



Foreign &
Commonwealth
Office

Knowledge and Technology Directorate
Foreign and Commonwealth Office
King Charles Street
London SW1A 2AH

Website: <https://www.gov.uk>

11 November 2015

Dear

FREEDOM OF INFORMATION ACT 2000 REQUEST REF: 0652-15

Thank you for your email of 10 June 2015 asking for information under the Freedom of Information Act (FOIA) 2000. You asked:

For details of the most clicked on websites by FCO staff in London on their work computers during the last 12 months.

I am writing to confirm that we have now completed the search for the information which you requested.

I can confirm that the Foreign and Commonwealth Office (FCO) does hold information relevant to your request.

The top websites visited by staff in the FCO in London in the last twelve months are below:

URL	Requests
www.google.co.uk	20,534,523
syndication.twitter.com	20,176,672

The FCO provides access to the Internet to help staff to do their jobs. Business access is not separated from personal access. FCO staff have access to social media tools for public diplomacy work. Social media is an important platform for the FCO's digital presence and an integral part of modern diplomacy. They allow staff to monitor events, formulate more informed policy, identify and build relationships with key influencers and increase our reach beyond more traditional channels, for example allowing the FCO to provide up-dated travel advice in real time and to respond to questions from the public.

The FCO has systems in place to monitor all Internet usage on official systems.

Once an FOI request is answered, it is considered to be in the public domain. To promote transparency, we may now publish the response and any material released on gov.uk in the [FOI releases](#) section. All personal information in the letter will be removed before publishing.

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Yours sincerely,

Knowledge and Technology Directorate



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