

FOI Release

Information released under the Freedom of Information Act

Title:

Information request on software contracts

FOI.098.15-16

Date of release: 10 August 2015

Information request

I require the organisation to provide me with the following contract information relating to the following corporate software/applications:

1. Enterprise Resource Planning Software Solutions (ERP)
2. Customer Relationship Management (CRM) Solutions
3. Human Resources (HR) and Payroll Software Solutions
4. Finance Software Solutions

Along with the actual contract information for the above can you also provide me with the maintenance and support contract associated with each of the categories above if it is not already within the existing contract.

For each of the categories above can you please provide me with the relevant contract information listed below:

1. Software category: ERP, CRM, HR, Payroll, Finance
2. Software supplier: Can you please provide me with the software provider for each contract?
3. Software brand: Can you please provide me with the actual name of the software? Please do not provide me with the supplier name again please provide me with the actual software name.
4. Contract description: Please do not just state two to three words, can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included. Please also include the modules included within the contract.
5. Number of users/licenses: What is the total number of users/licenses for this contract?

6. Annual Spend: What is the annual average spend for each contract?
7. Contract Duration: What is the duration of the contract?
Please include any available extensions within the contract.
8. Contract Start Date: What is the start date of this contract?
Please include month and year of the contract. DD-MM-YY or MM-YY.
9. Contract Expiry: What is the expiry date of this contract?
Please include month and year of the contract. DD-MM-YY or MM-YY.
10. Contract Review Date: What is the review date of this contract?
Please include month and year of the contract. If this cannot be provided
please provide me estimates of when the contract is likely to be reviewed.
DD-MM-YY or MM-YY.
11. Contact Details: I require the full contact details of the
person within the organisation responsible for this particular software contract.

Information released

I am writing to advise you that, following a search of our paper and electronic records, I have established that the information you requested is not held by the UK Space Agency.

The Department of Business, Innovation and Skills may hold the information you are seeking, as they hold the main contracts for the core IT infrastructures, systems and end user devices used within the UK Space Agency.

If you have not already done so, then you may wish to write to:

Department for Business,
Innovation and Skills,
Orchard 3,
1st Floor,
1 Victoria Street,
London SW1H 0ET

Alternatively, you can email your request to foi.requests@bis.gsi.gov.uk