



Foreign & Commonwealth Office

Knowledge and Technology Directorate
Foreign and Commonwealth Office
King Charles Street
London SW1A 2AH

13 December 2016

Website: <https://www.gov.uk>

FREEDOM OF INFORMATION ACT 2000 REQUEST REF: 1079-16

Thank you for your email of 21st November 2016 asking for information under the Freedom of Information Act (FOIA) 2000. You asked:

- 1. How much has your department spent, in total, on telephone calls to the 118 118 and 118 500 directory enquiries services? Please could you provide me with these figures for the most recent financial year and - if possible - for the four financial years prior?*
- 2. If possible, please can you break down the above cost by calls made from department land lines and those made from department mobile phones.*
- 3. Please also can you tell me which company/companies provide your department's mobile phone service.*

I am writing to confirm that we have now completed the search for the information which you requested.

I can confirm that the Foreign and Commonwealth Office (FCO) does hold some of the information relevant to your request.

1. For the most recent financial year 2016/17, the FCO has spent £52.08 on calls to 118 118 or 118 500. The FCO is unable to provide spend for four financial years prior as it does not hold the information.
2. Landline £0
Mobile £52.08
3. Vodafone

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Yours sincerely,

Knowledge and Technology Directorate



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