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Our ref: FOI 2014/08178
Your ref:

10 February 2015

Dear [REDACTED]

Thank you for your email of 10 December 2014 requesting the following information:

I would like to ask for information regarding the current business/information software landscape of Dstl, and the associated expenditure for FY2011/12, FY2012/13 and FY2013/14. This includes the following software categories:

- *Groupware / Collaboration software*
- *Database software (e.g. Oracle, SAP etc)*
- *Customer Relationship Management (CRM) software*
- *Business Intelligence (BI) software*
- *Finance & Accounting (F&A) software*
- *Human Resource (HR) software*
- *Enterprise Resource Planning (ERP) software*
- *Enterprise Asset Management (EAM) software*
- *Computerized Maintenance Management System (CMMS) software*
- *Maintenance, Repair and Overhaul/Operations (MRO) software*

I have already contacted the central MoD FOI in order to ascertain solutions that are available through DII, so please only consider your own standalone systems rather than those provided through DII.

We wrote to you on the 13 January 2015 advising that we were reviewing the information you requested on the 10 December 2014 in accordance with the following qualified exemptions, Section 24 National Security, Section 26 Defence, and Section 31 Law Enforcement and would write to you by the 10 February 2015 with the outcome.

We have now completed our review and have found that the balance of the argument falls in favour of the release of the information you have requested.

The information you have requested is shown below.

Software Categories	Software in use by Dstl	FY 11/12	FY 12/13	FY13/14
Groupware/Collaboration software	Jive/MS Share Point ²	-	-	£192,541.28
Database software (e.g. Oracle, SAP etc.,)	Oracle MS SQL Server, MYSQL			
Customer Relationship Management (CRM) software	N/A			
Business Intelligence (BI) software	Oracle/SQL Server/Prophix			
Human Resource (HR) software	Peoplesoft			
Enterprise Resource Planning (ERP) software	Peoplesoft			
Finance & Accounting (F&A) software	Peoplesoft/Prophix ¹	£510,300	£215,400	£97,300
Maintenance, Repair and Overhaul/Operations (MRO) software	SDE ²	£51,408	£64,103	£80,091
Enterprise Asset Management (EAM) software	Peoplesoft/SDE/Caplum			
Computerized Maintenance Management System (CMMS) software	EMIS	£68,175.60	£68,175.60	£72,173

¹ Total cost for Budgeting, Forecasting & Reporting project (Prophix)

² Licence and maintenance costs

Peoplesoft - part of the Oracle package attracts a cost of £1.8M for the period 2012 – 2015. Our Microsoft enterprise agreement is for the period 2011-2016 and costs £979,170.07 per year this includes the Microsoft applications above. Licence costs may also fluctuate depending on the number of users.

Where possible the table above details the licensing costs, however in most circumstances we have been unable to provide the overarching costs of implementation, as we bundle projects, products and costs together in order to maximise efficiency. Apart from Prophix, information relating to aggregated projects is not currently recorded in a way that would provide the exact costs for the specific information you require and, therefore, cannot be provided without exceeding the government cost threshold.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal

resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, 1st Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <https://ico.org.uk/>.

Yours sincerely

Dstl Secretariat