CIVIL NUCLEAR CONSTABULARY

The Executive Office
Civil Nuclear Constabulary
Building F6 Culham Science Centre
Abingdon
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OX14 3DB
Tel: 01235 466428
Website: https://www.gov.uk/government/orga
nisations/civil-nuclear-constabulary

Email: ███████████████

Our Ref: 2015-056

Dear ███████

I am writing in response to your request for information regarding the below received on 16 July 2015. Your request has been handled under Section 1(1) of the Freedom of Information Act 2000. In accordance with Section 1(1)(a) of the Act I hereby confirm that the CNC/CNPA does hold information of the type specified.

General Questions
Number of Employees?
   Approx. 1600
Do you have a set budget for IT projects and how & who manages this?
   Budgets for IT projects are agreed separately and corporately.
What is the ICT budget for all departments for April 2015-16
   £4.06m
How is the ICT budget split between departments?
   It is a central budget with no direct allocation to departments
Are you under or over budget for the last 2 Financial Years?
   FY 13/14 +3.7%
   FY 14/15 +2.8%
Do you have any current or future IT projects i.e. BI, PBX replacement, Email migration, Storage, Cloud Strategy – if so what are they?
   Yes. IT Modernisation project includes HQ PBX replacement, Blackberry replacement, new hosting/network/desktop providers, email migration from Lotus Notes to Outlook, new WAN provision.
   There is also a Shared Services project for HR/Finance/Procurement replacing SAP ERP.
**Do you have Project Managers to manage each project – if so please list them by project?**
   IT Modernisation – in recruitment
   Shared Services – Paul O'Sullivan
How many people are there within the IT Team and who manages this?
   8 staff in the retained organisation. Managed by Acting Head of IT, Lucy Shirodkar

Can you provide your IT Org chart – showing management and those that report to them?
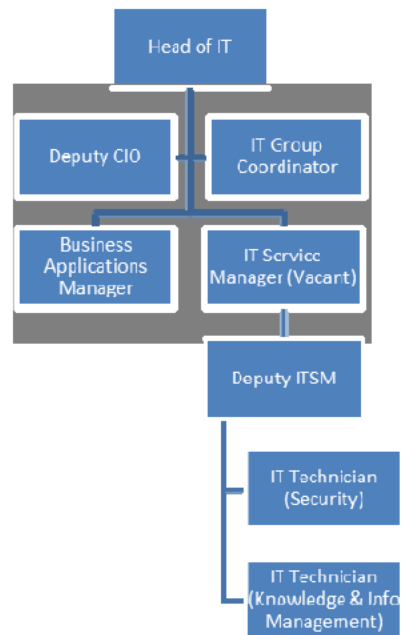
Do you use IT Solution Providers to help implement solutions – if so who are they and what do they do?

Currently this is CSC Ltd but the IT Modernisation programme is changing this arrangement.

Which IT vendors do you use? How much do you spend with each external IT Provider for the last 2 financial years?
Fy 2014-15

BT PLC	77,807.49
Misco	28,252.17
Computacenter UK Ltd	4,599.11
Telefonica O2 Ltd mobile	49,557.57
Vodafone Limited	73,665.30
Force Information Systems	24,342.00
Software Box Ltd	31,845.60
Probrand Limited	78,089.39
RDC	11,485.55
CSC Computer Sciences Limited	2,736,233.75
Civica UK Ltd	8,742.40
Texthelp Ltd	9,600.00
Crown Computing Limited	33,216.00
Specialist Computer Centre	167,486.57
JML Software Solutions	16,200.00
The British Computer Society	1,369.80
IBM UK	5,716.80
Grey Matter Ltd	490.56

NCC Group Security Services Ltd	21,240.00
XMA Ltd	1,070.82
Wellnomics Limited	1,550.00

FY 2013-14

Misco	24,188.26
Computacenter UK Ltd	6,789.01
Telefonica O2 Ltd mobile	51,992.78
Vodafone Limited	61,784.72
Sepura Ltd	4,080.00
Force Information Systems	10,710.00
Software Box Ltd	124,424.13
Probrand Limited	162,687.89
RDC	7,628.58
CSC Computer Sciences Limited	2,064,401.35
Texthelp Ltd	1,920.00
Crown Computing Limited	33,538.83
Specialist Computer Centre	58,842.55
The British Computer Society	1,354.20
RFIP Limited	7,069.20
IBM UK	9,925.17
Grey Matter Ltd	2,641.92
EE	1,736.34
XMA Ltd	200.38
Wellnomics Limited	1,550.00

Do you have any restrictions with using Cloud Services (public/private) – if so what IL level do they need to meet?
Yes IL3 equivalent OFFICIAL - SENSITIVE
Is there a business requirement for cloud services?
There are some benefits (resilience, availability, cost) to adopt some cloud services.
Do you have funding available for a cloud project, or any pressing timescales/requirement? Is there a project Sponsor?
Existing service provisions expires Apr 16 and are looking to replace with some private cloud options as part of the IT Modernisation project.
What are your experience / Knowledge of Cloud?
No experience. Some knowledge.
What are your experience / Knowledge of Microsoft Cloud? Or other vendors?
No experience. Some knowledge.
Do you have a current active Enterprise Agreement with MS and what is the renewal date?
Current EA for Desktop OS/Offfice expired but in Software Assurance.

Office Questions

What is your current Email platform and version?
> *Lotus Notes v8.5.2 clients (being upgraded to v8.5.3FP6) servers v8.5.3FP6*

What is your current version of SharePoint, and what do you use it for?
> *N/A*

What is your current version of Lync, and what do you use it for?
> *N/A*

Do you use any solution for providing the business with reports, analytics such as Microsoft PowerBI, Tableau, SaS – if so which one?
> *None*

Platform specific questions

How many Business Applications do you have?
> *3*

What is your Line of Business Applications and are they predominantly Off The Shelf or Bespoke Apps?
> *Off the shelf with some configuration changes.*
> 1. *Crown MyOptions/OpenOptions scheduling system,*
> 2. *JML Software Chronicle Firearms Management System.*
> 3. *SAP (part of existing sharing arrangements).*

Do you use a hosted provider for your Business Applications – if so then who?
> *SAP is hosted by CSC.*

Do you have an in-house Application Development Team?
> *No*

If Yes to above who manages this team and how many people report to them?
What is your development language? (.Net, Ruby, etc.)
> *N/A*

Do you use outside developers to work with you on projects – if so then who?
> *N/A*

Infrastructure questions

How many users do you have?
> *1600*

How many devices?
> *Around 700*

How many offices and data centres do you have?
> *CNC operates over 13 locations in the UK with 3 data centres*

Do you use a Hosted provider for your infrastructure – if so who?
> *No*

What is your existing server count (on premise or hosted?)
> *Around 60*

Do you have a hardware refresh cycle – if so, how often and where are you in it? (for servers, SAN, desktops, devices etc.)
> *Hardware is refreshed on an ad-hoc basis (i.e. not a total refresh) – 4 yrs desktop/laptop, 5 yrs servers, network up to 7 yrs.*

What version of Operating System do you have on Desktop and on Servers?
> *Windows 7 on desktops/laptops, Windows Server 2003/2008/2012*

What is your current virtualisation platform?
> *Hyper-V (being decommissioned)*

What is your current Back UP & DR Strategy/Solution?
> *Routine overnight backups of file areas and servers, full backups end of week, monthly retention cycles.*
> *Recovery via gold stock and rebuild/backup recovery.*

Do you have a managed service to support your IT – if so what does this cover?
> *Yes - All aspects of service provision and support*

The Civil Nuclear Constabulary is a specialist armed police service dedicated to the civil nuclear industry, with Operational Policing Units based at 11 civil nuclear sites in England, Scotland and Wales and over 1400 police officers and staff. The Constabulary headquarters is at Culham in Oxfordshire. The civil nuclear industry forms part of the UK's critical national infrastructure and the role of the Constabulary contribute to the overall framework of national security.

The purpose of the Constabulary is to protect licensed civil nuclear sites and to safeguard nuclear material in transit. The Constabulary works in partnership with the appropriate Home Office Police Force or Police Scotland at each site. Policing services required at each site are agreed with nuclear operators in accordance with the Nuclear Industries Security Regulations 2003 and ratified by the UK regulator, the Office for Nuclear Regulation (ONR). Armed policing services are required at most civil nuclear sites in the United Kingdom. The majority of officers in the Constabulary are Authorised Firearms Officers.

The Constabulary is recognised by the Association of Chief Police Officers of England, Wales and Northern Ireland (ACPO) and the Association of Chief Police Officers in Scotland (ACPOS). Through the National Coordinated Policing Protocol, the Constabulary has established memorandums of understanding with the local police forces at all 11 Operational Policing Units. Mutual support and assistance enable the Constabulary to maintain focus on its core role.

We take our responsibilities under the Freedom of Information Act seriously but, if you feel your request has not been properly handled or you are otherwise dissatisfied with the outcome of your request, you have the right to complain. We will investigate the matter and endeavour to reply within 3 – 6 weeks. You should write in the first instance to:

Sarah Shevlin
Disclosures Officer
CNC
Culham Science Centre
Abingdon
Oxfordshire
OX14 3DB

E-mail: FOI@cnc.pnn.police.uk

If you are still dissatisfied following our internal review, you have the right, under section 50 of the Act, to complain directly to the Information Commissioner. Before considering your complaint, the Information Commissioner would normally expect you to have exhausted the complaints procedures provided by the CNPA.

The Information Commissioner can be contacted at:

FOI Compliance Team (complaints)
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you require any further assistance in connection with this request please contact us at our address below:

Sarah Shevlin
Disclosures Officer
CNC

Culham Science Centre
Abingdon
Oxfordshire
OX14 3DB

E-mail: FOI@cnc.pnn.police.uk

Yours sincerely

Sarah Shevlin
Disclosures Officer
Civil Nuclear Constabulary