

[REDACTED]

From: DJEP-CLCP-FOI (MULTIUSER)
Sent: 23 December 2014 11:25
To: [REDACTED]
Subject: 20141223-FOI Request - FOI2014-07634
Attachments: FOI-2014-07634 attachment.doc
Dear [REDACTED]

Thank you for your email of 27 November, which has been considered for information under the provisions of the Freedom of Information Act 2000. You asked, for the Financial Year (FY) 2013-2014:

How much was paid out as compensation to people who complained about low flying aircraft
How many separate pay-outs this represented

A total of £1.1M was paid during FY 2013-2014 comprising of 79 separate payments.

In addition, you asked for a summary detailing all claims that were paid out in FY 2013-2014, including the amount of compensation paid, the aircraft responsible, the location and nature of the damage. Please find this information attached.

When compensation is paid other costs may also be reimbursed by the MOD such as legal fees, where a claimant chooses to be legally represented and, for example, medical, veterinary and other professional costs. These inclusive payments are not recorded separately.

Flying training is carried out across the UK to develop and practice the techniques needed on operations in places such as Afghanistan. The MOD treats all flying complaints seriously and understands that while we have a responsibility to ensure that military aircrews are fully trained and prepared for operational duty, we must continue to do all we can to minimise disturbance to the public.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Head of Corporate Information, 6th Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.gov.uk>.

Yours sincerely

For DJEP-CLC&P Claims

10/02/2015