




URN: 1937275

- Property details
- Built form
- Walls
- Roofs
- Floors
- Dimensions
- Openings
- Space heating
- Water heating
- Renewables
- Occupancy
- User defined
- Results

**NHER assessment** ?

NHER 

CO<sub>2</sub> emissions **5065** kg/year

CO<sub>2</sub> emissions rate **61.74** kg/m<sup>2</sup>/year

Primary energy use **302.59** kWh/m<sup>2</sup>/year

NHER results have been calculated for an estimated 2.6 occupants, using a standard heating pattern.

**NHER running costs** ?

Type	kWh/yr	£/yr	CO <sub>2</sub> (kg/yr)
Heating	12789	527	2749
Hot water	3741	125	726
Cooking	990	64	274
Lights and appliances	3328	395	1404
Standing charges	---	144	---
Generation	0	0	0
<b>Total</b>	<b>20848</b>	<b>1254</b>	<b>5152</b>

**RDSAP assessment** ?

SAP **61** (band D)

EI **59** (band D)

CO<sub>2</sub> emissions **3035** kg/year

CO<sub>2</sub> emissions rate **46.74** kg/m<sup>2</sup>/year

Primary energy use **204.15** kWh/m<sup>2</sup>/year

**Fuel poverty** ?

Minimum income required to avoid fuel poverty in this dwelling is £12,555.

The NHER fuel poverty indicator has been calculated for an estimated 2.6 occupants, using the standard heating pattern.

NHER Stock Assessor has processed this record using a subset of the RDSAP dataset (partial dataset) which means these results are only accurate when used for averaging stock. [View here](#) to display the data fields that haven't been completed.

OK Cancel

**Property Order Details**



**Order No: 0039-0409**

**UPRN** 1937275  
**Address** .....

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	READ14	Paths / Paving - Renew concrete path. Core bed, 75mm concrete trowelled inc non slip finish.	Yes	0.00	Bricklayer	79.00	0.00	
2	READ16	Paths / Paving - Excavate, lay stone blinding, lay paving flags on bed of cement mortar	Yes	6.00	Bricklayer	60.00	360.00	

**Appointment Details**

**Appt No** 3978378    **Trade** Bricklayer    **Start Date & Time** Jul 2 2013 12:00AM    **Visit No** 1    **Timeframe** All Day    **Complete** Yes    **Notes**

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No
1	Jul 2 2013 4:18PM	Jul 2 2013 5:57PM	COMPLETED	N/A		

**Report**  
 lifted and relayed 8sq' mtrs of slabs to back garden will have to further work because roc wont let me change codes. has been made aware

**Visit Gangs**

## Property Order Details



Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1		Jul 2 2013 11:45AM	Jul 2 2013 5:20PM

### Notes:

Patio: Concrete slabe are un even i he back garden  
no access issues please carry out works without customer being in  
Bricklayer  
27/06/2013

child 2 year old fallen Friday 14th A&E- glued.  
Fallen again today and tripped and knocked the front of her head and has a bruise on her head  
Sf60 and log done  
27/06/2013

**Property Order Details**



**Order No: 0176-0213**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Order Items		Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	PPMC100 Landlords Gas safety inspection	Yes	1.00	Gas Service Engineer	50.00	50.00	

**Appointment Details**

<b>Appt No</b> 2099118	<b>Trade</b> Gas Service Engineer	<b>Start Date &amp; Time</b> May 17 2010 12:00AM	<b>Visit No</b> 1	<b>Timeframe</b> PM	<b>Complete</b> Yes	<b>Notes</b> Automated Appointment added by Visit Planner
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**Visit Details**

<b>Visit</b> 1	<b>Scheduled Start Date</b> May 17 2010 12:33PM	<b>Scheduled End Date</b> May 17 2010 12:33PM	<b>Status</b> COMPLETED	<b>Parts Status</b> N/A	<b>Gang</b>	<b>Card No</b>	<b>Report</b> carry out gas safety inspection
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**Visit Gangs**

<b>Visit</b> 1	<b>Gang</b>	<b>Actual Start Date (On-Site)</b> May 17 2010 3:58PM	<b>Actual End Date (Off-Site)</b> May 17 2010 5:00PM
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**Notes:**

Order created by Regime Planner

**Property Order Details**



**Order No: 0209-0394**

**UPRN**                      **Address**  
 1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	VFPC-100	Void - Fixed Price Contract - SFA Delap Cat 1	Yes	1.00	Sub Contractor	60.00	60.00	

**Appointment Details**

**Appt No**   **Trade**

**Start Date & Time**

**Visit No**   **Timeframe**

**Complete**   **Notes**

**Visit Details**

**Visit**   **Scheduled Start Date**   **Scheduled End Date**   **Status**  
 1   Mar 18 2013 6:25PM   Mar 18 2013 7:45PM   COMPLETED

**Parts Status**   **Gang**  
 N/A

**Card No**

**Report**

fitted new room stat filling trucking  
 with dec filler repainted refitted loft  
 door heating all working

**Visit Gangs**

**Visit**   **Gang**                      **Actual Start Date (On-Site)**                      **Actual End Date (Off-Site)**  
 1                      Mar 18 2013 3:15PM                      Mar 18 2013 4:20PM

**Notes:**

heating not coming on , and loft hatch is not there.  
 18/03/2013 Trober01

**Property Order Details**



**Order No: 0373-0084**

**UPRN** 1937275  
**Address**

**Office**

**Estate**

Order Items	Item	Total	Gang / Tally				
Item Code	Description	Complete	Qty	Trade	Duration	Duration	Gang / Tally
1	COR001 Care Works	Yes	1.00	Sub Contractor	0.00	0.00	GJS - DO NOT USE 1223153
2	XDEC109 All Property Types - Redecorate Timber Shed	Yes	2.00	Painter & Decorator	150.00	300.00	GJS - DO NOT USE 1223153
3	XDEC014 Type C - Semi - Redecorate Timber Fascias and / or Soffits	Yes	1.00	Painter & Decorator	120.00	120.00	GJS - DO NOT USE 1223153
4	XDEC015 Type C - Semi - Clean UPVC/ Aluminium windows /doors/ etc	Yes	1.00	Painter & Decorator	90.00	90.00	GJS - DO NOT USE 1223153
5	XDEC018 Type C - Semi - Paint metal/rainwater goods	Yes	0.00	Painter & Decorator	90.00	0.00	GJS - DO NOT USE 1223153
6	XDEC113 All Property Types - Decorate Gates/Fences (LM)	Yes	54.30	Painter & Decorator	15.00	814.50	GJS - DO NOT USE 1223153
7	XDEC157 Type C Semi - Wash down PVCU gutters RWPs SVPs and waste pipes ext in conjunctio	Yes	1.00	Painter & Decorator	60.00	60.00	GJS - DO NOT USE 1223153
8	XDEC141 All Property Types - Prepare and apply masonry paint to concrete canopies on all	Yes	1.00	Painter & Decorator	60.00	60.00	GJS - DO NOT USE 1223153
9	XDEC013 Type C - Semi - External Masonry Painted Rendered Walls - half house rough	Yes	1.00	Painter & Decorator	495.00	495.00	GJS - DO NOT USE 1223153

**Appointment Details**

**Appt No** Trade

**Start Date & Time**

**Visit No** Timeframe

**Complete** Notes

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Jan 10 2008 12:29PM	Jan 10 2008 12:49PM	COMPLETED	N/A	GJS - DO NOT USE		

## Property Order Details



### Visit Gangs

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	GJS - DO NOT USE	Aug 19 2008 12:00AM	Aug 19 2008 12:00AM

Notes:



**Property Order Details**



**Order No: 0795-0300**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Order Items				Item	Total
Item Code	Description	Complete	Qty	Trade	Gang / Tally
1	REA999 CA - Accommodation Officer Survey ONLY	Yes	1.00	Surveyor	
				Duration	Duration
				60.00	60.00

**Appointment Details**

**Appt No**    **Trade**                      **Start Date & Time**                      **Visit No**    **Timeframe**                      **Complete**    **Notes**  
2900068    Surveyor                      Sep 16 2011 12:00AM                      1                      All Day                      Yes

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Sep 16 2011 8:31AM	Sep 16 2011 8:59AM	COMPLETED	N/A			SOR: GMISS1129 - x2=cut back trees to side of property to clear touching house

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1		Sep 16 2011 1:01PM	Sep 16 2011 1:01PM

**Notes:**

PLEASE ASSESS LARGE TREE AT SIDE OF PROPERTY AS IT IS DROPPING LARGE BRANCHES INTO GARDEN AND ALSO TOUCHING POWER LINES  
30/08/2011

Property Order Details



Order No: 0814-2022

UPRN Address  
1937275

Office

Estate

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	PPMC100	Landlords Gas safety inspection	No	1.00	Gas Service Engineer	50.00	50.00	

Appointment Details

Appt No Trade

Start Date & Time

Visit No Timeframe

Complete Notes

Visit Details

Visit Scheduled Start Date Scheduled End Date Status

Parts Status

Gang

Card No

Report

Visit Gangs

Visit Gang

Actual Start Date (On-Site)

Actual End Date (Off-Site)

Notes:

## Property Order Details



**Order No: 0842-0032**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	RES372	1 No - Attend emergency request, make safe as required, full repair issued under separate order	Yes	1.00	Heating Engineer	60.00	60.00	HBM - DO NOT USE 1000584
2	RES298	1 No - Zone Valve: Shut off valves, drain down, renew up to 22mm two way zone valve, make all connec	No	1.00	Heating Engineer	120.00	120.00	HBM - DO NOT USE 1000584
3	RES292	1 No - Valve: Overhaul any radiator valve including turn supplies off/on, drain down/refill as requi	No	1.00	Heating Engineer	30.00	30.00	HBM - DO NOT USE 1000584

**Appointment Details**

<b>Appt No</b> <b>Trade</b>	<b>Start Date &amp; Time</b>	<b>Visit No</b>	<b>Timeframe</b>	<b>Complete</b>	<b>Notes</b>
322395    Heating Engineer	Dec 6 2006 12:00AM	1	Emergency	Yes	Auto Appointment

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Dec 6 2006 3:45PM	Dec 6 2006 4:45PM	COMPLETED	N/A	HBM - DO NOT USE		Fault found on pump. Drained and removed old pump and replaced with new. System operated and checked. Repair made to 1 x TRV in dining room.

**Visit Gangs**

### Property Order Details



Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	HBM - DO NOT USE	Dec 6 2006 11:40AM	Dec 6 2006 12:35PM

**Notes:**

no heating to property  
CENTRAL HEATING OFF. No alternative heat. Any further work requirement should be raised on a new order (cross-referenced)

06/12/2006

Passed to  
06/12/2006 y 10.12

## Property Order Details



**Order No: 0910-0019**

**UPRN** 1937275  
**Address**

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	RES074	3m2 - Roof tiling or slates; renew any size or type of tile or slate in roof covering, replace felt	Yes	1.00	Rofer	600.00	600.00	IW - DO NOT USE 1000749

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
203205	Rofer	Sep 1 2006 12:00AM	1	AM	Yes	
231809	Rofer	Sep 1 2006 12:00AM	2	All Day	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Sep 1 2006 8:30AM	Sep 1 2006 12:00PM	FURTHER WORK REQUIRED	N/A	IW - DO NOT USE		Surveyed property.
2	Sep 1 2006 8:30AM	Sep 1 2006 6:30PM	COMPLETED	N/A	IW - DO NOT USE		Remove broken roof tiles and replace with new.

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	IW - DO NOT USE I	Sep 1 2006 8:30AM	Sep 1 2006 12:00PM

## Property Order Details



2 IW - DO NOT USE

Sep 1 2006 8:30AM

Sep 1 2006 6:30PM

### Notes:

Slate roof ONE SLATE HAS FALLEN OFF THE ROOF AND ANOTHER IS CRACKED. OCC IS WORRIED THAT HE MAY HAVE A LEAK, BUT IS UNABLE TO ENTER THE LOFT. FRONT OF PROPERTY.

18/08/2006

**Property Order Details**



**Order No: 0914-0002**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	630513	PAN:RENEW WC SEAT COMPLETE	Yes	1.00	Plumber	0.00		IW - DO NOT USE 1000758

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
28903	Plumber	Mar 15 2006 12:00AM	1	AM	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Mar 15 2006 9:13AM	Mar 15 2006 10:13AM	COMPLETED	N/A	IW - DO NOT USE		REMOVE WC SEAT AND FIX NEW ONE

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	IW - DO NOT USE	Mar 15 2006 9:13AM	Mar 15 2006 10:13AM

**Notes:**

PAN:RENEW WC SEAT COMPLETE.

**Property Order Details**



**Order No: 0932-0371**

**UPRN** 1937275 **Address**

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	SURVEY	Default Item Only	Yes	1.00	Agency Staff	210.00	210.00	MHS - (1203872)

**Appointment Details**

**Appt No** Trade

**Start Date & Time**

**Visit No** Timeframe

**Complete** Notes

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)

**Notes:**



**Property Order Details**



**Order No: 1058-0432**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Order Items	Item	Code	Description	Complete	Qty	Trade	Duration	Item	Total	Duration	Gang / Tally
1	REA462	Blind - Take delivery of and fit any blind	Yes	2.00	Joiner	30.00	60.00				

**Appointment Details**

**Appt No**    **Trade**

**Start Date & Time**

**Visit No**    **Timeframe**

**Complete**    **Notes**

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Dec 3 2013 3:36PM	Dec 3 2013 4:56PM	COMPLETED	N/A			all blinds fitted

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	ITM	Dec 3 2013 3:40PM	Dec 3 2013 3:43PM

**Notes:**

\*\*\*\*\*KEYS IN :  
fit blinds to kitchen and wc  
(nb. property is an active void)  
20/11/2013  
02/12/2013

## Property Order Details



**Property Order Details**



**Order No: 1113-0252**

**UPRN** 1937275  
**Address**

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	REA371	Attend emergency request, full repair issued under separate CODE.	Yes	1.00	Electrician	60.00	60.00	JH - 10005888
2	REA325d	Light - Take off, clear away and renew ne 100w RS tungsten lamp to light fitting.	Yes	2.00	Electrician	6.00	12.00	JH - E 10005888
3	REA349	Lighting - Locate fault in circuit / fitting / luminaire. Minor renewals/repairs to remedy fault.	Yes	1.00	Electrician	45.00	45.00	JH - 10005888

**Appointment Details**

**Appt No** 2460019    **Trade** Electrician    **Start Date & Time** Nov 29 2010 12:00AM    **Visit No** 1    **Timeframe** Emergency    **Complete** Yes    **Notes**

**Visit Details**

**Visit** 1    **Scheduled Start Date** Nov 29 2010 4:19PM    **Scheduled End Date** Nov 29 2010 5:39PM    **Status** COMPLETED    **Parts Status** N/A    **Gang**    **Card No**

**Report**  
Checked consumer all connections ok. Fault located to broken switch in kitchen replaced tested ok. Checked outside light secured conductors tested ok. Replaced lamps in outside light and landing light tested ok.

**Visit Gangs**

## Property Order Details



Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1		Nov 29 2010 2:59PM	Nov 29 2010 4:35PM

### Notes:

Sparks from electrical fitting. After Emergency is made safe, any further works should be raised on a new order number. .... kitchen light switch is sparking when turn on/off lights ... lights to living room / upstairs landing and main bedroom are flickering on/off intermittely ..... kitchen light switch is sparking when turn on/off repair lights  
29/11/2010

**Property Order Details**



**Order No: 1136-0434**

**UPRN**                      **Address**  
 1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	PPMC100	Landlords Gas safety inspection	Yes	1.00	Gas Service Engineer	50.00	50.00	JH - 1268526

**Appointment Details**

**Appt No**    **Trade**  
 4636066    Gas Service Engineer

**Start Date & Time**  
 Sep 4 2014 12:00AM

**Visit No**    **Timeframe**  
 1              PM

**Complete**    **Notes**  
 Yes

**Visit Details**

**Visit**    **Scheduled Start Date**    **Scheduled End Date**    **Status**  
 1        Sep 4 2014 12:41PM        Sep 4 2014 1:51PM        COMPLETED

**Parts Status**  
 N/A

**Gang**

**Card No**

**Report**  
 carried out gas safety inspection

**Visit Gangs**

## Property Order Details



Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1		Sep 4 2014 3:19PM	Sep 4 2014 4:30PM

### Notes:

Order created by Regime Planner  
03/12/2013

Customer has confirmed appointment for the 04th sept pm  
PLEASE ATTEND FROM 1500HRS ONLY.  
CUSTOMER WILL BE RETURNING HOME FROM WORK

1  
26/08/2014 Please ring 15 minutes before arrival

**Property Order Details**



**Order No: 1302-0604**

**UPRN**                      **Address**  
 1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Duration	Duration	Item Total	Gang / Tally
1	REA999	CA - Accommodation Officer Survey ONLY	Yes	1.00	Surveyor	60.00	60.00		MHS - 1012755

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
4880304	Surveyor	Jan 26 2015 12:00AM	1	AM	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Jan 26 2015 8:00AM	Jan 26 2015 9:20AM	COMPLETED	N/A	MHS		Follow on jobs raised

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1		Jan 29 2015 8:00AM	Jan 29 2015 9:00AM

**Notes:**

Survey: Tech officer survey needed  
 30/12/2014                      mould growing upstairs. loft insulation needs looking at says occ and inside loft/roofing needs looking at says occ as may be leaking.  
 30/12/2014

## Property Order Details



**Order No:** 1393-0422

**UPRN** 1937275 **Address**

**Office**

**Estate**

Item	Code	Description	Complete	Qty	Trade	Duration	Duration	Total	Gang / Tally
1	REA354	Cooker Disc & remove existing cooker. Supply, install new electric cooker Not exceeding 550mm width.	Yes	1.00	Electrician	90.00	90.00		1000588

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
4113677	Electrician	Sep 30 2013 12:00AM	1	PM	Yes	
4116639	Electrician	Oct 4 2013 12:00AM	2	PM	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Sep 30 2013 3:10PM	Sep 30 2013 5:00PM	NO ACCESS	N/A		240236	left message
2	Oct 4 2013 2:25PM	Oct 4 2013 5:00PM	COMPLETED	N/A			Replaced 550mm electric cooker tested ok, replaced 6mm cable outlet.

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1		Sep 30 2013 3:03PM	Sep 30 2013 3:03PM



## Property Order Details



2

Oct 4 2013 12:48PM

Oct 4 2013 1:56PM

### Notes:

\*\*\*PLEASE CALL ON ROUTE  
NEW ELECTRIC COOKER FOLLOWING CONDEMNATION ON JOB 4803-0421.  
20/09/2013

New cooker now in yard and ready to collect on po num New Cooker ordered on po num 63054 25/09/2013  
27/09/2013  
30/09/2013

**Property Order Details**



Order No: 1411-0382

UPRN 1937275  
Address

Office

Estate

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	PPMC100	Landlords Gas safety inspection	Yes	1.00	Gas Service Engineer	50.00	50.00	1400220

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
3788315	Gas Service Engineer	Feb 25 2013 12:00AM	1	All Day	Yes	
3796097	Gas Service Engineer	Feb 28 2013 12:00AM	2	All Day	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Feb 25 2013 6:11PM	Feb 25 2013 7:21PM	FURTHER WORK REQUIRED	N/A			furtherwork req due his course
2	Feb 28 2013 6:10PM	Feb 28 2013 7:30PM	COMPLETED	N/A			carried out gas safety inspection

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1		Feb 25 2013 5:01PM	Feb 25 2013 5:04PM

## Property Order Details



2

Feb 28 2013 3:05PM

Feb 28 2013 4:05PM

### Notes:

Allocated void Drained down

Order created by Redime Planner  
08/01/2013  
30/01/2013  
18/02/2013

**Property Order Details**



**Order No: 1452-0252**

**UPFRN Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	REA325b	Light - Supply & Fit or take off, clear away and renew PIR Lighting unit complete with bulb / lamp.	Yes	1.00	Electrician	25.00	25.00	100J588

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
2480616	Electrician	Nov 29 2010 12:00AM	1	PM	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Nov 29 2010 6:08PM	Nov 29 2010 6:53PM	COMPLETED	N/A			Replaced lamp in enclosed fitting at front of property tested ok.

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1		Nov 29 2010 4:52PM	Nov 29 2010 4:56PM

**Notes:**

Security light Repair security light - not working at all.  
Security light not working  
29/11/2010

**Property Order Details**



**Order No: 1481-0221**

**UPRN**                      **Address**  
 1937275

**Office**

**Estate**

Order Items			Complete	Qty	Trade	Duration	Item	Total	Gang / Tally
1	VCCLN001	Quarter Type B Void Preparation Clean	Yes	1.00	Cleaner	338.00		338.00	ISU - DO NOT USE 10T0231
2	VCCLN052	Wash window frames and sills	Yes	1.00	Cleaner	78.00		78.00	ISU - DO NOT USE 10T0231

**Appointment Details**

**Appt No**   **Trade**

**Start Date & Time**

**Visit No**   **Timeframe**

**Complete**   **Notes**

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Jun 11 2010 12:35AM	Jun 11 2010 7:51AM	COMPLETED	N/A	ISU - DO NOT USE		Works Completed

**Visit Gangs**

## Property Order Details



Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	ISU - DO NOT USE	Jun 9 2010 8:00AM	Jun 9 2010 8:00AM

### Notes:

#### Void Property Works

Warning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move In date. In the event of delay please contact MHS's Technical Officer

Tech Officer:

Tel: [Tech Officer Tel No]

Keys to the property are available from MHS Office at:  
Works:

- [1]: house - Whole house preparation clean required
- [2]: house - Whole house clean windows

**Property Order Details**



**Order No: 1482-0221**

**UPRN**      **Address**  
1937275

**Office**

**Estate**

Order Items		Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	VGM0037      Void Grass Cutting to garden 75-150 m2 area	Yes	1.00	GM - Operative (Grass)	195.00	195.00	

**Appointment Details**

**Appt No**    **Trade**

**Start Date & Time**

**Visit No**    **Timeframe**

**Complete**    **Notes**

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Jun 15 2010 3:21PM	Jun 15 2010 3:56PM	COMPLETED	N/A			grass cut edges strimed to desired level left tidy

**Visit Gangs**

## Property Order Details



Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1		Jun 15 2010 12:47PM	Jun 15 2010 1:25PM

### Notes:

Void Property Works RBD 10.06.10 Move In 17.06.10  
Warning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move In date. In the event of delay please contact MHSs Technical Officer  
Tech Officer:  
Tel: [Tech Officer Tel No]  
Keys to the property are available from MHS Office at:  
Works:

[1]: Back Garden - Grass cut required  
26/05/2010



**Property Order Details**



**Order No: 1483-0221**

**UPRN**                      **Address**  
 1937275

**Office**

**Estate**

Order Items		Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	VPTG017 Redec Quarter - Type B Grade 3 Redec	Yes	1.00	Painter & Decorator	1,800.00	1,800.00	

**Appointment Details**

**Appt No**    **Trade**

**Start Date & Time**

**Visit No**    **Timeframe**

**Complete**    **Notes**

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Jun 8 2010 8:00AM	Jun 8 2010 9:00AM	COMPLETED	N/A			All works completed by AP

**Visit Gangs**

## Property Order Details



Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1		Jun 8 2010 8:00AM	Jun 8 2010 4:30PM

### Notes:

Void Property Works RBD 08.06.10  
Warning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move In date. In the event of delay please contact MHSS Technical Officer Tech Officer.  
Tel: [Tech Officer Tel No]  
Keys to the property are available from MHS Office at:  
Works:

[1]: Other - Whole house redecoration required  
26/05/2010

Property Order Details



Order No: 1484-0221

UPRN 1937275  
Address

Office

Estate

Order Items

Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	VOID456 Sealant - Scrape clear and clean edge of joint and re-seal with silicone	Yes	4.00	Joiner	36.00	144.00	1000/60

Appointment Details

Appt No Trade

Start Date & Time

Visit No Timeframe

Complete Notes

Visit Details

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	May 28 2010 9:16AM	May 28 2010 12:00PM	COMPLETED	N/A			resealed work top and sink work complete.

Visit Gangs

## Property Order Details



Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1		May 28 2010 11:58AM	May 28 2010 12:40PM

### Notes:

Void Property Works RBD 10.06.10 Move In 17.06.10  
Warning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move In date. In the event of delay please contact MHSs Technical Officer  
Tech Officer:  
Tel: Tech Officer Tel No]  
Keys to the property are available from MHS Office at Works:  
[1]: Kitchen - Reseal worktops and sink  
26/05/2010

**Property Order Details**



**Order No: 1485-0221**

**UPRN**                      **Address**  
 1937275

**Office**

**Estate**

Order Items			Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	VCUN043	Full cooker clean - On Demand	Yes	1.00	Cleaner	300.00	300.00	ISU - DO NOT USE

**Appointment Details**

**Appt No**   **Trade**

**Start Date & Time**

**Visit No**   **Timeframe**

**Complete**   **Notes**

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Jun 11 2010 8:34AM	Jun 11 2010 1:54PM	COMPLETED	N/A	ISU - DO NOT USE		Works Completed

**Visit Gangs**

### Property Order Details



Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	ISU - DO NOT USE	Jun 9 2010 8:00AM	Jun 9 2010 8:00AM

**Notes:**

Void Property Works  
Warning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move In date. In the event of delay please contact MHS's Technical Officer  
Tech Officer: .  
Tel: [Tech Officer Tel No]  
Keys to the property are available from MHS Office at:  
Works:

[1]: Kitchen - Full cooker clean required

**Property Order Details**



**Order No: 1486-0221**

**UPRN** 1937275 **Address**

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	SURVEY	Default Item Only	Yes	1.00	Agency Staff	120.00	120.00	MHS - 1 1001279

**Appointment Details**

**Appt No** Trade

**Start Date & Time**

**Visit No** Timeframe

**Complete** Notes

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Jun 15 2010 9:38PM	Jun 15 2010 10:00PM	COMPLETED	N/A	MHS - V		

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	MHS -	Jun 15 2010 8:00AM	Jun 15 2010 9:00AM

**Notes:**

Property Order Details



Order No: 1487-0221

UFRN Address  
1937275

Office

Estate

Order Items	Item	Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	SURVEY	Default Item Only		Yes	1.00	Agency Staff	120.00	120.00	MHS - 1001279

Appointment Details

Appt No Trade

Start Date & Time

Visit No Timeframe

Complete Notes

Visit Details

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Jun 15 2010 11:00PM	Jun 15 2010 11:20PM	COMPLETED	N/A	MHS		

Visit Gangs

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	MHS -	Jun 15 2010 8:00AM	Jun 15 2010 9:00AM

Notes:



**Property Order Details**



**Order No: 1953-0075**

**UPRN** 1937275      **Address**

**Office**

**Estate**

Order Item	Item	Total
Item Code	Description	Complete Qty Trade Duration Duration Gang / Tally
1	PPMC02b Gas Boilers - Inspect, clean service adjust and overhaul as necessary boilers, flues and aux equip	Yes 1.00 Gas Service Engineer 35.00 35.00 HBM - DO NOT USE 00587
2	PPMC14d Detectors - Check smoke & carbon monoxide detectors, general inspection	Yes 1.00 Gas Service Engineer 15.00 15.00 HBM - DO NOT USE 00587
3	PPMC19a CORGI - Gas Carcass Inspection - Check each appliance for correct operation	Yes 1.00 Gas Service Engineer 0.00 0.00 HBM - DO NOT USE 00587
4	PPMC19b CORGI - Gas Carcass Inspection - Inspect all the above ground pipe work and installations.	Yes 1.00 Gas Service Engineer 0.00 0.00 HBM - DO NOT USE 1000587

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
732950	Gas Service Engineer	Oct 11 2007 12:00AM	1	All Day	Yes	
739077	Gas Service Engineer	Oct 22 2007 12:00AM		AM	Yes	Automated Appointment added by Visit Planner/OCCUPANT - DATE CHANGE REQUEST
757019	Gas Service Engineer	Oct 29 2007 12:00AM	3	AM	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Oct 11 2007 11:51AM	Oct 11 2007 1:01PM	NO ACCESS	N/A	HBM - DO NOT USE		Carded 232020
2	Oct 22 2007 10:25AM	Oct 22 2007 11:15AM	DESCHEMULED	N/A	DO NOT USE		DESCHEMULED BY /
3	Oct 29 2007 8:38AM	Oct 29 2007 9:48AM	COMPLETED	N/A	DO NOT USE		completed gas test 005950

**Visit Gangs**

### Property Order Details



Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	HBM - DO NOT USE F	Oct 11 2007 12:00PM	Oct 11 2007 12:10PM
2	HBM - DO NOT USE	Oct 22 2007 10:25AM	Oct 22 2007 11:15AM
3	HBM - DO NOT USE F	Oct 29 2007 10:00AM	Oct 29 2007 11:15AM

**Notes:**

Order created by Regime Planner

**Property Order Details**



**Order No: 2086-0432**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Duration	Duration	Item Total	Gang / Tally
1	REA363A	CO Detector - Battery INW	Yes	1.00	Heating Engineer	15.00	15.00		JH - 1 1000504

**Appointment Details**

**Appt No**    **Trade**                      **Start Date & Time**                      **Visit No**    **Timeframe**                      **Complete**    **Notes**  
4204573    Heating Engineer                      Nov 8 2013 12:00AM                      1                      School Run                      Yes

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Nov 8 2013 9:30AM	Nov 8 2013 10:05AM	COMPLETED	N/A			

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	JH -	Nov 21 2013 8:00AM	Nov 21 2013 8:00AM

**Notes:**

Cat 1 termn following PPMC/7949-0416 CO detector fitted.  
(nb. property is an active void)  
21/11/2013

**Property Order Details**



**Order No: 2114-0375**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Order Items	Item	Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	SURVEY	Default Item Only		Yes	1.00	Surveyor	0.00	0.00	GJS .
2	XDEC501	External Redecoration Type B		Yes	1.00	Painter & Decorator	60.00	60.00	GJS .

**Appointment Details**

<b>Appt No</b> <b>Trade</b>	<b>Start Date &amp; Time</b>	<b>Visit No</b>	<b>Timeframe</b>	<b>Complete</b>	<b>Notes</b>
3739517    Surveyor	Mar 19 2014 12:00AM	1	PM	Yes	Automated Appointment added by Visit Planner

**Visit Details**

<b>Visit</b>	<b>Scheduled Start Date</b>	<b>Scheduled End Date</b>	<b>Status</b>	<b>Parts Status</b>	<b>Gang</b>	<b>Card No</b>	<b>Report</b>
1	Mar 19 2014 12:20PM	Mar 19 2014 1:20PM	COMPLETED	N/A	GJS - I		

**Visit Gangs**

<b>Visit</b>	<b>Gang</b>	<b>Actual Start Date (On-Site)</b>	<b>Actual End Date (Off-Site)</b>
1	GJS - I	Dec 16 2013 9:00AM	Dec 16 2013 9:00AM

**Notes:**

21/11/2012                      1

Property Order Details



Order No: 2347-0375

UPRN 1937275  
Address

Office

Estate

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	SURVEY	Default Item Only	Yes	1.00	Surveyor	0.00	0.00	GJS - 1.20
2	XDRR501	External Pre-Painting Repair Type B	Yes	1.00	Painter & Decorator	60.00	60.00	GJS - 520

Appointment Details

Appt No 3738403 Trade Surveyor Start Date & Time Mar 23 2014 12:00AM Visit No 1 Timeframe AM Complete Yes Notes Automated Appointment added by Visit Planner

Visit Details

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Mar 23 2014 8:00AM	Mar 23 2014 9:00AM	COMPLETED	N/A	GJS -		

Visit Gangs

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	GJS -	Dec 16 2013 9:00AM	Dec 16 2013 9:00AM

Notes:

21/11/2012

## Property Order Details



**Order No: 2620-0082**

**UPRN** 1937275  
**Address**

**Office**

**Estate**

Order Items	Item	Total
1 REA269 Sealant: Renew sanitary ware silicone sealant to sides of shower tray, bath basin	Complete Yes Qty 1.00 Trade Plumber Duration 19.00	19.00 IW - DO NOT USE 1000756
2 REA181 Tile - hack off tile, clean wall, fix new 152mm x152mm x 6mm glazed tiles to splash back, sills	Complete Yes Qty 1.00 Trade Joiner Duration 75.00	75.00 IW - DO NOT USE 1000756

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
792054	Plumber	Nov 27 2007 12:00AM	1	PM	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Nov 27 2007 12:30PM	Nov 27 2007 1:09PM	COMPLETED	N/A	IW - DO NOT USE		work completed renew sealant, renew 1no 6x6 tile

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	IW - DO NOT USE 1	Nov 27 2007 2:00PM	Nov 27 2007 3:00PM

**Notes:**

BATH Silicone sealant  
Regrouting around bath and shower.  
26/11/2007

## Property Order Details



Order No: 2947-0439

Run At: 15/03/2016 15:33

User: CD\wil21s25

Report: <http://svbusin\pr00001\ReportServer\Property Order Details>

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## Property Order Details



**UPRN** 1937275      **Address**      **Office**      **Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	REA275	Stopcock - Overhaul any size and type of stopcock, inc water on/off, drain, test.	Yes	1.00	Plumber	15.00	15.00	JH - - \$2257

### Appointment Details

**Appt No** 4275920      **Trade** Plumber      **Start Date & Time** Jan 10 2014 12:00AM      **Visit No** 1      **Timeframe** PM      **Complete** Yes      **Notes**

### Visit Details

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Jan 10 2014 3:34PM	Jan 10 2014 4:09PM	COMPLETED	N/A			opened up stopcock as quarter closed. straightened out flexy hose to hot tap on bath. 2nd stoplap on pipework old/ceased but open. could do with this tap removing to take away any future problem possibilities

### Visit Gangs

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	JH -	Jan 10 2014 2:21PM	Jan 10 2014 3:29PM

### Notes:

Low water pressure to property  
 low water pressure  
 07/01/2014



## Property Order Details



## Property Order Details



**Order No: 2951-0439**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	REA334	Socket - Renew 13 amp single or double moulded plastic switch socket outlet plate, connect, test	Yes	1.00	Electrician	15.00	15.00	JH - : 1000588

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
4275924	Electrician	Jan 13 2014 12:00AM	1	PM	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Jan 13 2014 2:55PM	Jan 13 2014 3:30PM	COMPLETED	N/A	JH - :		Replaced double socket in bed 1 tested OK ZS=0.34 ohms decoration made good

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	JH -	Jan 13 2014 2:52PM	Jan 13 2014 3:19PM

**Notes:**

Socket not working, bedroom, loose connection  
bedroom socket  
07/01/2014

## Property Order Details



**Order No: 2966-0439**

**UPRN**      **Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	REA005	Door - Overhaul, Repair, Ease and adjust and decorate internal door or door gear.	Yes	2.00	Joiner	41.00	82.00	JH
2	REA120	Door - Overhaul external door and frame complete	Yes	1.00	Joiner	67.00	67.00	JH
3	REA148	Unit - Ease and adjust cupboard door for correct operation including removal/repair door as necessary	Yes	1.00	Joiner	15.00	15.00	JH

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
4275952	Joiner	Jan 20 2014 12:00AM	1	AM	Yes	
4309024	Joiner	Jan 29 2014 12:00AM		AM	No	CUSTOMER DATE CHANGE REQUEST
4328856	Joiner	Feb 7 2014 12:00AM	3	AM	Yes	
4348473	Joiner	Feb 24 2014 12:00AM	5	All Day	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Jan 20 2014 8:07AM	Jan 20 2014 9:22AM	PARTS REQUIRED	REQUIRED			decor end panel needed can collect from yard, also new tap required as tap leaking from body. 2x doors overhauled to bathroom toilet and door overhauled to hinge on cupboard ladder door. new lock replaced to shed door.
2	Jan 29 2014 11:16AM	Jan 29 2014 1:16PM	DESCHEULED	N/A			DESCHEULED BY

## Property Order Details



3	Feb 7 2014 9:51AM	Feb 7 2014 11:51AM	NO ACCESS	N/A	JH -	241461	no access gained to get into property, message left to voicemail. materials hooked out speak to newman for materials. DESCHEIDULED BY [redacted]
4	Feb 24 2014 10:15AM	Feb 24 2014 12:15PM	DESCHEIDULED	N/A	JH -		new flex fitted to hot tap allow pressure increase, [redacted] washed through to [redacted] airlocks, sink tap refitted and washer sitting correctly.
5	Feb 24 2014 1:14PM	Feb 24 2014 3:14PM	COMPLETED	N/A	JH -		

### Visit Gangs

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	JH -	Jan 20 2014 8:51AM	Jan 20 2014 10:08AM
2	JH -	Jan 29 2014 11:16AM	Jan 29 2014 1:16PM
3	JH -	Feb 7 2014 11:27AM	Feb 7 2014 11:27AM
4	JH -	Feb 24 2014 10:15AM	Feb 24 2014 12:15PM

## Property Order Details



Feb 24 2014 1:29PM

Feb 24 2014 3:43PM

### Notes:

Bathroom and toilet doors not hung correctly so locks not working, can be opened when locked.  
External door to outbuilding: Lock damaged, also no key, replace.

Cupboard: Side of kitchen cupboard damaged/rotten.

Joiner/multiple issues

07/01/2014

decor end panel needed can collect from yard, also new mono block mixer tap required as tap leaking from body.

2x doors overhauled to bathroom toilet and door overhall to hinge on cupboard larder door.

new lock replaced to shed door.

20/01/2014

opened up stopcock as quater closed, straightened out flexy hose to hot tap on bath. 2nd stop tap on pipework old/ceased but open, could do with this tap removing to take away any future problem possibilities

03/02/2014

decor end panel needed can collect from yard, also new tap required as tap leaking from body.

2x doors overhauled to bathroom toilet and door overhall to hinge on cupboard larder door.

new lock replaced to shed door.

03/02/2014

Issues with water pressure still present please assess and repair if necessary.

05/02/2014

**Property Order Details**



**Order No: 3191-0097**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	PPMC250	2.5 Yearly fixed appliance inspection	No	1.00	Electrical Test Engineer	50.00	50.00	HBM - DO NOT USE 1000588
2	PPMC500	5 yearly periodic electrical inspection	No	1.00	Electrical Test Engineer	95.00	95.00	HBM - DO NOT USE 1000588

**Appointment Details**

**Appt No**    **Trade**                      **Start Date & Time**                      **Visit No**    **Timeframe**                      **Complete**    **Notes**  
976004    Electrical Test Engineer                      Apr 25 2008 12:00AM                      1                      PM                      Yes                      Automated Appointment added by Visit Planner

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Apr 25 2008 12:30PM	Apr 25 2008 2:55PM	COMPLETED	N/A	HBM - DO NOT USE		5 yearly electrical tests completed to sor codes.

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	HBM - DO NOT USE	Apr 25 2008 1:03PM	Apr 25 2008 3:52PM

**Notes:**

OCCUPANT CONFIRMED  
21/04/2008

**Property Order Details**



**Order No: 3315-0625**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Duration	Item Total	Duration	Gang / Tally
1	REA001e	Shower - Electric Diagnose shower fault and change components as required.	Yes	1.00	Electrician	45.00	45.00	45.00	JH 1000588

**Appointment Details**

**Appt No**    **Trade**                      **Start Date & Time**                      **Visit No**    **Timeframe**                      **Complete**    **Notes**  
5086449    Electrician                      May 29 2015 12:00AM                      1                      AM                      Yes

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	May 29 2015 11:28AM	May 29 2015 12:33PM	COMPLETED	N/A	JH		Checked shower head replaced tested on all settings ok.

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	JH	May 29 2015 10:51AM	May 29 2015 11:18AM

**Notes:**

Water in shower goes from really hot to really cold.  
Electrician  
22/05/2015

**Property Order Details**



**Order No: 3474-0303**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Order Items			Complete	Qty	Trade	Item	Total	
Item	Code	Description				Duration	Duration	Gang / Tally
1	GMISS1129	Tree Pruning - Crown reduction (Greater than 20%)- Band E (81 -100cm dbh @1.3m)	Yes	2.00	GM - Arborist	300.00	600.00	ISS - DO NOT USE 1288305

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
2930739	GM - Arborist	Sep 23 2011 12:00AM	1	All Day	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Sep 23 2011 8:00AM	Sep 23 2011 9:20AM	COMPLETED	N/A	ISS - DO NOT USE - I		Works Completed

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	ISS - DO NOT USE - I	Oct 4 2011 8:00AM	Oct 4 2011 8:00AM

**Notes:**

CUT BACK TREES TO SIDE OF PROPERTY TO CLEAR TOUCHING HOUSE  
19/09/2011



## Property Order Details



**Order No: 3549-0367**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Order Items		Description		Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	PPMC100	Landlords Gas safety inspection		Yes	1.00	Gas Service Engineer	50.00	50.00	JH - 1 1268526

**Appointment Details**

**Appt No**    **Trade**  
3570832    Gas Service Engineer

**Start Date & Time**  
Nov 8 2012 12:00AM

**Visit No**    **Timeframe**  
1              PM

**Complete**    **Notes**  
Yes              Automated Appointment added by Visit Planner

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status
1	Nov 8 2012 3:45PM	Nov 8 2012 4:35PM	COMPLETED

**Parts Status**  
N/A

**Gang**

**Card No**

**Report**  
carried out gas safety inspection

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1		Nov 8 2012 1:53PM	Nov 8 2012 2:54PM

**Notes:**

\*\*PLEASE CALL AHEAD.

Order created by Regime Planner  
02/10/2012 S                      1  
31/10/2012 S                      1  
31/10/2012 S

**Property Order Details**



**Property Order Details**



**Order No: 3618-0221**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	VOID305	Boiler - Fix fault to central heating / DHWS controls inc test all wiring components, check fuses etc	Yes	1.00	Heating Engineer	90.00	90.00	1268526

**Appointment Details**

**Appt No**   **Trade**

**Start Date & Time**

**Visit No**   **Timeframe**

**Complete**   **Notes**

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Jun 7 2010 1:47PM	Jun 7 2010 3:37PM	DESCHEMUELED	N/A	JH -		DESCHEMUELED BY: overhauled boiler, tested system, adjusted components, checked working pressure, reset boiler.
2	May 27 2010 4:14PM	May 27 2010 6:04PM	COMPLETED	N/A	JH -		

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	JH - \	Jun 7 2010 1:47PM	Jun 7 2010 3:37PM

**Property Order Details**



2

May 27 2010 3:15PM

May 27 2010 4:27PM

**Notes:**

RBD 10.06.10 Move In 17.06.10

to overhaul boiler  
27/05/2010  
27/05/2010

## Property Order Details



**Order No: 3856-0103**

**UPRN** 1937275  
**Address**

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	REA360	Door bell - renew any battery bell/chime compl with batteries, fix and connect to bell push wire	No	1.00	Electrician	15.00	15.00	HBM - DO NOT USE 1000588

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
986135	Electrician	May 1 2008 12:00AM		AM	Yes	MHS - POSITIVE DESCHEDULING
986190	Electrician	Apr 25 2008 12:00AM	1	All Day	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Apr 25 2008 4:19PM	Apr 25 2008 4:54PM	COMPLETED	N/A	HBM - DO NOT USE		Replaced door bell push button, tested ok, materials used, Dimex 824 bell push x1

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	HBM - DO NOT USE	Apr 25 2008 3:57PM	Apr 25 2008 4:05PM

**Notes:**

DOOR BELL: refresh battery type DOOR BELL NOT WORKING  
25/04/2008

## Property Order Details



**Property Order Details**



**Order No: 3860-0089**

**UPRN** 1937275  
**Address**

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Duration	Item Total	Duration	Gang / Tally
1	REA264	Shower: Overhaul and clean out shower head incl. remove and re-fix as necessary.	Yes	0.00	Plumber	15.00	0.00		IW - DO NOT USE 1000756
2	REA263	Shower - Renew shower hose and spray including remove old and fit new and connect to mixing valve	Yes	1.00	Plumber	15.00	15.00		IW - DO NOT USE 1000756

**Appointment Details**

<b>Appt No</b> 857565	<b>Trade</b> Plumber	<b>Start Date &amp; Time</b> Jan 23 2008 12:00AM	<b>Visit No</b> 1	<b>Timeframe</b> AM	<b>Complete</b> Yes	<b>Notes</b>
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**Visit Details**

<b>Visit</b> 1	<b>Scheduled Start Date</b> Jan 23 2008 9:59AM	<b>Scheduled End Date</b> Jan 23 2008 10:34AM	<b>Status</b> COMPLETED	<b>Parts Status</b> N/A	<b>Gang</b> IW - DO NOT USE	<b>Card No</b>	<b>Report</b> Work completed by: Code changed by Project ROC to replace shower hose.
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**Visit Gangs**

<b>Visit</b> 1	<b>Gang</b> IW - DO NOT USE 1	<b>Actual Start Date (On-Site)</b> Jan 23 2008 11:00AM	<b>Actual End Date (Off-Site)</b> Jan 23 2008 11:15AM
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**Notes:**

SHOWER HEAD BLOCKED  
the seal on the shower head has gone and is leaking water  
21/01/2008 1

## Property Order Details





**Property Order Details**



**Order No: 3912-0355**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	GAS267	Tap; overhaul any type of tap; dismantle; renew washer; reset and secure; re-be	Yes	2.00	3 Star Plumber	15.00	30.00	JH-13240x4

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
3422168	3 Star Plumber	Jul 13 2012 12:00AM	1	AM	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Jul 13 2012 8:19AM	Jul 13 2012 9:09AM	COMPLETED	N/A			new nut on hot tap and fit new tap reviver on cold tap

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1		Jul 12 2012 11:56AM	Jul 12 2012 12:19PM

**Notes:**

bathroom taps are loose BOTH BASIN TAPSBasin tap will not turn on: Overhaul 10/07/2012

## Property Order Details



**Order No: 3930-0089**

**UPRN** 1937275  
**Address**

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	REA419	Light - Installation of new external bulkhead light.	Yes	0.00	Electrician	60.00	0.00	HBM - DO NOT USE 1000588
2	REA321	Cooker Electric - Overhaul or renew as necessary any cooker component	No	1.00	Electrician	45.00	45.00	HBM - DO NOT USE 1000588

**Appointment Details**

<b>Appt No</b> 857559	<b>Trade</b> Electrician	<b>Start Date &amp; Time</b> Jan 23 2008 12:00AM	<b>Visit No</b> 1	<b>Timeframe</b> PM	<b>Complete</b> Yes	<b>Notes</b>
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**Visit Details**

<b>Visit</b> 1	<b>Scheduled Start Date</b> Jan 23 2008 2:48PM	<b>Scheduled End Date</b> Jan 23 2008 4:08PM	<b>Status</b> COMPLETED	<b>Parts Status</b> N/A	<b>Gang</b> HBM - DO NOT USE	<b>Card No</b>	<b>Report</b> Replaced oven lamp and tested.
----------------	--	--	-------------------------	-------------------------	------------------------------	----------------	--

**Visit Gangs**

<b>Visit</b> 1	<b>Gang</b> HBM - DO NOT USE	<b>Actual Start Date (On-Site)</b> Jan 23 2008 4:25PM	<b>Actual End Date (Off-Site)</b> Jan 23 2008 4:35PM
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**Notes:**

this is for a cooker llnht.  
21/01/2008 1:\*\*\*\* this is a creda cooker and its a 25 watt bulb  
21/01/2008 1:

## Property Order Details



Run At: 15/03/2016 15:33

User: CDW\121525

Report: <http://svbusnhp00001/ReportServer/Property Order Details>

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**Property Order Details**



**Order No: 4391-0121**

**UPRN**                      **Address**  
 1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	PPMC100	Landlords Gas safety inspection	No	1.00	Gas Service Engineer	50.00	50.00	HRM - DO NOT US \ 0587

**Appointment Details**

**Appt No**   **Trade**                      **Start Date & Time**                      **Visit No**   **Timeframe**                      **Complete**   **Notes**  
 1153676   Gas Service Engineer                      Sep 18 2008 12:00AM                      1   AM                      Yes                      Automated Appointment added by Visit Planner

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Sep 18 2008 9:25AM	Sep 18 2008 10:15AM	COMPLETED	N/A	HRM - DO NOT US		carry out gas safety inspection/tauls: no bonding evident to gas meter

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	HBM - DO NOT US	Sep 18 2008 9:07AM	Sep 18 2008 9:45AM

**Notes:**

FIRST AM APPT PLEASE - OCC MUST LEAVE HOUSE AT 10.30AM BUT WILL BE BACK AFTER 11AM.  
 Order created by Regime Planner  
 08/09/2008

## Property Order Details



**Order No: 4467-0041**

**UPRN** 1937275 **Address**

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	PPMC02b	Gas Boilers - Inspect, clean service adjust and overhaul as necessary boilers, flues and aux equip	Yes	1.00	Gas Service Engineer	75.00	75.00	HBM - DO NOT USE 1000556
2	PPMC14d	Detectors - Check smoke & carbon monoxide detectors, general inspection	Yes	1.00	Electrical Test Engineer	15.00	15.00	HBM - DO NOT USE 1000556
3	PPMC19a	CORGI - Gas Carcass Inspection - Check each appliance for correct operation	Yes	1.00	Gas Service Engineer	0.00	0.00	HBM - DO NOT USE 1000556
4	PPMC19b	CORGI - Gas Carcass Inspection - Inspect all the above ground pipe work and installations.	Yes	1.00	Gas Service Engineer	0.00	0.00	HBM - DO NOT USE 1000556

**Appointment Details**

**Appt No** **Trade**

**Start Date & Time**

**Visit No** **Timeframe**

**Complete**

**Notes**

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status
1	Nov 3 2006 12:11PM	Nov 3 2006 1:11PM	COMPLETED

**Parts Status** N/A

**Gang**

**Card No**

**Report**

Completed routine gas safety inspection & CO test

**Visit Gangs**

### Property Order Details



Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	HBM - DO NOT USE	Nov 3 2006 12:11PM	Nov 3 2006 1:15PM

**Notes:**

Carry out routine gas safety inspection & CO test

19/02/2007

## Property Order Details



**Order No: 4488-0433**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	VFPC200	Void - Fixed Price Contract - SFA Dalap Cat 2	Yes	1.00	Sub Contractor	60.00	60.00	JH -

**Appointment Details**

**Appt No**    **Trade**

**Start Date & Time**

**Visit No**    **Timeframe**

**Complete**    **Notes**

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Nov 28 2013 5:47PM	Nov 28 2013 7:07PM	FURTHER WORK REQUIRED	N/A	JH -		Fitted trunking lid
2	Dec 3 2013 5:26PM	Dec 3 2013 6:46PM	COMPLETED	N/A	JH -		all vvk complete

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	JH -	Nov 28 2013 5:51PM	Nov 28 2013 5:52PM





**Property Order Details**



**Order No: 4546-0612**

**UPRN**                      **Address**  
 1937275

**Office**

**Estate**

Item	Code	Description	Complete	Qty	Trade	Duration	Duration	Gang / Tally
1	REA028	Fencing - Make safe any unstable fence, gate or post. Reset post in concrete	Yes	1.00	Joiner	60.00	60.00	
						<b>Item</b>	<b>Total</b>	

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
4946492	Joiner	Feb 27 2015 12:00AM		PM	No	CUSTOMER DATE CHANGE REQUEST
4946763	Joiner	Feb 27 2015 12:00AM	1	All Day	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Feb 27 2015 10:21AM	Feb 27 2015 11:41AM	COMPLETED	N/A	JH -		s/f fence panel

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	JH -	Feb 27 2015 12:44PM	Feb 27 2015 1:13PM

**Notes:**

Broken fence panel at the back of the property. Wooden.  
 Fence panel.  
 23/02/2015

**Property Order Details**



**Order No: 4582-0327**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	GAS003	Heating Engineer - (GAS) - Attend and rectify fault	Yes	1.00	Heating Engineer	47.00	47.00	

**Appointment Details**

**Appt No**    **Trade**                      **Start Date & Time**                      **Visit No**    **Timeframe**                      **Complete**    **Notes**  
3156980    Heating Engineer                      Jan 27 2012 12:00AM                      1                      PM                      Yes

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No
1	Jan 27 2012 1:42PM	Jan 27 2012 2:49PM	COMPLETED	N/A	JH - 1	

**Report**

occupant complaining of intermittent ticking noise from hall way radiator carry out system balance and remove air to system test on demand and heating shut down no noise evident noise is caused by thermal contraction of pipework on heat up and shut down if noise continues will need floor lifting and pipes wrapping under landing floor

**Visit Gangs**

## Property Order Details



Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	JH	Jan 27 2012 2:06PM	Jan 27 2012 3:03PM

### Notes:

Radiator in hallway not working correctly  
rad in hallway not heating also ticking  
24/01/2012

## Property Order Details



Order No: 4803-0421

Run At: 15/03/2016 15:33

User: CD\wil1s25

Report: <http://svbusnhpr00001/ReportServer/Property Order Details>

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Property Order Details



UPRN 1937275  
Address

Office

Estate

Order Items	Item Code	Description	Complete	Qty	Trade	Duration	Duration	Gang / Tally
						Item	Total	
1	REA321	Cooker Electric - Overhaul or renew as necessary any cooker component	Yes	0.00	Electrician	45.00	0.00	JH - E 1000388
2	REA354d	Cooker - Checking and fault finding of electric cooker leading to the condemnation of the cooker.	Yes	1.00	Electrician	30.00	30.00	JH - I 1000388

Appointment Details

Appt No 4096338 Trade Electrician  
Start Date & Time Sep 20 2013 12:00AM  
Visit No 1 Timeframe PM Complete Yes Notes

Visit Details

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Sep 20 2013 3:54PM	Sep 20 2013 4:59PM	COMPLETED	N/A	JH		Condemned cooker multiple faults isolated faulty part:350rnm required informed

Visit Gangs

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	JH -	Sep 20 2013 3:01PM	Sep 20 2013 4:16PM

Notes:

Grill (electric) or components not working on electrical cooker  
COOKER LIGHT HAS GONE, FAT IS LEAKING OUT OF OVEN ONTO FLOOR AND THE COOKER IS ALSO RUSTY  
17/09/2013

## Property Order Details



Run At: 15/03/2016 15:33

User: CDWIL21s25

Report: <http://svbusnhpr00001/ReportServer/Property Order Details>

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**Property Order Details**



**Order No: 4929-0430**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	BLD019N	Roller Blind - Width (mm) 600, Drop (mm) 1200	Yes	1.00	Curtain Fitter	0.00	0.00	CF - Dummy Gang All Zones 1359069
2	BLD030N	Roller Blind - Width (mm) 1200, Drop (mm) 1500	Yes	1.00	Curtain Fitter	0.00	0.00	CF - Dummy Gang All Zones 1359069

**Appointment Details**

**Appt No**   **Trade**

**Start Date & Time**

**Visit No**   **Timeframe**

**Complete**   **Notes**

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Nov 16 2013 5:28PM	Nov 16 2013 6:48PM	COMPLETED	N/A	CF - Dummy Gang All Zones		
<b>Visit Gangs</b>							
<b>Visit</b>	<b>Gang</b>	<b>Actual Start Date (On-Site)</b>	<b>Actual End Date (Off-Site)</b>				
1	CF - Dummy Gang All Zones	Nov 29 2013 8:00AM	Nov 29 2013 8:00AM				

**Notes:**

Supply Blinds  
(nb. property is an active void)  
13/11/2013 J

## Property Order Details



Run At: 15/03/2016 15:33

User: CD\wil21s25

Report: <http://svbusnhp/r00001/ReportServer/Property Order Details>

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## Property Order Details



**Order No: 4976-0427**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Duration	Duration	Item Total	Gang / Tally
1	REA271	Pipe: Supply and fit 15mm copper pipe up to 2m in length fixed with clips and find all made bends.	Yes	1.00	Heating Engineer	20.00	20.00		JH - 1000594

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
4160957	Heating Engineer	Nov 8 2013 12:00AM	1	All Day	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Nov 8 2013 1:10PM	Nov 8 2013 1:50PM	COMPLETED	N/A	JH -		isolated gas/meter, cut pipework back, capped, made good ceiling and wall, checked gas tightness, all ok.

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	JH -	Nov 8 2013 11:18AM	Nov 8 2013 12:38PM

**Notes:**

Remove redundant gas pipe from behind cooker and cap off at ceiling height.  
(nb, property is an active void)  
25/10/2013

## Property Order Details



**Order No: 5274-0379**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	VOID502	Quoted works which do NOT fall under the heading of "Non-Standard"	Yes	21.00	Sub Contractor	0.00	0.00	JH -

**Appointment Details**

**Appt No**   **Trade**

**Start Date & Time**

**Visit No**   **Timeframe**

**Complete**   **Notes**

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Dec 20 2012 12:11PM	Dec 20 2012 1:31PM	DESCHEULED	N/A	JH -		DESCHEULED BY
2	Dec 20 2012 10:07AM	Dec 20 2012 11:27AM	DESCHEULED	N/A	JH -		DESCHEULED BY
3	Jan 2 2013 4:13PM	Jan 2 2013 5:33PM	COMPLETED	N/A	JH -		DESCHEULED BY

Works completed by  
02.01.12 - No P-DA, work done on paper - job pack attached, hard copy in file

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	JH -	Dec 20 2012 12:11PM	Dec 20 2012 1:31PM
2	JH -	Dec 20 2012 10:07AM	Dec 20 2012 11:27AM

## Property Order Details



3

Jan 2 2013 9:00AM

Jan 2 2013 11:00AM

### Notes:

drain down  
14/12/2012

**Property Order Details**



**Order No: 5329-0483**

**UPRN** 1937275 **Address**

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Duration	Item Total	Duration	Gang / Tally
1	REA388	Shower - Renew electric shower including take out existing,dispose of existing replace with new unit	Yes	1.00	Electrician	60.00	60.00	60.00	TUUBS88

**Appointment Details**

<b>Appt No</b> 4735964	<b>Trade</b> Electrician	<b>Start Date &amp; Time</b> Oct 8 2014 12:00AM	<b>Visit No</b> 1	<b>Timeframe</b> AM	<b>Complete</b> Yes	<b>Notes</b>
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**Visit Details**

<b>Visit</b> 1	<b>Scheduled Start Date</b> Oct 8 2014 8:33AM	<b>Scheduled End Date</b> Oct 8 2014 9:53AM	<b>Status</b> COMPLETED	<b>Parts Status</b> N/A	<b>Gang</b>	<b>Card No</b>	<b>Report</b> Replaced shower altered pipe work tested ok zs=0.22 ohms
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**Visit Gangs**

<b>Visit</b> 1	<b>Gang</b>	<b>Actual Start Date (On-Site)</b> Oct 8 2014 8:04AM	<b>Actual End Date (Off-Site)</b> Oct 8 2014 10:50AM
----------------	-------------	--	--

**Notes:**

Supply and fit Electric Shower following condemn SHOWER CONDEMNED ON 6179-0482 03/10/2014

**Property Order Details**



**Order No: 5503-0383**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Item	Code	Description	Complete	Qty	Trade	Duration	Duration	Gang / Tally
						Item	Total	
1	GMISS1282	Void Properties - Full Garden Preparation to garden 75 - 150m2 area	Yes	1.00	GM - Operative (Horticulture)	90.00	90.00	ISS - 12390s 1

**Appointment Details**

**Appt No**   **Trade**

**Start Date & Time**

**Visit No**   **Timeframe**

**Complete**   **Notes**

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Jan 23 2013 2:00PM	Jan 23 2013 2:15PM	COMPLETED	N/A	ISS -		

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	ISS -	Nov 20 2013 8:00AM	Nov 20 2013 8:00AM

**Notes:**

full graden prep as per 16/01/2013

**Property Order Details**



**Order No: 5600-0429**

**UPRN**                      **Address**  
 1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	CARP0C00	OCCUPIED Non-Standard - Type B - 2 Bedroom	Yes	1,081.50	Carpet Fitter	0:00	0:00	BF - [REDACTED] 33
8								

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
4599519	Carpet Fitter	Jul 21 2014 12:00AM	1	All Day	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Jul 21 2014 8:00AM	Jul 21 2014 9:20AM	COMPLETED	N/A	[REDACTED]		

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	BF - [REDACTED]	Jul 21 2014 8:00AM	Jul 21 2014 8:00AM

**Notes:**

Order auto-created by eINW system following Flooring Order Approval.  
 Bedroom 1 - Carpet - Penrose 900 Sahara x 1  
 Bedroom 2 - Carpet - Penrose 900 Sahara x 1  
 Bedroom 3 - Carpet - Penrose 900 Sahara x 1  
 Kitchen - Vinyl - Sure Step Original Dune x 1  
 07/11/2013 [REDACTED]

# Property Order Details



Run At: 15/03/2016 15:33

User: CDW\j21s25

Report: <http://svbusnhpr0001/ReportServer/Property Order Details>

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**Property Order Details**



Order No: 5780-0463

UPRN 1937275 Address 1937275

Office

Estate

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	REA120	Door - Overhaul external door and frame complete	Yes	1.00	Joiner	67.00	67.00	1324642

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
4517717	Joiner	Jun 9 2014 12:00AM		AM	No	APPOINTMENT BOUGHT FORWARD (CUSTOMER AGREED)
4520559	Joiner	Jun 2 2014 12:00AM	1	AM	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Jun 2 2014 11:11AM	Jun 2 2014 12:11PM	COMPLETED	N/A			fix latching meck on multi point lock on front door all working fine

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1		Jun 2 2014 10:12AM	Jun 2 2014 10:46AM

**Notes:**

FRONT DOOR WILL NOT CLOSE PROPERLY, CUSTOMER CAN STILL SECURE EXTERNAL DOOR FRAME: FRAME LOOSE  
 FRONT DOOR:  
 27/05/2014



**Property Order Details**



**Order No: 5789-0463**

**UPRN** 1937275  
**Address**

**Office**

**Estate**

Order Items	Item	Code	Description	Complete	Qty	Trade	Duration	Duration	Gang / Tally
1	REA001e	Shower - Electric Diagnose shower fault and change components as required	Yes	1.00	Electrician	45:00	45:00	1000588	

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
4517729	Electrician	Jun 2 2014 12:00AM	1	PM	Yes	
4536880	Electrician	Jun 13 2014 12:00AM	2	All Day	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Jun 2 2014 4:07PM	Jun 2 2014 5:12PM	PARTS REQUIRED	REQUIRED	[REDACTED]		Water supply ok tested shower solinoid valve to be replaced will order from dr occ available friday am or late afternoon, informed dean
2	Jun 13 2014 4:14PM	Jun 13 2014 5:14PM	COMPLETED	N/A	[REDACTED]		Replaced solinoid valve and removed debris from pipe work pressure ok advised occupant.

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Jun 2 2014 3:51PM	Jun 2 2014 4:40PM

## Property Order Details



2

Jun 13 2014 12:07PM

Jun 13 2014 1:21PM

### Notes:

LOW PRESSURE IN ELECTRIC SHOWER  
electric Shower: Problems with water temperature to an instantaneous electric heated shower.  
Low Pressure  
27/05/2014

Water supply ok tested shower solinoid valve to be replaced will order from dr occ available friday am or late afternoon, informed dean  
10/06/2014

**Property Order Details**

**Order No: 6179-0482**

**UPRN**      **Address**  
1937275

**Office**

**Estate**

**Order Items**

Item	Code	Description	Complete	Qty	Trade	Duration	Duration	Gang / Tally
1	REA001e	Shower - Electric Diagnose shower fault and change components as required.	Yes	0.00	Electrician	45.00	0.00	1000588
2	REA421	Shower - Survey leading to shower condemnation. Install new shower under REA388	Yes	1.00	Electrician	30.00	30.00	1000588

**Appointment Details**

**Appt No**    **Trade**      **Start Date & Time**      **Visit No**    **Timeframe**      **Complete**    **Notes**  
4723245    Electrician      Oct 3 2014 12:00AM      1      PM      Yes

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Oct 3 2014 5:59PM	Oct 3 2014 7:04PM	COMPLETED	N/A			Condemned shower informed roc occupant to chase job on monday.

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1		Oct 3 2014 4:08PM	Oct 3 2014 4:34PM

**Notes:**

SHOWER: containable leak from within the casing of an instantaneous electric shower - diagnose fault and repair. leak coming from electric shower control unit advised customer to use bath for now until we get an engineer 28/09/2014

## Property Order Details



**Order No: 6471-0274**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Item	Code	Description	Complete	Qty	Trade	Duration	Item	Total	Gang / Tally
1	REA305F	Heating Boiler. Locate fault to heating system. Follow on work to be claimed under separate code.	Yes	0.00	Heating Engineer	20.00		0.00	JH - [REDACTED] 1000584
2	REA305	Boiler - Fix fault to central heating / DHWS controls inc test all wiring components, check fuses etc	Yes	1.00	Heating Engineer	90.00		90.00	JH - [REDACTED] 1000584

**Appointment Details**

**Appt No**    **Trade**  
2682582    Heating Engineer

**Start Date & Time**  
Apr 8 2011 12:00AM

**Visit No**    **Timeframe**  
1              PM

**Complete**    **Notes**  
Yes

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status
1	Apr 8 2011 12:08PM	Apr 8 2011 12:48PM	COMPLETED

**Parts Status**  
N/A

**Gang**  
[REDACTED]

**Card No**

**Report**  
Fault on heating control, timer wiring, rewired to give correct display, checked all functions

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	JH - [REDACTED]	Apr 8 2011 2:47PM	Apr 8 2011 3:11PM

**Notes:**

Boiler fault cannot be switched off, but can be controlled by either switching boiler to Hot Water only, or turning radiators down. Boiler will not switch off, thermostat and timer set correctly but boiler constantly on. Please repair.  
01/04/2011 [REDACTED]

## Property Order Details



Run At: 15/03/2016 15:33

User: CD\wil21s25

Report: [http://svbusnhpr00001/ReportServer/Property\\_Order\\_Details](http://svbusnhpr00001/ReportServer/Property_Order_Details)

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**Property Order Details**



**Order No: 6551-0396**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	REA321	Cooker Electric - Overhaul or renew as necessary any cooker component	Yes	1.00	Electrician	45.00	45.00	[REDACTED] 1000588

**Appointment Details**

<b>Appt No</b>	<b>Trade</b>	<b>Start Date &amp; Time</b>	<b>Visit No</b>	<b>Timeframe</b>	<b>Complete</b>	<b>Notes</b>
3850370	Electrician	Apr 8 2013 12:00AM	1	PM	Yes	

**Visit Details**

<b>Visit</b>	<b>Scheduled Start Date</b>	<b>Scheduled End Date</b>	<b>Status</b>	<b>Parts Status</b>	<b>Gang</b>	<b>Card No</b>	<b>Report</b>
1	Apr 8 2013 3:54PM	Apr 8 2013 4:59PM	COMPLETED	N/A	[REDACTED]		Refixed main oven door replaced screws tested ok.

**Visit Gangs**

<b>Visit</b>	<b>Gang</b>	<b>Actual Start Date (On-Site)</b>	<b>Actual End Date (Off-Site)</b>
1		Apr 8 2013 3:54PM	Apr 8 2013 5:09PM

**Notes:**

\*\*please contact customer 10 mins prior to arrival on:

Oven (electric) or component not working on freestanding electrical cooker  
 cooker oven door hanging off: customer all worried about her electrical hobs, with not having a safety guard  
 05/04/2013 [REDACTED]  
 05/04/2013 [REDACTED]

## Property Order Details



Run At: 15/03/2016 15:33

User: CD\W121s25

Report: <http://svbusnhpnr00001/ReportServer/Property Order Details>

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## Property Order Details



**Order No: 6787-0225**

**UPFRN Address**  
1937275

**Office**

**Estate**

Order Items	Item	Total
1	REAZ94 Pump - remove pump/service, overhaul, clean impeller, reconnect pump install corrosion inhibitor, test	30.00
2	REAZ05F Heating Boiler: Locate fault to heating system. Follow on work to be claimed under separate code.	20.00
3	REAZ400 Heating Boiler - Renew fan assembly inc removal of exist dispose of exist fit new make good and test	60.00

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
2192941	Heating Engineer	Jun 25 2010 12:00AM	No	PM	No	MHS - POSITIVE DESCHEDULING
2192957	Heating Engineer	Jun 25 2010 12:00AM	No	AM	No	OCCUPANT - DATE CHANGE REQUEST
2199321	Heating Engineer	Jul 2 2010 12:00AM	No	PM	No	OCCUPANT - DATE CHANGE REQUEST
2204086	Heating Engineer	Jul 2 2010 12:00AM	2	AM	Yes	
2218348	Heating Engineer	Jul 12 2010 12:00AM	3	AM	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Jun 25 2010 8:13AM	Jun 25 2010 9:03AM	DESCHEDULED	N/A	[REDACTED]		DESCHEDULED BY /
2	Jul 2 2010 11:50AM	Jul 2 2010 12:40PM	PARTS REQUIRED	DELIVERED	[REDACTED]		carry out diagnostics find faulty fan unit require to order fan unit for Baxi Megaflo 15 HE 47.075.52 contact number



### Property Order Details



carried out diagnostics parts  
ordered return to site remove old  
fan unit s/f new fan unit and test  
req to wait 20 mins for ROC to  
issue codes rea 305F and 400

3 Jul 12 2010 9:41AM Jul 12 2010 10:31AM COMPLETED N/A

#### Visit Gangs

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Jun 25 2010 8:13AM	Jun 25 2010 9:03AM
2	[REDACTED]	Jul 2 2010 8:35AM	Jul 2 2010 8:54AM
3	[REDACTED]	Jul 12 2010 11:13AM	Jul 12 2010 12:23PM

#### Notes:

\*\*\*\*\*  
1ST CALL OF THE DAY PLEASE\*\*\*\*\*  
Occupant has a number of hot water facilities producing unusable water. Occupant has immersion.  
heating system not heating the hot water, please repair.  
22/06/2010 [REDACTED]  
schedulers appointing for friday 25-06- am first call at 8.00am  
22/06/2010 [REDACTED]  
25/06/2010 [REDACTED] customer going to work at 09.50am  
25/06/2010 [REDACTED]  
29/06/2010 [REDACTED]

**Property Order Details**



**Order No: 6794-0225**

**UPRN**      **Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	REA276	Tank - Renew ball valve to cold water storage tank and transfer or renew float as necessary.	Yes	1.00	Plumber	30.00	30.00	JH - DO NOT USE 1256796

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
2192952	Plumber	Jun 25 2010 12:00AM		AM	No	OCCUPANT - DATE CHANGE REQUEST
2199318	Plumber	Jun 28 2010 12:00AM		PM	No	MHS - RETROSPECTIVE SCHEDULING
2201445	Plumber	Jun 28 2010 12:00AM	3	All Day	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Jun 25 2010 9:08AM	Jun 25 2010 9:58AM	DESCHEDULED	N/A	[REDACTED]		DESCHEDULED BY [REDACTED]
2	Jun 28 2010 2:39PM	Jun 28 2010 3:29PM	DESCHEDULED	N/A	[REDACTED]		DESCHEDULED BY [REDACTED]
3	Jun 28 2010 7:22PM	Jun 28 2010 8:12PM	COMPLETED	N/A	[REDACTED]		overhaul cold water tank

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	JH - [REDACTED]	Jun 25 2010 9:08AM	Jun 25 2010 9:58AM
2	JH - [REDACTED]	Jun 28 2010 2:39PM	Jun 28 2010 3:29PM

### Property Order Details



3

Jun 28 2010 11:00AM

Jun 28 2010 11:12AM

**Notes:**

Cold water tank over flowing. Investigate and repair where necessary.

overflow under the eaves is running constantly.

22/06/2010

schedulers appointing for friday 25-06-10 am first call at 8.00am

22/06/2010 customer has to go at 9.50am

25/06/2010

**Property Order Details**



**Order No: 6838-0344**

**UPRN**                      **Address**  
 1937275

**Office**

**Estate**

Order Items	Item	Total																
<table border="1"> <thead> <tr> <th>Item Code</th> <th>Description</th> <th>Complete</th> <th>Qty</th> <th>Trade</th> <th>Duration</th> <th>Duration</th> <th>Gang / Tally</th> </tr> </thead> <tbody> <tr> <td>1 REA009</td> <td>Pests - Attend site and action as necessary. Eradicate infestation if applicabl</td> <td>Yes</td> <td>1.00</td> <td>Pest Control Technician</td> <td>15.00</td> <td>15.00</td> <td>MPC - 05 1000217</td> </tr> </tbody> </table>	Item Code	Description	Complete	Qty	Trade	Duration	Duration	Gang / Tally	1 REA009	Pests - Attend site and action as necessary. Eradicate infestation if applicabl	Yes	1.00	Pest Control Technician	15.00	15.00	MPC - 05 1000217		
Item Code	Description	Complete	Qty	Trade	Duration	Duration	Gang / Tally											
1 REA009	Pests - Attend site and action as necessary. Eradicate infestation if applicabl	Yes	1.00	Pest Control Technician	15.00	15.00	MPC - 05 1000217											

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
3327609	Pest Control Technician	May 14 2012 12:00AM	1	PM	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	May 14 2012 12:40PM	May 14 2012 12:50PM	COMPLETED	N/A	MPC - 05		

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	MPC - 05	May 14 2012 10:00AM	May 14 2012 10:00AM

**Notes:**

\*\*\*PLEASE CALL MOBILE WHEN ARRIVING!  
 wasp nest to side off property  
 08/05/2012  
 08/05/2012

**Property Order Details**



**Order No: 6995-0340**

**UPRN** 1937275 **Address**

**Office**

**Estate**

Order Item	Item Code	Description	Complete	Qty	Trade	Duration	Total	Gang / Tally
1	GAS267	Tap, overhaul any type of tap, dismantle, renew washer, reset and secure; re-be	Yes	1.00	3 Star Plumber	15.00	15.00	JH [REDACTED]

**Appointment Details**

**Appt No** 3289112 **Trade** 3 Star Plumber

**Start Date & Time** Apr 20 2012 12:00AM

**Visit No** 1 **Timeframe** PM

**Complete** Yes **Notes**

**Visit Details**

**Visit** 1 **Scheduled Start Date** Apr 20 2012 3:45PM **Scheduled End Date** Apr 20 2012 4:20PM **Status** COMPLETED

**Parts Status** N/A

**Gang** [REDACTED]

**Card No**

**Report** tightened cold tap to bathroom sink

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Apr 20 2012 12:11PM	Apr 20 2012 12:23PM

**Notes:**

Basin tap loose  
cold basin tap loose  
12/04/2012 [REDACTED]

**Property Order Details**



**Order No: 7002-0340**

**UPRN** 1937275 **Address**

**Office**

**Estate**

Item	Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	REA339	Aerial - Access left, repair any loose/faulty connections, fixings, adjust aerial direction, test	Yes	1.00	Electrician	45.00	45.00	[REDACTED] 1000588
2	REA331	Switch/Outlet - Secure any loose switch or socket outlet plate inc any new screws	Yes	1.00	Electrician	9.00	9.00	[REDACTED] 1000588

**Appointment Details**

**Appt No** 3289121 **Trade** Electrician **Start Date & Time** Apr 20 2012 12:00AM **Visit No** 1 **Timeframe** PM **Complete** Yes **Notes**

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Apr 20 2012 6:01PM	Apr 20 2012 7:08PM	COMPLETED	N/A	[REDACTED]		Secured aerial outlet in lounge.

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Apr 20 2012 1:59PM	Apr 20 2012 2:27PM

**Notes:**

External aerial - poor reception, customer has checked connections of aerial cable  
 tv aerial loose  
 12/04/2012 [REDACTED]  
 12/04/2012 [REDACTED] connection in living room

**Property Order Details**



Property Order Details



Order No: 7168-0423

UPRN 1937275 Address

Office

Estate

Order Items  
Item Code Description  
1 SURVEY Default Item Only

Complete Qty Trade  
Yes 1.00 Agency Staff

Item Total  
Duration Duration Gang / Tally  
210.00 210.00 [REDACTED]

1203872

Appointment Details

Appt No Trade

Start Date & Time

Visit No Timeframe

Complete

Notes

Visit Details

Visit Scheduled Start Date Scheduled End Date Status

Parts Status

Gang

Card No

Report

Visit Gangs

Visit Gang

Actual Start Date (On-Site)

Actual End Date (Off-Site)

Notes:



## Property Order Details



**Order No: 7168-0460**

**UPRN**      **Address**  
1937275

**Office**

**Estate**

Item	Code	Description	Complete	Qty	Trade	Duration	Total	Gang / Tally
1	REA232	Waste: Renew joint of waste fitting including remove, re-fix and remake joints	Yes	0.00	Plumber	30.00	0.00	1324642
2	REA268	Tap - Renew mixer tap to sink or bath, finish, seal	Yes	1.00	Plumber	45.00	45.00	1324642

### Appointment Details

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
4489612	Plumber	May 12 2014 12:00AM	1	AM	Yes	

### Visit Details

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	May 12 2014 12:07PM	May 12 2014 12:57PM	COMPLETED	N/A	[REDACTED]		leak was coming from in side mixer taps so fitted new taps

### Visit Gangs

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	May 12 2014 9:47AM	May 12 2014 11:50AM

### Notes:

Sink waste pipe/trap leaking taps had been replaced as thought this was previous leak but sink still leaking plumber  
07/05/2014 [REDACTED]

## Property Order Details



**Order No:** 7628-0617

**UPRN**      **Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	REA502	Quoted works which do NOT fall under the heading of "Non-Standard"	Yes	474.15	Sub Contractor	0.00	0.00	[REDACTED]

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
5022070	Joiner	Apr 16 2015 12:00AM	1	All Day	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Apr 16 2015 2:01PM	Apr 16 2015 3:21PM	COMPLETED	N/A	[REDACTED]		complete

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Apr 16 2015 8:13PM	Apr 16 2015 8:13PM

**Notes:**

Install roof vents as per quote attached follow on 1302-0604  
26/03/2015 [REDACTED]

**Property Order Details**



**Order No: 7634-0159**

**UPRN**      **Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Duration	Item Total	Duration	Gang / Tally
1	PPMC100	Landlords Gas safety inspection	Yes	1.00	Gas Service Engineer	90.00	90.00	90.00	[REDACTED]

**Appointment Details**

**Appt No**    **Trade**      **Start Date & Time**      **Visit No**    **Timeframe**      **Complete**    **Notes**  
1573366    Gas Service Engineer    Jul 8 2009 12:00AM    1    PM    Yes

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Jul 8 2009 12:14PM	Jul 8 2009 2:04PM	COMPLETED	N/A	[REDACTED]		carry out gas safety inspection

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Jul 8 2009 1:44PM	Jul 8 2009 2:31PM

**Notes:**

confirmed, please after 2pm  
Order created by Regime Planner  
25/06/2009

## Property Order Details



Order No: 7674-0264

Run At: 15/03/2016 15:33

User: CDW121s25

Report: <http://svbusnhpr00001/ReportServer/Property Order Details>

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### Property Order Details



UPRN 1937275 Address

Office

Estate

Order Items	Item Code	Description	Complete	Qty	Trade	Duration	Total	Gang / Tally
1	PPMC100	Landlords Gas safety inspection	Yes	1.00	Gas Service Engineer	50.00	50.00	[REDACTED]

### Appointment Details

Appt No 2647726 Trade Gas Service Engineer Start Date & Time Apr 7 2011 12:00AM Visit No 2 Timeframe AM Complete Yes Notes Automated Appointment added by Visit Planner

### Visit Details

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Apr 7 2011 9:50AM	Apr 7 2011 10:40AM	DESCHEMLED	N/A	[REDACTED]		DESCHEMLED BY [REDACTED]
2	Apr 7 2011 9:55AM	Apr 7 2011 10:45AM	COMPLETED	N/A	[REDACTED]		carry out gas safety inspection

### Visit Gangs

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Apr 7 2011 9:50AM	Apr 7 2011 10:40AM
2	[REDACTED]	Apr 7 2011 9:03AM	Apr 7 2011 10:12AM

### Notes:

Order created by Regime Planner  
 16/02/2011 [REDACTED]  
 24/03/2011 [REDACTED]  
 24/03/2011 [REDACTED]

## Property Order Details



## Property Order Details



Order No: 7802-0076

Run At: 15/03/2016 15:33

User: CDWILL21925

Report: <http://svbusnhpr00001/ReportServer/Property Order Details>

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## Property Order Details



UPRN 1937275 Address

Office

Estate

Order Items	Item Code	Description	Complete	Qty	Trade	Duration	Total	Gang / Tally
1	REA371	Attend emergency request, full repair issued under separate CODE.	Yes	1.00	Electrician	60.00	60.00	1000572
2	REA324	Light - renew pendant fix not exceeding 300mm long & lamp holder/rounded plastic batten holder	No	1.00	Electrician	15.00	15.00	1000572
3	REA330	Light - Renew any size fluorescent tube.	No	1.00	Electrician	9.00	9.00	1000572

### Appointment Details

Appt No 736377 Trade Electrician Start Date & Time Oct 16 2007 12:00AM Visit No 1 Timerframe Emergency Complete Yes Notes

### Visit Details

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Oct 16 2007 1:28PM	Oct 16 2007 2:48PM	COMPLETED	N/A	[REDACTED]		Replaced lampholder on bathroom bulkhead light and fitted 60W BC lamp. Made good decor.

### Visit Gangs

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	H [REDACTED]	Oct 16 2007 1:05PM	Oct 16 2007 1:55PM

### Notes:

NO LIGHT TO BATHROOM. THE FITTING IS BROKEN.  
16/10/2007 [REDACTED]



## Property Order Details



Run At: 15/03/2016 15:33

User: CDW/121525

Report: <http://svbusnhpr00001/ReportServer/Property Order Details>

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**Property Order Details**



**Order No: 7949-0416**

**UPRN** 1937275  
**Address**

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	PPMC100	Landlords Gas safety inspection	Yes	1.00	Gas Service Engineer	50.00	50.00	1000584

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
4054719	Gas Service Engineer	Dec 10 2013 12:00AM		AM	No	SCHEDULING ERROR
4180460	Gas Service Engineer	Nov 8 2013 12:00AM	2	All Day	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Dec 10 2013 10:32AM	Dec 10 2013 11:42AM	DESCHEMULUED	N/A	[REDACTED]		DESCHEMULUED BY [REDACTED]
2	Nov 8 2013 5:26PM	Nov 8 2013 6:36PM	COMPLETED	N/A	[REDACTED]		LGS completed ..... (cert number and eng name)

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Dec 10 2013 10:32AM	Dec 10 2013 11:42AM

## Property Order Details



2

Nov 8 2013 12:49PM

Nov 8 2013 1:11PM

Notes:

\*\*\*\*\*  
\*\*\*\*\*

Order created by Regime Planner  
16/08/2013  
19/08/2013

**Property Order Details**



**Order No: 8117-0335**

Run At: 15/03/2016 15:33

User: CDWIL21525

Report: <http://svbusnhpr00001/ReportServer/Property Order Details>

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Property Order Details



UPRN 1937275

Address

Office

Estate

Order Item	Item Code	Description	Complete	Qty	Trade	Duration	Item Total	Duration	Gang / Tally
1	REA120	Door - Overhaul external door and frame complete	Yes	1.00	Joiner	67.00	67.00	67.00	[REDACTED] 1283253

Appointment Details

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
3239302	Joiner	Mar 23 2012 12:00AM		AM	No	CUSTOMER DATE CHANGE REQUEST
3259354	Joiner	Apr 13 2012 12:00AM	2	AM	Yes	

Visit Details

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Mar 23 2012 8:10AM	Mar 23 2012 9:37AM	DESCHEDULED	N/A	[REDACTED]		DESCHEDULED BY +
2	Apr 13 2012 8:39AM	Apr 13 2012 10:06AM	COMPLETED	N/A	[REDACTED]		ext - renew hinge & ohhaul to shed door.

Visit Gangs

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Mar 23 2012 8:10AM	Mar 23 2012 9:37AM
2	[REDACTED]	Apr 13 2012 8:07AM	Apr 13 2012 9:03AM

Notes:

Shed door  
09/03/2012 [REDACTED]

## Property Order Details



Run At: 15/03/2016 15:33

User: CD\wil21s25

Report: <http://svbusnhpr00001/ReportServer/Property Order Details>

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## Property Order Details



**Order No: 8166-0630**

**UPRN**      **Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	REA001e	Shower - Electric Diagnose shower fault and change components as required	Yes	1.00	Electrician	45.00	45.00	1000588

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
5139295	Electrician	Jul 6 2015 12:00AM		PM	No	CUSTOMER DATE CHANGE REQUEST
5144315	Electrician	Jul 7 2015 12:00AM	2	AM	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Jul 6 2015 2:27PM	Jul 6 2015 3:32PM	DESCHEDULED	N/A	[REDACTED]		DESCHEDULED BY [REDACTED]
2	Jul 7 2015 8:02AM	Jul 7 2015 9:07AM	COMPLETED	N/A	[REDACTED]		

Checked scale filter clear mains pressure ok, run tested for 5mins ok, occupant to monitor, advised to contact Ao for stafford liz beard in problem continues, new shower fitted october 2014.

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Jul 6 2015 2:27PM	Jul 6 2015 3:32PM

## Property Order Details



2

[REDACTED]

Jul 7 2015 7:59AM

Jul 7 2015 8:52AM

### Notes:

Electric shower not working nowater coming through  
Electrician  
01/07/2015 [REDACTED]



Property Order Details



Order No: 8328-0325

UPRN 1937275 Address

Office

Estate

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	PPMC100	Landlords Gas safety inspection	Yes	1.00	Gas Service Engineer	50.00	50.00	[REDACTED]

Appointment Details

Appt No 3149558 Trade Gas Service Engineer Start Date & Time Feb 2 2012 12:00AM Visit No 1 Timeframe AM Complete Yes Notes Automated Appointment added by Visit Planner

Visit Details

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Feb 2 2012 10:30AM	Feb 2 2012 11:20AM	COMPLETED	N/A	[REDACTED]	[REDACTED]	carry out gas safety inspection

Visit Gangs

### Property Order Details



Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Feb 2 2012 10:15AM	Feb 2 2012 11:13AM

**Notes:**

Order created by Regime Planner  
14/01/2012 [REDACTED]

customer has confirmed

please arrive no later than 12pm due to customer has to leave for work by 1300hrs.

24/01/2012 [REDACTED]

**Property Order Details**



**Order No: 8422-0232**

**UPRN**                      **Address**  
 1937275

**Office**

**Estate**

Order Items	Item	Code	Description	Complete	Qty	Trade	Duration	Total	Gang / Tally
1	PPMC250		2.5 Yearly fixed appliance inspection	Yes	1.00	Electrical Test Engineer	50.00	50.00	[REDACTED] 1000588

**Appointment Details**

**Appt No**    **Trade**                      **Start Date & Time**                      **Visit No**    **Timeframe**                      **Complete**    **Notes**  
 2369041    Electrical Test Engineer                      Oct 14 2010 12:00AM                      1                      AM                      Yes

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Oct 14 2010 8:03AM	Oct 14 2010 9:13AM	COMPLETED	N/A	[REDACTED]		2.5 yearly test completed.

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Oct 14 2010 7:47AM	Oct 14 2010 8:38AM

**Notes:**

\*\*\*Please make your 1st appointment, would like us to attend 7.45 - occupant [REDACTED] confirmed  
 Order created by Regime Planner  
 04/10/2010 [REDACTED]  
 06/10/2010 [REDACTED]  
 12/10/2010 [REDACTED]

**Property Order Details**



**Order No: 8428-0213**

**UPRN**      **Address**  
1937275

**Office**

**Estate**

Item	Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	REA120	Door - Overhaul external door and frame complete	Yes	2.00	Joiner	67.00	134.00	1000748

**Appointment Details**

**Appt No**    **Trade**      **Start Date & Time**      **Visit No**    **Timeframe**      **Complete**    **Notes**  
2074422    Joiner      Apr 21 2010 12:00AM      1      All Day      Yes

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Apr 21 2010 5:55PM	Apr 21 2010 7:37PM	COMPLETED	N/A	[REDACTED]		Renewed rim knob sets.

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Apr 21 2010 11:38AM	Apr 21 2010 12:21PM

**Notes:**

2X OUTHOUSE DOORS HAVE BROKEN DOOR HANDLES THAT NEED REPAIRING OR REPLACING.

Doors  
13/04/2010  
13/04/2010

**Property Order Details**



**Order No: 8435-0213**

**UPRN** 1937275 **Address**

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Duration	Duration	Gang / Tally
						Item	Total	
1	REA113	Window - UPVC window; renew any defective or broken fitting	Yes	0.00	Joiner	30.00	0.00	[REDACTED]
2	REA165	Window - Ease and adjust any furniture to window; re-fix any loose furniture.	Yes	1.00	Joiner	30.00	30.00	[REDACTED]

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
2074418	Joiner	Apr 22 2010 12:00AM	1	AM	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Apr 22 2010 8:00AM	Apr 22 2010 8:50AM	COMPLETED	N/A	[REDACTED]		window child lock ease adjusted to open n close correctly

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Apr 22 2010 8:19AM	Apr 22 2010 8:38AM

**Notes:**

UPVC WINDOW IN BEDROOM WILL NOT OPEN.

Window  
13/04/2010 [REDACTED]  
13/04/2010 [REDACTED]

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User: CDW121s25

Report: <http://svbusinhprn00001/ReportServer/Property Order Details>

**Property Order Details**



Run At: 15/03/2016 15:33

User: CD\wil21s25

Report: <http://svbusnhpr00001/ReportServer/Property Order Details>

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**Property Order Details**



**Order No: 8460-0213**

**UPRN** 1937275 **Address**

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Duration	Total	Gang / Tally
1	REA028	Fencing - Make safe any unstable fence, gate or post. Reset post in concrete	Yes	0.00	Joiner	60.00	0.00	[REDACTED]
2	REA021a	Fencing - -> 6M Renew any intervenent/overlap fence panel any height with galv supports to exist posts	Yes	5.00	Joiner	30.00	150.00	[REDACTED]
3	REA031	Fencing - Renew timber or metal gate, not exceeding 2.5 m wide	Yes	1.00	Joiner	90.00	90.00	[REDACTED]
4	REA029	Fencing - Renew wooden fence post ne 8ft. set in concrete. including all excavation, disposal, etc.	Yes	1.00	Joiner	90.00	90.00	[REDACTED]

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
2074424	Joiner	Apr 26 2010 12:00AM		AM	No	OCCUPANT - DATE CHANGE REQUEST
2074426	Joiner	Apr 26 2010 12:00AM	1	PM	Yes	
2095698	Joiner	Apr 29 2010 12:00AM		All Day	No	MHS - POSITIVE DESCHEDULING
2095937	Joiner	Apr 29 2010 12:00AM	2	All Day	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Apr 26 2010 1:18PM	Apr 26 2010 3:38PM	PARTS REQUIRED	DELIVERED	[REDACTED]		

taken photos off work to be undertaken plus arranged with pro rock to get codes uplifted part requiring for 5=6x4 panels 1 8ft post plus postfix plus materials to make gate or purchase gate size of gate 4ft x 3ft approx 12 feather edge boards 18ft 4x1 timber

## Property Order Details



removed old rotten post n 5  
panels plus rotten gate n replaced  
with new left tidy took photos

2 Apr 29 2010 8:15AM Apr 29 2010 4:05PM COMPLETED N/A JH - Mullen, Dean

### Visit Gangs

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	JH - Mullen, Dean	Apr 26 2010 3:13PM	Apr 26 2010 3:56PM
2	JH - Mullen, Dean	Apr 29 2010 1:07PM	Apr 29 2010 5:02PM

### Notes:

2X FENCE PANELS LOOSE IN BACK GARDEN. Refix wooden fencing :

Fence  
13/04/2010



**Property Order Details**



**Order No: 8564-0434**

**UPRN**                      **Address**  
 1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	CARP000	OCCUPIED Non-Standard - Type B - 2 Bedroom	Yes	1,132.46	Carpet Filter	0.00	0.00	[REDACTED]

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
4343475	Carpet Filter	Feb 5 2014 12:00AM	1	All Day	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Feb 5 2014 8:00AM	Feb 5 2014 9:20AM	COMPLETED	N/A	[REDACTED]		

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Feb 5 2014 8:00AM	Feb 5 2014 8:00AM

**Notes:**

Order auto-created by eINW system following Flooring Order Approval.  
 Lounge - Carpet - Penrose 1100 Oatmeal x 1  
 Dining Room - Carpet - Penrose 1100 Oatmeal x 1  
 Hall - Carpet - Penrose 1100 Oatmeal x 1  
 Stairs - Carpet - Penrose 1100 Oatmeal x 1  
 Landing - Carpet - Penrose 1100 Oatmeal x 1  
 09/12/2013

## Property Order Details



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**Property Order Details**



**Order No: 8599-0430**

**UPRN** 1937275 **Address**

**Office**

**Estate**

Item	Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	INW903	Renew kitchen work tops still functional but tired < 3m	Yes	1.00	Joiner	60.00	60.00	[REDACTED]
2	INW921	Re-tile all previously tiled areas in Kitchen	Yes	1.00	Joiner	60.00	60.00	[REDACTED]
3	REA149	Unit - Renew door, back, shelf or plinth to any unit	Yes	7.00	Joiner	15.00	105.00	[REDACTED]
4	REA151	Unit - Renew any concealed type hinge to kitchen wall or base unit including removing existing	Yes	7.00	Joiner	15.00	105.00	[REDACTED]
5	REA150	Unit - Renew front, bottom, runners or complete unit as necessary to allow opera	Yes	3.00	Joiner	30.00	90.00	[REDACTED]

**Appointment Details**

**Appt No** Trade

**Start Date & Time**

**Visit No** Timeframe

**Complete**

**Notes**

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Nov 28 2013 9:55AM	Nov 28 2013 10:15AM	COMPLETED	N/A	JH - Gang 1		work done by

**Visit Gangs**

### Property Order Details



Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Nov 28 2013 9:41AM	Nov 28 2013 9:42AM

**Notes:**

INW 903 - renew worktops  
INW 921 - renew tiling to kitchen to include all splashbacks to worktops, behind cooker and up to cooker hood  
REA149, REA151 Renew 5 x cupboard fronts  
REA150 Renew 3 x drawer fronts =  
REA149, REA151 Renew doors to 1 x wardrobe unit =  
(nb. property is an active void)  
15/11/2013

Doors ordered at [REDACTED]  
20/11/2013

## Property Order Details



**Order No: 8623-0608**

**UPRN** 1937275  
**Address**

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Duration	Total	Gang / Tally
1	REA198	Painting - Prepare, apply one mist coat, two coats emulsion to walls or ceilings in patch repairs	Yes	1.00	Joiner	15.00	15.00	
2	REA198a	Painting - Mould preparation treatment ready for painting	Yes	1.00	Joiner	15.00	15.00	

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
4922010	Joiner	Feb 13 2015 12:00AM	1	AM	Yes	
4942418	Joiner	Feb 20 2015 12:00AM		PM	No	CUSTOMER DATE CHANGE REQUEST
4943515	Joiner	Feb 27 2015 12:00AM	3	AM	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Feb 13 2015 8:19AM	Feb 13 2015 9:09AM	FURTHER WORK REQUIRED	N/A	[REDACTED]		Engineer was unable to closed down first time due to dry time required for mould paint to dry out new appointment booked for the 20/02/pm
2	Feb 20 2015 3:59PM	Feb 20 2015 5:19PM	DESCHEMULED	N/A	[REDACTED]		DESCHEMULED [REDACTED]
3	Feb 27 2015 8:03AM	Feb 27 2015 9:23AM	COMPLETED	N/A	[REDACTED]		decorate window reveals

**Visit Gangs**

## Property Order Details



Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Feb 13 2015 9:00AM	Feb 13 2015 10:00AM
2	[REDACTED]	Feb 20 2015 3:59PM	Feb 20 2015 5:19PM
3	[REDACTED]	Feb 27 2015 11:15AM	Feb 27 2015 12:07PM

### Notes:

Also damp in the attic. Mould treatment in bathroom. Paint after treatment  
29/01/2015 [REDACTED]  
06/02/2015 [REDACTED]

**Property Order Details**



**Order No: 8629-0608**

**UPRN** 1937275 **Address**

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Duration	Item Total	Duration	Gang / Tally
1	REA097	Roof - carry out temporary repairs to any roof as required to ensure area is waterproof.	Yes	1.00	Rofer	150.00	150.00	150.00	

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
4922011	Rofer	Feb 13 2015 12:00AM	1	AM	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Feb 13 2015 10:08AM	Feb 13 2015 12:38PM	COMPLETED	N/A	[REDACTED]		Works carried out by non pda operative who has carried repair /survey of loft space all work complete.

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Feb 13 2015 10:00AM	Feb 13 2015 11:00AM

**Notes:**

Check loft for leaks from roof or condensation. Contact TO following visit 29/01/2015 [REDACTED]

**Property Order Details**



**Order No: 8645-0430**



## Property Order Details



**UPRN** 1937275  
**Address**

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	INW904	Replace marked / stained composite sink in poor aesthetic condition.	Yes	1.00	Plumber	60.00	60.00	[REDACTED] 113402
2	INW710	Install new External Bib Tap	Yes	1.00	Plumber	120.00	120.00	[REDACTED]

### Appointment Details

**Appt No** Trade

**Start Date & Time**

**Visit No** Timeframe

**Complete** Notes

### Visit Details

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Nov 28 2013 10:40AM	Nov 28 2013 2:00PM	COMPLETED	N/A	[REDACTED]	[REDACTED]	work done by [REDACTED]

### Visit Gangs

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Nov 28 2013 9:42AM	Nov 28 2013 9:43AM

### Notes:

INW 904 - renew sink to include taps = £342.03  
 INW710 Supply and fit outside tap = £104.08  
 (nb. property is an active void)  
 15/11/2013 [REDACTED]

## Property Order Details



Run At: 15/03/2016 15:33

User: CD\w\21s25

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## Property Order Details



Order No: 8648-0226

Run At: 15/03/2016 15:33

User: CDWIL21525

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## Property Order Details



UPRN 1937275 Address

Office

Estate

Order Items	Item Code	Description	Complete	Qty	Trade	Duration	Item Total	Duration	Gang / Tally
1	REA374	Attend emergency request, full repair issued under separate CODE.	Yes	1.00	Plumber	60.00	60.00		[REDACTED]
2	REA006	Burst - Turn water off, drain, cut out, renew not existing 1.00m length of pipe with 28mm diameter.	No	1.00	Plumber	75.00	75.00		[REDACTED]

### Appointment Details

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
2205574	Plumber	Jun 29 2010 12:00AM	1	Emergency	Yes	

### Visit Details

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Jun 29 2010 11:34PM	Jun 30 2010 12:54AM	COMPLETED	N/A	[REDACTED]		burst pipe in loft renew pipe and fitting connector.

### Visit Gangs

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Jun 30 2010 12:22AM	Jun 30 2010 12:57AM

### Notes:

BURST- REPAIR BURST PIPE / FITTING. Any further work requirement should be raised on a new order (cross-referenced) After Emergency is made safe, any further works should be raised on a new order number. ;  
 leak coming through ceiling from tank upstairs  
 29/06/2010 [REDACTED]

## Property Order Details



Run At: 15/03/2016 15:33

User: CDWIL21s25

Report: <http://svbusnhpr00001/ReportServer/Property Order Details>

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**Property Order Details**



Order No: 8653-0430

UPRN 1937275  
Address

Office

Estate

Item	Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	REA415	Cooker - Renew hood inc taking off existing, disposal of existing, fitting new, make good and test	Yes	1.00	Electrician	60.00	60.00	[REDACTED]
2	REA405	Tumble Drier - Install / Renew vent kit inc cutting openings through ext/Int walls. Dispose existing.	Yes	1.00	Joiner	30.00	30.00	[REDACTED]
3	REA082E	Cut out for any hole vent etc make good any finishes & Clear away.	Yes	1.00	Electrician	60.00	60.00	[REDACTED]
4	REA489	Electric - Power - New spur ground floor re 10m. Provide new 13a spur single/double socket.	Yes	1.00	Electrician	60.00	60.00	[REDACTED]

**Appointment Details**

Appt No Trade

Start Date & Time

Visit No Timeframe

Complete Notes

**Visit Details**

Visit 1 Scheduled Start Date Nov 22 2013 7:57AM Scheduled End Date Nov 22 2013 11:55AM Status COMPLETED

Parts Status N/A

Gang [REDACTED]

Card No

Report Fitted a new cooker hood and supply and spur tested and is working fine. cert completed

**Visit Gangs**

## Property Order Details



Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Nov 22 2013 8:29AM	Nov 22 2013 12:50PM

### Notes:

REA415, REA405, REA062e, REA469 - Supply and fit cooker hood = £255.16  
(nb. property is an active void)  
15/1/2013 [REDACTED]

## Property Order Details



**Order No: 8785-0226**

**UPRN** 1937275 **Address**

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	REA198	Painting - Prepare, apply one mist coat, two coats emulsion to walls or ceilings in patch repairs	Yes	1.00	Joiner	15.00	15.00	[REDACTED]
2	REA198a	Painting - Mould preparation treatment ready for painting	Yes	1.00	Joiner	15.00	15.00	[REDACTED] 1000748

**Appointment Details**

<b>Appt No</b> 2205754	<b>Trade</b> Joiner	<b>Start Date &amp; Time</b> Jul 12 2010 12:00AM	<b>Visit No</b> 1	<b>Timeframe</b> All Day	<b>Complete</b> Yes	<b>Notes</b>
------------------------	---------------------	--	-------------------	--------------------------	---------------------	--------------

**Visit Details**

<b>Visit</b> 1	<b>Scheduled Start Date</b> Jul 12 2010 2:54PM	<b>Scheduled End Date</b> Jul 12 2010 3:44PM	<b>Status</b> COMPLETED	<b>Parts Status</b> N/A	<b>Gang</b> [REDACTED]	<b>Card No</b>	<b>Report</b> Peeled back and restuck bubbling wallpaper and repainted.
----------------	--	--	-------------------------	-------------------------	------------------------	----------------	---

**Visit Gangs**

<b>Visit</b> 1	<b>Gang</b> [REDACTED]	<b>Actual Start Date (On-Site)</b> Jul 12 2010 12:28PM	<b>Actual End Date (Off-Site)</b> Jul 12 2010 1:24PM
----------------	------------------------	--	--

**Notes:**

Follow on from 8648-0226 - Fill hole left from leak stain block then re attend to paint and make good.  
 30/06/2010 [REDACTED]  
 02/07/2010 [REDACTED]



## Property Order Details



## Property Order Details



Order No: 8986-0433

Run At: 15/03/2016 15:33

User: CDWIL21s25

Report: <http://svbusnhpr00001/ReportServer/Property Order Details>

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Property Order Details



UPRRN 1937275

Address

Office

Estate

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	VFPC100	Void - Fixed Price Contract - SFA Delap Cat 1	Yes	1.00	Sub Contractor	60.00	60.00	[REDACTED]

Appointment Details

Appt No Trade

Start Date & Time

Visit No Timeframe

Complete Notes

Visit Details

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Dec 3 2013 7:09PM	Dec 3 2013 8:29PM	COMPLETED	N/A	[REDACTED]		all void vrnk complete

Visit Gangs

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Dec 3 2013 3:44PM	Dec 3 2013 3:46PM

Notes:

\*\*\*NO KEYS FOR SHED X2, STILL SUITEED - NEEDS NEW LOCK/KEYS, SHELF MISSING \*\*\*

rework - missing corner unit shelf, piece of plinth missing to sink unit, back door lock missing, 2 shed door keys missing (nb. property is an active void)  
 02/12/2013 [REDACTED]  
 02/12/2013 [REDACTED]

## Property Order Details



Run At: 15/03/2016 15:33

User: CDWIL21S25

Report: <http://svbusnhpr00001/ReportServer/Property Order Details>

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## Property Order Details



Order No: 9272-0280

2453

## Property Order Details



**UPRN** 1937275  
**Address**

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	REA232	Waste: Renew joint of waste fitting including remove, re-fix and terrake joints	Yes	0.00	Plumber	30.00	0.00	[REDACTED]
2	REA229	Waste - Renew waste to any sink or basin in ne 40mm plastic pipe work including all fittings	Yes	1.00	Plumber	30.00	30.00	[REDACTED]

### Appointment Details

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
2721293	Plumber	May 17 2011 12:00AM		AM	No	APPOINTMENT BOUGHT FORWARD (CUSTOMER AGREED)
2721543	Plumber	May 12 2011 12:00AM	1	All Day	Yes	

### Visit Details

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	May 12 2011 4:53PM	May 12 2011 5:43PM	COMPLETED	N/A	[REDACTED]		I have replaced the w/m trap and overflow pipe

### Visit Gangs

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	May 12 2011 10:47AM	May 12 2011 12:05PM

### Notes:

Waste Trap renew and reseal joint  
washing machine outlet broken  
12/05/2011 [REDACTED]

## Property Order Details



**Property Order Details**



**Order No: 9294-0485**

**UPRN** 1937275 **Address**

**Office**

**Estate**

Item	Code	Description	Complete	Qty	Trade	Duration	Total
1	REA325d	Light - Take off, clear away and renew ne 100w RS tungsten lamp to light fitting.	Yes	0.00	Electrician	6.00	0.00
2	REA419	Light - Installation of new external bulkhead light.	Yes	1.00	Electrician	60.00	60.00

**Gang / Tally**  
 [Redacted]  
 [Redacted]  
 [Redacted]

**Appointment Details**

**Appt No** 4757569 **Trade** Electrician  
**Start Date & Time** Oct 24 2014 12:00AM  
**Visit No** 1 **Timeframe** PM

**Complete** Yes **Notes**

**Visit Details**

**Visit** 1 **Scheduled Start Date** Oct 24 2014 1:42PM **Scheduled End Date** Oct 24 2014 2:17PM **Status** COMPLETED

**Parts Status** N/A

**Gang** [Redacted]

**Card No**

**Report**  
 Replaced enclosed fitting at side property tested ok zs=0.76 ohms.

**Visit Gangs**

**Visit** 1 **Gang** [Redacted] **Actual Start Date (On-Site)** Oct 24 2014 2:10PM **Actual End Date (Off-Site)** Oct 24 2014 3:11PM

**Notes:**

Porch light not working porch light on the side seals have gone as has water in the casing  
 Electrician  
 20/10/2014 [Redacted]



## Property Order Details



**Order No: 9303-0388**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	VGAS003	Heating Engineer - (GAS) - Attend and rectify fault	Yes	1.00	Heating Engineer	47.00	47.00	[REDACTED]

**Appointment Details**

**Appt No**   **Trade**

**Start Date & Time**

**Visit No**   **Timeframe**








**Complete**   **Notes**

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Feb 25 2013 4:57PM	Feb 25 2013 6:04PM	FURTHER WORK REQUIRED	N/A	[REDACTED]	[REDACTED]	furtherwork req. due to health and safety coarse
1	Feb 25 2013 4:57PM	Feb 25 2013 6:04PM	FURTHER WORK REQUIRED	N/A	[REDACTED]	[REDACTED]	furtherwork req. due to health and safety coarse
1	Feb 25 2013 4:57PM	Feb 25 2013 6:04PM	FURTHER WORK REQUIRED	N/A	[REDACTED]	[REDACTED]	furtherwork req. due to health and safety coarse
2	Feb 28 2013 4:57PM	Feb 28 2013 6:04PM	PARTS REQUIRED	REQUIRED	[REDACTED]	[REDACTED]	refilled property, tested heating, hot water all working fine, parts req ordered rad grill for b/room rad, will arrive next 7 working days, to my address
2	Feb 28 2013 4:57PM	Feb 28 2013 6:04PM	PARTS REQUIRED	REQUIRED	[REDACTED]	[REDACTED]	refilled property, tested heating, hot water all working fine, parts req ordered rad grill for b/room rad, will arrive next 7 working days, to my address

## Property Order Details



2	Feb 28 2013 4:57PM	Feb 28 2013 6:04PM	PARTS REQUIRED	REQUIRED		refilled property, tested heating, hot water all working fine, parts req ordered rad grill for b/room rad, will arrive next 7 working days, to my address
2	Feb 28 2013 4:57PM	Feb 28 2013 6:04PM	PARTS REQUIRED	REQUIRED		refilled property, tested heating, hot water all working fine, parts req ordered rad grill for b/room rad, will arrive next 7 working days, to my address
3	Mar 2 2013 8:16AM	Mar 2 2013 9:16AM	PARTS REQUIRED	REQUIRED		found property already refilled repressure boiler ran boiler upto temperature checked valves vent rads checked smoke alarms rad grill missing from bedroom rad 1400 will check to see if part is available
3	Mar 2 2013 8:16AM	Mar 2 2013 9:16AM	PARTS REQUIRED	REQUIRED		found property already refilled repressure boiler ran boiler upto temperature checked valves vent rads checked smoke alarms rad grill missing from bedroom rad 1400 will check to see if part is available
3	Mar 2 2013 8:16AM	Mar 2 2013 9:16AM	PARTS REQUIRED	REQUIRED		found property already refilled repressure boiler ran boiler upto temperature checked valves vent rads checked smoke alarms rad grill missing from bedroom rad 1400 will check to see if part is available
3	Mar 2 2013 8:16AM	Mar 2 2013 9:16AM	PARTS REQUIRED	REQUIRED		found property already refilled repressure boiler ran boiler upto temperature checked valves vent rads checked smoke alarms rad grill missing from bedroom rad 1400 will check to see if part is available
4	Mar 6 2013 9:05AM	Mar 6 2013 10:05AM	FURTHER WORK REQUIRED	N/A		heating was not operating when the heating was switched on via the timeclock, this was due to a faulty motorised valve, isolated electric, drained system replaced valve, refilled heating, wired new valve, filled and vented, completed a heat test, joga attending tomorrow to install a grill on top of a radiator.

## Property Order Details



4	Mar 6 2013 9:05AM	Mar 6 2013 10:05AM	FURTHER WORK REQUIRED	N/A	[REDACTED]	heating was not operating when the heating was switched on via the timeclock. this was due to a faulty motorised valve. isolated electric, drained system replaced valve, refill heating, wired new valve, filled and vented, completed a heat test. joga attending tomorrow to install a grill on top of a radiator.
4	Mar 6 2013 9:05AM	Mar 6 2013 10:05AM	FURTHER WORK REQUIRED	N/A	[REDACTED]	heating was not operating when the heating was switched on via the timeclock. this was due to a faulty motorised valve. isolated electric, drained system replaced valve, refill heating, wired new valve, filled and vented, completed a heat test. joga attending tomorrow to install a grill on top of a radiator.
4	Mar 6 2013 9:05AM	Mar 6 2013 10:05AM	FURTHER WORK REQUIRED	N/A	[REDACTED]	heating was not operating when the heating was switched on via the timeclock. this was due to a faulty motorised valve. isolated electric, drained system replaced valve, refill heating, wired new valve, filled and vented, completed a heat test. joga attending tomorrow to install a grill on top of a radiator.
5	Mar 7 2013 4:39PM	Mar 7 2013 5:39PM	COMPLETED	N/A	[REDACTED]	rep rad grill, all work completed
5	Mar 7 2013 4:39PM	Mar 7 2013 5:39PM	COMPLETED	N/A	[REDACTED]	rep rad grill, all work completed
5	Mar 7 2013 4:39PM	Mar 7 2013 5:39PM	COMPLETED	N/A	[REDACTED]	rep rad grill, all work completed
5	Mar 7 2013 4:39PM	Mar 7 2013 5:39PM	COMPLETED	N/A	[REDACTED]	rep rad grill, all work completed

### Visit Gangs

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Feb 25 2013 4:59PM	Feb 25 2013 5:01PM
2	[REDACTED]	Feb 28 2013 4:07PM	Feb 28 2013 4:39PM
3	[REDACTED]	Mar 2 2013 7:44AM	Mar 2 2013 8:51AM

## Property Order Details



- 4 [REDACTED] Mar 6 2013 11:32AM Mar 6 2013 12:30PM
- 5 [REDACTED] Mar 7 2013 11:50AM Mar 7 2013 12:12PM

### Notes:

RBD 18/03/2013  
Void Property Works  
Warning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move In date. In the event of delay please contact MHSS Technical Officer  
Tech Officer: [REDACTED]  
Tel: [Tech Officer Tel No]  
Key Location: HOUSE  
Works:  
[1]: house - order to check heating and hot water  
25/02/2013 [REDACTED]

## Property Order Details



**Order No: 9304-0388**

**UPRN**      **Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	VFPC200	Void - Fixed Price Contract - SFA Delap Cat 2	Yes	1.00	Sub Contractor	60.00	60.00	[REDACTED]

**Appointment Details**

**Appt No**    **Trade**

**Start Date & Time**

**Visit No**    **Timeframe**

**Complete**    **Notes**

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Mar 13 2013 11:44AM	Mar 13 2013 1:04PM	FURTHER WORK REQUIRED	N/A	[REDACTED]		further work to finish void
1	Mar 13 2013 11:44AM	Mar 13 2013 1:04PM	FURTHER WORK REQUIRED	N/A	[REDACTED]		further work to finish void
1	Mar 13 2013 11:44AM	Mar 13 2013 1:04PM	FURTHER WORK REQUIRED	N/A	[REDACTED]		further work to finish void
2	Mar 14 2013 12:50PM	Mar 14 2013 2:10PM	FURTHER WORK REQUIRED	N/A	[REDACTED]		further work to cut grass
2	Mar 14 2013 12:50PM	Mar 14 2013 2:10PM	FURTHER WORK REQUIRED	N/A	[REDACTED]		further work to cut grass
2	Mar 14 2013 12:50PM	Mar 14 2013 2:10PM	FURTHER WORK REQUIRED	N/A	[REDACTED]		further work to cut grass
3	Mar 19 2013 11:50AM	Mar 19 2013 1:10PM	PARTS REQUIRED	REQUIRED	[REDACTED]		parts needed
3	Mar 19 2013 11:50AM	Mar 19 2013 1:10PM	PARTS REQUIRED	REQUIRED	[REDACTED]		parts needed
3	Mar 19 2013 11:50AM	Mar 19 2013 1:10PM	PARTS REQUIRED	REQUIRED	[REDACTED]		parts needed

### Property Order Details



4	Mar 21 2013 8:24AM	Mar 21 2013 9:24AM	COMPLETED	N/A	[REDACTED]	grass cut to back of property.
4	Mar 21 2013 8:24AM	Mar 21 2013 9:24AM	COMPLETED	N/A	[REDACTED]	grass cut to back of property.
4	Mar 21 2013 8:24AM	Mar 21 2013 9:24AM	COMPLETED	N/A	[REDACTED]	grass cut to back of property.

### Visit Gangs

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Mar 13 2013 12:08PM	Mar 13 2013 4:13PM
2	[REDACTED]	Mar 14 2013 8:32AM	Mar 14 2013 11:24AM
3	[REDACTED]	Mar 19 2013 9:36AM	Mar 19 2013 9:39AM
4	[REDACTED]	Mar 21 2013 4:42PM	Mar 21 2013 4:44PM

### Notes:

Void Property Works RBD 18.03.13  
 Warning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move In date. In the event of delay please contact MHSS Technical Officer  
 Tech Officer: [REDACTED]  
 Tel: [Tech Officer Tel No]  
 Key Location: HOUSE  
 Works:

[1]: house - dilap 2  
 11/03/2013 [REDACTED]

**Property Order Details**



**Order No: 9305-0388**

**UPRN** 1937275 **Address**

**Office**

**Estate**

Order Items	Item	Code	Description	Complete	Qty	Trade	Duration	Item	Total	Gang / Tally
1	PPMCV01	2.5 yearly fixed appliance inspection	Yes	1.00	Electrical Test Engineer	50.00	50.00			1000588

**Appointment Details**

**Appt No** Trade

**Start Date & Time**

**Visit No** Timeframe

**Complete** Notes

**Visit Details**

**Visit** 1 **Scheduled Start Date** Mar 2 2013 9:15AM **Scheduled End Date** Mar 2 2013 10:25AM **Status** COMPLETED

**Parts Status** N/A

**Gang** [REDACTED]

**Card No**

**Report**  
 2.5 yearly appliance test completed f/v survey done.  
 1-pendant in dining rm secured.  
 2-top oven door secured  
 3-loose socket in hall way secured  
 4-loose socket lounge secured.  
 5-lamp on landing light.  
 6-lamp in lounge.  
 7-qty 3 pull cords.

**Visit Gangs**

### Property Order Details



Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Mar 2 2013 8:09AM	Mar 2 2013 10:03AM

**Notes:**

RBD 18/03/2013  
Void Property Works  
Warning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move In date. In the event of delay please contact MHSs Technical Officer  
Tech Officer: [REDACTED]  
Tel: [Tech Officer Tel No]  
Key Location: HOUSE  
Works:  
[1]: All rooms - 2.5 YR TEST  
01/03/2013



Property Order Details



Order No: 9306-0388

UPRN 1937275  
Address

Office

Estate

Item	Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	VCLN011	Quarter Type B On Demand Clean	Yes	1.00	Cleaner	586.00	586.00	[REDACTED]
2	VCLN036	SFA Carpet clean Type B - On Demand	Yes	1.00	Cleaner	260.00	260.00	[REDACTED]

Appointment Details

Appt No Trade

Start Date & Time

Visit No Timeframe

Complete Notes

Visit Details

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Mar 19 2013 8:00AM	Mar 19 2013 10:26PM	COMPLETED	N/A	[REDACTED]		

Visit Gangs

## Property Order Details



Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Mar 22 2013 8:00AM	Mar 22 2013 8:00AM

### Notes:

Void Property Works  
Warning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move In date. In the event of delay please contact MHS's Technical Officer  
Tech Officer: [REDACTED]  
Tel: [Tech Officer Tel No]  
Key Location: HOUSE  
Works:

[1]: All rooms - 2010=ON DEMAND CLEAN - Includes Cooker clean  
[2]: house - carpet clean

Property Order Details



Order No: 9307-0388

UPRN Address  
1937275

Office

Estate

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	SURVEY	Default Item Only	Yes	1.00	Agency Staff	120.00	120.00	[REDACTED] 1203872

Appointment Details

Appt No Trade

Start Date & Time

Visit No Timeframe

Complete Notes

Visit Details

Visit Scheduled Start Date Scheduled End Date Status

Parts Status

Gang

Card No

Report

Visit Gangs

Visit Gang

Actual Start Date (On-Site)

Actual End Date (Off-Site)

Notes:

Property Order Details



Order No: 9308-0388

UPRN 1937275 Address

Office

Estate

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	SURVEY	Default Item Only	Yes	1.00	Agency Staff	120.00	120.00	1203872

Appointment Details

Appt No Trade

Start Date & Time

Visit No Timeframe

Complete Notes

Visit Details

Visit Scheduled Start Date Scheduled End Date Status

Parts Status

Gang

Card No

Report

Visit Gang Actual Start Date (On-Site) Actual End Date (Off-Site)

Notes:

**Property Order Details**



**Order No: 9312-0485**

**UPRN**      **Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	REA267	Tap, overhaul any type of tap, dismantle, renew washer, reseal and secure; re-bed in compound	Yes	1.00	Plumber	15.00	15.00	[REDACTED]

**Appointment Details**

**Appt No**    **Trade**      **Start Date & Time**      **Visit No**    **Timeframe**      **Complete**    **Notes**  
4757565    Plumber      Oct 24 2014 12:00AM      1      PM      Yes

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Oct 24 2014 6:12PM	Oct 24 2014 6:47PM	COMPLETED	N/A	[REDACTED]		remove faulty tap head to WHB hot tap fit new WHB tap head reinstale hot water and test tap operation on completion works complete

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Oct 24 2014 1:17PM	Oct 24 2014 1:30PM

**Notes:**

Basin cold and hot water tap dripping on the upstairs bathroom sink  
Plumber  
20/10/2014 [REDACTED]

## Property Order Details



Run At: 15/03/2016 15:33

User: CDWill21s25

Report: <http://sybusrhpr00001/ReportServer/Property Order Details>

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**Property Order Details**



**Order No: 9681-0218**

**UPRN**      **Address**  
1937275

**Office**

**Estate**

**Order Items**  
**Item Code**      **Description**  
1      SURVEY      Default Item Only

Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
Yes	1.00	Agency Staff	2:10.00	2:10.00	[REDACTED] 1001279

**Appointment Details**

**Appt No**      **Trade**

**Start Date & Time**

**Visit No**      **Timeframe**

**Complete**

**Notes**

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status
1	May 25 2010 9:27AM	May 25 2010 10:00AM	COMPLETED

**Parts Status**  
N/A

**Gang**  
[REDACTED]

**Card No**      **Report**

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	May 25 2010 8:00AM	May 25 2010 9:00AM

**Notes:**

Tech Officer Void Survey to be completed on/or ASAP after the Move-Out date and no later than the Required By date. Void Survey Form to be returned to the MHS Office listed in the "Return Address for Job Pack section" section within 1 working day of completing the survey.  
Move-Out date: 25-05-10 09:30:00  
Move-In date: \* 12/08/2010

**Property Order Details**





**Property Order Details**



**Order No: 9815-0125**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	REA245	WC - Part: Renew black or white single or double flap seat and lid to W.C. pan.	No	1.00	Plumber	30.00	30.00	1000748

**Appointment Details**

**Appt No**    **Trade**                      **Start Date & Time**                      **Visit No**    **Timeframe**                      **Complete**    **Notes**  
1190213    Plumber                      Oct 13 2008 12:00AM                      1                      AM                      Yes

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Oct 13 2008 9:41AM	Oct 13 2008 10:30AM	COMPLETED	N/A	[REDACTED]		

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Oct 13 2008 9:52AM	Oct 13 2008 10:22AM

**Notes:**

TOILET SEAT IS BROKEN  
30/09/2008 8:29

**Property Order Details**



**Order No: 9873-0429**

**UPRN**                      **Address**  
1937275

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	VCLN001	Quarter Type B Void Preparation Clean	Yes	1.00	Cleaner	338.00	338.00	[REDACTED]
2	VCLN052	Wash window frames and sills	Yes	1.00	Cleaner	78.00	78.00	[REDACTED]

**Appointment Details**

**Appt No**   **Trade**

**Start Date & Time**

**Visit No**   **Timeframe**

**Complete**   **Notes**

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Dec 2 2013 11:00AM	Dec 2 2013 11:16AM	COMPLETED	N/A	[REDACTED]		

**Visit Gangs**

## Property Order Details



Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Dec 2 2013 8:00AM	Dec 2 2013 8:00AM

### Notes:

Void Property Works  
Warning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move In date. In the event of delay please contact MHS's Technical Officer  
Tech Officer: [REDACTED]  
Tel: [Tech Officer Tel No]  
Key Location: HOUSE  
Works:

[1]: Entire House - Void Preparation Clean  
[2]: house - window clean

## Property Order Details



**Order No: 9874-0429**

**UPRN** 1937275 **Address**

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	VFPCC200	Void - Fixed Price Contract - SFA Delap Cat 2	Yes	1.00	Sub Contractor	60.00	60.00	[REDACTED]

**Appointment Details**

**Appt No** **Trade**

**Start Date & Time**

**Visit No** **Timeframe**

**Complete** **Notes**

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Nov 14 2013 6:50AM	Nov 14 2013 8:00AM	FURTHER WORK REQUIRED	N/A	[REDACTED]		refill and vent radiators repressurise system check all rads check and test hot water carry out balance to system heating checks now complete works complete
1	Nov 14 2013 6:50AM	Nov 14 2013 8:00AM	FURTHER WORK REQUIRED	N/A	[REDACTED]		refill and vent radiators repressurise system check all rads check and test hot water carry out balance to system heating checks now complete works complete
2	Nov 15 2013 3:10PM	Nov 15 2013 5:00PM	DESCHEDULED	N/A	[REDACTED]		DESCHEDULED BY [REDACTED] 601
2	Nov 15 2013 3:10PM	Nov 15 2013 5:00PM	DESCHEDULED	N/A	[REDACTED]		DESCHEDULED BY [REDACTED] 601
3	Nov 18 2013 10:10AM	Nov 18 2013 11:30AM	FURTHER WORK REQUIRED	N/A	[REDACTED]		all void complete further work to cut grass

Run At: 15/03/2016 15:33

User: CDWIL21525

Report: <http://svbusnhprt00001/ReportServer/Property Order Details>

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## Property Order Details



Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)	Notes
3	Nov 18 2013 10:10AM	Nov 18 2013 11:30AM	FURTHER WORK REQUIRED	N/A
4	Dec 3 2013 1:58PM	Dec 3 2013 3:18PM	COMPLETED	N/A
4	Dec 3 2013 1:58PM	Dec 3 2013 3:18PM	COMPLETED	N/A

### Visit Gangs

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Nov 14 2013 8:05AM	Nov 14 2013 9:17AM
2	[REDACTED]	Nov 15 2013 3:10PM	Nov 15 2013 5:00PM
3	[REDACTED]	Nov 18 2013 4:32PM	Nov 18 2013 4:34PM
4	[REDACTED]	Dec 3 2013 3:39PM	Dec 3 2013 3:40PM

### Notes:

Grade D3 - Void £60 - Grass £15

\*\*\*\*\*PLEASE BE AWARE THAT THIS JOB IS FOR THE WALK AROUND ONLY, CAN YOU PLEASE FURTHER WORK THIS SO THAT I CAN THEN GIVE IT TO THE VOID GUYS\*\*\*\*\*

Void Property Works RBD 27/1/13 - MOVE IN 04/12/13 - (NO REDEC)

Warning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move In date. In the event of delay please contact MHS s Technical Officer

Tech Officer: [REDACTED]  
 Tel: [Tech Officer: Tel No]  
 Key Location: HOUSE  
 Works:

- [1]: All rooms - DELAP 2 and 3 star
- 12/11/2013 [REDACTED]
- 12/11/2013 [REDACTED]
- 15/11/2013 [REDACTED]

Property Order Details



Order No: 9875-0429

UPRN 1937275 Address

Office

Estate

Order Items	Item	Code	Description	Complete	Qty	Trade	Duration	Item	Total	Gang / Tally
1	PMMCVOI	2.5 yearly fixed appliance inspection	Yes	1.00	Electrical Test Engineer	50.00	50.00			10005/71

Appointment Details

Appt No Trade

Start Date & Time

Visit No Timeframe

Complete Notes

Visit Details

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Nov 15 2013 12:47PM	Nov 15 2013 1:54PM	COMPLETED	N/A	[REDACTED]		COMPLETED VISUAL INSPECTION/ REPAIRS, COMPLETED 2.5 FIXED APPLIANCE TEST.

Visit Gangs

## Property Order Details



Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1		Nov 15 2013 2:22PM	Nov 15 2013 4:36PM

### Notes:

Void Property Works RBD 27/1/13 - MOVE IN 04/12/13 - (NO REDEC)

Warning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move In date. In the event of delay please contact MHS's Technical Officer  
Tech Officer: [REDACTED]  
Tel: [REDACTED]  
Key Location: HOUSE Works:

[1]: All rooms - 2.5 YR TEST  
12/1/2013

Property Order Details



Order No: 9876-0429

UPRN 1937275 Address

Office

Estimate

Order Items  
Item Code Description  
1 SURVEY Default Item Only

Complete Qty Trade  
Yes 1.00 Agency Staff

Item Total  
Duration Duration Gang / Tally  
120.00 120.00 [REDACTED]  
1203872

Appointment Details

Appt No Trade

Start Date & Time

Visit No Timeframe

Complete Notes

Visit Details

Visit Scheduled Start Date Scheduled End Date Status

Parts Status

Gang

Card No

Report

Visit Gangs

Visit Gang

Actual Start Date (On-Site)

Actual End Date (Off-Site)

Notes:



Property Order Details



Order No: 9877-0429

UPRN 1937275 Address

Office

Estate

Order Items	Item Code	Description	Complete	Qty	Trade	Item Duration	Total Duration	Gang / Tally
1	SURVEY	Default Item Only	Yes	1.00	Agency Staff	120.00	120.00	[REDACTED] 1203872

Appointment Details

Appt No Trade

Start Date & Time

Visit No Timeframe

Complete

Notes

Visit Details

Visit Scheduled Start Date Scheduled End Date Status

Parts Status

Gang

Card No

Report

Visit Gangs

Visit Gang

Actual Start Date (On-Site)

Actual End Date (Off-Site)

Notes:

**Property Order Details**



**Order No: 9888-0620**

**UPRN** 1937275 **Address**

**Office**

**Estate**

Order Items	Item Code	Description	Complete	Qty	Trade	Duration	Item Duration	Total Duration	Gang / Tally
1	PPMC100	Landlords Gas safety inspection	Yes	1.00	Gas Service Engineer	50.00	50.00	50.00	[REDACTED] 1268526

**Appointment Details**

Appt No	Trade	Start Date & Time	Visit No	Timeframe	Complete	Notes
5120812	Gas Service Engineer	Jul 7 2015 12:00AM	1	Mid Day	Yes	
5145820	Gas Service Engineer	Jul 7 2015 12:00AM	2	All Day	Yes	

**Visit Details**

Visit	Scheduled Start Date	Scheduled End Date	Status	Parts Status	Gang	Card No	Report
1	Jul 7 2015 1:48PM	Jul 7 2015 2:58PM	NO ACCESS	N/A	[REDACTED]	269	called ahead and left message
2	Jul 7 2015 2:54PM	Jul 7 2015 4:04PM	COMPLETED	N/A	[REDACTED]		carried out gas safety inspection, no outstanding work on property

**Visit Gangs**

Visit	Gang	Actual Start Date (On-Site)	Actual End Date (Off-Site)
1	[REDACTED]	Jul 7 2015 11:04AM	Jul 7 2015 11:04AM

**Property Order Details**



2 [REDACTED]

Jul 7 2015 12:40PM

Jul 7 2015 1:35PM

Notes:

[REDACTED]

Order created by Regime Planner  
21/04/2015  
17/06/2015 SAN