



Ministry
of Defence

Secretariat
Defence Infrastructure Organisation
Kingston Road
Sutton Coldfield
B75 7RL

E-mail: diosec-parli@mod.uk
www.gov.uk/DIO

Ref. FOI 2016/02701

31 March 2016

Dear I

Thank you for your email of 1 March 2016 requesting the following information:

"Our Service Family Accommodation (SFA) number is 1860748 and the address is

Our SFA was surveyed by a Surveyor representing the DIO and Carillion Amey in November 2015. We, the current occupants and occupants at the time of the survey require a copy of the surveyors report and a copy of the last Energy Performance Certificate for the property which should be held by The DIO. Although I was not aware a survey had taken place, no one entered the property, our banding letter states that one was conducted.

We are informed by Carillion Amey that they do not hold the information and that it is held by DIO. The DIO have indicated that the surveyor used an 'app' on a PDA device to record information. Therefore we are happy to receive this information in any format that it is available and readable, for example an excel export or even screen dumps of the recorded information.

Under the Housing Act of 2004, Surveyors are required to perform surveys under strict guidelines. It's therefore absolutely necessary for us to see this survey as we believe there may be fundamental flaws in what the surveyor has recorded at our property."

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence, and I can confirm that all the information in scope of your request is held.

The information you have requested can be found enclosed at Annexes A & B.

Under Section 16 of the Act you may find it helpful to note; Defence Infrastructure Organisation does not register Standard Assessment Procedure (SAP) scores, therefore no formal Energy Performance Certificate (EPC) is produced, however DIO does follow the process mandated by the Department for Communities and Local Government for calculating the SAP from which the EPC is produced.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, 1st Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,

DIO Secretariat

URN: 1860748

- Property details
- Built form
- Walls
- Roofs
- Floors
- Dimensions
- Openings
- Space heating
- Water heating
- Renewables
- Occupancy
- User defined
- Results

NHER assessment ?

NHER 9.2

CO₂ emissions **3640** kg/year

CO₂ emissions rate **41.25** kg/m²/year

Primary energy use **256.80** kWh/m²/year

NHER results have been calculated for an estimated 2.8 occupants, using a standard heating pattern.

NHER running costs ?

Type	kWh/yr	£/yr	CO ₂ (kg/yr)
Heating	5458	182	1059
Hot water	4560	152	885
Cooking	1013	65	280
Lights and appliances	3657	434	1543
Standing charges	---	144	---
Generation	0	0	0
Total	14689	977	3766

RDSAP assessment ?

SAP **73** (band C)

EI **70** (band C)

CO₂ emissions **3004** kg/year

CO₂ emissions rate **34.85** kg/m²/year

Primary energy use **284.95** kWh/m²/year

Fuel poverty ?

Minimum income required to avoid fuel poverty in this dwelling is £9,781.

The NHER fuel poverty indicator has been calculated for an estimated 2.8 occupants, using the standard heating pattern.

NHER Stock Assessor has processed this record using the RDSAP dataset. [Click here](#) to display the NHER data fields that need to be completed for more accurate NHER results.

Number	SubNum	Name	Road	Town	County	PostCode	Postcode	SFAType	Grade	RentalBan	Scale	Floorspac
1,860,748									2	#NULL!		71.88

ur01ind OA2011 LSOA2011 RUC11CD RUC11 ScotlandR URIndNI RU3Code RU3Name CAASCod CAASCod Difference Difference PTWalkMe
5 E0010075E E01019907 C1 Urban city: #NULL! 1 Urban 1 Urban 1 Same class 1

OtcornSpe **IMDScore** **AccessLin** **OtcornLim** **IMDLimitBottom** **DecileName**
<17.8Mbit/s Not in botc No limit No limit No limit

UPRN **Estates up and process Collections, Hearings and P** **Biodiesel Fuel Comb** **Lead**

1860748 None None None None None None None

Radiation detected in VOCs odors and dry air intrusion lighting noise systems, proof safety

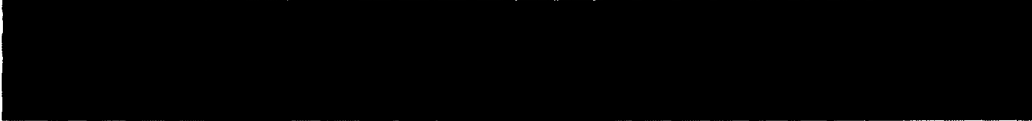
None None None None None None None None None

me, sanita/ater supposed with is on the left on stat; between brical here fire in hot sur

None None None None None None None None None

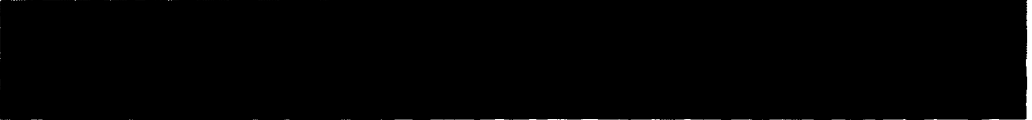
u and introduction of amorphous, fatty elements

None None None None




1860748	Lympstone Combined :C	84.8	44.112	44.122	0	0
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88.234 62 11.794 19.956 13.095 9.807 6.863 0 0



0
29.765 0 0
61.515 No No No
Not appl'ce



No	33	9	Yes	0	Yes	Yes	Yes	No
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Yes

Yes

No

Yes

Yes

Yes

Not applica Not applicable, not a fl

at/maisonette

UPRN	Estates	HouseNo	Street	Town	Postcode	InspectionDate	Constructio
1860748						21/10/2014	

Wall Structure (Spalling) 80 or less Pass
Wall Insulation (Spalling) 60 or less Pass
Wall Finish (Spalling) More than Satisfactory

indows Ye/indows Aglows Condnal Doors rnal Doorsl Doors Co.intels yeaLintels Agetels Condit
1991 30 or Less Pass 1991 30 or Less Pass 60 or Less Pass

Boundary Fe Boundary Fe Boundary Fe Community Environment Is: Security Security Issue stacks
2010 30 or Less Pass Adequate Adequate None Adequate None

ney stacks decent hoof structuoof Structi' Structure of coverir.oof Covering conditix Insulation
Not applica Not applicable 50 or less Pass 50 or less Pass 300

Condensate Rating Dosing Dam Bathroom Bathroom Ccathroom Lhroom Ext/ Other He
None None None 1995 30 or less Pass Bathroom : Pass 30 or less

is / Other | Installat | Kitchen | Age | hen | Condi | uate | space | Extract | Heating | Distribution | Distribution |
Satisfactor | ##### | more than | Replace | yes | Pass | Boiler | 2011 | 40 or Less

oution Systing Boiler ting Boiler; Boiler Co Heaters Coystem (Wical System Systems Cd Habitabl

Pass 1980 More than Pass Not applica 01/01/201: 30 or Less Pass 0

Non-Habitise Insulation

0 Adequate Noise Insulation



Enclosed in Internal 2 0 No 1967-1975 Not Applicable Not Applicable No



Not Applic Not Applic Not Applic Not Applic 4 No 4 Cavity Filled cavity



Not Applic: Not Applic: Not Applic: Not Applic: Not Applic: Not Applic: Not Applic: Not Applic: Solid



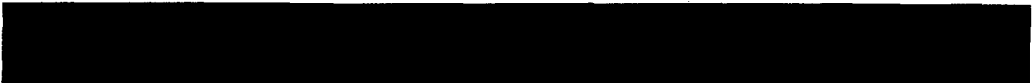
As built Not Applic Not Applic Not Applic Not Applic Pitched acc Joists unknown Not Applic



Not Applic: Not Applic: Not Applic: Not Applic: Not Applic: 44.112 2.291 16.253 44.122



2.317 16.253 Not Applic Not Applic Not Applic Not Applic Not Applic Not Applic Not Applic



Not Applic: Not Applic: Not Applic: Not Applic: Not Applic: Not Applic: Not Applic: Not Applic: Not Applic:



Not Applic: Not Applic: Normal 100 Don't know 0 Yes Not Applic: Single



Yes Boiler Baxi Bermuda Not Availat Mains gas SA generat SA generat Programme



Radiators Yes Mains gas Closed fror From main Mains gas Single Normal (90 Spray foam



25mm Yes No No Not Applicable No No Not Applicable 300



Not Applic: Not Applic: No

Not Applic: Not Applic: 2

2

1.8

1.8



100

Not Applicable Not Applicable Not Applicable 1

100

None

Not Applicable Not Applicable



Not Applicable Not Applicable Not Applicable Not Applicable Not Applicable Not Applicable 1 0 0



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