

DBS Claims

E D

Case Registered

Complete 401B incl. CAPS, DPR, EMIS, JPA

Do we have service docs?

Copy Service documents if appropriate

Sort Service documents if appropriate

Caseworker scrutinise claim form

Is there Enough info to fully complete 1176 & inserts?

Fully complete 1176 & inserts

Is medical evidence required?

Prepare & Issue medical evidence

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No

Yes

No

Yes

No

Yes

Make enquiries if necessary & Bf if response required before continuing

Partially Complete 1176 & inserts

Refer to MAD

