



Wales Office
Swyddfa Cymru



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You requested the following information:

How many staff (full head-count rather than full-time equivalents) are employed in information technology functions?

Do you have an internal information technology team or is information technology totally outsourced? If outsourced, to which company?

Is your information technology infrastructure managed internally or outsourced? If outsourced, to which company?

What was the total IT budget last year?

Of that budget, how much was spent on Software testing & quality assurance?

Please can you provide key contact information for the following roles (if appointed)?

- Chief Information Officer
- Chief Technology Officer
- Head of Change (IT)
- Programme Director (IT)
- Programme Manager (IT)
- Head of Testing

Do you currently undergo software testing training? If so, who with and how often?

Do you use the agile approach rather than the waterfall method in software testing?

We have handled your request under the Freedom of Information Act 2000.

You asked a number of questions regarding whether we have an internal information technology team and details of such team, as well as our total IT budget for last year. The Wales Office uses IT services supplied under Ministry of Justice contracts, and therefore we do not have an internal team. The total IT budget for 2013-14 was £158,000.