specific plans include
  - inclusion of data from the independent sector
  - greater use of Patient Reported Outcome Measures
  - development of service-level information
  - development of information based on patient pathways

MyNHS has been developed to present complex information to non-experts so that it has value to all of its potential audiences. The site invites comments from all visitors, whether professionals or members of the public. Each scorecard is owned and has been developed by experts supported by their own stakeholders, who have selected which data from available sources best represent their area of interest. As we continue to develop the site and meet the challenges set out below we shall need to consider how to capture and respond to the feedback from all audiences, in particular on the site itself.

Work on the NHS, Public Health and Adult Social Care Outcomes Frameworks (NHSOF, PHOF, ASCOF): alignment of presentation of the NHSOF, PHOF and ASCOF on a single portal (nominally MyNHS) in order that local organisations, as end users, can interrogate the data as if one framework and can access a read out across the three frameworks for their area.

The Department of Health (DH) has convened an Outcomes Framework Policy Group bringing together the leads for the three outcomes frameworks to agree and discuss opportunities for alignment. Their programme covers identifying shared and complementary indicators, international comparisons, and alignment of presentation. This group is also engaged on the use of outcomes frameworks on MyNHS.

Key partners involved in this work stream are NHS England, Public Health England, the CQC, Local Government Association and the Health and Social Care Information Centre, alongside DH.

## **GOVERNANCE**

A programme board, drawn from National Information Board (NIB) members, including independent members and the clinical reference group, is being established to oversee the delivery of work stream 7. Members will include representatives of the following:

- NHS England
- Health and Social Care Information Centre
- Care Quality Commission
- NHS Business Services Authority
- Public Health England
- Clinical Reference Group
- Independent NIB member

## **HIGH LEVEL CHALLENGES AND RISKS**

A register of detailed project risks is being managed by the work stream programme office.

## **DECISIONS REQUIRED OF THE LEADERSHIP GROUP**

Work stream 3 requests the Leadership Group make the following decisions:

- 1. Ratify the plans set out in this paper**