

**We were asked:**

Q1. Please disclose the contents of the 'direct message' inbox and outboxes of all Twitter accounts to which the department's press office has access.

**We replied:**

A1. Under the Act any person making a request for information to a public authority is entitled to be informed in writing whether it holds information of the description specified in the request and to be provided with that information, subject to any exemptions under the Act which may apply.

The question you have submitted does not constitute a valid request for information as outlined in the Act. The Act gives a right to request any recorded information held by a public authority. Your request does not describe the recorded information you are seeking, instead it simply identifies a repository in which information may be contained. Advice on how to make a valid request can be accessed on the Information Commissioners website at: [http://www.ico.gov.uk/for\\_the\\_public/official\\_information.aspx](http://www.ico.gov.uk/for_the_public/official_information.aspx)