



Foreign &
Commonwealth
Office

Facilities Management Client Unit
Foreign and Commonwealth Office
King Charles Street
London SW1A 2AH

Website: <https://www.gov.uk>

02 February 2015

FREEDOM OF INFORMATION ACT 2000 REQUEST REF: 0030-15

Thank you for your email of 13 January asking for information under the Freedom of Information Act (FOIA) 2000. In your email, you stated the following:

I would like to know about the contract with local contractor whom Foreign & Commonwealth Office agreed for the service for Operation and Maintenance Service for the buildings of British Embassy in Tokyo Japan.

If the contracts are split with several works such as Custodial Service, HVAC maintenance, and/or Electrical system Inspection, I would like to know about each contract.

Please give me following information:

Contract title(Project Name)

Contract Number

Contract period

The name of local contractor

The contract amount(price)

I also would like to know the contract for repair work or replacement work with local contractors for British Embassy in Tokyo.

I am writing to confirm that we have now completed the search for the information which you requested. I can confirm that the Foreign and Commonwealth Office (FCO) does hold information relevant to your request.

Please find the information that the FCO can release to you below. Some information has been withheld using Section 43 - Commercial interests. Section 43 is qualified exemption and is subject to the public interest test. There is a public interest in the disclosure of commercial information to ensure effective, open and honest use of public money and the scrutiny of public licensing in accordance with published policy and to provide an environment where business can better respond to government opportunities. However, it is judged that to release this information would, or would be likely to, prejudice the FCO's ability to negotiate future contracts at competitive rates by providing potential bidders with

commercially sensitive information relating to the amount of the contract. Similarly, release of the information in respect of the service providers performance would, or would be likely to, prejudice the service provider's commercial interests when bidding for other contracts.

Facilities Management services to the British Embassy Tokyo are covered under the Contract for Procurement of Facilities Management and Property related Services Asia Pacific, signed between the Foreign and Commonwealth Office and ISS Global A/S in 2010. The contract commenced in April 2011 and is for seven years with a maximum three years extension. The contract covers the provision of Facilities Management services to twenty three UK Trade and Diplomatic Missions in the Asia Pacific Region. ISS Global A/S are the principal supplier of all repair and replacement work undertaken as part of the contract.

The value of the contract is deemed to be commercially sensitive information, the release of which is likely to be commercially disadvantageous to the FCO when procuring future contracts.

In keeping with the spirit and effect of the Freedom of Information Act, all information is assumed to be releasable to the public unless it is exempt. The information we have supplied to you may now be published on our website together with any related information that will provide a key to its wider context.

The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting. Any other re-use, for example commercial publication, would require the permission of the copyright holder. Most documents supplied by the FCO will have been produced by government officials and will be protected by Crown Copyright. To re-use Crown Copyright documents please consult the [Open Government Licence v3](#) on the National Archives website.

Information you receive which is not subject to Crown Copyright continues to be protected by the copyright of the person, or organisation, from which the information originated. You must ensure that you gain their permission before reproducing any third party (non-Crown Copyright) information.

Yours sincerely,

Contract Support Manager
Facilities Management Client Unit

