



Our ref: 726,435  
Your ref:

[REDACTED]  
Highways England  
Lateral  
8 city Walk  
Leeds  
LS11-9AT

[REDACTED]  
Via Email:  
[REDACTED]

1 September 2015

Dear Mr [REDACTED]

## FREEDOM OF INFORMATION REQUEST

Thank you for your Freedom of Information request submitted to Highways England on the 21<sup>st</sup> of August 2015 regarding Optac3.

Highways England (formerly the Highways Agency) tendered a contract in 2010 for tachograph analysis software and then tendered an extension to the contract in 2013. The tender was one by one of the Highways Agency's partners, Computacentre, who subcontracted the work to another supplier who manage, develop and test and are responsible for the verification of the software. More information on the contract and tender is available here: <https://www.contractsfinder.service.gov.uk/Notice/f695cc28-92cf-4021-92e6-8aa997724479>

Highways England does not directly use the software but liaises and allows local police forces to use the software on through their contract with Computaserve. We would encourage you to pursue this information with our supplier who will be better positioned to answer technical questions relating to the software.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at: <https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane

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Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number 726,435 in any future communications.

Yours sincerely,



R.P.

Head of Incident Prevention  
Highways England

