

Freedom of Information request 1616/2013

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Information request

In the department's press release on the 29 March, "Universal Credit – Pathfinder update", it is stated that all new claims for Universal Credit at Ashton-under-Lyne will mean being:

*"automatically signed on to Universal Jobmatch." Please can you provide me with the following: * a Universal Credit claim form (paper copy) And: * the specific written instruction - on whatever document this might appear - making clear to the claimant the mandatory requirement to register a Universal Jobmatch account."*

DWP response

A paper claim form does not exist as Universal Credit (UC) claims will be on-line or through the telephony channel. We have contingency arrangements in place if the UC Core system is not available but this does not amount to a paper version of the on-line claim.

Instructions around 'mandatory, elements of Universal Jobmatch - setting up a UJ account is not a mandatory part of UC. However the claimant commitment is mandatory and this may include action for the claimant to undertake with respect to using Universal Jobmatch to find work.