

INFORMATION RELEASED UNDER THE FREEDOM OF INFORMATION ACT

Information released title	Corporate software
Original request	<p>I require the organisation to provide me with the following contract information relating to the following corporate software/applications:</p> <ol style="list-style-type: none"> 1. Enterprise Resource Planning Software Solutions (ERP) 2. Customer Relationship Management (CRM) Solutions 3. Human Resources (HR) and Payroll Software Solutions 4. Finance Software Solutions <p>Along with the actual contract information for the above can you also provide me with the maintenance and support contract associated with each of the categories above if it not already within the existing contract.</p> <p>For each of the categories above can you please provide me with the relevant contract information listed below:</p> <ol style="list-style-type: none"> 1. Software Category: ERP, CRM, HR, Payroll, Finance 2. Software Supplier: Can you please provide me with the software provider for each contract? 3. Software Brand: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name. 4. Contract Description: Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included. Please also include the modules included within the contract.

	<p>5. Number of Users/Licenses: What is the total number of user/licenses for this contract?</p> <p>6. Annual Spend: What is the annual average spend for each contract?</p> <p>7. Contract Duration: What is the duration of the contract please include any available extensions within the contract.</p> <p>8. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.</p> <p>9. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.</p> <p>10. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.</p> <p>11. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract.</p> <p>If the organisation have an outsourced provider that looks after all software can you please request this information from your provider?</p> <p>If any of the information is not available please can you provide me with the notes on the reasons why?</p>
Date of release	02.09.2015
Requester type	Individual

Information released:

	1. Enterprise Resource Planning Software Solutions (ERP)	2. Customer Relationship Management (CRM) Solutions	3. Human Resources (HR) and Payroll Software Solutions	4. Finance Software Solutions
2. Software Supplier	N / A – UKCES does not use systems of this nature.	Microsoft	Current HR & Payroll system – Sage New Payroll system – The Access Group	The Access Group
3. Software Brand		Microsoft Dynamics CRM 2013	HR system – Snowdrop KCS 2011 Current Payroll system – Sage 50 Payroll New Payroll system - SelectPay	Dimensions FocalPoint
4. Contract Description		Maintenance and support of CRM system for duration of contract Includes Scribe support.	Maintenance, support and upgrade of system for duration of contract	Maintenance, support and upgrade of system for duration of contract
5. Number of Users/Licenses		Support – up to 88 CRM users Up to 250 Scribe users	HR system – 4 concurrent user licenses New and current Payroll system – 1 concurrent user license	Dimensions - 10 concurrent user licenses FocalPoint - 120

6. Annual Spend		£14,640	<p>HR system - £4,741</p> <p>Current Payroll system - £1,359</p> <p>New Payroll System - £2,257</p>	£15,605
7. Contract Duration		1 year	<p>HR system - 1 year</p> <p>Current Payroll System - 1 year</p> <p>New Payroll System - 2 years</p>	1 year
8. Contract Start Date		01-15	<p>HR system - 11-14</p> <p>Current Payroll System - 06-15</p> <p>New Payroll System - 10-15</p>	03-15
9. Contract Expiry		01-16	<p>HR system - 10-15</p> <p>Current Payroll System - 06-16 at time of writing but please see information below relating to the contract review date.</p> <p>New Payroll System - 10-17</p>	03-16
10. Contract Review Date		12-15	HR system - 09-15	10-15

		<p>Current Payroll System – Contract will be reviewed when UKCES feels assured that the new payroll system is in place and working correctly and that the organisation continues to meet the corporate and legislative requirements of records management.</p> <p>New Payroll System – 05-17</p>	
<p>11. Contact Details</p>	<p>N/A</p>	<p>I can confirm that the UK Commission for Employment and Skills holds this information however it is exempt from release under the Act due to Exemption 40(2) being engaged.</p> <p><i>Exemption 40(2): Information is exempt information if disclosure would breach one of the data protection principles.</i></p> <p>The reason that this exemption is engaged is due to this information consisting of personal information. Release to the general public would be likely to breach one of the Data Protection Act principles. Our organisation does not publish/release personal information of staff other than the Executive Leadership Team – which details can be found on our website: www.gov.uk/ukces.</p> <p>If you would like to find out more about working with the UK Commission for Employment and</p>	



UK COMMISSION FOR
EMPLOYMENT AND SKILLS

		<p>Skills, please visit: https://www.gov.uk/government/organisations/uk-commission-for-employment-and-skills/about/procurement.</p>
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