Freedom of Information Request

FOI/AH/16/20

OISC'S ICT EXPENDITURE FOR 2014-15 AND 2015-16

12 July 2016

Dear Office of the Immigration Services Commissioner,

This is a Freedom of Information request under the Freedom of Information Act 2000.

Please could you provide me with information about your ICT expenditure, as broken down in the attached template? I have included this template in order to make it easier for you to understand my requirements and provide answers.

I appreciate that you may publish contracts and transparency data, but I was unable to find the information to the level of detail I require in publish sources.

Within the response, please include:
  * Expenditure from all parts of your organisation (central services and business units);
  * As well as your own organisation, expenditure for any subsidiary organisations that fall within the scope of your accounts; and
  * Both revenue (or operating) expenditure and capital expenditure

If you could input the answers in this template and return to me by email as an attachment, this would be much appreciated.

If you have any questions regarding my request, please do not hesitate to send these to me by email. Thank you for your assistance, and I look forward to your response.

Yours Sincerely,

[REDACTED]

RESPONSE

29 July 2016

Dear [REDACTED]

I write further to your e-mail of 12 July 2016 in which you requested information about the OISC'S ICT expenditure for 2014-15 and 2015-16.

I am the Commissioner's Information Officer and it is my responsibility to reply to enquiries such as yours. I have provided the information you have requested in the template you have provided.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original request. Please quote the above reference number in any request for an internal review.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Details on how to do this are on his website at http://ico.org.uk/

Kind Regards

For and on behalf of the Office of the Immigration Services Commissioner

Category		My comments	Year 2014/15 Actual 31-Mar-2015 Spend (£s)	Year 2015/16 Actual 31-Mar-2016 Spend (£s)
Hardware	Desktop PCs	Includes workstations, thin clients and desktop-style Apple Macs	£0	£0
	Portable PCs	Includes laptop PCs (or notebook PCs), netbooks, and tablets	£0	£0
	Servers	Includes mainframes, servers, and racking	£4,000	£0
	Networking equipment (local area network)	Includes both wired (or ethernet) and wireless, such as switches (or hubs), routers (or access points), wireless cards	£0	£4,000
	Storage	Includes Network Attached Storage (NAS), Storage Area Network (SAN), NAS-SAN Hybrid and USB memory sticks.	£200	£1,100
	Print	Includes printers, network-attached photocopiers, multi-function devices and ink or toner cartridges; excludes photocopiers not attached to network and paper	£18,990	£13,553
	Peripherals and other hardware	Includes monitors, keyboard, mice, interactive whiteboards, web cameras, PC speakers	£2,900	£0
Software	Applications (including SaaS)	Commercial, 'off-the-shelf' applications; also includes Software-as-a-Service; excludes: open source applications and custom applications	£0	£0
	Middleware (including PaaS)	Middleware enables different applications to share data; also includes Platform-as-a-Service (PaaS)	£0	£0
	Systems	Includes operating systems (e.g. Linux, Mac OSX and Windows), network management software, security software	£30,978	£13,650
IT services	Hardware maintenance	Maintenance, support, upgrades and first-line help desk for specific piece of hardware; excludes managed services or outsourcing	£0	£0
	Application development and integration	Includes software development, open source software, and software integration; excludes managed service or outsourcing	£0	£0
	Datacentre and hosting (including IaaS)	Includes provision and maintenance of data centres and hosting; excludes managed service or outsourcing agreement	£0	£0
	Managed communications	Includes managed fixed line and mobile services	£19,100	£19,296
Advisory services	Advisory services	Sole provision of IT and/or digital related professional services (i.e. consultancy); excludes services which also provide ICT products or services	£0	£0
IT outsourcing	IT outsourcing: desktop and end-user computing	Managed service or outsource providing desktop PCs, portable PCs, and peripherals and other hardware, including first-line help desk	£0	£0
	IT outsourcing: datacentre and hosting	Managed service or outsource providing data centres and hosting	£470	£470
	IT outsourcing: application services	Managed service or outsource providing software licencing, development, deployment, integration, support, maintenance, upgrades and first-line help desk	£9,500	£270

	IT outsourcing: service integration and management	SIAM is defined as the management of an organisation's IT service providers, to ensure performance across multiple service meets end-user needs	£0	£0
Communications	Fixed line	Fixed line (or 'landline') includes line rental, fax, calls, broadband connections, and video and conferencing services, landline telephone handsets and other end-points	£18,000	£15,000
	Networking equipment (wide area network)	Includes PBX, IP-PBX and VoIP, WAN routers and WAN switches	£5,700	£0
	Wireless and mobile	Includes mobile voice, mobile messaging, mobile data and mobile handsets (including smartphones)	£19,900	£18,200
Staff	IT staff costs	Staff working in IT function; Includes salary, tax, benefits, pension, insurance; includes FT and PT staff; includes permanent, temporary and contract staff	£148,162	£107,647
	IT training	Includes professional services providing training in the use of IT for any staff	£0	£0