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**REFERENCE: 15FOI 35**

You requested the following information:-

- 1. Number, total duration, and cost of calls to the speaking clock (123), for the years 2010, 2011, 2012, 2013, 2014 and 2015?**
- 2. Number, total duration, and cost of calls to 118 118, for the years 2010, 2011, 2012, 2013, 2014 and 2015?**

We have handled your request under the Freedom of Information Act 2000.

**Calls to 123 and 118 are blocked on our telephone system, so no such calls have been made.**