

Property Maintenance  
File Home Scheduling Compliance Location Details Pricing Reports Admin

Call Application

Order Details

Reference: [REDACTED]

Location: [REDACTED]

Client Order No: 14744494

Order Type: RESP

Asset(s): [REDACTED]

Original Trade: Surveyor

Category Of Fail: OCCUPANT

Info Source: OCCUPANT

Order Detail: customer as asked for surveyor to check read in

Order Reported By: [REDACTED]

Home Telephone: 8745682056

Mobile Telephone: [REDACTED]

Work Telephone: [REDACTED]

Contact E-mail: 6640774@att21.com

Priority: (3) Routine Response      Completion: [REDACTED]

Required Start: 11/12/2012 13:21:09      Orig Priority: [REDACTED]

Received By Date: 04/12/2013 13:21:08      Orig RBD: [REDACTED]

FPF Date: 28/12/2012 15:07:55      Temp Fix Target: [REDACTED]

Complete Date: 27/12/2012 09:00:00      Temp Fix Actual: [REDACTED]

Contract Priority: [REDACTED]      Completion: [REDACTED]

Contract RBD: [REDACTED]      Time Relief: [REDACTED]

Internal Ref: [REDACTED]

ITEM	DESCRIPTION	UNIT	PRICE	QTY	TOTAL
1	RESPONSE	PER HOUR	8.00	1	8.00
<b>GRAND TOTAL</b>					<b>8.00</b>

Visit Number: 1

Scheduled Start Date: 19/12/2012 08:00:00

Scheduled End Date: 19/12/2012 08:28:00

Status: COMPLETED

Card Reference: [REDACTED]

Visit Notes: remedial works rectified by HO

Shedding Costs: [REDACTED]

Calibration Tool?: No

Date/Time Start Travel: 28/12/2012 15:07:00

Date/Time On Site: 28/12/2012 15:07:00

Date/Time Work Started: 28/12/2012 15:07:00

Parts Ordered Date: [REDACTED]

Supplier Order No.: [REDACTED]

Parts Received: [REDACTED]

Time Left On Order (Hours): [REDACTED]

Property Maintenance  
File Home Scheduling Compliance Location Details Pricing Reports Admin

Call Application

Order Details

Reference: RESP/1156-2804

Location: [REDACTED]

Client Order No: 1903562854

Order Type: RESP

Asset(s): [REDACTED]

Original Trade: Surveyor

Category Of Fail: OCCUPANT

Info Source: OCCUPANT

Order Detail: Surveyor

Order Reported By: [REDACTED]

Home Telephone: [REDACTED]

Mobile Telephone: 8745682056

Work Telephone: [REDACTED]

Contact E-mail: [REDACTED]

Priority: (3) Routine Response      Completion: [REDACTED]

Required Start: 26/11/2015 15:22:19      Orig Priority: [REDACTED]

Received By Date: 17/12/2015 15:22:19      Orig RBD: [REDACTED]

FPF Date: 03/12/2015 09:00:00      Temp Fix Target: [REDACTED]

Complete Date: 09/12/2015 08:00:00      Temp Fix Actual: [REDACTED]

Contract Priority: [REDACTED]      Completion: [REDACTED]

Contract RBD: [REDACTED]      Time Relief: [REDACTED]

Internal Ref: [REDACTED]

ITEM	DESCRIPTION	UNIT	PRICE	QTY	TOTAL
1	RESPONSE	PER HOUR	8.00	1	8.00
<b>GRAND TOTAL</b>					<b>8.00</b>

Visit Number: 1

Scheduled Start Date: 03/12/2015 08:55:00

Scheduled End Date: 03/12/2015 09:15:00

Status: COMPLETED

Card Reference: [REDACTED]

Visit Notes: The property has in the past been subject to numerous mould and damp issues. I suggested that we call an independent specialist to ascertain the origin / reasons behind the issues de AIR TECH. However occupant declined this service and indeed any further work to rectify the issues and has requested through the help desk to move to another property. I have explained them that this is their request and they may not be granted a move at public expense. I have informed the housing allocations officer Angela Johnson and she has allocated them 2 Fowey Road since that property vacates in January 01/15/2016.

Shedding Costs: [REDACTED]

Calibration Tool?: No

Date/Time Start Travel: 03/12/2015 07:00:00

Date/Time On Site: 03/12/2015 08:00:00

Date/Time Work Started: 03/12/2015 08:00:00

Parts Ordered Date: [REDACTED]

Supplier Order No.: [REDACTED]

Parts Received: [REDACTED]

Time Left On Order (Hours): [REDACTED]

Property Maintenance  
File Home Scheduling Completion Location Details Pricing Reports Assets

Order Details  
Reference: R2597405-0998  
Location: [REDACTED]  
Client Order No: [REDACTED]  
Order Type: RESP  
Asset(s): [REDACTED]  
Original Trade: Surveyor  
Category Of Job: OCCUPANT  
Info Source: OCCUPANT  
Order Detail: SURVEYOR  
Order Reported By: [REDACTED]  
Home Telephone: 612/1997181  
Mobile Telephone: 67998230956  
Work Telephone: [REDACTED]  
Contact E-mail: [REDACTED]

Priority: (3) Routine Response  
Required Start: 2/11/2014 09:49:56  
Required By Date: 15/12/2014 09:49:56  
PPF Date: 03/12/2014 16:07:04  
Complete Date:  
Contract Priority:  
Contract RBD:

Completion:  
Orig Priority:  
Orig RBD:  
Temp Pk Target:  
Temp Pk Actual:  
Completion:  
Time Buffer:

Details | Job Post Index | Communications | Auto-Scheduling  
GRAND TOTAL 8.00 1:00

Visit Number: 1  
Visit Group: [REDACTED]  
Scheduled Start Date: 03/12/2014 15:17:00  
Scheduled End Date: 03/12/2014 15:42:00  
Actual Start Date: 03/12/2014 16:06:00  
Actual End Date: 03/12/2014 16:06:00  
Status: COMPLETED  
Card Reference: [REDACTED]

Visit Notes:  
Arrived to HDS supervisor & WFM  
Cancel HDS response job to treat & paint affected areas  
Following the above HD survey please find the following orders -  
Above Main Bedroom - Check left medication for correct application & top up where necessary.  
Main Bedroom & Stairs - Hoist treat & prep ceilings & walls.  
Main Bedroom & Stairs - Patch ceilings & walls.

Shadowing Costs  
Calibration Tool?: No  
Date/Time Start Travel: 03/12/2014 16:06:00  
Date/Time On Site: 03/12/2014 16:06:00  
Date/Time Work Started: 03/12/2014 16:06:00

Parts Ordered Date:  
Supplier Order No.:  
Parts Received:  
Time Left On Order (Hours):

Apply Changes Cancel Changes

Property Maintenance  
File Home Scheduling Completion Location Details Pricing Reports Assets

Order Details  
Reference: [REDACTED]  
Location: [REDACTED]  
Client Order No: 109797700  
Order Type: RESP  
Asset(s): [REDACTED]  
Original Trade: Surveyor  
Category Of Job: OCCUPANT  
Info Source: OCCUPANT  
Order Detail: surveyor  
Order Reported By: [REDACTED]  
Home Telephone: 612/1997181  
Mobile Telephone: 67998230956  
Work Telephone: [REDACTED]  
Contact E-mail: [REDACTED]

Priority: (3) Routine Response  
Required Start: 04/12/2013 12:07:51  
Required By Date: 13/12/2013 12:07:51  
PPF Date: 16/12/2013 12:06:00  
Complete Date:  
Contract Priority:  
Contract RBD:

Completion:  
Orig Priority:  
Orig RBD:  
Temp Pk Target:  
Temp Pk Actual:  
Completion:  
Time Buffer:

Details | Job Post Index | Communications | Auto-Scheduling  
GRAND TOTAL 8.00 1:00

Visit Number: 1  
Visit Group: [REDACTED]  
Scheduled Start Date: 16/12/2013 08:35:00  
Scheduled End Date: 16/12/2013 08:55:00  
Actual Start Date: 16/12/2013 12:00:00  
Actual End Date: 16/12/2013 12:00:00  
Status: COMPLETED  
Card Reference: [REDACTED]

Visit Notes:  
Follows remedy in property - PPF  
Following the above HD survey please find the following orders -  
REAR02 x 2 - Above Main Bedroom - Check left medication for correct application & top up where necessary.  
REAR03 x 3 - Main Bedroom & Stairs - Hoist treat & prep ceilings & walls.  
REAR04 x 3 - Main Bedroom & Stairs - Patch ceilings & walls.

Shadowing Costs  
Calibration Tool?: No  
Date/Time Start Travel: 16/12/2013 12:00:00  
Date/Time On Site: 16/12/2013 12:00:00  
Date/Time Work Started: 16/12/2013 12:00:00

Parts Ordered Date:  
Supplier Order No.:  
Parts Received:  
Time Left On Order (Hours):

Apply Changes Cancel Changes