

Freedom of Information request 2386/2013

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Information request

'What planning tools are being used to manage development of the Universal Credit project. E.g. it might be using Mingle, an agile planning tool.

'Please also supply a complete register of software delivery milestones achieved by Universal Credit since the beginning of the project, at least as far back as the beginning of 2011, as may be described by a product delivery register such as a backlog or other similar planning system.

'Please provide what information is conveniently available from the planning register, as either an export to .csv file or some other similar report. Please include records for delivery of major components such as described by Mr Dover: "the real solution, end to end, with a one customer journey in it". Please also include records for the delivery of component parts of the major components, such as described by Mr Dover: "the first cut of the real solution, end to end, with a one customer journey in it...you will see the majority of components that build the solution actually working properly". I am therefore requesting a full dump of the delivery records of all components of the system to date.'

DWP response

For the management of delivery plans, the project has used Microsoft Project.

The programme have also used software products such as VersionOne, but principally IBM's Rational Tooling has been used to manage the configuration and process for software development, specifically Rational Team Concert and Jazz.

All of the technical artefacts are held and managed in the Rational Tooling software.

It is not possible to provide open access to the Rational Tooling, nor is it possible to disclose detailed design artefacts due to security and fraud concerns. Technical artefacts are not readily available in paper format (they are stored electronically in a secure Rational database) and copies of the many thousands of artefacts which exist, notwithstanding security concerns

about putting such artefacts in the public domain could only be made at disproportionate cost.

I enclose a list of completed level 1 IT milestones, the nature and description of milestones change as plans develop.

Completed Level 1 IT Milestones	Date
Customer Testing Leap 1 (UC Platform) 1st cut avail for testing	09/09/2011
Leap 2 Supplier contracts in place	11/08/2011
Leap 2 Application Development Complete	01/12/2011
Leap 2 Customer Testing Complete	18/04/2012
Leap 3 Application Development Complete (UC Platform) 3rd Cut	17/02/2012
Govt Gateway Channel Live	10/04/2012
Leap 2 (Release 3 & 4) User Interface Complete	25/11/2011
Leap 2 (Release 4) Integration Build	05/01/2012
Leap 3 (Rel 5 & 6) User Interface Complete	24/02/2012
Leap 2 (Rel 3, 4 & 5) Integration Complete	16/03/2012
Release 3 & 4 - Handover to Service Test complete	13/04/2012
Model Office Service Test 1 Starts	20/04/2012
Release 5 & 6 - Integration Complete	14/05/2012
Release 5 & 6 – QA Test Complete	23/07/2012
Release 5 & 6 Handover to Service Test Complete	13/07/2012
Release 7 & 8 UI Elaboration Complete (Design/Build/Test)	27/07/2012
Release 5 & 6 - Performance and OAT test Complete	07/09/2012
Release 9 & 10 UI Elaboration Ends (Design/Build/Test)	12/10/2012
Release 7 & 8 Core Integration Complete	19/10/2012
Pathfinder Production Environment Complete	22/03/2013
Pathfinder Core Integration Test	11/03/2013
Pathfinder Quality Assurance/Integration Test	28/03/2013
Pathfinder Performance and Operability Test	12/04/2013
Work Service Platform Go Live	15/04/2013
Pathfinder Operational Acceptance Test	19/04/2013
Pathfinder Field Acceptance Test	28/04/2013
Pathfinder Go Live	29/04/2013