



Ministry of Defence

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Ref. FOI 2016/03040

8 April 2016

Dear

Thank you for your letter of 5 March 2016 in which you raise an issue with, and request further information on base dependency charges imposed on Wyton on the Hill (WotH) residents by the Ministry of Defence (MOD).

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the MOD, and I can confirm that none of the information in scope of your request is held.

Under Section 16 of the Act (Advice and Assistance) you may find it useful to note that the MOD does not charge the WotH residents directly. Severn Trent Services Ltd invoices Wyton Residents Company Limited (WRCL), the residents appointed managing agent, on behalf of the MOD; and WRCL in turn charge the WotH residents.

The MOD provides WRCL with a breakdown of the invoice to demonstrate how the total estate charge has been arrived at. The breakdown shows an apportionment of the total charge per property but this is for guidance purposes only; it is up to WRCL to decide the final billing methodology for each property.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, 1st Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,

DIO Secretariat