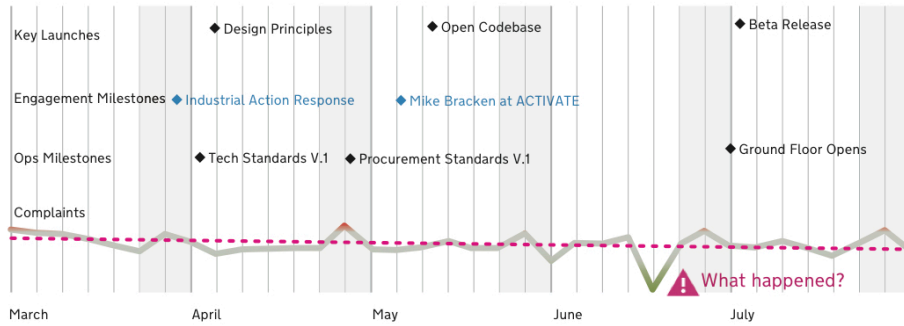


# “Costs per visit in March are 15% below targets...”

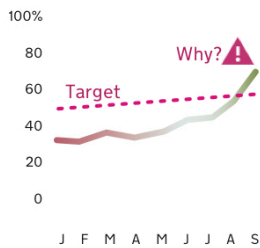
KEY INDICATORS



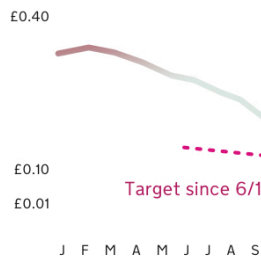
Departmental Summary for March-August 2012



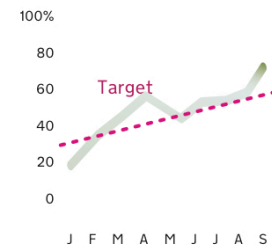
Success rate (click here for questions asked)



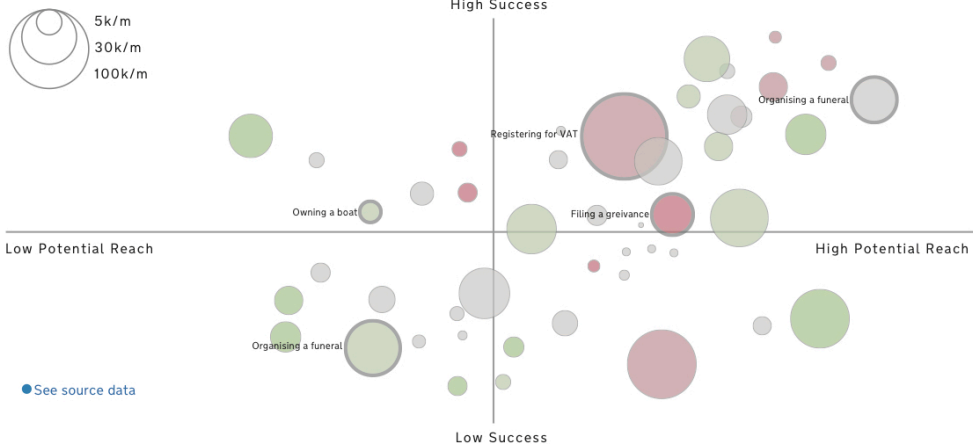
Cost per visit this year



Needs Met



Top 50 Needs met



Vacancies

