

Latest quarterly (A1, A3, A5, A7, A8) and in-year (A2, A4, A6) tables

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Symbols and conventions

-	Not applicable
0	Nil
#	Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. Annex C of the Annual Bulletin gives full details

TABLE A1

Number of non-routine information requests received from 1 January - 31 March 2016, and their status at time of monitoring

Government body	Total requests received	Request status at time of monitoring			Number handled under EIRs ²
		Processed	On hold' or lapsed ¹	Still being processed	
TOTAL for all monitored bodies	12,791	12,079	82	630	513
TOTAL for Departments of State only	8,723	8,334	0	389	293
TOTAL for other monitored bodies	4,068	3,745	82	241	220
<i>Departments of State</i>					
Attorney General's Office	59	59	0	0	0
Cabinet Office#	471	440	0	31	0
Communities and Local Government	283	271	0	12	61
Department for Business, Innovation and Skills	270	239	0	31	5
Department for Culture, Media and Sport	164	160	0	4	0
Department for Education#	552	542	0	10	2
Department for Environment, Food and Rural Affairs	224	210	0	14	68
Department for International Development	103	101	0	2	5
Department for Transport#	677	666	0	11	22
Department for Work and Pensions	1,181	1,160	0	21	0
Department of Energy and Climate Change#	185	165	0	20	105
Department of Health	470	469	0	1	0
Foreign and Commonwealth Office#	370	327	0	43	4
HM Treasury#	281	265	0	16	16
Home Office	905	808	0	97	0
Ministry of Defence#	1,226	1,176	0	50	4
Ministry of Justice#	1,149	1,127	0	22	1
Northern Ireland Office	50	50	0	0	0
Scotland Office	44	41	0	3	0
UK Export Finance	21	21	0	0	0
Wales Office	38	37	0	1	0

TABLE A1 continued

Number of non-routine information requests received from 1 January - 31 March 2016 and their status at time of monitoring

Government body	Total requests received	Request status at time of monitoring			Number handled under EIRs ²
		Processed	On hold' or lapsed ¹	Still being processed	
<i>Other bodies included in monitoring</i>					
Charity Commission	175	173	0	2	0
Competition and Markets Authority	40	40	0	0	0
Crown Prosecution Service	193	190	0	3	0
Debt Management Office	17	17	0	0	0
Food Standards Agency	40	40	0	0	0
Government Legal Department	129	129	0	0	0
HM Land Registry	125	125	0	0	0
HM Revenue and Customs	565	528	0	37	0
Health and Safety Executive	1,272	1,237	0	35	75
National Archives	834	604	82	148	2
National Savings and Investments	18	10	0	8	0
Office for National Statistics	99	97	0	2	0
Office for Standards in Education	174	172	0	2	0
Office of Gas and Electricity Markets	145	145	0	0	51
Office of Rail and Road	37	37	0	0	0
Ordnance Survey	27	27	0	0	0
Royal Mint	13	13	0	0	0
Rural Payments Agency	92	92	0	0	84
Serious Fraud Office	33	29	0	4	0
Water Services Regulation Authority	40	40	0	0	8

Notes

1 - Requests 'on hold' are those where a fee has been charged but no payment has been received at the time of monitoring. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. Where a fee is charged and the deadline for payment expires, the request is deemed to have 'lapsed' as no further action is required from the public authority.

2 - The amended Environmental Information Regulations 2004 (EIRs) came into force on 1 January 2005 to coincide with the FoI Act. For further information on the EIRs, see the main notes section of this publication.

3 - UK Export Finance is the operating name of the Export Credits Guarantee Department.

- Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. Annex C of the Annual Bulletin gives full details.

TABLE A2
Number of non-routine information requests received by monitored bodies, by quarter, since 1 Jan 2014

Government body	2014				2015				2016
	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar
TOTAL for all monitored bodies	13,585	11,689	11,067	10,749	12,884	11,499	11,971	11,039	12,791
TOTAL for Departments of State only	9,099	7,811	7,239	6,973	8,715	7,692	8,138	7,211	8,723
TOTAL for other monitored bodies	4,486	3,878	3,828	3,776	4,169	3,807	3,833	3,828	4,068
Departments of State									
Attorney General's Office	57	41	53	45	62	69	49	41	59
Cabinet Office#	528	473	346	313	439	404	478	423	471
Communities and Local Government	197	171	210	202	302	209	210	212	283
Department for Business, Innovation and Skills	301	230	251	221	280	217	220	229	270
Department for Culture, Media and Sport	137	152	109	125	157	146	137	113	164
Department for Education#	518	443	370	414	554	510	484	461	552
Department for Environment, Food and Rural Affairs	318	214	196	189	275	174	183	153	224
Department for International Development	134	111	85	96	143	115	148	93	103
Department for Transport#	684	673	602	694	828	524	621	605	677
Department for Work and Pensions	1,408	1,065	1,104	1,082	1,248	1,271	1,322	988	1,181
Department of Energy and Climate Change#	240	153	141	158	189	155	183	165	185
Department of Health	469	490	451	293	443	407	383	389	470
Foreign and Commonwealth Office#	369	275	271	235	334	323	324	281	370
HM Treasury#	388	449	330	285	275	248	285	258	281
Home Office	872	741	736	692	906	798	899	772	905
Ministry of Defence#	1,022	856	781	831	1,049	920	973	909	1,226
Ministry of Justice#	1,308	1,133	1,062	992	1,036	979	1,086	988	1,149
Northern Ireland Office	60	58	40	33	65	61	58	49	50
Scotland Office	38	39	37	33	61	76	37	35	44
UK Export Finance	16	21	31	16	18	32	17	20	21
Wales Office	35	23	33	24	51	54	41	27	38

TABLE A2 continued

Number of non-routine information requests received by monitored bodies, by quarter, since 1 Jan 2014

Government body	2014				2015				2016
	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar
Other bodies included in monitoring									
Charity Commission	167	156	126	162	161	162	163	151	175
Competition and Markets Authority	-	20	32	40	50	34	38	28	40
Crown Prosecution Service	220	182	173	165	173	181	166	192	193
Debt Management Office	14	15	17	9	18	23	20	22	17
Food Standards Agency	53	41	38	41	54	38	34	36	40
Government Legal Department	110	94	99	66	108	147	113	103	129
Health and Safety Executive	1,378	1,246	1,243	1,236	1,338	1,200	1,215	1,189	1,272
HM Land Registry	100	96	87	104	83	111	112	94	125
HM Revenue and Customs	622	565	515	592	545	474	596	575	565
National Archives	909	830	783	716	825	736	713	819	834
National Savings and Investments	38	32	41	23	36	37	8	24	18
Office for National Statistics	82	65	71	75	106	86	85	78	99
Office for Standards in Education	309	184	159	176	216	255	191	138	174
Office of Fair Trading	69	-	-	-	-	-	-	-	-
Office of Gas and Electricity Markets	97	90	115	106	126	103	102	100	145
Office of Rail and Road	46	37	41	33	52	39	40	29	37
Ordnance Survey	13	11	25	15	28	24	22	39	27
Royal Mint	15	8	6	4	5	8	5	14	13
Rural Payments Agency	137	126	141	116	174	91	107	133	92
Serious Fraud Office	22	25	28	17	35	26	29	34	33
Water Services Regulation Authority	85	55	88	80	36	32	74	30	40

Notes

- Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. Annex C of the Annual Bulletin gives full details.

Note: The Competition and Markets Authority took over the functions of the Office of Fair Trading on 1st April 2014

TABLE A3

Timeliness of response to non-routine information requests received by monitored bodies from 1 January - 31 March 2016

Government body	Total requests received (excluding on-hold and lapsed ¹)	Timeliness of response			Percentage of requests meeting 20-day deadline	Percentage of requests 'in time' (i.e. meeting deadline or with permitted extension)
		20-day deadline met	Permitted extension ² to 20-day deadline	Late response (i.e. 20-day deadline missed)		
TOTAL for all monitored bodies	12,709	10,924	710	1,075	86%	92%
TOTAL for Departments of State only	8,723	7,408	501	814	85%	91%
TOTAL for other monitored bodies	3,986	3,516	209	261	88%	93%
Departments of State						
Attorney General's Office	59	57	0	2	97%	97%
Cabinet Office#	471	380	47	44	81%	91%
Communities and Local Government	283	250	33	0	88%	100%
Department for Business, Innovation and Skills	270	201	18	51	74%	81%
Department for Culture, Media and Sport	164	142	12	10	87%	94%
Department for Education#	552	453	22	77	82%	86%
Department for Environment, Food and Rural Affairs	224	187	7	30	83%	87%
Department for International Development	103	96	5	2	93%	98%
Department for Transport#	677	634	20	23	94%	97%
Department for Work and Pensions	1,181	1,062	8	111	90%	91%
Department of Energy and Climate Change#	185	139	31	15	75%	92%
Department of Health	470	464	6	0	99%	100%
Foreign and Commonwealth Office#	370	260	87	23	70%	94%
HM Treasury#	281	241	18	22	86%	92%
Home Office	905	671	120	114	74%	87%
Ministry of Defence#	1,226	1,078	58	90	88%	93%
Ministry of Justice#	1,149	967	5	177	84%	85%
Northern Ireland Office	50	42	3	5	84%	90%
Scotland Office	44	26	1	17	59%	61%
UK Export Finance	21	21	0	0	100%	100%
Wales Office	38	37	0	1	97%	97%

TABLE A3 continued

Timeliness of response to non-routine information requests received by monitored bodies from 1 January - 31 March 2016

Government body	Total requests received (excluding on-hold and lapsed ¹)	Timeliness of response			Percentage of requests meeting 20-day deadline	Percentage of requests 'in time' (i.e. meeting deadline or with permitted extension)
		20-day deadline met	Permitted extension ² to 20-day deadline	Late response (i.e. 20-day deadline missed)		
Other bodies included in monitoring						
Charity Commission	175	161	1	13	92%	93%
Competition and Markets Authority	40	37	0	3	93%	93%
Crown Prosecution Service	193	176	2	15	91%	92%
Debt Management Office	17	17	0	0	100%	100%
Food Standards Agency	40	40	0	0	100%	100%
Government Legal Department	129	127	0	2	98%	98%
HM Land Registry	125	121	1	3	97%	98%
HM Revenue and Customs	565	477	1	87	84%	85%
Health and Safety Executive	1,272	1,192	24	56	94%	96%
National Archives	752	536	167	49	71%	93%
National Savings and Investments	18	8	0	10	44%	44%
Office for National Statistics	99	92	0	7	93%	93%
Office for Standards in Education	174	169	1	4	97%	98%
Office of Gas and Electricity Markets	145	141	3	1	97%	99%
Office of Rail and Road	37	33	3	1	89%	97%
Ordnance Survey	27	27	0	0	100%	100%
Royal Mint	13	10	0	3	77%	77%
Rural Payments Agency	92	87	2	3	95%	97%
Serious Fraud Office	33	26	4	3	79%	91%
Water Services Regulation Authority	40	39	0	1	98%	98%

Notes

1 - Requests 'on hold' or 'lapsed' are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. They are therefore excluded from the calculation of timeliness measures.

2 - Permitted extensions include: extensions under the FOI Act to allow for consideration of the balance of the public interest, and extensions under the EIR because of the complexity or volume of the request.

3 - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

- Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. Annex C of the Annual Bulletin gives full details.

TABLE A4
Percentage of non-routine information requests received since 1 Jan 2014 that were answered 'in time', by quarter'

Government body	2014				2015				2016
	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:
	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar
TOTAL for all monitored bodies	92%	91%	91%	90%	90%	90%	89%	89%	92%
TOTAL for Departments of State only	91%	90%	89%	87%	89%	89%	87%	86%	91%
TOTAL for other monitored bodies	94%	93%	95%	94%	92%	93%	94%	94%	93%
Departments of State									
Attorney General's Office	98%	90%	100%	100%	100%	100%	96%	98%	97%
Cabinet Office#	95%	90%	94%	88%	94%	90%	91%	85%	91%
Communities and Local Government	80%	82%	72%	73%	94%	100%	100%	100%	100%
Department for Business, Innovation and Skills	98%	97%	96%	96%	99%	87%	87%	87%	81%
Department for Culture, Media and Sport	98%	96%	96%	93%	71%	84%	92%	100%	94%
Department for Education#	87%	91%	91%	92%	86%	83%	91%	85%	86%
Department for Environment, Food and Rural Affairs	99%	92%	62%	58%	79%	83%	74%	80%	87%
Department for International Development	98%	98%	99%	98%	100%	99%	99%	99%	98%
Department for Transport#	95%	96%	97%	96%	96%	98%	98%	96%	97%
Department for Work and Pensions	92%	91%	90%	91%	94%	93%	84%	83%	91%
Department of Energy and Climate Change#	98%	92%	93%	94%	93%	93%	92%	92%	92%
Department of Health	100%	100%	100%	100%	100%	100%	99%	100%	100%
Foreign and Commonwealth Office#	88%	93%	90%	90%	88%	90%	89%	87%	94%
HM Treasury#	91%	96%	92%	93%	92%	96%	93%	90%	92%
Home Office	87%	84%	87%	90%	86%	87%	84%	81%	87%
Ministry of Defence#	85%	87%	88%	84%	87%	91%	91%	91%	93%
Ministry of Justice#	89%	83%	81%	73%	76%	70%	65%	73%	85%
Northern Ireland Office	88%	88%	95%	91%	89%	85%	98%	98%	90%
Scotland Office	92%	95%	92%	94%	90%	86%	84%	74%	61%
UK Export Finance	100%	90%	90%	88%	100%	84%	88%	90%	100%
Wales Office	97%	100%	100%	100%	94%	100%	100%	96%	97%

TABLE A4 continued

Percentage of non-routine information requests received since 1 Jan 2014 that were answered 'in time', by quarter¹

Government body	2014				2015				2016
	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar
Other bodies included in monitoring									
Charity Commission	98%	95%	93%	90%	92%	94%	94%	93%	93%
Competition and Markets Authority	-	100%	97%	98%	96%	91%	89%	100%	93%
Crown Prosecution Service	95%	97%	94%	96%	91%	94%	96%	94%	92%
Debt Management Office	100%	100%	100%	100%	100%	100%	100%	100%	100%
Food Standards Agency	98%	98%	100%	100%	96%	97%	100%	100%	100%
Government Legal Department	99%	99%	98%	100%	95%	97%	100%	99%	98%
Health and Safety Executive	91%	92%	95%	94%	93%	95%	95%	96%	96%
HM Land Registry	100%	98%	100%	99%	100%	99%	99%	94%	98%
HM Revenue and Customs	88%	86%	90%	87%	80%	83%	91%	91%	85%
National Archives	97%	97%	98%	98%	98%	95%	96%	96%	93%
National Savings and Investments	95%	97%	100%	100%	94%	100%	63%	46%	44%
Office for National Statistics	100%	100%	99%	95%	96%	97%	79%	88%	93%
Office for Standards in Education	97%	99%	99%	97%	95%	97%	93%	100%	98%
Office of Fair Trading	97%	-	-	-	-	-	-	-	-
Office of Gas and Electricity Markets	88%	91%	90%	95%	83%	75%	91%	100%	99%
Office of Rail and Road	98%	92%	95%	100%	96%	97%	88%	97%	97%
Ordnance Survey	100%	100%	96%	100%	100%	100%	100%	100%	100%
Royal Mint	93%	100%	67%	100%	80%	88%	100%	43%	77%
Rural Payments Agency	100%	100%	94%	99%	95%	93%	91%	90%	97%
Serious Fraud Office	68%	72%	93%	76%	89%	92%	97%	97%	91%
Water Services Regulation Authority	99%	100%	99%	96%	94%	100%	72%	73%	98%

Notes

1 - A request is 'in time' if it was answered within the statutory response deadline, or within a permitted extension to this deadline. Permitted extensions include extensions under the FOI Act to allow for consideration of the balance of the public interest, and extensions under the EIR because of the complexity or volume of the request. Requests 'on hold' or 'lapsed' are excluded from the calculation of timeliness measures. These requests are those where a fee has been charged but no payment has been received and so public authorities are not obliged to respond until payment has been made.

2 - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

- Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. Annex C of the Annual Bulletin gives full details.

Note: The Competition and Markets Authority took over the functions of the Office of Fair Trading on 1st April 2014

TABLE A5
Initial outcomes of non-routine information requests received by monitored bodies from 1 January - 31 March 2016

Government body	Total requests received (excluding on-hold and lapsed ¹)	Requests where advice and assistance ² provided	Requests where information not held	Total 'resolvable' requests ³	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full
					Granted in full	Partially withheld	Fully withheld ⁴	Response not yet provided ⁵		
TOTAL for all monitored bodies	12,709	924	2,412	9,373	4,107	1,226	3,410	630	44%	36%
TOTAL for Departments of State only	8,723	645	1,559	6,519	2,845	803	2,482	389	44%	38%
TOTAL for other monitored bodies	3,986	279	853	2,854	1,262	423	928	241	44%	33%
Departments of State										
Attorney General's Office	59	3	38	18	7	2	9	0	39%	50%
Cabinet Office#	471	27	118	326	44	24	227	31	13%	70%
Communities and Local Government	283	12	66	205	83	39	71	12	40%	35%
Department for Business, Innovation and Skills	270	20	40	210	51	32	96	31	24%	46%
Department for Culture, Media and Sport	164	8	40	116	39	28	45	4	34%	39%
Department for Education#	552	66	72	414	263	68	73	10	64%	18%
Department for Environment, Food and Rural Affairs	224	46	60	118	28	33	43	14	24%	36%
Department for International Development	103	1	13	89	52	7	28	2	58%	31%
Department for Transport#	677	0	131	546	345	45	145	11	63%	27%
Department for Work and Pensions	1,181	102	89	990	600	26	343	21	61%	35%
Department of Energy and Climate Change#	185	10	28	147	46	29	52	20	31%	35%
Department of Health	470	12	149	309	134	27	147	1	43%	48%
Foreign and Commonwealth Office#	370	21	69	280	42	87	108	43	15%	39%
HM Treasury#	281	17	106	158	37	23	82	16	23%	52%
Home Office	905	114	146	645	236	91	221	97	37%	34%
Ministry of Defence#	1,226	98	202	926	484	129	263	50	52%	28%
Ministry of Justice#	1,149	82	154	913	275	105	511	22	30%	56%
Northern Ireland Office	50	4	12	34	20	2	12	0	59%	35%
Scotland Office	44	0	15	29	22	1	3	3	76%	10%
UK Export Finance	21	1	1	19	15	4	0	0	79%	0%
Wales Office	38	1	10	27	22	1	3	1	81%	11%

TABLE A5 continued

Initial outcomes of non-routine information requests received by monitored bodies from 1 January - 31 March 2016

Government body	Total requests received (excluding on-hold and lapsed ¹)	Requests where advice and assistance ² provided	Requests where information not held	Total 'resolvable' requests ³	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full
					Granted in full	Partially withheld	Fully withheld ⁴	Response not yet provided ⁵		
Other bodies included in monitoring										
Charity Commission	175	8	42	125	50	37	36	2	40%	29%
Competition and Markets Authority	40	3	7	30	12	4	14	0	40%	47%
Crown Prosecution Service	193	17	20	156	58	17	78	3	37%	50%
Debt Management Office	17	0	8	9	3	5	1	0	33%	11%
Food Standards Agency	40	0	12	28	13	6	9	0	46%	32%
Government Legal Department	129	1	23	105	18	21	66	0	17%	63%
Health and Safety Executive	1,272	10	480	782	364	194	189	35	47%	24%
HM Land Registry	125	5	16	104	89	10	5	0	86%	5%
HM Revenue and Customs	565	63	57	445	123	24	261	37	28%	59%
National Archives	752	77	68	607	271	48	140	148	45%	23%
National Savings and Investments	18	0	0	18	10	0	0	8	56%	0%
Office for National Statistics	99	0	34	65	56	0	7	2	86%	11%
Office for Standards in Education	174	28	26	120	28	20	70	2	23%	58%
Office of Gas and Electricity Markets	145	14	21	110	81	7	22	0	74%	20%
Office of Rail and Road	37	6	8	23	9	10	4	0	39%	17%
Ordnance Survey	27	6	1	20	10	6	4	0	50%	20%
Royal Mint	13	0	0	13	12	1	0	0	92%	0%
Rural Payments Agency	92	36	12	44	23	8	13	0	52%	30%
Serious Fraud Office	33	2	3	28	13	2	9	4	46%	32%
Water Services Regulation Authority	40	3	15	22	19	3	0	0	86%	0%

Notes

1 - Requests 'on hold' or 'lapsed' are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made.

2 - 'Advice and assistance' would be provided to a requester when the body 'reasonably requires further information in order to identify and locate the information requested'. See section 1(3) of the Freedom of Information Act for further details.

3 - 'Resolvable requests' are all those where it is possible to make a substantive decision on whether to release the requested information. They exclude requests which are 'lapsed' or 'on-hold', where the information was not held, and where it was necessary to provide advice and assistance since in each of these cases it would not have been possible to resolve the request in the form it was asked.

4 - 'Fully withheld' requests include those which were refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

5 - This table counts as 'resolvable' all requests where a response has not yet been provided. This assumption is likely to be generally true but may be incorrect in a small number of cases.

It should also be noted that requests where a response has not yet been provided are more likely to involve considerations which are complex and finely balanced. As a result, it cannot be assumed that these requests will be granted and refused in the same proportions as 'resolvable' requests in general.

- Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. Annex C of the Annual Bulletin gives full details.

TABLE A6

Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 Jan 2014¹

Government body	2014				2015				2016
	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:
	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar
TOTAL for all monitored bodies	51%	50%	49%	47%	48%	46%	45%	45%	44%
TOTAL for Departments of State only	53%	51%	50%	49%	49%	48%	46%	46%	44%
TOTAL for other monitored bodies	46%	49%	47%	45%	46%	41%	44%	44%	44%
Departments of State									
Attorney General's Office	73%	50%	29%	7%	21%	68%	31%	36%	39%
Cabinet Office#	21%	22%	29%	16%	24%	17%	21%	24%	13%
Communities and Local Government	65%	58%	53%	48%	56%	57%	47%	59%	40%
Department for Business, Innovation and Skills	34%	31%	31%	29%	32%	32%	28%	22%	24%
Department for Culture, Media and Sport	58%	60%	71%	47%	51%	52%	55%	46%	34%
Department for Education#	53%	59%	68%	66%	64%	57%	59%	64%	64%
Department for Environment, Food and Rural Affairs	72%	68%	48%	34%	41%	46%	33%	39%	24%
Department for International Development	62%	60%	60%	56%	52%	49%	57%	50%	58%
Department for Transport#	76%	77%	77%	77%	77%	68%	69%	68%	63%
Department for Work and Pensions	69%	65%	65%	63%	64%	62%	58%	62%	61%
Department of Energy and Climate Change#	48%	44%	38%	24%	35%	36%	38%	34%	31%
Department of Health	58%	42%	19%	37%	53%	52%	56%	32%	43%
Foreign and Commonwealth Office#	26%	31%	27%	30%	27%	26%	22%	20%	15%
HM Treasury#	38%	54%	47%	42%	30%	24%	23%	28%	23%
Home Office	42%	37%	38%	38%	34%	35%	31%	34%	37%
Ministry of Defence#	62%	52%	52%	52%	50%	53%	55%	54%	52%
Ministry of Justice#	34%	36%	37%	34%	29%	32%	33%	32%	30%
Northern Ireland Office	43%	40%	56%	50%	74%	85%	58%	55%	59%
Scotland Office	76%	74%	88%	94%	82%	62%	55%	80%	76%
UK Export Finance	81%	50%	60%	38%	69%	62%	35%	89%	79%
Wales Office	81%	57%	50%	100%	86%	95%	83%	81%	81%

TABLE A6 continued

Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 Jan 2014

Government body	2014				2015				2016
	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:
	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar
Other bodies included in monitoring									
Charity Commission	48%	45%	47%	50%	39%	40%	40%	43%	40%
Competition and Markets Authority	-	19%	48%	48%	61%	50%	59%	57%	40%
Crown Prosecution Service	35%	36%	34%	38%	38%	29%	30%	29%	37%
Debt Management Office	78%	69%	50%	63%	44%	50%	45%	56%	33%
Food Standards Agency	49%	67%	68%	55%	57%	70%	53%	64%	46%
Government Legal Department	49%	50%	48%	41%	36%	27%	20%	15%	17%
Health and Safety Executive	44%	53%	52%	52%	47%	41%	45%	45%	47%
HM Land Registry	88%	67%	75%	91%	94%	85%	83%	88%	86%
HM Revenue and Customs	34%	27%	31%	18%	31%	32%	26%	25%	28%
National Archives	50%	59%	45%	51%	45%	44%	45%	52%	45%
National Savings and Investments	100%	83%	90%	75%	87%	61%	63%	42%	56%
Office for National Statistics	78%	84%	82%	83%	80%	79%	82%	86%	86%
Office for Standards in Education	19%	22%	30%	20%	27%	17%	33%	25%	23%
Office of Fair Trading	67%	-	-	-	-	-	-	-	-
Office of Gas and Electricity Markets	72%	59%	43%	49%	54%	51%	77%	62%	74%
Office of Rail and Road	41%	35%	48%	50%	57%	30%	41%	50%	39%
Ordnance Survey	67%	60%	78%	50%	81%	53%	33%	44%	50%
Royal Mint	46%	14%	17%	75%	60%	29%	60%	100%	92%
Rural Payments Agency	59%	68%	51%	46%	47%	70%	51%	45%	52%
Serious Fraud Office	37%	44%	36%	43%	70%	43%	50%	46%	46%
Water Services Regulation Authority	89%	68%	86%	48%	69%	69%	99%	64%	86%

Notes

1 - 'Resolvable requests' are all those where it would have been possible to provide a substantive response. They exclude requests which are 'lapsed' or 'on-hold', where the information was not held, and where it was necessary to provide advice and assistance to the requester, since in each of these cases it would not have been possible to resolve the request in the form it was asked.

- Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. Annex C of the Annual Bulletin gives full details.

Note: The Competition and Markets Authority took over the functions of the Office of Fair Trading on 1st April 2014

TABLE A7

Exemptions and exceptions¹ applied by monitored bodies when withholding non-routine information requests received from 1 January - 31 March 2016

Exemption / Exceptions ¹	Number of requests where exemption used		
	Departments of State only	Other monitored bodies	TOTAL
Total number of requests where one or more exemptions or exceptions were applied	1,914	1,127	3,041
Number of requests where each exemption (listed in Part II of Fol Act²) was applied			
S(21) - Information available by other means ²	-	-	-
S(22) - Information intended for future publication	237	29	266
S(22A) - Research intended for future publication	0	0	0
S(23) - Information supplied by, or relating to, bodies dealing with security matters	92	4	96
S(24) - National security	92	1	93
S(26) - Defence	44	2	46
S(27) - International relations	90	3	93
S(28) - Relations within the United Kingdom	2	0	2
S(29) - The economy	1	0	1
S(30) - Investigations and proceedings conducted by public authorities	18	156	174
S(31) - Law enforcement	140	144	284
S(32) - Court records, etc.	130	15	145
S(33) - Audit functions	1	5	6
S(34) - Parliamentary privilege	0	0	0
S(35) - Formulation of Government policy, etc.	200	4	204
S(36) - Prejudice to effective conduct of public affairs	161	5	166
S(37) - Communications with Her Majesty, etc. and honours	23	5	28
S(38) - Health and Safety	30	28	58
S(39) - Environmental information ³	-	-	-
S(40) - Personal information	795	600	1,395
S(41) - Information provided in confidence	62	114	176
S(42) - Legal professional privilege	22	8	30
S(43) - Commercial interests	189	28	217
S(44) - Prohibitions on disclosure	84	157	241
Number of requests where each exception (listed in Part 3 of EIRs) was applied			
3(a) - Exempt personal data	43	32	75
4(a) - Information not available	29	4	33
4(b) - Manifestly unreasonable	33	8	41
4(c) - Too general	6	0	6
4(d) - Work in progress / incomplete data	11	2	13
4(e) - Internal communications	27	4	31
5(a) - Adverse effect on international relations, defence, national security, public safety	5	0	5
5(b) - Adverse effect on course of justice or conduct of enquiries	6	8	14
5(c) - Adverse effect on intellectual property rights	1	2	3
5(d) - Impinges on confidentiality of a public authority's work	2	1	3
5(e) - Impinges on confidentiality of commercial or industrial information	14	7	21
5(f) - Adverse effect on interests of person who provided the information	5	0	5
5(g) - Adverse effect on protection of environment to which information relates	0	0	0
Environmental Exceptions	182	68	250

Notes

1 - 'Exemptions' refers to the provisions in Part 2 of the Freedom of Information Act (and the similar 'exceptions' in Part 3 of the Environmental Information Regulations) which classify certain types of information as exempt from the release obligations. More than one exemption or exception can apply to a single information request.

2 - The exemption described in section 21 of the Act ('Information accessible ... by other means') is not listed here, because requests falling under this exemption do not meet the formal definition of a 'non-routine' request and therefore are not counted in these monitoring statistics. Figures for Section 21 exemptions can be found in Table A8

3 - The exemption listed at section 39 of the Freedom of Information Act ('Environmental Information') effectively states that information requests which fall within the scope of the Environmental Information Regulations (EIRs) should be handled as these Regulations specify. Requests for environmental information which are refused should apply one of the EIR exceptions listed above.

TABLE A8

Section 21 exemptions' applied by monitored bodies when dealing with routine information requests received from 1 January - 31 March 2016

Government body	Number of requests where a Section 21 exemption was applied	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
TOTAL for all monitored bodies	642	599	43	93%
TOTAL for Departments of State only	512	472	40	92%
TOTAL for other monitored bodies	130	127	3	98%
Departments of State				
Attorney General's Office	2	2	0	100%
Cabinet Office#	42	36	6	86%
Communities and Local Government	5	5	0	100%
Department for Business, Innovation and Skills	8	6	2	75%
Department for Culture, Media and Sport	9	9	0	100%
Department for Education#	36	29	7	81%
Department for Environment, Food and Rural Affairs	6	6	0	100%
Department for International Development	3	3	0	100%
Department for Transport#	58	56	2	97%
Department for Work and Pensions	4	4	0	100%
Department of Energy and Climate Change#	8	7	1	88%
Department of Health	57	57	0	100%
Foreign and Commonwealth Office#	7	7	0	100%
HM Treasury#	38	34	4	89%
Home Office	75	66	9	88%
Ministry of Defence#	71	70	1	99%
Ministry of Justice#	78	70	8	90%
Northern Ireland Office	1	1	0	100%
Scotland Office	2	2	0	100%
UK Export Finance	0	0	0	-
Wales Office	2	2	0	100%

TABLE A8 Continued

Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received from 1 January - 31 March 2016

Government body	Number of requests where a Section 21 exemption was applied	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
Other bodies included in monitoring				
Charity Commission	4	3	1	75%
Competition and Markets Authority	0	0	0	-
Crown Prosecution Service	1	1	0	100%
Debt Management Office	0	0	0	-
Food Standards Agency	0	0	0	-
Government Legal Department	30	30	0	100%
Health and Safety Executive	3	3	0	100%
HM Land Registry	19	19	0	100%
HM Revenue and Customs	18	17	1	94%
National Archives	1	1	0	100%
National Savings and Investments	0	0	0	-
Office for National Statistics	19	18	1	95%
Office for Standards in Education	16	16	0	100%
Office of Gas and Electricity Markets	0	0	0	-
Office of Rail and Road	0	0	0	-
Ordnance Survey	3	3	0	100%
Royal Mint	0	0	0	-
Rural Payments Agency	1	1	0	100%
Serious Fraud Office	0	0	0	-
Water Services Regulation Authority	15	15	0	100%

Notes

1 - A section 21 exemption is defined as information available by other means.

These tables cover requests that were exempted either fully or in part under Section 21, where a Section 21 was the only exemption used.

Section 21 is an absolute exemption, which means that no consideration of the public interest test is required to withhold information.

- Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. Annex C of the Annual Bulletin gives full details.