

	Category	My comments	Year		Spend (£s)	% XaaS	Spend (£s)	% XaaS	Your comments	
			Financial year-end	2014/15						2015/16
				31-Mar-2015						31-Mar-2016
			Actual or budget (please state)	Actual						Actual
Hardware	Desktop PCs	Includes workstations, thin clients and desktop-style Apple Macs		£1,150		£0				
	Portable PCs	Includes laptop PCs (or notebook PCs), netbooks, and tablets		£12,359		£20,493				
	Servers	Includes mainframes, servers, and racking		£33,600		£8,108				
	Networking equipment (local area network)	Includes both wired (or ethernet) and wireless, such as switches (or hubs), routers (or access points), wireless cards		£67,049		£794				
	Storage	Includes Network Attached Storage (NAS), Storage Area Network (SAN), NAS-SAN Hybrid and USB memory sticks.		£598		£0				
	Print	Includes printers, network-attached photocopiers, multi-function devices and ink or toner cartridges; excludes photocopiers not attached to network and paper		£0		£16,945				
	Peripherals and other hardware	Includes monitors, keyboard, mice, interactive whiteboards, web cameras, PC speakers		£6,991		£7,949				
Software	Applications (including SaaS)	Commercial, 'off-the-shelf' applications; also includes Software-as-a-Service; excludes: open source applications and custom applications		£667		£839				
	Middleware (including PaaS)	Middleware enables different applications to share data; also includes Platform-as-a-Service (PaaS)		£0		£0				
	Systems	Includes operating systems (e.g. Linux, Mac OSX and Windows), network management software, security software		£10,453		£0				
IT services	Hardware maintenance	Maintenance, support, upgrades and first-line help desk for specific piece of hardware; excludes managed services or outsourcing		£2,612		£0				
	Application development and integration	Includes software development, open source software, and software integration; excludes managed service or outsourcing		£0		£0				
	Datacentre and hosting (including IaaS)	Includes provision and maintenance of data centres and hosting; excludes managed service or outsourcing agreement		£0		£0				
	Managed communications	Includes managed fixed line and mobile services		£3,942		£19,138				
Advisory services	Advisory services	Sole provision of IT and/or digital related professional services (i.e. consultancy); excludes services which also provide ICT products or services		£0		£0				
IT outsourcing	IT outsourcing: desktop and end-user computing	Managed service or outsource providing desktop PCs, portable PCs, and peripherals and other hardware, including first-line help desk		£0		£0				
	IT outsourcing: datacentre and hosting	Managed service or outsource providing data centres and hosting		£18,109		£15,301				
	IT outsourcing: application services	Managed service or outsource providing software licencing, development, deployment, integration, support, maintenance, upgrades and first-line help desk		£38,230		£66,999				
	IT outsourcing: service integration and management	SIAM is defined as the management of an organisation's IT service providers, to ensure performance across multiple service meets end-user needs		£0		£0				
Communications	Fixed line	Fixed line (or 'landline') includes line rental, fax, calls, broadband connections, and video and conferencing services, landline telephone handsets and other end-points		£14,687		£15,365				
	Networking equipment (wide area network)	Includes PBX, IP-PBX and VoIP, WAN routers and WAN switches		£0		£0				
	Wireless and mobile	Includes mobile voice, mobile messaging, mobile data and mobile handsets (including smartphones)		£6,750		£8,714				
Staff	IT staff costs	Staff working in IT function; Includes salary, tax, benefits, pension, insurance; includes FT and PT staff; includes permanent, temporary and contract staff		£71,160		£80,677				
	IT training	Includes professional services providing training in the use of IT for any staff		£2,027		£519				