

Information Released under Freedom of Information Act

Subject: Request for WI-FI contract information - including managed guest and visitor WI-FI

Date Released: 11 February 2016

Summary of request: The enquirer requested WI-FI contract information - including managed guest and visitor WI-FI

Information Released

Your request relates to Companies House' Wi-Fi contract(s) and I have provided the answers in bold below.

1. Wi-Fi Provider- Who is the contracted supplier for the Wi-Fi contract.

There is no specific contract for the provision of Wi-Fi. The hardware was supplied under an existing contract for network equipment support by BT. The Wi-Fi system itself is supported in house.

2. Average Annual Spend - Please state the annual average spend over three years for each supplier. If this is a new contract please state the estimate annual average spends. If there is more than one Wi-Fi provider please split annual for each individual provider.

The cost to support the Wi-Fi hardware is approximately £3,000 per annum but this is part of a wider network equipment support contract which has an annual value of around £35k

3. Number of Wi-Fi Users- Please state the number of users the Wi-Fi contract is in place for. An estimate number of users will also be acceptable. If there is more than one Wi-Fi provider please state the number of users for each individual provider.

979 staff and guests/visitors on an ad hoc basis

4. What is the Contract Type: 1. Wi-Fi= WiFi contract, 2. Managed = part of a larger contract, 3. In-house = is the Wi-Fi managed and maintained in-house.

Wi-Fi service is supported in-house. Hardware is supported by BT

4. Number of Locations/Site-1 require the number of locations/sites the Wi-Fi contract is contracted for. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.

Four

5. End User Offer- What the Wi-Fi offers to the end users e.g. Unlimited, Pay as you go, free 1 hour access or just free access. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.

Free, unlimited but filtered for content

6. Manufacturer Name/Brand- Please provides me with the brand names of the Wi-Fi equipment which many include manufacturers of the access points and routers. If there is more than one Wi-Fi provider please state the Manufacturers Name for each individual provider.

Cisco

7. Contract Description- Please provide me with a brief description of the solution in place for Wi-Fi and any other services provided under the contract. If there is more than one Wi-Fi provider please state the contract description for each individual provider.

The contract is for network equipment support and includes routers and other such hardware as well as the Wi-Fi kit. The delivery of the Wi-Fi service to users is an in-house support function.

8. Actual Contract Start Date- Please can you state the Start date of the contract. If there is more than one Wi-Fi provider please split contract dates for each individual provider.

The contract for network equipment support commenced Q1 2015 and the Wi-Fi equipment is included in this.

9. Actual Contract Renewal/Expiry Date- Please can you state the renewal/expiry date of the contract. If the contract is coming up for renewal if possible please state the likely outcome of the Wi-Fi contract.

Contract ends on Q1 2017 with an option to extend by one year.

10. Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address. If there is more than one Wi-Fi provider please state the contract details for each individual provider.

There is no specific Wi-Fi contract but the contract manager for the IT Support Services is Frank Joseph.

Tel: 029 20380147

Email: fjoseph@companieshouse.gov.uk

If the organisation doesn't have a Wi-Fi contract in place please state when the organisation plans to have a Wi-Fi contract in place. Please do this by providing me with a month and year and if possible what type of solutions they plan to want in place and the number of locations.

If this service is provided in-house please provide me with:

1. Number of Users

979 plus guest/visitors

2. Number of Locations/Site

Four

3. End User Offer

Free, unlimited but filtered for content

4. Manufacturer Name/Brand

Cisco

5. Contact Details- I require the person from within the organisation responsible for the Wi-Fi

IT Support Services

Frank Joseph.

Tel: 029 20380147

Email: fjoseph@companieshouse.gov.uk

If the organisation has this service (Wi-Fi) as part of a managed service please can you provide me with the contract details of the managed contract including:

1. Current Provider

N/A

2. Number of Users- This is normally the total number of staff with the organisation.

N/A

3. Contract Description- Please can you provide me with a brief contract description of the overall contract.

N/A

4. Contract Expiry Date

N/A

5. Contract Review Date

N/A

6. Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address.

N/A