



Driver & Vehicle  
Standards  
Agency

# Vehicle manufacturers' non-code actions

January 2016 to June 2016

## What is a non-code action?

This is a proactive and proportionate action registered with DVSA, which falls outside the scope of a safety recall. The issue may affect the long term safety of the product or its ability to satisfy legislative requirements. In simple terms it is;

- an issue which if not attended to could result in a safety issue occurring in the future. DVSA supports manufacturers in locating the user of that product so that they can attend to the issue.

For example; the owner manual has incorrect tyre pressure recommendations for the vehicle when towing a trailer. The non-code action will involve the manufacturer writing to the user to inform them of the error and providing them with an insert to correct the error.

- an issue with the vehicle that is likely to affect the legality of an aspect of the vehicle.

For example; the incorrect Vehicle Identification number (VIN) has been placed on to the vehicles chassis. This would provide issues when the vehicle is submitted for MOT or if the vehicle is checked to verify its identity. The non-code action will involve the manufacturer writing to the user to inform them of the issue and request that they visit their local dealership for remedial work to be completed.

## What will happen during a non-code action?

The process is broadly the same as a safety recall. The manufacturer will normally contact the DVLA to obtain data in order to write to users to inform them of the issue with their vehicle. Instructions will be contained in the letter which will advise the user of the next steps to take to rectify the issue. This should normally be free to the user.

## What is contained in this bulletin?

This bulletin contains brief information about the non code actions that have been registered with DVSA in the last six months. The bulletin is issued on a bi-annual basis for information.

## How can I find out if my vehicle is affected?

You can find out more information about the action from your local dealership or from the manufacturers customer helpline. Please have your vehicle registration and your vehicle identification number (VIN) to hand.

DVSA Reference number	Manufacturer Reference Number	Make and Model	Vin range/ build dates (if provided)	Defect	Remedy
NCA/2016/001	Fiat	Panda	ZFA31200003506748- ZFA31200003685676  03/06/2015-29/12/2015	The information contained in the Owner's Handbook describes an incorrect method of utilising the rear seat belts. Incorrect utilisation of the seat belt may increase the possibility of injury in the event of an accident.	An insert is to be supplied for the handbook detailing the correct method for rear seat belt use.
NCA/2016/002	Fiat	Abarth 500	ZFA3120000J419997- ZFA3120000J505494  01/06/2015- 13/12/2015	A batch of vehicles were released an incorrect engine number prefix. Affected vehicles have 312A1000 instead of 312A3000.	The manufacturer will contact registered keepers and supply a corrective declaration issued by the Italian Ministry for Infrastructures and Transport Prot.
NCA/2016/003	Nissan	Duke	28/05/2015-05/10/2015	Due to an incorrect calibration setting in the Engine Control Module software and with extended operation under certain limited driving conditions, can result in vehicle Nitrogen Oxide emissions exceeding the permitted level.	Invite the owners to present the vehicles that are likely to be affected at the dealerships. If the vehicle has travelled under 3000 Km, upgrade the ECM software. If the vehicle has travelled over 3000 km, replace the DPF and upgrade the ECM software
NCA/2016/004	Vauxhall	Antara	3/11/10-26/5/15	Replace lower engine cover removed as part of recall fix for R/2015/137	the manufacturer will now contact vehicle keepers and will install a new lower

					engine cover.
NCA/2016/005	Chevrolet UK	Captiva	3/11/10-26/5/15	Replace lower engine cover removed as part of recall fix for .R/2015/142	the manufacturer will now contact vehicle keepers and will install a new lower engine cover.
NCA/2016/006	Volvo Bus	B13R	YV3T2P422A1141063 - YV3T2P428FA171806 24/02/2010- 23/01/2015	There is the potential for the vehicles to not meet the required emission standards because of an issue with the software.	Recall the vehicles that are likely to be affected and update of engine ECU software
NCA/2016/007	Mitsubishi	Mirage	MMCXNA05ADH000214- MMCXTA03ADH025735 26/11/2012- 15/11/2013	The SRS warning lamp may be illuminated in the combination meter because of a communication error between the impact sensor and SRS ECU. If an accident occurs while the SRS light is illuminated, the inflation of the air bag may be delayed and the side / curtain air bag may not be inflated.	On affected vehicles replace the impact sensors
NCA/2016/008	Renault	Twingo	VF1AHB00551202089- VF1AHB25A54890300 01/05/2014- 27/01/2016	Owners can experience difficulty refitting the bonnet correctly. If the bonnet is not fitted correctly this may cause the bonnet to rattle and potentially distract the driver.	Recall the vehicles that are likely to be affected and fit an additional bracket which assists owners in refitting their bonnet in the correct position more easily.