

**INFORMATION RELEASED UNDER THE
FREEDOM OF INFORMATION ACT**

Information released title	ICT contracts for Storage Hardware Maintenance and Storage Virtualisation Software
Original request	<p>I would like to submit a Freedom of Information Request relating to specific ICT contract(s) for Server Hardware Maintenance, Server Virtualisation License and Maintenance and Storage Area Network Maintenance/Support which may include:</p> <ul style="list-style-type: none"> • Server Hardware Maintenance- contract relating to the support and maintenance of the organisation's servers. • Virtualisation Licensing (VMware, Solaris, Unix, Linux, Windows Server)- • Virtualisation Maintenance/Support (VMware, Solaris, Unix, Linux, Windows Server) • Storage Area Network Maintenance/Support (EMC, NetApp etc) <p>For each of the types of server ICT contracts above can you please send me the following data types:</p> <ol style="list-style-type: none"> 1. Contract Title: 2. Contract Type: Please input one the type of contract from above e.g. Hardware Maintenance, Virtualisation Licensing, Virtualisation Maintenance/Support, Storage Area Network Maintenance 3. Existing/Current Supplier: 4. Hardware Brand: Please state the hardware or software brand related to the contract with supplier e.g. Hardware Maintenance could be Dell, IBM etc 5. Operating System / Software(Platform): (Windows, Linux, Unix, VMWare etc.) the brand name relating to the contract. 6. Annual Average Spend: (For the whole duration of the contract, if the total value sent is per annum please state this in the response) 7. Contract Duration: (Please can you also include notes if the contract includes any contract extension periods.) 8. Contract Expiry Date:

	<p>9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)</p> <p>10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.</p> <p>11. Number of Physical Server: Please can you provide me with the number of physical servers.</p> <p>12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers.</p> <p>13. Refresh cycle of Servers and SAN? Can this include dates and duration</p> <p>14. Brief Contract Description: I require a brief description of the service provided under this contract.</p> <p>15. Internal Contact: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)</p>
Date of release	18.12.2015
Requester type	Individual

Information released:

Hardware maintenance (a):

1. Hardware maintenance service
2. Hardware maintenance
3. Maindec
4. HP, Cisco
5. N/A
6. £9,864.68
7. 12 months
8. 16th February 2016
9. January 2016
10. We use virtualisation technology and there have been no major purchase of servers since we purchased the hosts in April 2012.
11. Including hosts – 17
12. 75
13. April 2017 - Approximately five years
14. Service to replace faulty hardware in servers

15. The job title of the member of staff responsible for reviewing and renewing this particular contract is Manager, IT. In relation to name and contact details, I can confirm that the UK Commission for Employment and Skills does hold this information however it is exempt from releasing it under the Act due to Exemption 40(2) being engaged.

Exemption 40(2): Information is exempt information if disclosure would breach one of the data protection principles.

The reason that this exemption is engaged is due to this information consisting of personal information. Release to the general public would be likely to breach one of the Data Protection Act principles. Our organisation does not publish/release personal information of staff other than the Executive Leadership Team – which details can be found on our website: <https://www.gov.uk/government/organisations/uk-commission-for-employment-and-skills>.

Hardware maintenance (b)

1. Hardware maintenance and hosting of kit at the Datacentre
2. Hardware maintenance and server hosting
3. Onyx (formerly Knowledge IT)
4. HP, Cisco
5. N/A
6. £37,264
7. One year
8. October 2016
9. September 2016
10. We use virtualisation technology and there have been no major purchase of servers since we purchased the Hosts in April 2012.
11. Including hosts – 17
12. 75
13. April 2017 - Approximately five years
14. Service to replace faulty hardware in servers and hosting
15. The job title of the member of staff responsible for reviewing and renewing this particular contract is Manager, IT. In relation to name and contact details, I can confirm that the UK Commission for Employment and Skills does hold this information however it is exempt from releasing it under the Act due to Exemption 40(2) being engaged.

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Virtualisation Software Maintenance/Support and licenses (a):

1. VMware support
2. VMware virtual server software and licenses
3. Storm
4. N/A
5. VMware
6. £7,208.85
7. 12 months
8. March 2016
9. February 2016
10. We use virtualisation technology and there have been no major purchase of servers since we purchased the Hosts in April 2012.
11. Including hosts – 17
12. 75
13. April 2017 - Approximately five years
14. Support and upgrade cost for VMware vSphere
15. The job title of the member of staff responsible for reviewing and renewing this particular contract is Manager, IT. In relation to name and contact details, I can confirm that the UK Commission for Employment and Skills does hold this information however it is exempt from releasing it under the Act due to Exemption 40(2) being engaged.

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Virtualisation Software Maintenance/Support (b):

1. Veeam backup maintenance
2. Veeam data backup service
3. Veeam
4. N/A
5. Windows
6. £6,405.69
7. Three years
8. March 2016
9. February 2016
10. We use virtualisation technology and there have been no major purchase of servers since we purchased the Hosts in April 2012.
11. Including hosts – 17
12. 75
13. April 2017 - Approximately five years
14. Support and maintenance for Veeam backup software
15. The job title of the member of staff responsible for reviewing and renewing this particular contract is Manager, IT. In relation to name and contact details, I can confirm that the UK Commission for Employment and Skills does hold this information however it is exempt from releasing it under the Act due to Exemption 40(2) being engaged.

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Storage Area Network Maintenance Support:

The UK Commission's SANs are covered under the hardware maintenance agreement, detailed above.

If you would like to find out more about working with the UK Commission for Employment and Skills, please visit: <https://www.gov.uk/government/organisations/uk-commission-for-employment-and-skills/about/procurement>.

The UK Commission takes its responsibility towards the Freedom of Information Act very



UK COMMISSION FOR
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seriously and always aims to be as open and transparent as possible. To that effect, we act within the spirit of the Act and routinely publish information on our website to support this.