**Skills Funding Agency**

**FE Choices
Open Data Guidance
for Learner Satisfaction 2015 to 2016**

# **Contents**

# 1. Introduction

## 1.1 Purpose

This FE Choices Learner Satisfaction open data guidance describes the formatting and content of the Open Data files for Learner Satisfaction.

## 2. File Contents

## 2.1 Files Published

- **Provider File** - Displays summary information relating to the provider, such as the provider's overall score and comparison scores. Where data is not available, the file also contains missing score reason

- **Response File** – Displays the number of survey responses and the number of learners for each age range, level or subject area

- **Question File** – Displays the individual question scores for each age range, level or subject area

## 2.2 Format of the Provider File

| Field Name | Description | Format | Length | Mandatory | Example Data |
|---|---|---|---|---|---|
| UKPRN | The UKPRN of the provider | Numeric | 8 | Yes | 10000534 |
| Provider_Name | The name of the provider | Text | 255 | Yes | A College |
| Organisation_Type | The organisation type of the provider | Text | 255 | Yes | Private Sector Public Funded |
| Final_Score | Final score (based on the % of respondents who would recommend to family or friends) | Numeric | 3.10 | No | 81.1 |
| MSRC | Missing Score Reason Code Description<br><br>• There was not enough data to award a score<br>• This organisation did not participate in the survey<br>• Data will be available in a later refresh | Text | 100 | No | There was not enough data to award a score |
| Learners | Number of eligible learners for all ages and levels, including unknowns | Integer | 6 | Yes | 6650 |
| Responses | Number of valid survey responses for all ages and levels, including unknowns | Integer | 6 | Yes | 868 |

Note. For fields with decimal places the first number is the number of digits before the decimal point, and the second is the maximum number of decimal places.

## 2.3   Format of the Response File

| Field Name | Description/Values | Format | Length | Mandatory | Example Data |
|---|---|---|---|---|---|
| UKPRN | The UKPRN of the provider | Text | 8 | Yes | 12345678 |
| Provider_Name | The name of the provider | Text | 255 | Yes | A College |
| Age_Band | The age range of the learners surveyed. The values are:-<br>• 16-18,<br>• 19+<br>• All | Text | 5 | Yes | 16-18 |
| Survey_Type | The type of survey information. The values are:<br>• L = Level information<br>• S = Sector Subject Area level information for all respondents / learners<br>• AS = Sector Subject Area level information for apprenticeships | Text | 2 | Yes | L |
| Survey_Level | The level of the survey information. The values are:<br><br>**For a Survey Type of L (Level)**<br>• All – All Responses<br>• All App - All Apprenticeships<br>• A Level<br>• Entry<br>• Level 1<br>• Level 2<br>• Level 3 | Text | 7 | Yes | Level 3 |

| Field Name | Description/Values | Format | Length | Mandatory | Example Data |
|---|---|---|---|---|---|
| | **For Sector Subject area level information for all respondents / learners** AND **Apprenticeships (Types = S or AS)**<br>SSA1  (Health, Public Services and Care)<br>SSA2  (Science and Mathematics)<br>SSA3  (Agriculture, Horticulture and Animal Care)<br>SSA4  (Engineering and Manufacturing Technologies)<br>SSA5  (Construction, Planning and the Built Environment)<br>SSA6  (Information and Communication Technology)<br>SSA7  (Retail and Commercial Enterprise)<br>SSA8  (Leisure, Travel and Tourism)<br>SSA9  (Arts, Media and Publishing)<br>SSA10 (History, Philosophy and Theology)<br>SSA11 (Social Sciences)<br>SSA12 (Languages, Literature and Culture)<br>SSA13 (Education and Training)<br>SSA14 (Preparation for Life and Work)<br>SSA15 (Business, Administration and Law)<br><br>For **AS** only, a value of 'SSA98  (Other)' may also be used when sector subject codes for apprenticeships are low in numbers. | | | | |
| Learners | Number of eligible learners. This column will have "-" where the numbers have had to be suppressed. | Text | 6 | Yes | 142 |
| Responses | Number of valid survey responses. This column will have "-" where the numbers have had to be suppressed. | Text | 6 | Yes | 37 |

## 2.4 Format of the Question File

| Field Name | Description | Format | Length | Mandatory | Example Data |
|---|---|---|---|---|---|
| UKPRN | The UKPRN of the provider | Text | 8 | Yes | 10000534 |
| Provider_Name | The name of the provider | Text | 255 | Yes | A College |
| Age_Band | The age range of the learners surveyed. The values are the same as in the Response file. | Text | 5 | Yes | 16-18 |
| Survey_Type | The type of survey information. The values are the same as in the Response file. | Text | 2 | Yes | L |
| Survey_Level | The level of the survey information. The values are the same as in the Response file. | Text | 7 | Yes | Level 3 |
| Question | The number of the survey question. The values are:<br>• Q1 - How satisfied or dissatisfied are you with the teaching./ or training on your course/ or programme?<br><br>• Q2 – How satisfied or dissatisfied are you with the way training staff treat you?<br><br>• Q3 - How satisfied or dissatisfied are you with the advice you have been given about what you can do after this course/ training programme?<br><br>• Q4 - How satisfied or dissatisfied are you with the support you get on this course/ training programme?<br><br>• Q5 - How satisfied or dissatisfied are you that the course/ training programme is meeting your expectations?<br><br>• Q6 – How satisfied or dissatisfied are you that your college/ learning provider/ the company responds to the views of learners/ | Text | 5 | Yes | Q6 |

| Field Name | Description | Format | Length | Mandatory | Example Data |
|---|---|---|---|---|---|
| | apprentices and employees in training?<br><br>• Q7 - Overall, how satisfied or dissatisfied are you with your college/learning provider/ the company's training programme?<br><br>For Q8 'How likely is it that you would recommend the college/ learning provider/ company's training programme to friends or family?' There are following values: -<br><br>• Q8 = percentage of respondents that answered 'Extremely likely' or 'Likely'<br>• Q8_EL = percentage of respondents that answered 'Extremely likely'<br>• Q8_L, = percentage of respondents that answered 'Likely'<br>• Q8_N, = percentage of respondents that answered 'Neither likely nor unlikely'<br>• Q8_U, = percentage of respondents that answered 'Unlikely'<br>Q8_EU = percentage of respondents that answered 'Extremely unlikely' | | | | |
| Score | The score relating to the survey question. For questions 1 to 7 this is a score out of 10. For survey question 8 this is a score out of 100. | Text | 3.1 | Yes | 7.9 |

Note. For fields with decimal places the first number is the number of digits before the decimal point, and the second is the maximum number of decimal places.

## 3     Suppression

## 3.1 Purpose

To protect the identity of individual learners participating in the survey we have had to suppress some of the values in the files. Where this is the case the "-" character is used instead of the original value. We do this to make sure no individual learning at a particular provider can be identified from the data we release.

Suppression is required in statistical publications to protect the possible identification of individuals' identities and thereby ensure compliance with the Data Protection Act. Suppression may also be used as a way of controlling the rigour of the statistics reported.