



Department
for Work &
Pensions

Compensation Recovery Unit Bulletin 01-2016

Urgent - Changes to Compensation Recovery Unit address

DWP is modernising its approach to mail opening and is moving to a Mail Opening, Scanning & Indexing Solution (MOSAIC), which provides the Department with a single service for post opening and scanning of mail.

As from 18 January 2016 the new postal address for Compensation Recovery Unit (CRU) is:

Compensation Recovery Unit
Post Handling Site B
Wolverhampton
WV99 2FR

In order for us to deal with your mail in a timely and efficient manner you should send all post to the new address from 18 January 2016.

We also have electronic links that can be used:

CRU on-line Web service - www.gov.uk/government/collections/cru

Register Claims via Email – <https://www.gov.uk/government/collections/cru#registering-a-compensation-claim>

Personal information submitted to CRU via this method is at the risk of the user of this service.

Claims Underwriting Exchange Personal Injury/Industrial Injury (CUE PI) Compensation Claims Database - this system allows full end-to end electronic submission to CRU.

Further information relating to CRU's Electronic Business can be found on our website - www.gov.uk/government/collections/cru

If you require the postal address for any other DWP site you should check the GOV.UK website.

Yours sincerely,

Rachael Metcalfe